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## HP M404dn

# HP LaserJet Pro M404dn Monochrome Printer User Manual

Model: M404dn

Brand: HP

## INTRODUCTION

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The HP LaserJet Pro M404dn is a monochrome laser printer designed for efficiency and productivity in business environments. It offers fast print speeds, robust security features, and built-in Ethernet connectivity to streamline your workflow. Engineered with environmental considerations, this printer helps save energy and reduce paper waste with features like HP EcoSmart black toner and a default paper savings mode.



*Front view of the HP LaserJet Pro M404dn Monochrome Printer.*

## WHAT'S IN THE BOX

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- HP LaserJet Pro M404
- Preinstalled HP 58A Black LaserJet Toner Cartridge (yield ~3,000 pages)
- Getting started guide
- Support flyer
- Warranty guide
- Regulatory Flyer
- Power cord

## SETUP GUIDE

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### Initial Setup

To begin, unpack your printer and remove all packing materials. Connect the power cord to the printer and a wall outlet. For network printing, connect an Ethernet cable from your printer to your router or network switch. Alternatively, for direct connection, use a USB 2.0 cable to connect the printer to your PC.



Print the first page in as fast as 6.1 seconds

*Set up your printer within minutes to start printing right away.*

Install the necessary drivers by visiting [123.hp.com/laserjet](https://123.hp.com/laserjet) and following the on-screen instructions. This will ensure your computer can communicate effectively with the printer.

USB 2.0 (for connection to PC)  
USB port (for job storage)



*Rear view displaying USB 2.0 and Ethernet ports for connectivity.*

## OPERATING INSTRUCTIONS

### Printing Documents

Load paper into the input tray. The printer supports various media types including plain paper, card stock, envelopes, glossy photo paper, high-resolution paper, and labels. This printer features automatic 2-sided (duplex) printing, allowing you to save paper by printing on both sides of a sheet automatically. It boasts fast print speeds of up to 40 pages per minute for monochrome documents, with a fast first page out time.



Simple design to uncomplicate your day

*The simple design of the printer integrates well into any office environment.*



Make the most of your office space with a printer that fits in conveniently

*Make the most of your office space with a printer that fits in conveniently.*

## MAINTENANCE

### Toner Cartridge Replacement

The HP LaserJet Pro M404dn uses HP 58A/58X toner cartridges. To replace a cartridge, open the front access door of the printer. Carefully remove the old toner cartridge by pulling it straight out. Unpack the new toner cartridge, gently shake it to distribute the toner, and then insert it into the printer until it clicks into place. Close the access door.



Set up your printer within minutes  
and start printing right away

*Always use original HP toner cartridges to avoid reprints, wasted supplies, and service calls.*

## TROUBLESHOOTING COMMON ISSUES

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### Connectivity Issues (Offline Status)

If your printer frequently shows an "offline" status when connected via Ethernet, try the following steps:

1. Disconnect the Ethernet cable from the printer.
2. Connect the printer to your PC using a USB printer cable.
3. Go to [123.hp.com/laserjet](https://123.hp.com/laserjet) and download the latest drivers.
4. Run the setup program and install the printer over USB.
5. Once installed, print a test page to confirm functionality.
6. Disconnect the USB cable and reconnect the Ethernet cable.
7. Run the setup program again to configure the printer over Ethernet.

This process can help re-establish a stable network connection.

### Print Quality Issues

Ensure you are using original HP toner cartridges. Non-HP chips or circuitry may cause functionality issues or

block printing. Regular firmware updates are recommended to maintain optimal performance and compatibility.

## PRODUCT SPECIFICATIONS

Feature	Specification
Controller Type	Amazon Alexa
Maximum Media Size	8.5 x 14 inch
Power Consumption	495 Watts (On-mode)
Print Media Types	Card stock, Envelopes, Glossy photo paper, High-resolution paper, Labels, Paper (plain)
Max Input Sheet Capacity	350
Max Print Speed Monochrome	40 ppm
Compatible Devices	Laptops, PC
Sheet Size	3 x 5 to 8.5 x 14, Letter, Legal, Envelope
Dual-sided Printing	Yes (Automatic)
Hardware Interface	Ethernet, USB 2.0
Processor Count	1
Memory Storage Capacity	256 MB
Product Dimensions	8.5 x 14.06 x 15 inches
Item Weight	18.1 pounds

## WARRANTY AND SUPPORT

The HP LaserJet Pro M404dn comes with a one-year limited hardware warranty. For assistance, 24-hour, 7-days-a-week FREE HP web support is available. Please refer to the Specification sheet for complete terms and conditions.

**Important Note:** This printer uses dynamic security, which may be updated periodically via firmware updates. The printer is intended to be used solely with cartridges using an original HP chip. Cartridges using a non-HP chip may not function or may cease to function. More information can be found at [www.hp.com/learn/ds](http://www.hp.com/learn/ds).