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> [UGREEN 2-Port USB Wall Charger AC Adapter \(Model 60494\) Instruction Manual](#)

## UGREEN 60494

# UGREEN 2-Port USB Wall Charger AC Adapter (Model 60494) Instruction Manual

Brand: UGREEN | Model: 60494

## 1. PRODUCT OVERVIEW

The UGREEN 2-Port USB Wall Charger AC Adapter (Model 60494) is designed to efficiently charge your mobile devices. Featuring two USB-A ports, it delivers a total output of 5V/3.4A, allowing you to charge two devices simultaneously. When only one device is connected, a single port can provide up to 2.4A, enabling fast charging for compatible devices like an iPhone Xs in approximately 2 hours. Its compact design with a foldable plug and universal 100-240V voltage compatibility makes it an ideal travel companion.

This charger is PSE certified and incorporates multiple safety protections, including safeguards against overvoltage, overheating, overcurrent, and short circuits, ensuring reliable and safe operation for your devices.

## 2. PRODUCT FEATURES

- **Dual USB-A Ports:** Charge two devices concurrently with a combined output of 5V/3.4A.
- **Optimized Single Port Output:** Up to 2.4A output from a single port for faster charging.
- **Travel-Friendly Design:** Foldable plug and compact size (approx. 4.7 x 2.8 x 4.5 cm when folded) for easy portability.
- **Universal Voltage Compatibility:** Supports 100-240V input, suitable for international travel.
- **Advanced Safety Features:** PSE certified with protection against overvoltage, overheating, overcurrent, and short circuits.
- **Wide Device Compatibility:** Compatible with a broad range of USB-A powered devices, including various iPhone, iPad, Galaxy, Google Pixel, Xiaomi, and LG models.
- **Durable Construction:** Robust exterior and high-quality internal components ensure long-lasting performance.

# UGREEN 2ポート USB充電器



PSE認証済み



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最適な電流



Image: The UGREEN 2-Port USB Wall Charger, showcasing its compact design and dual USB-A ports.

### 3. SETUP

1. **Unpack the Charger:** Carefully remove the UGREEN 2-Port USB Wall Charger from its packaging.
2. **Inspect for Damage:** Before use, visually inspect the charger and any charging cables for signs of damage. Do not use if any damage is observed.
3. **Unfold the Plug:** If the plug is folded, gently unfold it until it locks into place.
4. **Connect to Power Outlet:** Insert the charger into a standard AC wall outlet (100-240V).
5. **Connect Device:** Use a compatible USB-A charging cable (not included) to connect your device to one of the USB-A ports on the charger.

# 3.4A合計出力

2台同時に充電可能、合計5V/3.4A出力できます。デバイスが1つ接続されている場合、1ポートで最大2.4A出力です。



Image: The UGREEN charger plugged into a wall outlet, demonstrating how two devices can be charged simultaneously.

## 4. OPERATING INSTRUCTIONS

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The UGREEN 2-Port USB Wall Charger is designed for simple plug-and-play operation.

1. **Initiate Charging:** Once the charger is plugged into a wall outlet and your device is connected via a USB-A cable, charging will begin automatically.
2. **Simultaneous Charging:** You can charge two devices at the same time. The charger will intelligently distribute the total 3.4A output across both ports. If only one device is connected, it will receive up to 2.4A for faster charging.
3. **Charging Status:** Monitor your device's screen for its charging status indicator.
4. **Disconnecting:** Once your device is fully charged, or if you wish to stop charging, safely disconnect the USB cable from your device, then unplug the charger from the wall outlet.

**Important Note:** Ensure that the charging cable is not damaged before connecting your device. Avoid charging in environments with extremely high temperatures. If the device or charger becomes excessively hot during charging,

immediately discontinue use and allow it to cool down before attempting to charge again.



Image: An illustration of the smart current management chip inside the UGREEN charger, ensuring optimal current delivery to connected devices.

## 5. MAINTENANCE

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- **Cleaning:** Disconnect the charger from the power outlet before cleaning. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or aerosols.
- **Storage:** When not in use, store the charger in a cool, dry place away from direct sunlight and moisture. The foldable plug design helps protect the prongs during storage and transport.
- **Cable Care:** Always handle charging cables by the plug, not the cable itself, to prevent damage. Avoid bending or crimping cables sharply.
- **Inspection:** Periodically inspect the charger and cables for any signs of wear, fraying, or damage. Replace damaged components immediately.

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Image: The UGREEN charger with its foldable plug, demonstrating its compact nature for easy storage and portability in a bag.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging.	<ul style="list-style-type: none"><li>◦ Charger not properly plugged in.</li><li>◦ Damaged charging cable.</li><li>◦ Device not properly connected.</li><li>◦ Foreign objects in the port.</li></ul>	<ul style="list-style-type: none"><li>◦ Ensure the charger is securely plugged into a live wall outlet.</li><li>◦ Try a different, known-good charging cable.</li><li>◦ Ensure the USB cable is firmly inserted into both the charger and the device.</li><li>◦ Check ports for debris and clean carefully if necessary.</li></ul>

