eufy 15C Max

eufy Robot Vacuum 15C Max Instruction Manual

Model: 15C Max

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INTRODUCTION

The eufy Robot Vacuum 15C Max is designed to provide efficient and thorough cleaning for your home. Its slim profile allows it to navigate under furniture, while BoostIQ Technology automatically increases suction power when needed. Control your robot vacuum conveniently via the EufyHome app or voice commands with Alexa and Google Assistant.

Key Features:

- **Ultra-Thin & Powerful Robot Vacuum:** Boasting a slim 2.85-inch profile, this robot vacuum cleaner navigates under furniture with ease, ensuring no spot is missed for a fully thorough clean.
- **Intelligent BoostIQ Technology:** This robot vacuum cleaner automatically ramps up its suction power in 1.5 seconds when additional vacuuming strength is required, guaranteeing a thorough and deep clean for your home.
- **Wi-Fi Enabled & Voice Control:** Take easy control of your robot vacuum—either via the EufyHome app or with voice commands through Alexa and Google Assistant—for a cleaning routine that's smooth and hassle-free.

WHAT'S INCLUDED

Your eufy Robot Vacuum 15C Max package includes the following components:

- 1 x Owner's Manual
- 1 x Robotic vacuum cleaner
- 1 x Warranty Information
- 1 x Charging base & Power adapter
- 1 x Cleaning tool & Side brush

SETUP GUIDE

1. **Unpack the Robot Vacuum:** Carefully remove all components from the packaging. Ensure all protective films and

packing materials are removed from the robot and charging base.

2. **Install Side Brushes:** Attach the side brushes to the bottom of the robot vacuum by pressing them onto the posts until they click into place.

3. **Position the Charging Base:** Place the charging base against a wall in an open, uncluttered area. Ensure there is at least 3 feet (1 meter) of clear space to the front and 1 foot (0.3 meters) to each side of the charging base. Connect the power adapter to the charging base and plug it into a wall outlet.

4. **Charge the Robot Vacuum:** Place the robot vacuum onto the charging base. Ensure the charging pins on the robot align with those on the base. The indicator light on the robot will show its charging status. For first-time use, fully charge the robot vacuum for at least 6 hours.

5. **Download the EufyHome App:** Search for "EufyHome" in the App Store (iOS) or Google Play Store (Android) and download the app. Follow the in-app instructions to connect your robot vacuum to your home Wi-Fi network. This enables smart control features.
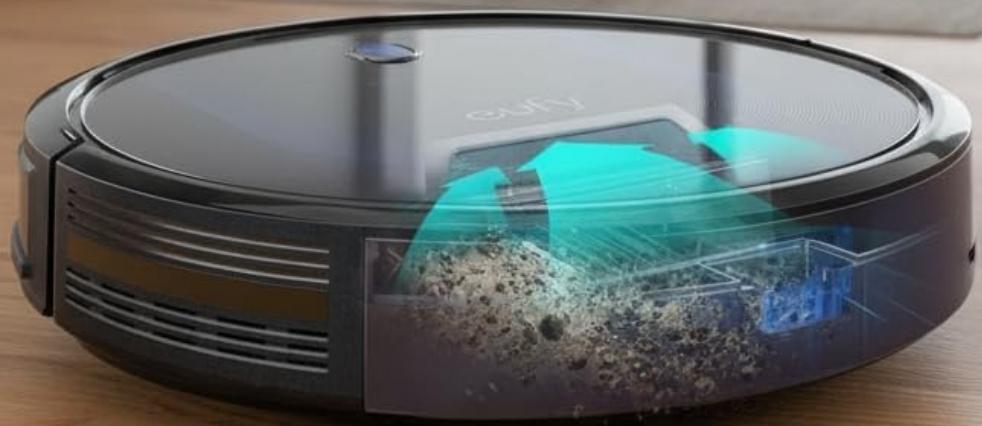
Image: The eufy Robot Vacuum 15C Max charging on its base, ready for operation. The charging base is positioned against a wall with ample clear space around it.

