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Thetis MB000368

Thetis FIDO2 Security Key User Manual

Model: MB000368



Image: The Thetis FIDO2 Security Key, a black USB device with the Thetis logo and a key icon, featuring a folding design.

1. INTRODUCTION

The Thetis FIDO2 Security Key is a universal two-factor authentication device designed to provide enhanced security for your online accounts. Utilizing FIDO2 and U2F protocols, along with HOTP (HMAC-based One-Time Password) technology, it offers a robust defense against phishing, hacking, and other unauthorized access attempts. This manual provides essential information for setting up, operating, and maintaining your security key.

2. PRODUCT OVERVIEW

The Thetis FIDO2 Security Key features a compact and durable design, making it convenient for everyday use. Its 360-degree rotating aluminum alloy cover protects the USB connector from physical damage,

ensuring longevity and reliability.



DURABLE DESIGN

360° aluminum alloy exterior protects from drops, scratches, and potential damage.

Image: A close-up view of the Thetis FIDO2 Security Key demonstrating its 360-degree rotating aluminum alloy cover, highlighting its durable construction.



CARRY IT ANYWHERE

Compact design to take it anywhere and store it easily in your pocket, on a keychain, or in a purse.

Image: The Thetis FIDO2 Security Key attached to a keychain with other keys, illustrating its portable and compact design.

3. SETUP AND COMPATIBILITY

3.1 Initial Setup

To begin using your Thetis FIDO2 Security Key, simply insert it into an available USB Type-A port on your computer. The key is generally plug-and-play, and specific setup steps will depend on the online service or operating system you are configuring it with. Follow the on-screen prompts provided by the service to register your key.

3.2 System Requirements and Compatibility

The Thetis FIDO2 Security Key is compatible with various operating systems and web browsers that support FIDO2 and U2F protocols:

- **Operating Systems:** Windows, macOS, Linux.

- **Browsers:** Chrome (for FIDO2/U2F), Edge (for FIDO2/U2F), Safari (for U2F).

Important Notes:

- FIDO2 does **NOT** support Mac login.
- Access to Windows Hello login via the Thetis FIDO2 Security Key is available only for Enterprise Users utilizing Azure Active Directory.

COMPATIBILITY CHART

Website \ OS	Windows		macOS		iOS		android	
	EDGE	Chrome	Safari	Chrome	APP	Chrome	APP	Chrome
Google	✓	✓	✓	✓	N/A	✓	N/A	✓
facebook	✓	✓	✓	✓	✓	✗	✓	✗
twitter	✓	✓	✓	✓	✓	✓	✓	✓
Dropbox	✓	✓	✓	✓	✗	✓	✗	✓
GitHub	✓	✓	✓	✓	✓	✓	✓	✓
Duo	✓	✓	✓	✓	✗	✗	✗	✓
DASHLANE**	✓	✓	✗	✓	✗	✗	✗	✗
aws	✓	✓	✓	✓	N/A	✓	N/A	✓
LastPass	COMING SOON	COMING SOON	COMING SOON	COMING SOON	N/A	COMING SOON	N/A	COMING SOON

