

## boAt Bassheads 102

# boAt Bassheads 102 In-Ear Wired Earphones with Mic Instruction Manual

Model: Bassheads 102 | Brand: boAt

## 1. INTRODUCTION

Thank you for choosing the boAt Bassheads 102 In-Ear Wired Earphones. These earphones are designed to provide a high-quality audio experience with enhanced bass, comfort, and convenience. This manual will guide you through the features, setup, and maintenance of your new earphones to ensure optimal performance and longevity.



*Figure 1: boAt Bassheads 102 In-Ear Wired Earphones*

## 2. WHAT'S IN THE BOX

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Your boAt Bassheads 102 package includes the following items:

- 1 x boAt Bassheads 102 In-Ear Wired Earphones
- Additional Earbuds (various sizes)
- 1 x Warranty Card
- 1 x Carry Pouch

## 3. PRODUCT OVERVIEW

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### 3.1 Design and Comfort

The Bassheads 102 earphones feature a lightweight, adaptive design inspired by the shape of a hawk, ensuring a snug and comfortable fit for extended listening sessions. The earbuds are designed to sit securely in your ears, providing passive noise isolation.



*Figure 2: Lightweight Adaptive Design*

### **3.2 Audio Quality**

Equipped with 10mm dynamic drivers, these earphones deliver an immersive audio experience with super extra bass. The sound profile is designed for clarity across various frequencies, enhancing your music and call quality.

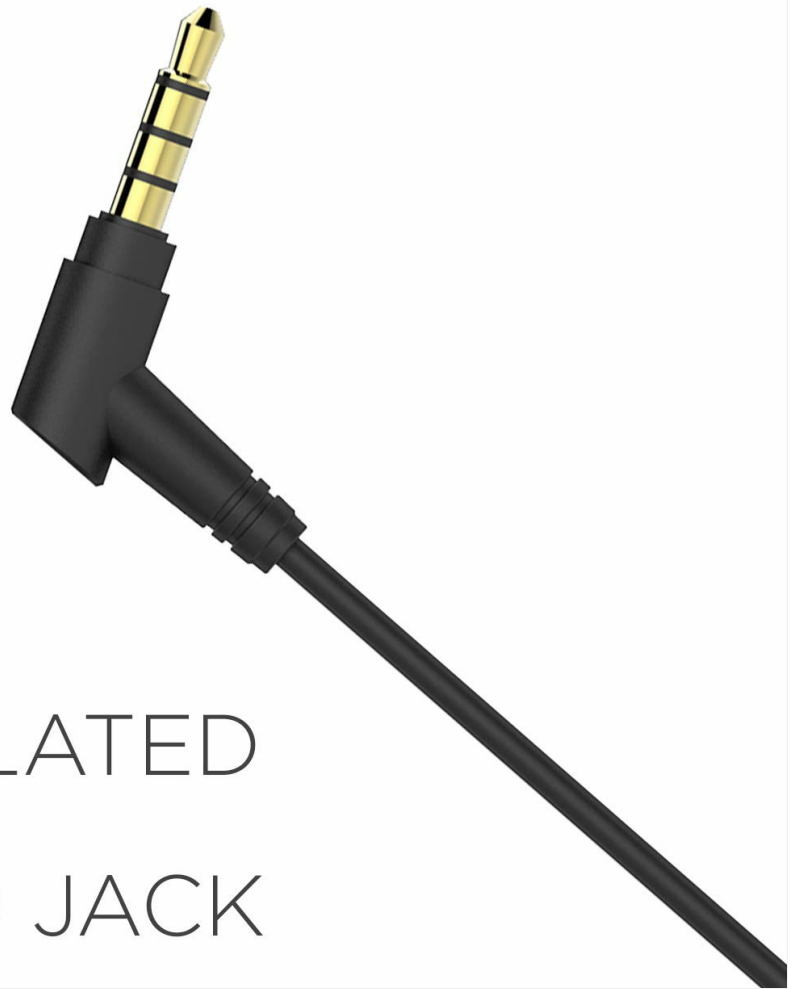


*Figure 3: Immersive Audio Capability*

### **3.3 Connectivity and Controls**

The earphones connect via a gold-plated 3.5mm angled jack, ensuring broad compatibility with various Android and iOS devices, as well as gaming accessories and computers. An integrated multi-function control button and an in-line microphone allow for hands-free communication and easy management of calls and media playback.

