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> Hey-brother Multi-Level Cat Tree MPJ011G Instruction Manual

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Model: MPJ011G

INTRODUCTION

Thank you for choosing the Hey-brother Multi-Level Cat Tree MPJ011G. This cat tree is designed to provide a comfortable and engaging environment for your feline companions, offering multiple levels for climbing, spacious condos for resting, and sisal-covered posts for scratching. This manual provides essential information for assembly, safe use, and maintenance to ensure the longevity and enjoyment of your cat tree.

SAFETY INFORMATION

- **Adult Assembly Required:** This product contains small parts and requires adult assembly. Keep children and pets away during assembly.
- **Placement:** Place the cat tree on a flat, stable surface to prevent tipping. Avoid placing near windows with open blinds or cords that could pose a strangulation hazard.
- **Stability:** The cat tree includes anti-toppling fittings for enhanced security. It is highly recommended to use these fittings to secure the tree to a wall, especially for active or multiple large cats.
- **Regular Inspection:** Periodically check all screws and connections to ensure they remain tight. Inspect sisal posts and plush surfaces for wear and tear. Replace worn parts as necessary.
- **Weight Limit:** While designed for large cats, ensure the total weight of cats on the tree does not exceed its structural capacity.
- **Choking Hazard:** Remove any small, detachable toys if your cat tends to chew and ingest foreign objects.

PACKAGE CONTENTS

Before assembly, verify that all components listed below are present and undamaged. If any parts are missing or damaged, please contact customer support.

- Base Platform

- Multi-level Platforms (various sizes)
- Sisal-Covered Scratching Posts
- Plush Condos (2 units)
- Plush Perches / Top Platform
- Hammock
- Hanging Toys (e.g., jingly balls)
- Assembly Hardware (screws, bolts, Allen wrench)
- Anti-Toppling Kit (wall anchor, strap)
- Instruction Manual



Image: Detailed diagram of cat tree components and dimensions.

ASSEMBLY INSTRUCTIONS

Follow these steps carefully to assemble your Hey-brother Multi-Level Cat Tree. It is recommended to have a clear, open space for assembly.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out. Refer to the parts list to ensure everything is present.
2. **Attach Base Posts:** Secure the first set of sisal-covered posts to the base platform using the provided hardware. Ensure all connections are tight.
3. **Install First Level Condo:** Place the first plush condo onto the attached posts and secure it with screws from underneath.
4. **Add Intermediate Platforms and Posts:** Continue building upwards, attaching intermediate platforms and additional sisal posts as indicated in the diagram.
5. **Assemble Second Level Condo and Hammock:** Install the second plush condo and the perch hammock according to the instructions. Ensure the hammock is securely fastened.
6. **Attach Top Perch:** Secure the large plush top perch to the uppermost posts.
7. **Install Hanging Toys:** Attach the jingly balls or other hanging toys to the designated areas.
8. **Secure to Wall (Recommended):** Use the anti-toppling kit to secure the cat tree to a nearby wall. This significantly enhances stability, especially for active or larger cats.
9. **Final Check:** Once assembled, gently shake the cat tree to ensure all connections are secure and the structure is stable.



Image: The Hey-brother Multi-Level Cat Tree MPJ011G fully assembled.

USAGE GUIDELINES

The Hey-brother Multi-Level Cat Tree MPJ011G offers various features for your cat's enjoyment:

- **Scratching Posts:** Encourage your cat to use the sisal-covered posts for scratching to maintain claw health and protect your furniture.
- **Plush Condos:** The two roomy condos provide private, cozy spaces for your cat to rest, sleep, or hide.
- **Big Plush Perches:** The large top platform and other perches offer elevated spots for observation, napping, and lounging. The raised edge on the top perch provides extra comfort.
- **Hammock:** The perch hammock offers a unique and comfortable spot for relaxation.
- **Interactive Toys:** The hanging jingly balls provide entertainment and encourage play.

- **Climbing and Exercise:** The multi-level design promotes climbing, jumping, and overall physical activity, satisfying your cat's natural instincts.



Image: A cat enjoying a plush condo on the cat tree.

CARE AND MAINTENANCE

- **Cleaning:** The plush material can be hand washed. For general cleaning, use a soft brush or vacuum cleaner to remove pet hair and dust. Spot clean any soiled areas with a mild detergent and damp cloth, then air dry thoroughly. Do not use harsh chemicals or abrasive cleaners.
- **Sisal Posts:** Sisal rope is designed to be scratched. Over time, it will show wear. Regularly remove loose fibers. If the sisal becomes heavily worn, consider wrapping new sisal rope around the worn areas or replacing the affected posts if available from the manufacturer.
- **Structural Integrity:** Periodically check all bolts and screws to ensure they are tight. Loose connections can compromise

the stability of the tree.

- **Toy Replacement:** If hanging toys become damaged or detached, replace them to prevent choking hazards.



Image: A cat resting comfortably on the soft top perch.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Cat tree feels wobbly or unstable.	Loose connections; uneven floor; anti-toppling kit not installed.	Tighten all screws and bolts. Ensure the tree is on a flat surface. Install the anti-toppling kit to secure it to a wall.
Sisal scratching posts are heavily worn.	Normal wear and tear from cat scratching.	Remove loose fibers. Consider wrapping new sisal rope around the worn areas or contacting Hey-brother for replacement parts.
Cat is not using the tree.	Unfamiliarity; preference for other scratching surfaces.	Place catnip on the tree. Gently place your cat on different levels. Play with your cat near the tree using toys. Ensure the tree is in a location your cat frequents.

PRODUCT SPECIFICATIONS

Model Number	MPJ011G
Brand	Hey-brother
Product Dimensions (L x W x H)	19.7" x 19.7" x 43.3" (50cm x 50cm x 110cm)
Item Weight	37.8 Pounds (17.14 kg)
Material	Engineered Wood, Plush Fabric, Natural Sisal Rope
Number of Levels	4
Color	Smoky Grey
Recommended Pet Type	Cats (suitable for large breeds)

WARRANTY INFORMATION

Specific warranty details for the Hey-brother Multi-Level Cat Tree MPJ011G may vary. Please refer to the product packaging or contact Hey-brother customer support directly for information regarding warranty coverage and terms.

CUSTOMER SUPPORT

For any questions, concerns, or assistance with your Hey-brother Multi-Level Cat Tree MPJ011G, please contact Hey-brother customer service. You can typically find contact information on the product packaging or through the retailer where the product was purchased.

Manufacturer: Hey-brother

Online Store: [Visit the Hey-brother Store on Amazon](#)

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