Logitech 981-000836

Logitech 960 USB Computer Headset User Manual

Model: 981-000836

Introduction   **Setup**   **Operating**
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1. INTRODUCTION

The Logitech 960 USB Computer Headset is designed for individuals who require clear audio communication and comfortable wear during extended use. This headset connects to your computer via a USB-A connector, offering enhanced digital audio quality and a noise-cancelling microphone for clearer conversations. Its adjustable design ensures a comfortable fit for various users.

Image: The Logitech 960 USB Computer Headset, showcasing its over-the-head design, ear pads, and flexible boom microphone.

2. SETUP

Setting up your Logitech 960 USB Computer Headset is a straightforward plug-and-play process. No additional software or drivers are typically required for basic functionality.

2.1 Connecting the Headset

1. Locate an available USB-A port on your computer (PC or Mac).

2. Plug the USB-A connector of the headset cable into the USB-A port on your computer.

3. The operating system should automatically detect and install the necessary drivers. This may take a few moments.

4. Once installed, the headset will be ready for use. You may need to select it as the default audio input and output device in your computer's sound settings.
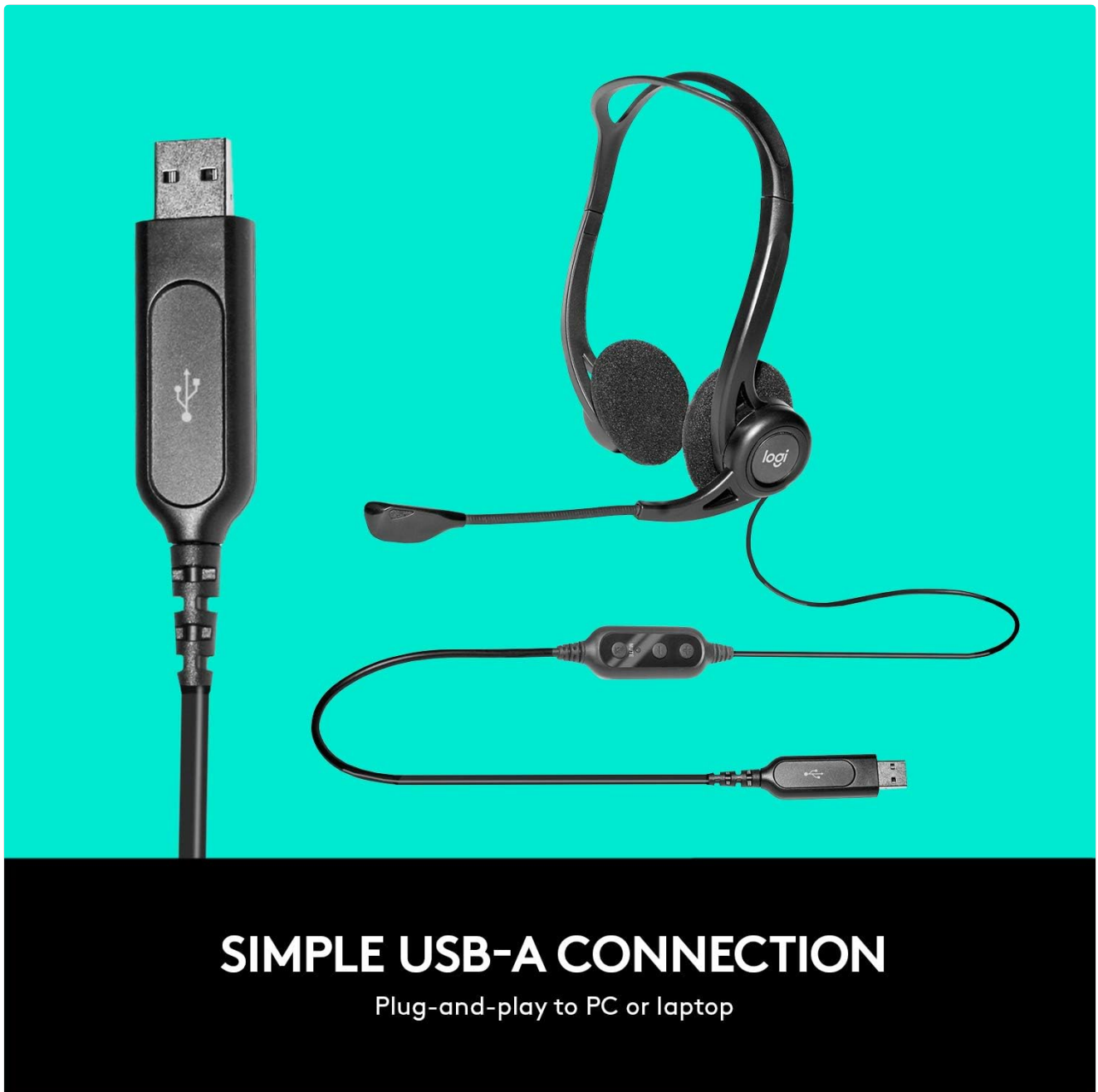
SIMPLE USB-A CONNECTION
Plug-and-play to PC or laptop