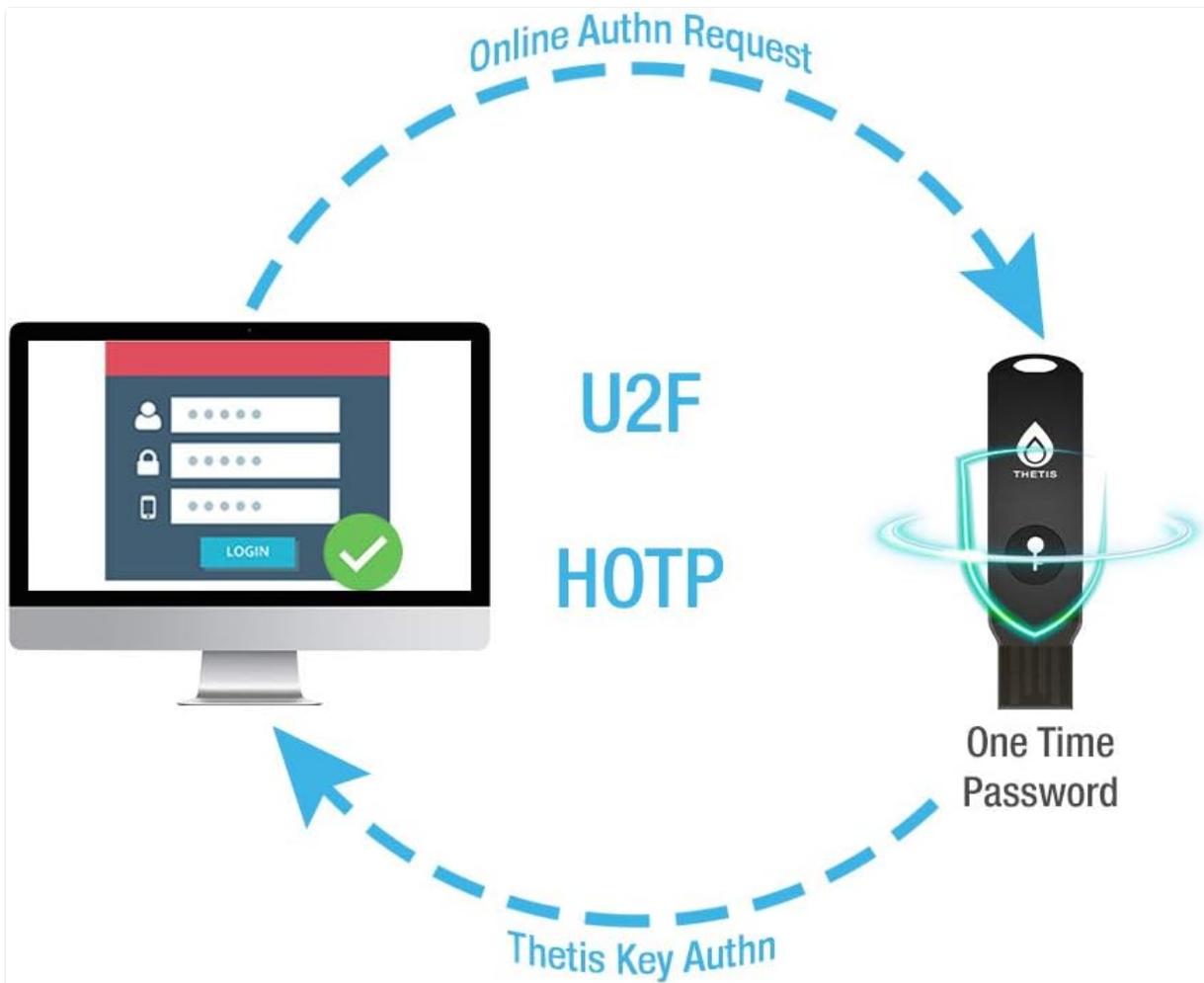
*** Premium subscription may required.*

Image: A compatibility chart detailing supported websites and operating systems (Windows, macOS, iOS, Android) across different browsers (Edge, Chrome, Safari, App) for the Thetis FIDO2 Security Key.

4. OPERATING INSTRUCTIONS

4.1 Multi-Factor Authentication Process

The Thetis FIDO2 Security Key enhances your account security through multi-factor authentication (MFA). When logging into a supported service, you will typically enter your username and password, and then be prompted to insert and activate your security key. This usually involves touching the key's sensor or pressing a button, confirming your presence and authorizing the login.



MULTI-FACTOR AUTHENTICATION

Multi Factor Authentication includes U2F and HOTP (One Time Password) to provide protection for online accounts.

Image: A diagram illustrating the multi-factor authentication process, showing an online authentication request from a computer, the Thetis key providing a one-time password (HOTP), and the key's authentication completing the login.

4.2 Passwordless Protection

For services that support FIDO2 passwordless authentication, your security key can replace traditional passwords entirely. After initial registration, you can log in by simply inserting your key and confirming your identity, streamlining the login process while maintaining high security.



PASSWORDLESS PROTECTION

Multi-layered authentication with passwordless technology provides greater security than generic keys.

*Note: Only Enterprise Users using Azure Active Directory can access Windows Hello log-in via Thetis FIDO2 Security Key.

Image: A laptop screen displaying a Windows Hello login prompt, instructing the user to insert their security key, with the Thetis FIDO2 Security Key being held near the USB port.

