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Tineco A11

Tineco A11 Hero Cordless Vacuum Cleaner User Manual

Model: A11

1. PRODUCT OVERVIEW

The Tineco A11 Hero is a versatile 2-in-1 cordless vacuum cleaner designed for efficient whole-home cleaning. It features a powerful 450W digital motor providing up to 22000 PA suction, capable of deep cleaning various surfaces. Its dual battery system offers a combined runtime of up to 60 minutes, ensuring extended cleaning sessions without interruption. The advanced 4-level HEPA filtration system captures 99.97% of allergens down to 0.3 microns, promoting cleaner air in your home. The vacuum easily converts into a handheld unit for targeted cleaning of corners, stairs, and upholstery.



Image 1.1: The Tineco A11 Hero Cordless Vacuum Cleaner, showcasing its main body, extension wand, floor brush, and various accessories including two batteries and different nozzles.

2. WHAT'S INCLUDED

Your Tineco A11 Hero package includes the following components:

- Main Vacuum Body
- Extension Wand
- Full-size Multi-function Power Brush with Direct Drive and LED Display

- Mini-Turbo Brush
- 2-in-1 Dust Brush
- Crevice Tool
- Dual Adapter
- Filter Cleaning Tool
- Hair Cleaning Tool
- Wall Mount with Charging Station
- Two 2000 mAh Lithium-ion Batteries
- User Manual (DE/FR/ES/IT)

Im Lieferumfang enthalten

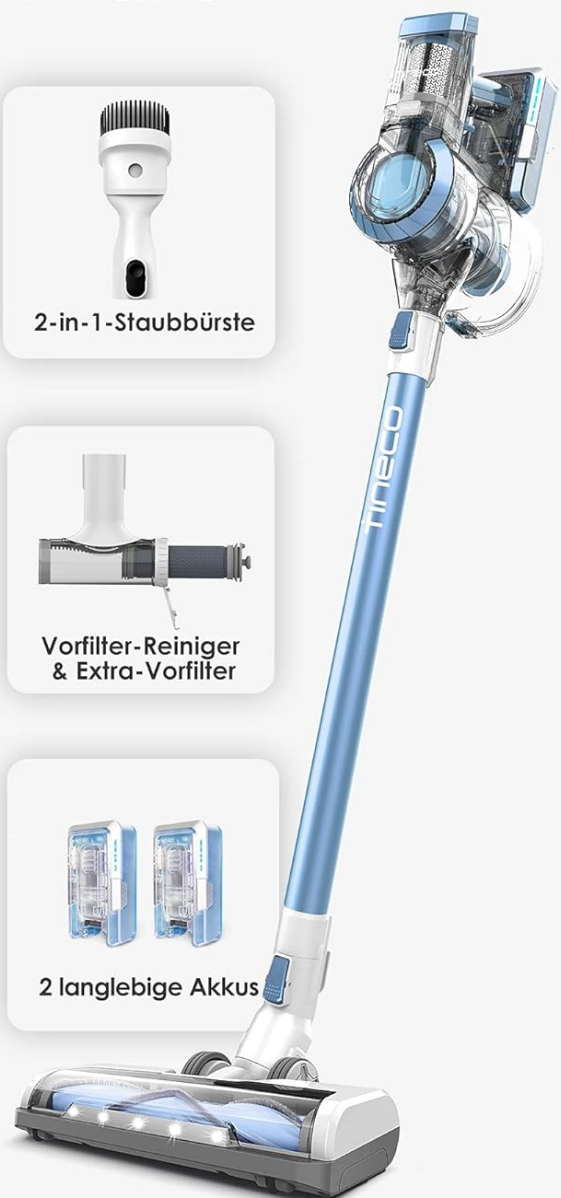


Image 2.1: A visual representation of all components included in the Tineco A11 Hero package, such as various brushes, tools, charger, wall mount, and two batteries.

3. SETUP AND CHARGING

3.1 Assembly

To assemble your Tineco A11 Hero, connect the extension wand to the main vacuum body and then attach the desired cleaning head (e.g., the full-size power brush) to the other end of the wand. For handheld use, attach accessories directly to the main vacuum body.

3.2 Charging the Batteries

Before first use, ensure both batteries are fully charged. Insert a battery into the charging slot on the wall mount or connect it directly to the dual adapter. Charge for 3 to 4 hours until the three blue LEDs on the battery turn off, indicating a full charge. The dual charging station allows you to charge both batteries simultaneously or one while the other is in use.

