Geeni GN-CW219-199S

Geeni Smart Wi-Fi Security Camera User Manual

Model: GN-CW219-199S
Brand: Geeni

Introduction

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Geeni Smart Wi-Fi Security Camera. Designed for indoor surveillance, this 1080p HD camera offers advanced features such as night vision, motion detection, and two-way audio, ensuring peace of mind and enhanced security for your home or office. Please read this manual thoroughly before using the product to ensure proper functionality and safety.

What's in the Box

- Geeni Smart Wi-Fi Security Camera (2 units)
- Power Adapters (2 units)
- Mounting Hardware (screws, wall anchors)
- User Manual (this document)

Product Overview

The Geeni Smart Wi-Fi Security Camera is a compact and versatile indoor surveillance device. It features a 1080p HD lens for clear video, infrared night vision for low-light conditions, and a built-in microphone and speaker for two-way audio communication. The camera also includes motion detection capabilities with real-time alerts and supports local storage via

a microSD card (up to 128GB) or cloud storage options.



Image: Overview of the Geeni Smart Wi-Fi Security Camera highlighting its features including HD Live Video, Motion Sensor, Swivel Design, Night Vision, 2-Way Audio, Motion Zone, Share Access, microSD Slot, Cloud Storage, and Multiview.

Setup Guide

Follow these steps to set up your Geeni Smart Wi-Fi Security Camera:

1. **1. Download the Geeni App**

   Search for "Geeni" in the Apple App Store or Google Play Store and download the application to your smartphone or tablet. Create an account or log in if you already have one.



Image: Step 1 of setup, showing a smartphone with the Geeni app icon and options to download from App Store or Google Play.

2. **2. Power On the Camera**

   Connect the camera to a power outlet using the provided USB cable and power adapter. The camera's indicator light will begin to flash, indicating it is ready for pairing.



Image: Step 2 of setup, illustrating the camera connected to its power source.

3. **3. Connect to Wi-Fi**

   Open the Geeni app, tap "Add Device" or the "+" icon, and select your camera model. Follow the in-app instructions to connect the camera to your 2.4GHz Wi-Fi network. Ensure your phone is connected to the same Wi-Fi network during setup.



Image: Step 3 of setup, depicting a smartphone screen with a Wi-Fi connection symbol, indicating the final connection step.

Operating Instructions

Live View and Recording

Once connected, you can access the live video feed from your camera through the Geeni app. Tap on the camera's name in the app to view the live stream. You can also manually record video or capture screenshots directly from the live view interface.



Image: A smartphone showing a live video feed from the Geeni camera, demonstrating remote monitoring.

Motion Detection and Alerts

The camera is equipped with motion detection. To enable or adjust settings:

- In the Geeni app, select your camera.
- Go to "Settings" (usually a gear icon).
- Find "Motion Detection" or "Alert Settings" to customize sensitivity and notification preferences.

You will receive real-time push notifications on your smartphone when motion is detected.



Image: A smartphone screen showing a notification for "Movement detected" from the Geeni app, illustrating the real-time alert feature.

Two-Way Audio

Use the two-way audio feature to communicate through the camera. Tap the microphone icon in the live view to speak, and the speaker icon to listen. This allows for interaction with people or pets in the camera's vicinity.



Image: A visual representation of the two-way audio feature, showing a person speaking to a child through the camera.

Voice Control (Alexa & Google Assistant)

The Geeni camera is compatible with Amazon Alexa and Google Assistant. To enable voice control:

- Open the Alexa or Google Home app.
- Enable the "Geeni" skill or service.
- Link your Geeni account.

You can then use voice commands such as "Alexa, show me the baby room camera" or "Hey Google, show me the living room camera."



Image: An Amazon Echo Show displaying a live feed from a baby room camera, demonstrating voice control integration with Alexa.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Avoid using harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Regularly check the Geeni app for firmware updates to ensure optimal performance and security.
- **Placement:** Ensure the camera is placed in a stable location, away from direct sunlight, heat sources, and moisture.

Troubleshooting

Problem	Solution
Camera not connecting to Wi-Fi.	• Ensure your Wi-Fi network is 2.4GHz. • Check Wi-Fi password for accuracy. • Move the camera closer to the Wi-Fi router. • Restart your router and the camera.
No live video feed.	• Verify the camera is powered on and connected to Wi-Fi. • Check your internet connection. • Restart the Geeni app.
Motion detection alerts not received.	• Ensure motion detection is enabled in the app settings. • Check your phone's notification settings for the Geeni app. • Adjust motion sensitivity if needed.
Two-way audio not working.	• Check microphone and speaker permissions for the Geeni app on your phone. • Ensure volume levels are adequate on both ends.

Specifications

Feature	Detail
Model Number	GN-CW219-199S
Video Capture Resolution	1080p HD
Indoor/Outdoor Usage	Indoor
Power Source	Corded Electric
Connectivity Protocol	Wi-Fi (2.4GHz)
Controller Type	Amazon Alexa, Google Assistant, App
Mounting Type	Flush; Wall Mountable
Viewing Angle	110 Degrees
Night Vision Range	20 Feet
Item Dimensions (L x W x H)	3.1 x 3.1 x 4.5 inches

Feature	Detail
Item Weight	4 ounces (0.25 Pounds)
Flash Memory Supported Size Maximum	128 GB (microSD)
Alert Type	Audio and Motion
Manufacturer	Geeni

Warranty and Support

Geeni products typically come with a 1-year limited warranty. For detailed warranty information, please refer to the warranty card included with your product or visit the official Geeni website. For technical support, troubleshooting assistance, or to contact customer service, please visit www.mygeeni.com/support or refer to the contact information provided in the Geeni app.

© 2025 Geeni. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I delete a recording from my Geeni GN-CW219-199S smart camera?

Based on the Geeni GN-CW219-199S manual and standard Geeni app functionality, individual recordings stored on a microSD card cannot typically be deleted one by one through the app interface. Instead, the system is designed...

Read full answer