

Transcend TS2TSJ25M3C

Transcend StoreJet 25M3C 2TB Rugged Portable External Hard Drive User Manual

Model: TS2TSJ25M3C | Brand: Transcend

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Transcend StoreJet 25M3C 2TB Rugged Portable External Hard Drive. Designed for durability and high-speed data transfer, this device offers reliable storage for your important files.



Figure 1: Transcend StoreJet 25M3C 2TB Rugged Portable External Hard Drive in Iron Gray.

2. WHAT'S IN THE BOX

Upon unboxing your Transcend StoreJet 25M3C, please ensure all the following items are included:

- Transcend StoreJet 25M3C Portable Hard Drive
- USB Type-C to Type-C Cable
- USB Type-C to Type-A Cable



Figure 2: The retail packaging for the Transcend StoreJet 25M3C, showing the drive and its key features.

3. SETUP

The Transcend StoreJet 25M3C is designed for plug-and-play convenience. Follow these steps to connect your device:

1. Identify the appropriate USB cable for your computer:
 - Use the **USB Type-C to Type-C cable** if your computer has a USB Type-C port.
 - Use the **USB Type-C to Type-A cable** if your computer has a standard USB Type-A port.

2. Connect the smaller end of the chosen USB cable to the port on the Transcend StoreJet 25M3C.
3. Connect the other end of the USB cable to an available USB port on your computer (PC or Mac).
4. The drive should be automatically recognized by your operating system. No additional drivers are typically required for basic functionality.



Figure 3: The external hard drive connected to a laptop, illustrating the use of both USB Type-A and Type-C cables for broad compatibility.

4. OPERATING THE DEVICE

Data Transfer

Once connected, your Transcend StoreJet 25M3C will appear as a removable drive in your computer's file explorer (Windows) or Finder (Mac). You can transfer files by simply dragging and dropping them to and from the drive.

One Touch Auto-Backup Button

The drive features a convenient One Touch Auto-Backup Button for quick data synchronization. To utilize this feature, you must install Transcend Elite Data Management Software on your computer.

- **Functionality:** Pressing this button will instantly back up your data according to your pre-configured settings in the Transcend Elite software. It also allows you to reconnect the hard drive to your PC

without physically unplugging and reinserting it.

- **Software Requirement:** Download and install Transcend Elite Data Management Software from the official Transcend website for full functionality of the auto-backup button.

Large capacity. Save all you want.

With up to 4TB of storage capacity, the StoreJet 25M3C is well suited for saving high-quality photos and videos, or a large number of documents. High capacity makes this a convenient storage solution!



Figure 4: A user's hand interacting with the one-touch auto-backup button on the Transcend StoreJet 25M3C.

Official Product Video: Transcend Rugged Video

Video 1: An official product video from Transcend USA showcasing the rugged features and capabilities of the Transcend StoreJet series.

5. FEATURES AND SPECIFICATIONS

Key Features

- **USB 3.1 Gen 1 Interface:** Provides lightning-fast transfer rates of up to 5Gbps.
- **Three-Level Impact Protection System:** Meets U.S. military drop-test standards (MIL-STD-810G) for superior shock resistance. This includes a silicone rubber case, an internal shock-absorbing suspension damper, and a reinforced hard casing.
- **One Touch Auto Backup Button:** Instantly backs up your data with a single press (requires Transcend Elite software).
- **Software Included:** Comes with Transcend Elite Data Management Software and RecoveRx Data

Excellent anti-shock protection

The StoreJet 25M3C features a three-stage shock protection system that has passed MIL-STD-810G US military transit drop test to fully protect data stored on the drive. The three-stage shock protection system includes a silicone rubber case, an internal shock-absorbing suspension damper, and a reinforced hard casing.



- 1.**

Silicone rubber case

Encased in a durable silicone outer shell to be slip-resistant.
- 2.**

Internal shock-absorbing suspension damper

Built in with a suspension damper to withstand shocks.
- 3.**

Reinforced hard casing

Covered by a reinforced casing to minimize damage in case of accidental drops.

Figure 5: A detailed breakdown of the three-stage anti-shock protection system, highlighting the silicone rubber case, internal suspension damper, and reinforced hard casing.