Image: The Logitech 960 USB Computer Headset with its USB-A connector, illustrating the simple plug-and-play connection method.

3. OPERATING INSTRUCTIONS

The Logitech 960 headset offers several features to enhance your audio experience and communication.

3.1 Digital Stereo Sound

The headset provides clear digital stereo sound, suitable for both voice calls and listening to music or other audio content.
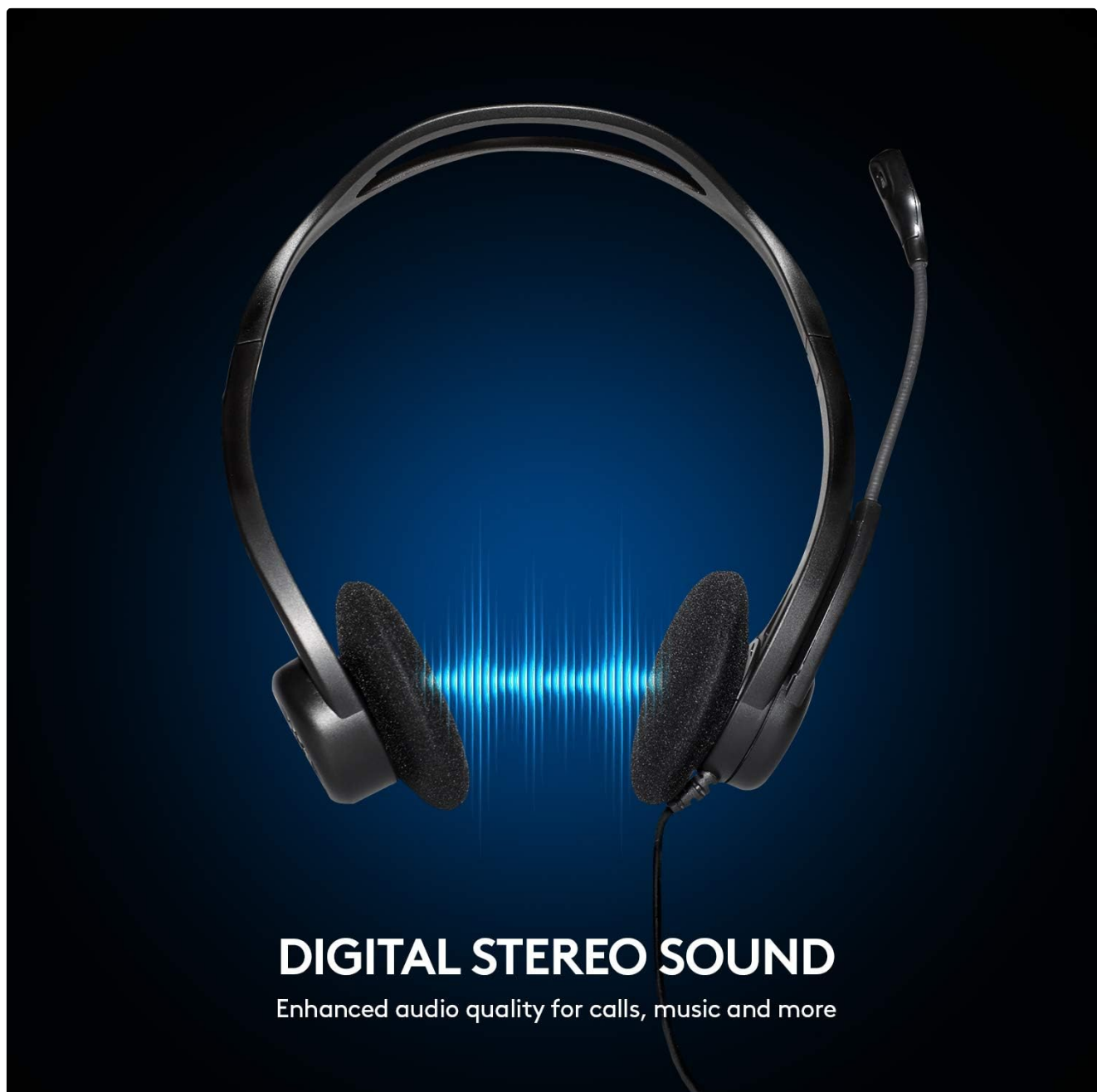
Image: The Logitech 960 Headset with a graphic representation of digital stereo sound waves, indicating enhanced audio quality.

