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› Verbatim Fingerprint Secure HDD 2TB (Model 53651) Instruction Manual

Verbatim 53651

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INTRODUCTION

This manual provides essential instructions for the setup, operation, and maintenance of your Verbatim Fingerprint Secure HDD 2TB, Model 53651. This external hard drive offers secure data storage with fingerprint authentication and 256-bit AES hardware encryption.

What's in the Box

- Verbatim Fingerprint Secure External Hard Drive
- USB-C to USB-A Cable (includes USB-A to USB-C adapter)
- Nero Backup Software (pre-loaded on the drive)



Image: The Verbatim Fingerpoint Secure HDD 2TB, a compact black external hard drive with a textured surface and fingerprint sensor.

SETUP

1. Connecting the Drive

Connect the Verbatim Fingerpoint Secure HDD to your computer using the provided USB-C to USB-A cable. If your computer has a USB-C port, use the included USB-A to USB-C adapter. The drive is compatible with both Mac and PC operating systems.



Image: A hand connecting the Verbatim Fingerprint Secure HDD to a laptop via a USB cable.

2. Initial Software Installation and Fingerprint Registration

Upon first connection, the drive will appear as a small partition containing the necessary software for fingerprint management and encryption. Follow the on-screen prompts to install the software. During this process, you will be guided to register your fingerprints. It is recommended to register multiple fingers for convenience and as a backup.

1. Locate and run the setup executable on the drive.
2. Follow the instructions to install the fingerprint management utility.
3. Register your administrator fingerprint first.
4. Add additional user fingerprints as needed.
5. Set up a password as an alternative access method.

3. Nero Backup Software

The drive includes Nero Backup Software. Install this software from the drive to manage your backups. Refer to the Nero Backup Software documentation for detailed usage instructions.

OPERATING THE DEVICE

Accessing Data with Fingerprint

Once connected, place a registered finger on the fingerprint sensor. The drive will unlock, and the main data partition will become accessible on your computer. The LED indicator on the drive will change to confirm successful authentication.



Image: Top view of the Verbatim Fingerprint Secure HDD, highlighting the fingerprint sensor area.

Managing Fingerprints and Settings

Use the installed fingerprint management utility to add or remove fingerprints, change the administrator password, or adjust security settings. Always ensure you have at least one administrator fingerprint or password for access.



Image: A close-up top view of the Verbatim Fingerprint Secure HDD, showcasing its textured design.

Data Transfer

After successful authentication, the drive functions like any standard external hard drive. You can drag and drop files, copy, paste, and manage your data. The drive utilizes USB 3.0 for fast data transfer speeds.

MAINTENANCE

Cleaning the Fingerprint Sensor

To ensure optimal performance of the fingerprint sensor, keep it clean and free from dust or debris. Gently wipe the

sensor with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.

Safe Disconnection

Always safely eject the drive from your operating system before physically disconnecting it. This prevents data corruption and ensures the longevity of the device.

Firmware Updates

Periodically check the Verbatim support website for any available firmware updates for your Fingerprint Secure HDD. Updates can improve performance, add features, or address security vulnerabilities.

TROUBLESHOOTING

- **Drive Not Recognized:** Ensure the USB cable is securely connected to both the drive and your computer. Try a different USB port or cable. Restart your computer.
- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Try placing your finger on the sensor from different angles. If multiple attempts fail, try a different registered finger or use the administrator password to unlock the drive. Re-registering your fingerprint through the utility might be necessary.
- **Slow Data Transfer:** Ensure you are connected to a USB 3.0 port for optimal speed. Close any unnecessary applications that might be consuming system resources.
- **Software Issues:** If the fingerprint management software is not functioning correctly, try reinstalling it from the drive or downloading the latest version from the Verbatim support website.
- **Forgotten Password:** If you forget your administrator password and cannot access the drive with a registered fingerprint, you may need to reset the drive, which will erase all data. Contact Verbatim support for guidance on this process.

For further assistance, refer to the Verbatim support website or contact their customer service.

SPECIFICATIONS

Model Number	53651
Digital Storage Capacity	2000 GB (2 TB)
Hard Disk Interface	USB 3.0
Connectivity Technology	USB
Brand	Verbatim
Special Feature	Portable, Fingerprint Security, 256-bit AES Hardware Encryption
Hard Disk Form Factor	2.5 Inches
Hard Disk Description	Mechanical Hard Disk
Compatible Devices	Desktop, Laptop (Mac, PC)
Installation Type	External Hard Drive
Color	Black

Read Speed	Up to 625 Megabytes Per Second
Media Speed	60 MB/s
Item Weight	182 Grams
Manufacturer	VERBATIM CORPORATION



Image: Side view of the Verbatim Fingerprint Secure HDD, showing its slim profile.

WARRANTY AND SUPPORT

Warranty Information

The Verbatim Fingerprint Secure HDD comes with a limited warranty. For specific warranty terms and conditions, including the duration and coverage, please refer to the documentation included with your product or visit the official Verbatim website. Note that EU spare part availability duration is 1 year.

Customer Support

For technical support, product registration, or to download the latest drivers and software, please visit the official Verbatim support website. You can typically find contact information for customer service on their website as well.

Verbatim Official Website: www.verbatim.com