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BERNSTEIN Douchetoilet Basic 1104 User Manual

Model: Basic 1104 (BS-TOILET-0001)

1. INTRODUCTION

This manual provides essential instructions for the installation, operation, and maintenance of your BERNSTEIN Douchetoilet Basic 1104. Please read this manual thoroughly before using the product to ensure correct usage and to prevent damage. Keep this manual for future reference.



Figure 1: Front view of the BERNSTEIN Douchetoilet Basic 1104.

2. IMPORTANT SAFETY INFORMATION

Observe the following safety precautions to reduce the risk of injury or property damage:

- **Professional Installation:** Installation of this product requires electrical and plumbing work. It is strongly recommended that installation be performed by a qualified professional to ensure compliance with local codes and safety standards.
- **Water and Electricity:** Do not expose the product to excessive moisture or water spray, except as intended for its bidet function. Ensure all electrical connections are properly grounded and protected from water.
- **Cleaning:** Disconnect power before cleaning. Use only mild, non-abrasive cleaners.
- **Children and Individuals with Reduced Capabilities:** This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- BERNSTEIN Douchetoilet Basic 1104 unit
- Soft-Close toilet seat
- Installation hardware (as supplied by manufacturer)
- Instruction manual (this document)

4. INSTALLATION

Installation of the BERNSTEIN Douchetoilet Basic 1104 involves both plumbing and electrical connections. For safety and proper function, **installation by a qualified professional is highly recommended.**

4.1 Pre-Installation Checks

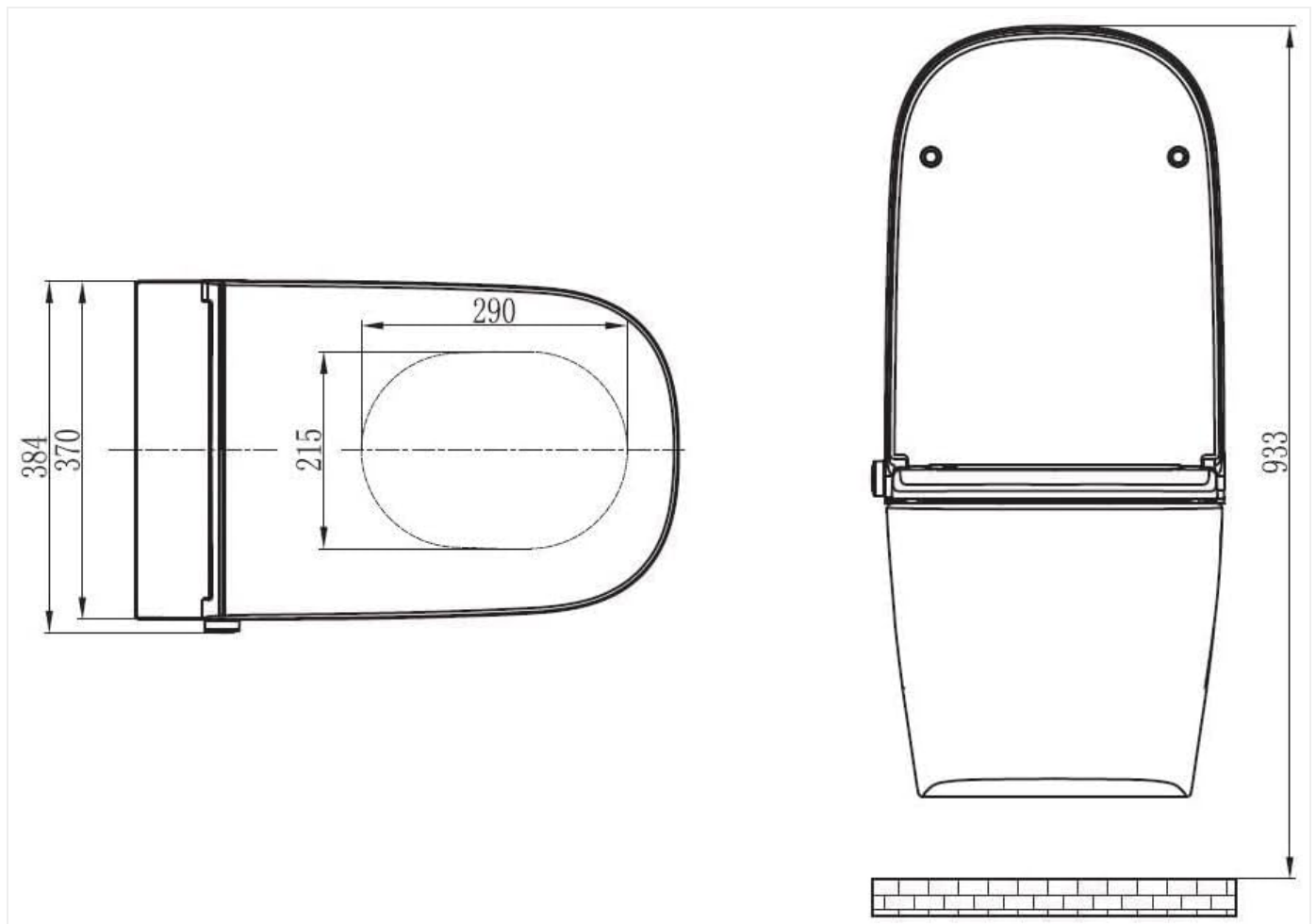
- Ensure the installation area has appropriate water supply and electrical outlets.
- Verify that the wall mounting structure is adequate to support the toilet's weight (approximately 36 kg).
- Unpack all components and inspect for any damage.