OPERATING INSTRUCTIONS

Starting a Cleaning Cycle:

- **Manual Start:** Press the power button on the robot vacuum once to start an automatic cleaning cycle.
- **App Control:** Open the EufyHome app, select your RoboVac, and tap the "Start" button to begin cleaning. You can also select specific cleaning modes (Auto, Spot, Edge, Quick 30-minute clean) from the app.
- **Voice Control:** If connected to Alexa or Google Assistant, use voice commands such as "Alexa, ask RoboVac to start cleaning" or "Hey Google, tell RoboVac to start cleaning."

Cleaning Modes:

- **Auto Mode:** The robot vacuum cleans automatically, adjusting its path and suction power based on the environment.
- **Spot Mode:** Ideal for concentrated cleaning of a small, dirty area. The robot will clean in a spiral pattern.
- **Edge Mode:** The robot vacuum cleans along walls and furniture edges to ensure thorough coverage.
- **Quick 30-minute Clean:** A timed cleaning mode for a rapid clean of a general area.

Scheduling:

Use the EufyHome app to set daily or weekly cleaning schedules. The robot vacuum will automatically start cleaning at the programmed times.
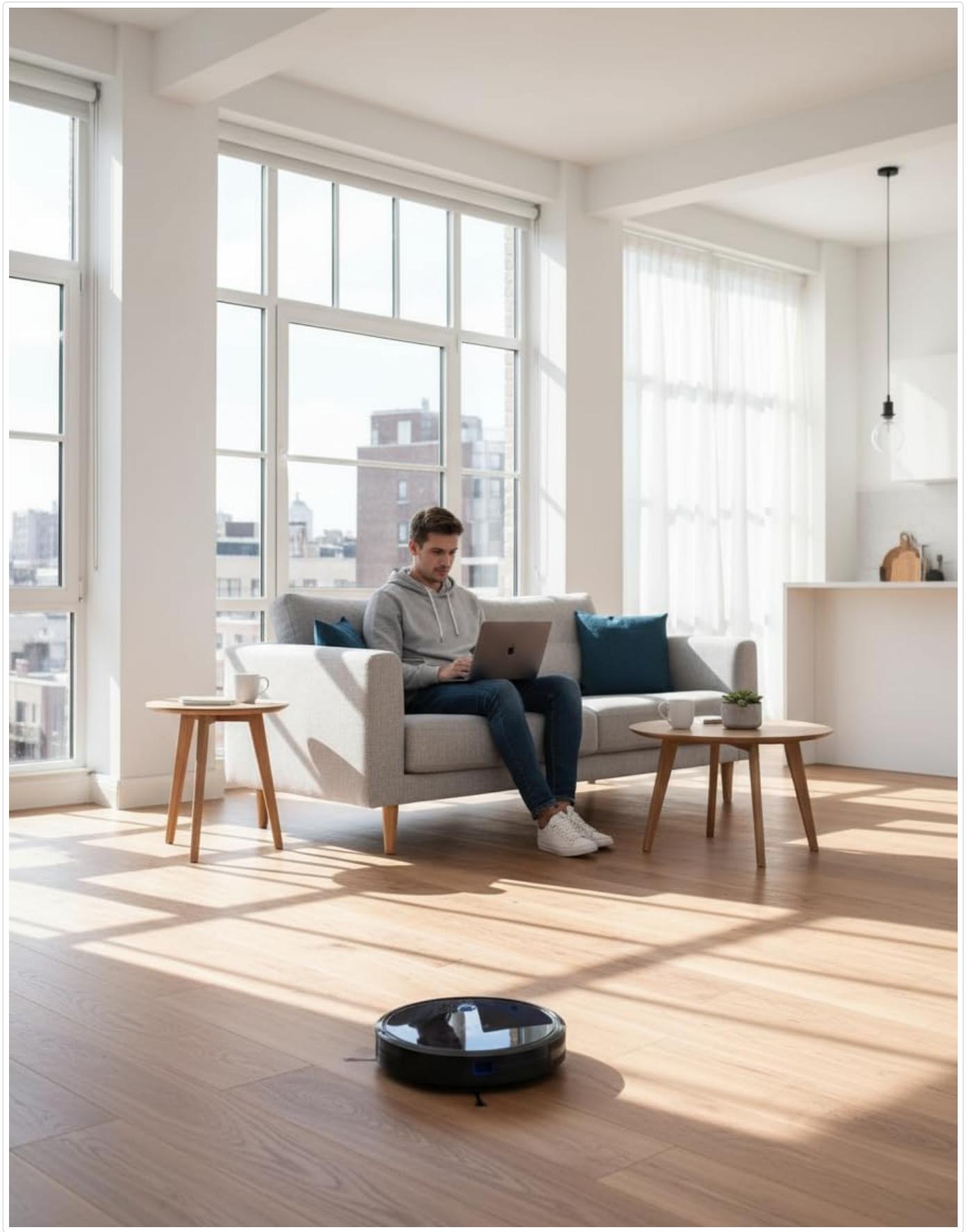
Image: The eufy Robot Vacuum 15C Max actively cleaning a hard floor surface, demonstrating its low profile and ability to maneuver in open spaces.