Problem	Possible Cause	Solution
Slow charging speed.	<ul style="list-style-type: none"> <li>◦ Using a non-optimal cable.</li> <li>◦ Device drawing more power than available (e.g., high usage during charging).</li> <li>◦ Charging two devices simultaneously (output is shared).</li> </ul>	<ul style="list-style-type: none"> <li>◦ Use a high-quality, compatible USB-A cable.</li> <li>◦ Reduce device usage during charging or charge when the device is off.</li> <li>◦ If faster charging is needed for one device, charge it alone.</li> </ul>
Charger or device gets hot.	<ul style="list-style-type: none"> <li>◦ Normal operation (slight warmth is expected).</li> <li>◦ Overloading or environmental factors.</li> </ul>	<ul style="list-style-type: none"> <li>◦ If excessively hot, immediately unplug the charger and device. Allow to cool down.</li> <li>◦ Ensure adequate ventilation around the charger.</li> <li>◦ Avoid charging in direct sunlight or enclosed spaces.</li> </ul>

## 內外多重保護

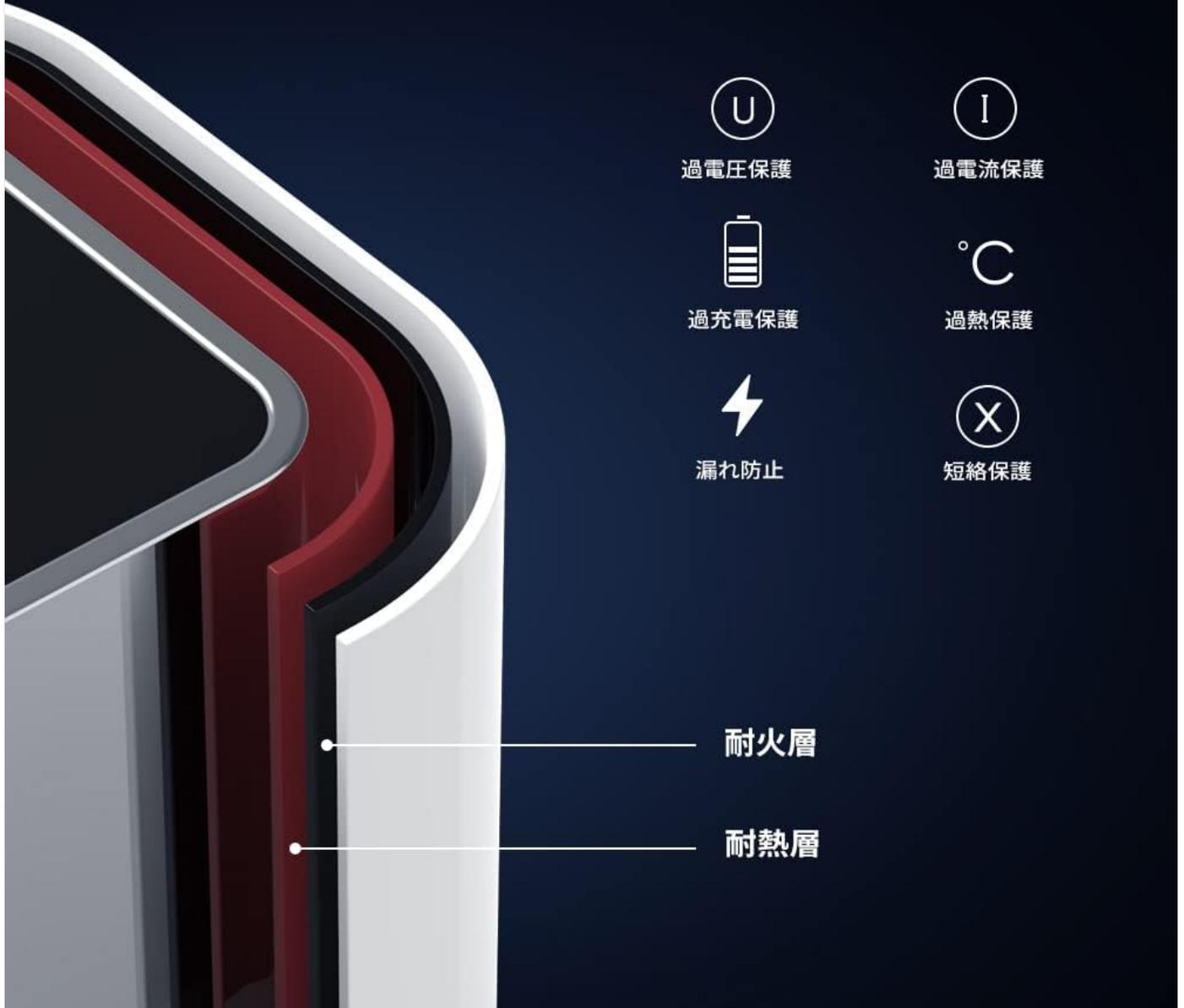


Image: A diagram illustrating the multi-layered safety protections built into the UGREEN charger, including overvoltage, overcurrent, overheating, and short-circuit protection.

## 7. SPECIFICATIONS

Feature	Detail
Brand	UGREEN
Model Number	60494
Total USB Ports	2 (USB-A)
Total Output	5V/3.4A (Max)
Single Port Output	5V/2.4A (Max)
Input Voltage	100-240V

Feature	Detail
Color	White
Dimensions (Folded)	Approx. 4.7 x 2.8 x 4.5 cm
Product Weight	70 g
Certifications	PSE Certified
Compatibility	Smartphones, Tablets, and other USB-A powered devices (Not PD compatible)

## 8. WARRANTY AND SUPPORT

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UGREEN provides a **24-month warranty period** for this product from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use.

**Warranty Exclusions:** The warranty does not cover damages caused by intentional misuse, accidents, unauthorized modifications, or third-party actions. Please retain your proof of purchase for warranty claims.

For technical support or warranty claims, please contact UGREEN customer service through the official UGREEN website or your point of purchase.

