

## OPPO Reno 2Z

# OPPO Reno2 Z Smartphone User Manual

Model: Reno 2Z

## 1. INTRODUCTION

---

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your OPPO Reno2 Z smartphone. Please read this guide thoroughly to ensure optimal performance and longevity of your device.



Figure 1.1: Front view of the OPPO Reno2 Z smartphone, showcasing its full-screen display and the rising front camera.

### Key Features:

- **48MP Quad Camera System:** Featuring a 48MP main sensor, 8MP wide-angle, and two 2MP sensors for depth and monochrome.
- **16MP Rising Front Camera:** A pop-up camera for selfies and video calls.
- **Ultra Dark Mode:** Enhanced low-light photography capabilities.
- **Bokeh Effect Video:** Professional-quality video with background blur.
- **6.53-inch AMOLED Display:** Full-screen experience with 2340 x 1080 pixel resolution.
- **8GB RAM + 256GB Storage:** Ample memory and storage for applications and media.
- **4000mAh Battery with VOOC Flash Charge 3.0:** Long-lasting battery with fast charging support.
- **In-Display Fingerprint Unlock:** Secure and convenient biometric authentication.



Figure 1.2: Overview of the OPPO Reno2 Z's primary features, including camera, display, battery, and processor.

## 2. SETUP

---

### 2.1 Unboxing and Initial Inspection

Upon opening the package, verify that all components are present and undamaged. The box should contain:

- Handset
- Type-C Cable
- SIM Tray Ejector
- Pre-applied Screen Protector
- Protective Case
- Booklet with Warranty Card and Quick Guide

### 2.2 Inserting SIM Cards

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press gently until the tray pops out.

3. Place your nano-SIM cards into the designated slots on the tray. Ensure the gold contacts face downwards. The device supports dual SIM (nano+nano) dual-standby (4G+4G).
4. Carefully reinsert the SIM tray into the phone until it clicks into place.

## 2.3 Powering On and Initial Configuration

1. Press and hold the Power button (located on the right side) until the OPPO logo appears.
2. Follow the on-screen instructions to select your language, connect to a Wi-Fi network, and set up your Google account.
3. Configure your preferred security methods, such as PIN, pattern, or fingerprint unlock.

## 2.4 Charging the Battery

Before first use, it is recommended to fully charge the device. Connect the Type-C cable to the phone's charging port and the other end to the power adapter. Plug the adapter into a wall outlet. The device supports VOOC Flash Charge 3.0 for rapid charging.

# 3. OPERATING YOUR DEVICE

---

## 3.1 Basic Navigation

The OPPO Reno2 Z features a capacitive AMOLED multi-touch touchscreen. Navigate by tapping, swiping, pinching, and spreading gestures.

- **Home Screen:** Swipe left or right to access different home screen panels.
- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.
- **Notifications Panel:** Swipe down from the top of the screen to view notifications and quick settings.

## 3.2 Camera Features

The device is equipped with a versatile camera system for various photography and videography needs.

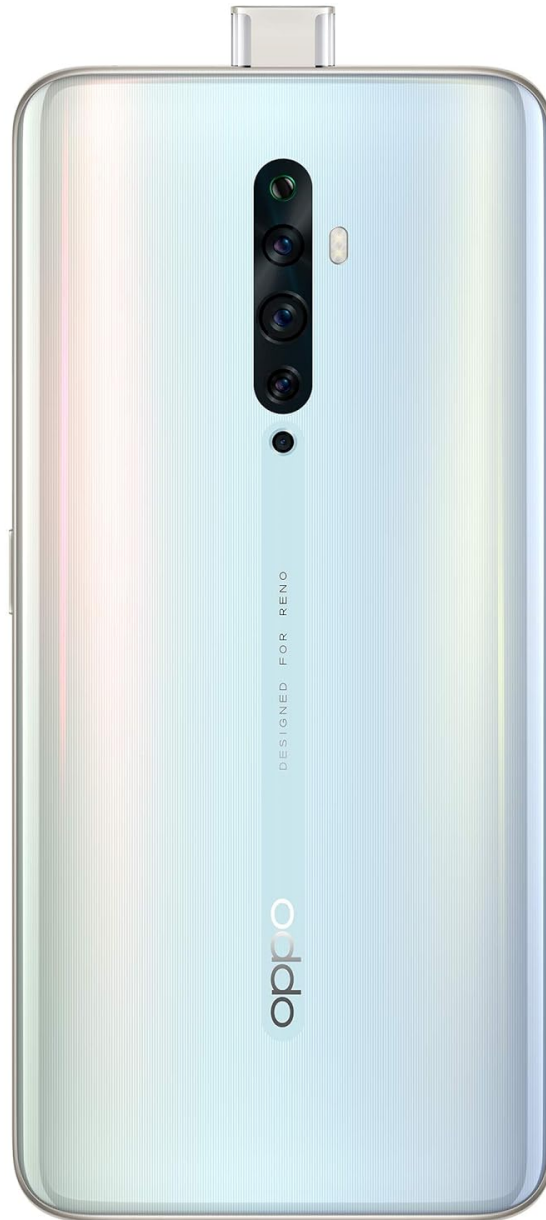


Figure 3.1: Rear view of the OPPO Reno2 Z, highlighting the vertically aligned quad-camera setup.