Video: eufy Robot Vacuum 15C Max in Action

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Video: This video provides a review of the eufy Robot Vacuum, showcasing its features, dustbin capacity, remote control, and app

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your eufy Robot Vacuum 15C Max.

1. **Empty the Dust Collector:** After each use, or when the dust collector is full, press the release button to remove it from the robot. Open the dust collector and empty its contents into a trash bin.

2. **Clean the Filter:** Tap the filter to remove dust. For a deeper clean, the filter can be rinsed with water. Ensure it is completely dry before reinserting it into the dust collector. Replace the filter every 2-3 months, or as needed.

3. **Clean the Rolling Brush:** Use the provided cleaning tool to cut and remove any hair or debris tangled around the rolling brush. Ensure the brush is free of obstructions for effective cleaning.

4. **Clean Side Brushes:** Regularly check the side brushes for tangled hair or debris. Gently pull them off to clean and reattach. Replace worn or damaged side brushes to maintain cleaning efficiency.

5. **Clean Sensors and Charging Pins:** Use a dry cloth to wipe the cliff sensors, charging pins on the robot, and the charging contacts on the base. This prevents charging and navigation issues.
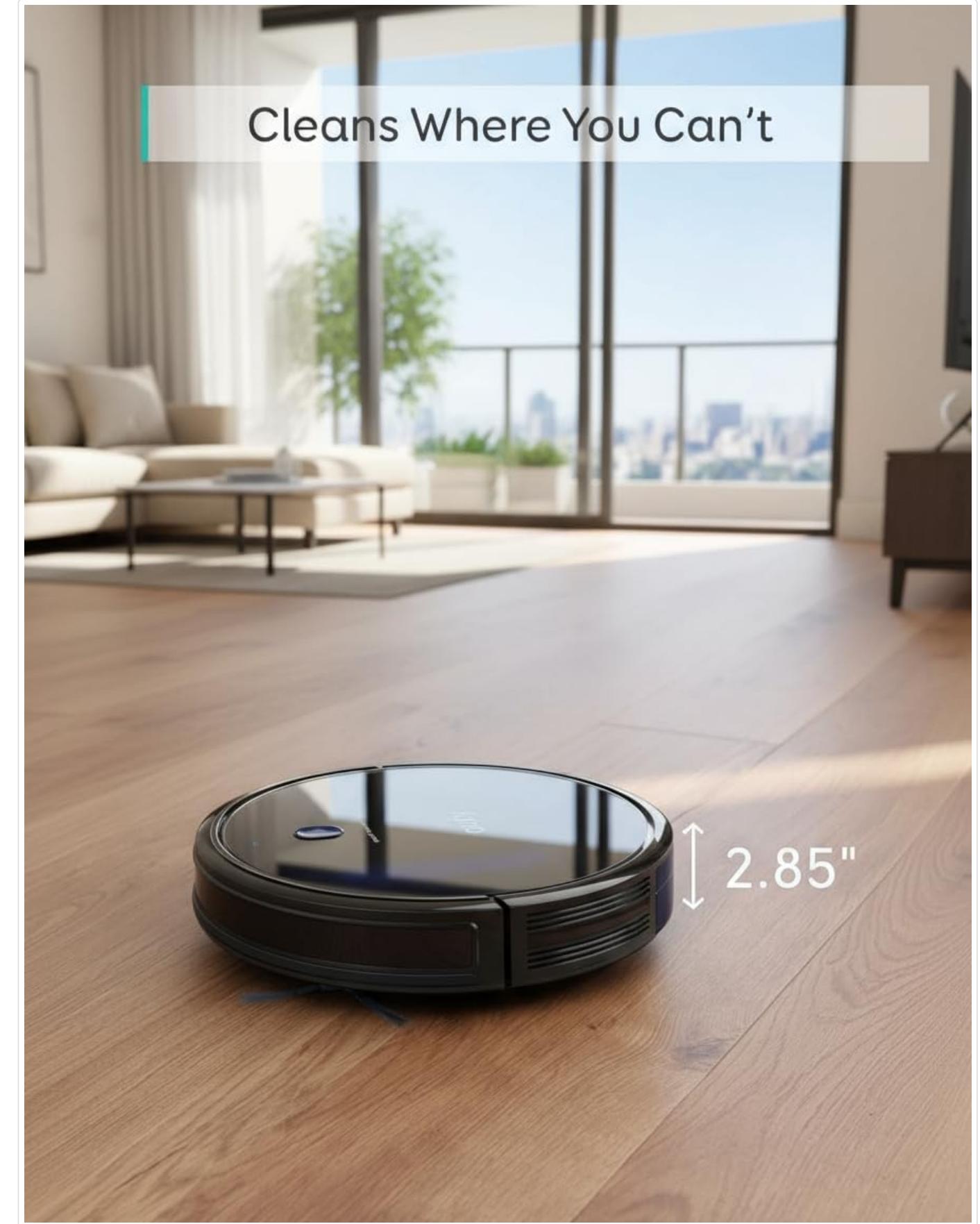
Image: A close-up view of the eufy Robot Vacuum 15C Max with its dustbin removed, highlighting the filter and collected debris, illustrating the ease of maintenance.