5. MAINTENANCE

The Thetis FIDO2 Security Key is designed for durability. To ensure its optimal performance and longevity:

- Keep the device clean and free from dust and debris.
- Avoid exposing the key to extreme temperatures or moisture.
- Utilize the rotating cover to protect the USB connector when not in use.
- Store the key in a safe place to prevent loss or physical damage.

6. TROUBLESHOOTING

If you encounter issues with your Thetis FIDO2 Security Key, consider the following:

- **Key Not Recognized:** Ensure the key is fully inserted into a functional USB Type-A port. Try a different USB port or computer.
- **Login Issues:** Verify that the online service you are using supports FIDO2 or U2F authentication. Some services may require specific browser extensions or settings.
- **Mac Login:** Remember that FIDO2 does not support Mac login directly. The key can be used for web-based authentication on macOS, but not for operating system login.
- **Windows Hello Login:** This feature is restricted to Enterprise Users with Azure Active Directory.

Standard Windows users cannot use the key for Windows Hello login.

- **Service Compatibility:** Not all online services currently support FIDO2/U2F security keys. Confirm compatibility with the specific service's documentation.

For more detailed troubleshooting, please refer to the official [Thetis Troubleshooting Guide \(PDF\)](#).

7. SPECIFICATIONS

Feature	Detail
Model Name	Thetis FIDO2 Security Key
Item Model Number	MB000368
Connectivity Technology	USB Type A
Color	Black
Product Dimensions	1.73"H x 0.59"W x 0.39"D (4.4 x 1.5 x 1 cm)
Item Weight	0.3 ounces (8.5 grams)
Flash Memory Type	USB
Special Feature	FIDO2 Certified
UPC	600231 109321
Language	English

8. WARRANTY AND SUPPORT

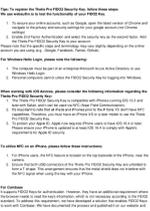
8.1 Warranty Information

For detailed warranty information regarding your Thetis FIDO2 Security Key, please refer to the official Thetis website or the documentation included with your purchase. Warranty terms typically cover manufacturing defects for a specified period from the date of purchase.

8.2 Customer Support

If you require further assistance, have questions, or encounter issues not covered in this manual, please contact Thetis customer support. Contact details can usually be found on the official Thetis website or through your retailer.

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<p>Thetis Pro FIDO2 Security Key: Setup and Usage Guide</p> 	<p>Thetis Pro FIDO2 Security Key: Setup and Usage Guide</p> <p>Learn how to register and use the Thetis Pro FIDO2 Security Key with various devices and platforms, including Windows Hello, iOS, and Coinbase. Includes setup tips and compatibility information.</p>
<p>CTR2-Micro Operation Manual v1.06.04</p> 	<p>CTR2-Micro Operation Manual v1.06.04</p> <p>Comprehensive operation manual for the CTR2-Micro, a fourth-generation radio controller. This guide details its features, setup, and integration with various radio systems, including Flex, Icom, Kenwood, and more. It covers hardware specifications, menu navigation, advanced configurations, and troubleshooting.</p>
<p>CTR2-Dial Operation Manual v1.01.01</p> 	<p>CTR2-Dial Operation Manual</p> <p>This manual provides detailed information on the CTR2-Dial, a custom MIDI controller designed for ham operators. It covers system overview, hardware, MIDI control types, operation, and troubleshooting.</p>
<p>CTR2-MIDI Operation Manual v2.00.01</p> 	<p>CTR2-MIDI Operation Manual: Connect and Control Your Ham Radio Gear</p> <p>Comprehensive operation manual for the Lynovation.com CTR2-MIDI, a versatile radio controller for ham operators. Learn about USB MIDI, Bluetooth-LE MIDI connections, software integration with SmartSDR, Thetis, and more.</p>
<p>CTR2-Micro Operation Manual v1.06.04</p> 	<p>CTR2-Micro Operation Manual - Your Guide to Advanced Radio Control</p> <p>Comprehensive operation manual for the Lynovation CTR2-Micro, a versatile radio controller for amateur radio enthusiasts. Learn about setup, features, connectivity, and advanced configurations for various radio models.</p>