- **48MP Quadcam:** Open the Camera app and select 'PHOTO' mode. Tap the shutter button to capture images. Utilize the zoom function for distant subjects.
- **Ultra Dark Mode:** For low-light conditions, select 'NIGHT' mode in the Camera app. This mode enhances clarity and detail in dark environments.
- **Bokeh Effect Video:** Switch to 'VIDEO' mode and look for the bokeh icon to enable background blur for cinematic video recordings. This feature is also available for front camera video selfies.
- **16MP Front Camera:** Tap the camera switch icon to activate the rising front camera for selfies.

### 3.3 Security Features

- **In-Display Fingerprint Unlock:** Register your fingerprints in the Security settings. To unlock, place your registered finger on the designated area of the screen.
- **Face Unlock:** Set up face recognition in the Security settings. The rising front camera will activate to scan your face for unlocking.

### 3.4 Connectivity

- **Wi-Fi:** Go to Settings > Wi-Fi to connect to available wireless networks.

- **Bluetooth:** Go to Settings > Bluetooth to pair with Bluetooth devices such as headphones or speakers.
- **Mobile Data:** Ensure your SIM card is active and mobile data is enabled in Settings > SIM card & Mobile Data for 3G/4G connectivity.

## 4. MAINTENANCE

---

### 4.1 General Device Care

- Avoid exposing the device to extreme temperatures, direct sunlight, or excessive moisture.
- Clean the screen and body with a soft, lint-free cloth. Do not use harsh chemicals.
- The device comes with a pre-applied screen protector and a protective case. It is recommended to use these accessories to prevent scratches and damage.

### 4.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to Settings > Software Update to check for available updates.

### 4.3 Battery Optimization

- To prolong battery life, reduce screen brightness, disable unused connectivity features (Wi-Fi, Bluetooth, GPS), and close background applications.
- Avoid fully discharging the battery frequently.

## 5. TROUBLESHOOTING

---

### 5.1 Common Issues and Solutions

- **Device not turning on:** Ensure the battery is charged. Connect to the charger for at least 15 minutes, then try powering on again.
- **Apps freezing or crashing:** Close the problematic app and reopen it. If the issue persists, restart the phone.
- **Poor network signal:** Check your SIM card insertion. Move to an area with better network coverage.
- **Battery draining quickly:** Review battery usage in Settings to identify power-hungry apps. Adjust screen brightness and disable unnecessary features.

### 5.2 Restarting Your Device

If your device is unresponsive, press and hold the Power button for approximately 10-15 seconds until the device restarts.

### 5.3 Factory Reset

A factory reset will erase all data from your phone and restore it to its original factory settings. This should only be used as a last resort for persistent software issues. **Backup all important data before proceeding.** Go to Settings > Additional Settings > Backup & Reset > Erase all data (factory reset).

## 6. SPECIFICATIONS

---

Feature	Specification
Operating System	Android v9.0 (Color OS 6.1)
Processor	2.2GHz Helio P90 Octa-core, IMG 9XM-HP8
RAM	8 GB
Internal Storage	256 GB (expandable up to 256GB)
Display	6.53-inch AMOLED Multi-touch Capacitive Touchscreen
Resolution	2340 x 1080 pixels, 394 ppi
Rear Camera	48MP + 8MP + 2MP + 2MP Quadcam
Front Camera	16MP
Battery	4000mAH Lithium-Polymer
Charging	VOOC Flash Charge 3.0
SIM Type	Dual SIM (nano+nano)
Connectivity	Bluetooth, Wi-Fi, 3G, 4G, GPS
Audio Jack	3.5 mm
Dimensions	16.2 x 0.9 x 7.6 cm
Weight	195 g

## 7. WARRANTY AND SUPPORT

---

### 7.1 Product Warranty

The OPPO Reno2 Z comes with a **1 Year Warranty** from the date of purchase. Please refer to the warranty card included in your product packaging for detailed terms and conditions. Keep your proof of purchase for warranty claims.

### 7.2 Customer Support

For technical assistance, service, or warranty inquiries, please contact OPPO customer support:

- **Manufacturer:** OPPO Mobiles India Pvt. Ltd.
- **Customer Service Number:** 18001032777
- **Address:** 5th FLOOR, Tower B, BUILDING, N-8, DLF Cyber City, DLF Phase 2, Gurugram, Haryana 122002, India

You can also visit the official OPPO website for more support resources and FAQs.