TROUBLESHOOTING

If you encounter issues with your eufy Robot Vacuum 15C Max, refer to the following common solutions:

- **Robot does not turn on:** Ensure the robot is fully charged. Check if the power switch on the side of the robot is in the "ON" position.
- **Robot does not charge:** Verify that the charging pins on the robot and the charging contacts on the base are clean and making proper contact. Ensure the power adapter is securely plugged into both the base and the wall outlet.
- **Robot gets stuck frequently:** Clear obstacles such as cables, loose rugs, or small objects from the cleaning path. The robot's slim design helps, but some areas might still pose challenges.
- **Reduced suction power:** Empty the dust collector and clean the filter. Check the rolling brush and side brushes for tangled hair or debris that might be obstructing suction.
- **Robot falls down stairs:** Clean the cliff sensors on the bottom of the robot. Ensure there are no reflective surfaces near the stairs that might interfere with the sensors.
- **Wi-Fi connection issues:** Ensure your Wi-Fi network is 2.4GHz. Restart your router and the robot vacuum. Follow the in-app instructions for re-pairing if necessary.

SPECIFICATIONS

Feature	Detail
Brand	eufy
Model Name	eufy 15C Max
Special Feature	Self-Charging, Super-Thin
Color	Black
Product Dimensions	12.8"L x 12.8"W x 2.85"H
Filter Type	Washable
Battery Life	100 minutes
Voltage	240 Volts
Capacity	0.6 Liters
Power Source	Battery Powered
Batteries Included	Yes (1 Lithium Ion)
Control Method	Voice, App
Compatible Devices	Smartphones
Form Factor	Robotic
Item Weight	5.94 pounds
Surface Recommendation	Medium Carpets, Hard Floors, Tile

WARRANTY & SUPPORT

Your eufy Robot Vacuum 15C Max comes with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use.

For technical support, troubleshooting assistance, or warranty claims, please contact eufy customer service. You can find

contact information on the official eufy website or within the EufyHome app.
Please retain your proof of purchase for warranty validation.