3.2 Noise-Cancelling Microphone

The integrated microphone features noise-cancelling technology to reduce background noise, ensuring your voice is heard clearly during calls.

- **Adjusting the Microphone:** The flexible boom mic can be adjusted to position it optimally for voice pickup.
- **Storing the Microphone:** When not in use, the microphone can be rotated upwards and out of the way.

NOISE-CANCELLING MICROPHONE

Perfect for clear conversations in busy workspaces

Image: A person wearing the Logitech 960 Headset in an office environment, demonstrating the use of the noise-cancelling microphone for clear conversations.

FLEXIBLE BOOM MIC

Adjusts for best voice pickup and comfort to PC or laptop

Image: An illustration showing the flexible boom mic of the Logitech 960 Headset being adjusted for optimal voice pickup and comfort.

3.3 In-line Controls

The headset features convenient in-line controls on the cable for quick adjustments.

- **Volume Up/Down:** Use the '+' and '-' buttons to adjust the listening volume.
- **Mute:** Press the mute button to quickly mute or unmute the microphone.
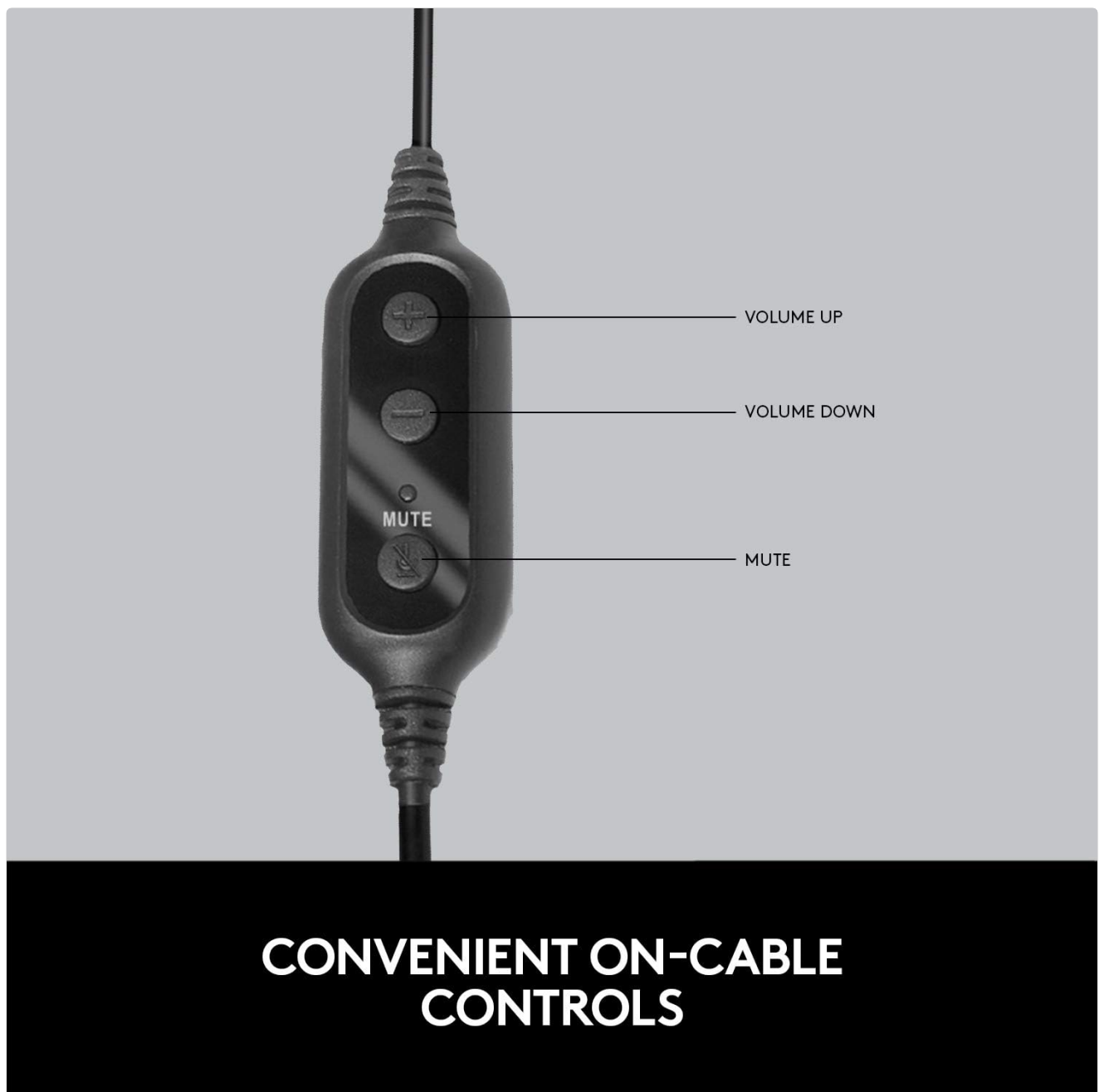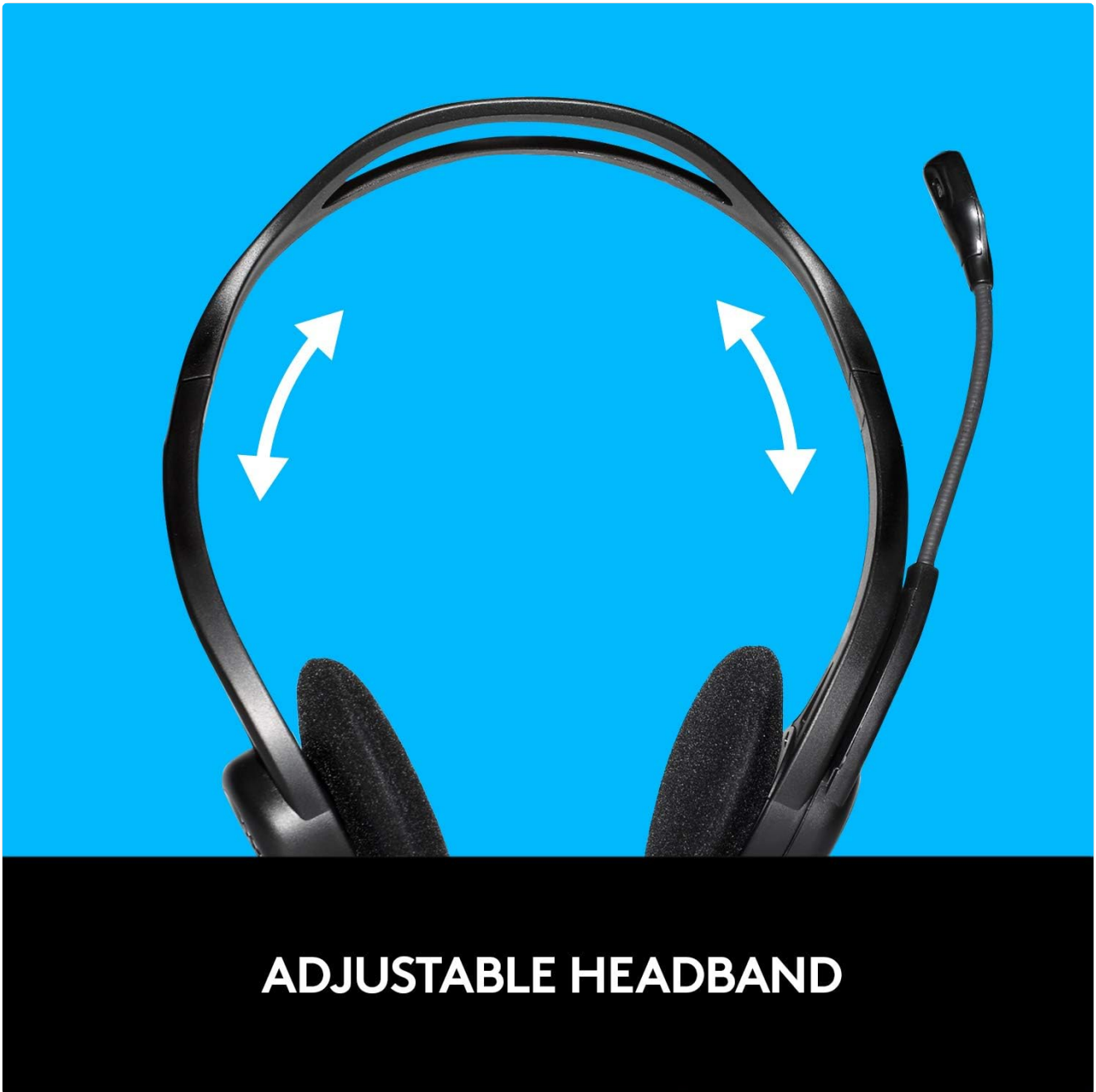- **Cable Clip:** A handy clip allows you to attach the controls to your clothing for easy access.