4. OPERATING INSTRUCTIONS

4.1 Power Modes and Suction

The A11 Hero offers three power levels to suit various cleaning needs:

- **Mode I & II:** Ideal for daily cleaning tasks, light dusting, and general debris.
- **Max Mode:** Provides powerful 22000 PA suction for tackling stubborn dirt, embedded pet hair, and larger debris.

The 450W digital motor ensures strong suction on both carpets and hard floors.



Image 4.1: The Tineco A11 Hero effortlessly removing various types of dirt, including dust, hair, and larger particles like grains, from a carpeted floor.



Starke Saugleistung auf Teppichen und Hartböden

Image 4.2: Visual representation of the Tineco A11 Hero's powerful 450W motor and 22kPa suction, effectively cleaning both carpeted and hard floor surfaces.

4.2 Using the Power Brush with LED Headlights

The full-size power brush is equipped with LED headlights that illuminate dust and debris on the floor, making it easier to spot and clean hidden dirt, especially under furniture or in dimly lit areas.



Power-Bürste in voller Größe mit LED-Scheinwerfern

Image 4.3: The Tineco A11 Hero's full-size power brush with integrated LED headlights, effectively illuminating dust and debris on both hard floors and carpets for thorough cleaning.

4.3 Converting to Handheld Vacuum

To convert the A11 Hero into a handheld vacuum, simply detach the extension wand and attach the desired accessory (e.g., 2-in-1 dust brush, crevice tool, or mini-turbo brush) directly to the main vacuum body. This allows for versatile cleaning of upholstery, car interiors, stairs, and tight spaces.



Leicht konvertierbar in Handstaubsauger

Image 4.4: The Tineco A11 Hero easily converting into a handheld vacuum, demonstrating its use with different attachments for cleaning surfaces like beds, countertops, and sofa crevices.

5. MAINTENANCE

5.1 Emptying the Dustbin

The A11 Hero features an extra-large 0.6L dustbin. To maintain optimal suction, empty the dustbin regularly, especially after each significant cleaning session. Follow the instructions in the included manual for proper dustbin removal and emptying.

5.2 Filter System Maintenance

The vacuum is equipped with a 4-level fully sealed HEPA filter system. Regular cleaning of the filters is crucial for maintaining performance and air quality. Use the provided filter cleaning tool to clean the pre-filter and HEPA filter as per the manual's instructions. Ensure filters are completely dry before reinserting.



Image 5.1: A detailed diagram illustrating the 4-stage fully sealed HEPA filter system of the Tineco A11 Hero, showing the cyclone insert, mesh filter, pre-filter, and HEPA filter, and their respective functions in separating and blocking particles.

5.3 Brush Roll Cleaning

Periodically check the brush roll for tangled hair or debris. Use the provided hair cleaning tool to cut and remove any wrapped hair to ensure the brush roll spins freely and effectively.

6. TROUBLESHOOTING

If you encounter issues with your Tineco A11 Hero, consider the following common troubleshooting steps:

- **Reduced Suction:** Check if the dustbin is full and needs emptying. Inspect filters for clogs and clean them thoroughly. Ensure all parts are correctly assembled and sealed.
- **Vacuum Not Turning On:** Verify that the battery is fully charged and properly inserted.
- **Brush Roll Not Spinning:** Check for obstructions or tangled hair around the brush roll. Clean the brush roll as described in the maintenance section.
- **Battery Not Charging:** Ensure the adapter is securely plugged into both the wall outlet and the charging station/battery.

Check for any damage to the adapter or charging station.

For persistent issues, please refer to the detailed troubleshooting section in your included user manual or contact Tineco customer support.

7. SPECIFICATIONS

Brand	Tineco
Model Number	A11
Color	Blue
Product Dimensions (L x W x H)	111 x 29 x 27 cm
Weight	3 Kilograms
Dustbin Capacity	0.6 Liters
Power	450 Watts
Voltage	22 Volts (DC)
Sound Level	75 dB
Runtime	Up to 60 minutes (combined with 2 batteries)
Special Feature	Bagless
Filter Type	HEPA (4-level)

8. WARRANTY AND SUPPORT

For information regarding warranty coverage, please refer to the warranty card included with your product or visit the official Tineco website. If you require technical assistance, replacement parts, or have any questions not covered in this manual, please contact Tineco customer support through their official channels.

Note: Availability of spare parts information is not provided in the product details.