GOLD PLATED  
**3.5MM**  
ANGLED JACK



*Figure 4: Gold Plated 3.5mm Angled Jack*

# INTEGRATED **MULTI-FUNCTION** CONTROL



*Figure 5: Integrated Multi-Function Control*

## 3.4 Additional Features

- **Passive Noise Isolation:** The earbud design helps to passively block out ambient noise, allowing for a more focused listening experience.



*Figure 6: Passive Noise Isolation*

- **Magnetic Earbuds:** The earbuds feature magnets for convenient storage, helping to prevent tangles when not in use.

# MAGNETIC EARBUDS

## FOR OPTIMUM STORAGE & LESS TANGLE



*Figure 7: Magnetic Earbuds for Tangle-Free Storage*

- **Tangle-Free Cable:** The cable is designed to resist tangling, making it easier to manage and store.

## 4. SETUP

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To set up your boAt Bassheads 102 earphones:

1. Select the appropriate size of earbuds for a comfortable and secure fit. Gently attach them to the earphone drivers.
2. Insert the 3.5mm audio jack into the corresponding port on your smartphone, tablet, computer, or gaming controller.
3. Ensure the jack is fully inserted for proper audio connection.

## 5. OPERATING INSTRUCTIONS

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The in-line multi-function button provides convenient control over your audio and calls:

- **Play/Pause Music:** Press the center button once.
- **Next Track:** Press the center button twice quickly.
- **Previous Track:** Press the center button three times quickly.
- **Answer/End Call:** Press the center button once during an incoming call or an active call.



- **Reject Call:** Press and hold the center button for approximately 2 seconds during an incoming call.
- **Activate Voice Assistant:** Press and hold the center button for approximately 2 seconds when no call is active.

## 6. MAINTENANCE

To ensure the longevity and optimal performance of your earphones, follow these maintenance guidelines:

- Keep the earphones clean. Use a soft, dry cloth to wipe the earbuds and cable.
- Avoid exposing the earphones to extreme temperatures, moisture, or direct sunlight.
- Store the earphones in the provided carry pouch when not in use to prevent tangling and damage.
- Do not pull the cable directly when disconnecting from a device; always grasp the 3.5mm jack.

## 7. TROUBLESHOOTING

If you encounter any issues with your Bassheads 102 earphones, refer to the following common solutions:

- **No Sound:**
  - Ensure the 3.5mm jack is fully inserted into the device.
  - Check the volume settings on your device.
  - Test the earphones with another device to rule out device-specific issues.
  - Inspect the cable for any visible damage.
- **Microphone Not Working:**
  - Ensure the 3.5mm jack is fully inserted.
  - Check your device's microphone settings to ensure the external microphone is selected.
  - Test the microphone with another device or application.
- **Poor Sound Quality:**
  - Ensure the earbuds are clean and free from debris.
  - Try different earbud sizes to achieve a better seal in your ear canal.
  - Test with another audio source to check if the issue persists.

If the problem persists after trying these steps, please contact customer support.

## 8. SPECIFICATIONS

Feature	Specification
Model Name	Bassheads 102
Connectivity Technology	3.5 mm Jack (Wired)
Driver Size	10 mm
Frequency Response	20-20000 Hz
Sensitivity	107 dB

Feature	Specification
Impedance	16 Ohms
Microphone	In-line with Call/Media Control
Cable Feature	Tangle Free
Item Weight	12 Grams
Product Dimensions	120 x 1 x 1 cm
Material	Plastic
Water Resistance Level	Water Resistant

## 9. WARRANTY AND SUPPORT

Your boAt Bassheads 102 earphones come with a **1-year warranty** from the date of purchase. For warranty claims, technical support, or any other inquiries, please refer to the contact information provided on your warranty card or visit the official boAt website.

Please retain your purchase receipt as proof of purchase for warranty services.