4.2 Mounting the Toilet

Follow the specific mounting instructions provided with the installation hardware. This typically involves securing the toilet to a robust wall frame or support system.

4.3 Water and Electrical Connections

- Connect the water supply line to the toilet's inlet. Ensure all connections are watertight.
- Connect the electrical power cord to a grounded outlet.



5. OPERATING INSTRUCTIONS

The BERNSTEIN Douchetoilet Basic 1104 features intuitive controls for its various functions.

5.1 Control Knob

The main functions are operated via a side-mounted control knob. Refer to the markings on the knob for specific functions.

5.2 Bidet Functions (Rear and Feminine Wash)

The toilet offers both a rear wash (Billendouche) and a feminine wash (Ladydusche) with warm water and adjustable spray intensity.

- **Rear Wash:** Activate the rear wash function using the control knob. The nozzle will extend and provide a gentle stream of warm water for cleansing.
- **Feminine Wash:** Activate the feminine wash function using the control knob. A separate nozzle or adjusted spray angle will provide a gentle wash for feminine hygiene.
- **Adjusting Spray Strength:** The intensity of the water spray can be adjusted using the control knob.



Figure 3: Bidet nozzle in action for rear wash.



Figure 4: Bidet nozzle in action for feminine wash.

5.3 Flushing System

The toilet features a 180° Vortex flushing system for effective and thorough cleaning of the bowl. Activate flushing as you would with a standard toilet, typically via a wall-mounted flush plate (not included with the toilet unit itself).



Figure 5: Visual representation of the 180° Vortex flushing system and the integrated night light.

5.4 Night Light

An integrated night light provides subtle illumination for nighttime use, enhancing safety and convenience. This feature typically activates automatically in low-light conditions.

5.5 Soft-Close Seat

The toilet is equipped with a Soft-Close seat, which lowers gently and quietly, preventing slamming and reducing wear.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and hygienic performance of your Douchetoilet.

6.1 General Cleaning

- Disconnect power before cleaning.

- Use a soft cloth and mild, non-abrasive cleaning agents. Avoid harsh chemicals, abrasive pads, or solvents, as these can damage surfaces.
- Wipe down the exterior surfaces and the toilet bowl regularly.

6.2 Nozzle Cleaning

The bidet nozzle features a self-cleaning, antibacterial coating and automatically cleans itself before and after each use. For more thorough cleaning, the spray head can be easily removed.

- To remove the spray head, gently pull it forward and detach it from the arm.
- Clean the spray head with a soft brush and mild soap.
- Ensure the spray head is securely reattached after cleaning.



Figure 6: Removing the bidet nozzle for manual cleaning.

7. TROUBLESHOOTING

If you encounter issues with your Douchetoilet, refer to the following common problems and solutions:

- **No Power:**
 - Check if the power cord is securely plugged into a functional electrical outlet.
 - Verify that the circuit breaker has not tripped.
- **No Water Spray / Weak Spray:**
 - Ensure the water supply valve is fully open.
 - Check for any kinks in the water supply hose.
 - Clean the bidet nozzle to remove any mineral deposits or blockages.
- **Water Leakage:**
 - Immediately turn off the water supply and disconnect power.
 - Inspect all water connections for tightness. If the leak persists, contact a qualified plumber.
- **Bidet Functions Not Responding:**
 - Ensure the control knob is correctly positioned for the desired function.
 - Check if the toilet seat sensor (if applicable) is engaged.

For problems not listed here or if solutions do not resolve the issue, please contact customer support or a qualified technician.

8. SPECIFICATIONS

Brand	BERNSTEIN Badshop
Model Name	Basic 1104
Model Number	BS-TOILET-0001
Product Dimensions (L x W x H)	59 x 38.4 x 38 cm
Weight	36 kg
Material	Sanitary Ceramic, Antimicrobial Duroplast (seat)
Color	White
Installation Type	Wall-mounted WC with bidet function
UPC	716855395030
First Available Date	January 15, 2020

9. WARRANTY AND SUPPORT

BERNSTEIN provides a **10-year guaranteed availability of spare parts** from the date of purchase for the Douchetoilet Basic 1104. This ensures long-term support for your product.

For warranty claims, technical assistance, or to order spare parts, please contact BERNSTEIN Badshop customer service. Refer to your purchase documentation for specific contact details.



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