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Sensea 3276000251460

Sensea Hao Chrome Single-Lever Basin Mixer Faucet User Manual

Model: 3276000251460

1. Introduction

Thank you for choosing the Sensea Hao Chrome Single-Lever Basin Mixer Faucet. This faucet is designed for aesthetic appeal, ease of maintenance, and quick installation. It features a single-lever design that can help save up to 30% water compared to traditional faucets. This manual provides comprehensive instructions to ensure proper installation, operation, and maintenance of your new faucet.

2. Safety Information

- Always turn off the main water supply before beginning any installation or maintenance work.
- Ensure all connections are secure to prevent leaks.
- If you are unsure about any step, consult a qualified plumber.
- Do not use abrasive, acidic, or chlorinated cleaning products on the faucet's surface, as this may damage the chrome finish.
- Keep small parts out of reach of children.

3. Package Contents

Please check that all components are present before beginning installation:

- 1 x Basin Mixer Faucet
- 2 x Connection Hoses (45 cm each)
- 1 x Drain Assembly

4. Specifications

Feature	Specification
Product Type	Basin Mixer Faucet
Color	Chrome

Feature	Specification
Total Height	15.8 cm
Height Under Spout	8.5 cm
Spout Depth	16.5 cm
Spout Type	Fixed
Flow Rate	7.48 l/min
Flow Limiter	No
Hot/Cold Water Support	Yes
Temperature Limiter	No
Ceramic Cartridge	35 mm
Main Material	Brass
Wall Installation	No
Drilling Type	One Hole
Connection Hoses	45 cm supplied
ACS Certification	Yes
Item Weight	1.42 kg

5. Installation

Follow these steps for proper installation of your basin mixer faucet:



An image showing the Sensea Hao Chrome single-lever basin mixer faucet from a front-side angle, highlighting its sleek chrome finish and modern design.

1. **Preparation:** Turn off the main water supply to the basin. Clear the area under the sink and ensure you have all necessary tools (e.g., adjustable wrench, screwdriver, plumber's tape).
2. **Mounting the Faucet:** Insert the faucet into the single hole on your basin. Secure it from underneath using the provided mounting hardware (washer and nut). Ensure the faucet is properly aligned before tightening.

3. **Connecting Water Supply Lines:** Connect the two 45 cm flexible connection hoses to the hot and cold water inlets on the faucet. Hand-tighten first, then use a wrench to secure, being careful not to overtighten. Connect the other ends of the hoses to your hot and cold water supply valves. Use plumber's tape on threaded connections for a watertight seal.
4. **Installing the Drain Assembly:** Follow the instructions provided with the drain assembly to install it into the basin's drain hole. Connect the drain assembly to your existing P-trap or waste pipe.
5. **Testing for Leaks:** Slowly turn on the main water supply. Check all connections for any signs of leaks. If leaks are present, tighten the connections slightly until they stop. Run water through the faucet to ensure proper flow and temperature control.

6. Operation

The Sensea Hao faucet features a single lever for easy control of both water flow and temperature:

- **Water Flow:** Lift the lever upwards to increase water flow. Push it downwards to decrease flow and turn off the water.
- **Temperature Control:** Move the lever to the left for hot water and to the right for cold water. Adjust the position between hot and cold to achieve your desired temperature.
- **Water Saving:** This faucet is designed to be water-efficient, helping to reduce water consumption by up to 30% compared to standard faucets.

7. Maintenance

To maintain the appearance and functionality of your Sensea Hao faucet, follow these cleaning guidelines:

- **Regular Cleaning:** After each use, clean the faucet with water and mild soap.
- **Drying:** Always wipe the faucet dry with a soft cloth immediately after cleaning to prevent water spots and mineral buildup.
- **Avoid Harsh Cleaners:** Never use abrasive, acidic, or chlorinated cleaning products, as these can damage the chrome finish and internal components.
- **Aerator Cleaning:** Periodically unscrew the aerator at the tip of the spout and clean any debris or mineral deposits to maintain optimal water flow.

8. Troubleshooting

If you encounter any issues with your faucet, refer to the following common problems and solutions:

- **Low Water Flow:**
  - Check if the water supply valves are fully open.
  - Clean the aerator for any mineral buildup or debris.
  - Inspect the supply hoses for kinks.
- **Leaks from Faucet Base:**
  - Ensure the mounting nut under the sink is securely tightened.
  - Check the O-rings or gaskets for proper seating or damage.
- **Leaks from Supply Connections:**
  - Tighten the connection nuts on the supply hoses.

- Ensure plumber's tape was used correctly on threaded connections.

- **Difficulty Adjusting Temperature:**
  - Verify that both hot and cold water supplies are active.
  - If the issue persists, the ceramic cartridge may need inspection or replacement by a professional.

If these steps do not resolve the issue, please contact customer support or a qualified plumber.

9. Warranty and Support

For specific warranty information regarding your Sensea Hao Chrome Single-Lever Basin Mixer Faucet, please refer to the documentation provided at the time of purchase or visit the official Sensea website. For technical support or assistance with parts, please contact Sensea customer service.

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