Technical Specifications

Specification	Detail
Hard Drive Type	2 TB Mechanical Hard Disk
Model Number	TS2TSJ25M3C
Digital Storage Capacity	2 TB
Connection Interface	USB 3.1 Gen 1 (compatible with USB 3.0)
Hard Drive Rotational Speed	5200 RPM
Operating Voltage	USB DC 5V
Operating System Compatibility	Windows, Mac, PC
Item Weight	6.5 ounces (approx. 184g)

Specification	Detail
Product Dimensions (LxWxH)	5.1 x 3.18 x 0.63 inches (approx. 129.5 x 80.8 x 16.1 mm)
Color	Iron Gray

Table 1: Technical specifications for the Transcend StoreJet 25M3C.

6. MAINTENANCE

To ensure the longevity and optimal performance of your Transcend StoreJet 25M3C, consider the following maintenance tips:

- **Safe Ejection:** Always safely eject the hard drive from your computer before disconnecting it to prevent data corruption.
- **Physical Protection:** While rugged, avoid unnecessary drops or impacts. The built-in protection is for accidental incidents.
- **Temperature Control:** Store and operate the drive within recommended temperature ranges (5°C to 55°C / 41°F to 131°F) to prevent damage.
- **Keep Clean:** Wipe the exterior with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.

7. TROUBLESHOOTING

If you encounter issues with your Transcend StoreJet 25M3C, try the following solutions:

- **Drive Not Recognized:**
 - Ensure the USB cable is securely connected to both the drive and the computer.
 - Try connecting to a different USB port on your computer.
 - Test with a different USB cable if available.
 - Restart your computer.
- **Slow Transfer Speeds:**
 - Ensure you are using a USB 3.0 or 3.1 compatible port on your computer for optimal speeds.
 - Close any unnecessary applications running in the background.
 - Check your computer's drivers for USB ports and update if necessary.
- **One Touch Auto-Backup Button Not Working:**
 - Verify that Transcend Elite Data Management Software is installed and running on your computer.
 - Ensure the drive is properly connected and recognized by the software.

8. WARRANTY AND SUPPORT

The Transcend StoreJet 25M3C comes with a **3-year warranty**, ensuring peace of mind regarding product defects and malfunctions under normal use.










For further assistance, technical support, or to download the latest software and drivers, please visit the official Transcend website:




www.transcend-info.com

You can also refer to the Transcend Store on Amazon for additional product information and accessories:

[Transcend Amazon Store](#)

Related Documents - TS2TSJ25M3C

 User's Manual External Storage StoreJet 35T3 	Transcend StoreJet 35T3 External Storage User's Manual User's manual for the Transcend StoreJet 35T3 external hard drive, covering setup, specifications, safety precautions, troubleshooting, and compliance information.
  	Transcend StoreJet Cloud User Manual: Portable Wireless Storage Guide Comprehensive user manual for the Transcend StoreJet Cloud portable wireless storage device. Learn setup, connection, content streaming, and management for Android and iOS devices.
 User's Manual External Storage StoreJet® 25 Series StoreJet® 35 Series 	Transcend StoreJet 25 & 35 Series External Storage User's Manual User's manual for Transcend StoreJet 25 and 35 Series external hard drives, covering package contents, system requirements, product overview, setup, safety precautions, FAQs, and legal compliance.
 Manual de Usuario JetFlash® Vault 100 	Transcend JetFlash Vault 100 User Manual - Secure USB Flash Drive Official user manual for the Transcend JetFlash Vault 100, detailing how to set up passwords, use the device on Windows and Mac, access settings, and find support. Learn about secure portable storage.

 	<p>Transcend 3 miniCPAP Quick Guide: Setup, Operation, and Care</p> <p>A comprehensive quick guide for the Transcend 3 miniCPAP sleep apnea therapy device, covering setup, operation, safety precautions, and maintenance. Learn how to use your CPAP machine effectively.</p>
	<p>Transcend 3 miniCPAP Quick Guide: Portable CPAP Therapy</p> <p>Get started with your Transcend 3 miniCPAP or Transcend 3 miniCPAP Auto. This quick guide covers essential setup, operation, safety warnings, and maintenance for portable CPAP therapy, ensuring effective sleep apnea treatment. Learn about device features, components, and how to contact Somnetics customer service.</p>