VOLUME UP

VOLUME DOWN

MUTE

MUTE

CONVENIENT ON-CABLE CONTROLS

Image: A close-up view of the in-line controls on the Logitech 960 Headset cable, showing the volume up, volume down, and mute buttons.

3.4 Comfortable Design

The headset is designed for comfort during prolonged use.

- **Adjustable Headband:** The headband can be adjusted to fit various head sizes.
- **Foam Ear Pads:** Ultra-soft foam ear pads provide comfort and help reduce pressure during wear.

Image: The Logitech 960 Headset with arrows indicating the adjustable headband feature for a customized fit.

COMFORTABLE FOAM EARPADS

Image: A close-up view of the comfortable foam earpads on the Logitech 960 Headset, highlighting their soft texture.

4. MAINTENANCE

Proper care and maintenance can extend the lifespan of your headset.

- **Cleaning:** Use a soft, dry cloth to wipe down the headset. For ear pads, a slightly damp cloth can be used, but ensure they are completely dry before use. Avoid harsh chemicals or abrasive cleaners.

- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight. Avoid wrapping the cable too tightly to prevent damage.

- **Cable Care:** Do not pull on the cable to disconnect the headset from your computer. Always grasp the USB connector.

5. TROUBLESHOOTING

If you encounter issues with your Logitech 960 USB Computer Headset, try the following troubleshooting steps:

5.1 No Sound or Microphone Not Working

- **Check Connection:** Ensure the USB connector is fully inserted into a working USB-A port on your computer. Try a different USB port.
- **Computer Sound Settings:** Verify that the Logitech 960 headset is selected as the default playback and recording device in your computer's sound settings.
- **In-line Controls:** Check that the volume on the in-line controls is turned up and the microphone is not muted.
- **Application Settings:** If using a specific application (e.g., Skype, Zoom), check its audio settings to ensure the headset is selected.
- **Restart Computer:** Sometimes a simple restart can resolve connectivity issues.

5.2 Distorted Audio

- **Volume Levels:** Reduce the volume on both the headset and your computer to see if distortion decreases.
- **Cable Integrity:** Inspect the headset cable for any visible damage or kinks.
- **Interference:** Move away from other electronic devices that might be causing interference.

5.3 Headset Not Detected

- **Try Another Port/Computer:** Test the headset on a different USB port or another computer to determine if the issue is with the headset or the original computer.
- **Update Drivers:** Although plug-and-play, ensure your operating system's USB drivers are up to date.

6. SPECIFICATIONS

Model Name	Logitech USB Headset H960
Item Model Number	981-000836
Brand	Logitech
Connectivity Technology	Wired (USB-A)
Headphones Jack	USB
Frequency Response	100 Hz - 10 KHz
Microphone	Noise-cancelling, Flexible Boom
Controls	In-line Volume Control, Mute
Ear Placement	Over Ear

Form Factor	Over Ear
Material	Foam (ear pads)
Color	Black
Item Weight	6 ounces (170 grams)
Product Dimensions (LxWxH)	6.4 x 2.3 x 5.8 inches
Compatible Devices	Devices with USB-A port or adaptable to one (PC, Laptop)
Included Components	Logitech 960 USB Computer Headset, User Documentation

7. WARRANTY AND SUPPORT

Logitech products are manufactured to high quality standards. For specific warranty information, please refer to the warranty card included with your product or visit the official Logitech support website.

7.1 Customer Support

For technical assistance, product inquiries, or warranty claims, please contact Logitech customer support through their official website. You can typically find support resources, FAQs, and contact options at
www.logitech.com/support.
When contacting support, please have your product model number (981-000836) and proof of purchase readily available.

Related Documents - 981-000836

Logitech H570e USB Headset Setup Guide
Setup guide for the Logitech H570e USB Headset, covering both Unified Communications (UC) and Microsoft Teams versions. Includes product overview, in-line controller functions, headset fit, microphone boom adjustment, sidetone and anti-startle protection, dimensions, system requirements, and technical specifications.

	[Logitech Zone 305 Setup Guide: Enhance Your Audio Experience](#) Get started with the Logitech Zone 305 wireless headset. This setup guide covers pairing via USB-C and Bluetooth, comfort adjustments, call controls, and Logi Tune features for optimal business communication.
	[Logitech Zone Wireless 2 ES for Business Headset - Datasheet and Specifications](#) Comprehensive datasheet for the Logitech Zone Wireless 2 ES for Business headset. Features include adaptive hybrid ANC, premium microphones, extended comfort, and business certifications for Microsoft Teams, Zoom, and Google Meet. Includes detailed product specifications, connectivity options, battery life, and part numbers.
	[Logitech Stereo Headset H151 Quick Start Guide](#) Learn how to set up and connect your Logitech Stereo Headset H151. This guide provides essential information on headset features, connection, and troubleshooting.
	[Logitech Personal Workspace Solutions for Hybrid Work](#) Explore Logitech's comprehensive solutions for creating productive and inclusive personal workspaces, featuring advanced peripherals, software, and services designed for hybrid and remote work environments.
	[Logitech H111 Stereo Headset: Complete Setup Guide](#) A comprehensive setup guide for the Logitech H111 Stereo Headset, detailing connection and fitting instructions for optimal audio performance and comfort.