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› ZENY 54-Inch Multi-Level Cat Tree Instruction Manual

## ZENY ZENY2104

# ZENY 54-Inch Multi-Level Cat Tree

Model: ZENY2104

## INTRODUCTION

Thank you for choosing the ZENY 54-inch Multi-Level Cat Tree. This cat tree is designed to provide a safe, comfortable, and engaging environment for your feline companions. Featuring multiple levels, cozy hideaway houses, sisal-covered scratching posts, and elevated perches, it offers various opportunities for play, rest, and exercise. This manual provides essential information for assembly, operation, maintenance, and troubleshooting to ensure optimal use and longevity of your cat tree.

This cat tree is recommended for small to medium-sized cats, with a maximum load capacity of 44 lbs. Please ensure all parts are securely assembled before allowing your pets to use the product.



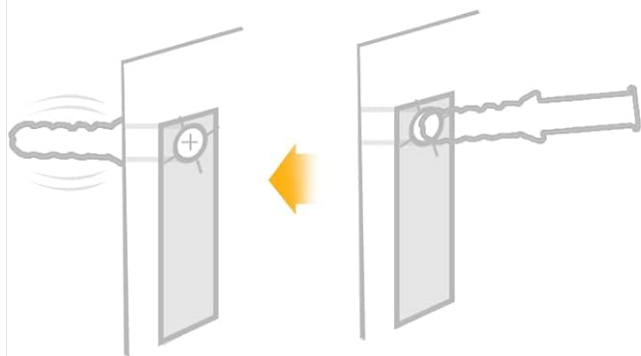


Image: The ZENY 54-inch Multi-Level Cat Tree in a home setting, showcasing its various platforms, houses, and scratching posts being used by cats.

## SAFETY INFORMATION

- Ensure all screws and connections are tightened securely during assembly and periodically check for looseness.
- Place the cat tree on a flat, stable surface to prevent wobbling or tipping.
- Utilize the included wall anchor strap to secure the cat tree to a wall, especially if you have active or larger cats, to enhance stability and prevent accidental falls.
- Keep small children away from the cat tree during assembly and ensure they do not climb on it.
- Regularly inspect the cat tree for any damaged parts, such as frayed sisal ropes or loose fabric, and repair or replace them as needed.

- This product is designed for indoor use only.



Nail to the wall to avoid tipping over or wobbling



**SECURE CATS' SAFETY**



Image: Illustration demonstrating the proper method to secure the cat tree to a wall using the provided anti-tipping hardware for enhanced safety.

## PACKAGE CONTENTS

Before beginning assembly, please verify that all components are present and undamaged. If any parts are missing or defective, please contact customer support.

- Baseboard(s)
- Multi-level platforms
- Cat condo houses (2 units)
- Sisal-covered scratching posts
- Plush-covered support posts

- Dangling toys (e.g., fur balls)
- Assembly hardware (screws, bolts, washers, Allen wrench)
- Wall anchor strap and hardware
- Instruction Manual

## ASSEMBLY INSTRUCTIONS

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Follow these steps carefully to assemble your ZENY cat tree. It is recommended to have a clear, open space for assembly.

1. Unpack all components and lay them out. Identify each part by comparing it with the parts list and diagrams in the included instruction sheet.
2. Attach the first set of support posts to the baseboard using the provided screws and Allen wrench. Ensure they are tightened firmly.
3. Place the first platform onto the attached posts and secure it with screws.
4. Continue building upwards, attaching posts and platforms layer by layer. Pay attention to the orientation of the cat condo houses and perches as indicated in the diagram.
5. Assemble the cat condo houses by securing their walls and roofs to the appropriate platforms and posts.
6. Attach the sisal-covered scratching posts and any additional features like ladders or dangling toys.
7. Once fully assembled, gently shake the cat tree to check for stability. If any part feels loose, re-tighten the corresponding screws.
8. Secure the cat tree to a wall using the anti-tipping strap and hardware. Choose a suitable location near a wall stud for maximum security.



Image: A detailed diagram illustrating the dimensions and structural layout of the cat tree, useful for assembly and understanding its components.

## OPERATING INSTRUCTIONS

The ZENY cat tree is designed for intuitive use by your cats. No complex operation is required.

- **Scratching Posts:** Encourage your cat to use the sisal-covered posts for scratching to maintain claw health and protect your furniture.
- **Hideaway Houses:** The two spacious condo houses provide secure and cozy spots for your cat to rest, sleep, or observe their surroundings.
- **Multi-Level Platforms:** Cats can climb, jump, and explore the various platforms, satisfying their natural instincts for elevation.
- **Top Perches:** The elevated perches offer a vantage point for your cat to survey their territory or simply relax.
- **Dangling Toys:** The attached fur balls provide interactive play opportunities, promoting exercise and mental stimulation.



Image: An overview of the cat tree's key features, including multiple platforms, cozy condos, a stable ladder, various scratching posts, and a dangling play ball.



Dangling Ball Attracts Cats to Grab



Spacious Condo for Good Rest & Sprawling



Large Entrance for Easy In and Out



Durable Step Entertains & Enriches Cat's Activity

Image: Close-up views detailing the dangling play ball, the spacious interior of a cat condo, the large entrance to a house, and the durable steps for climbing.

## MAINTENANCE

Proper maintenance will extend the life of your cat tree and keep it hygienic for your pets.

- **Cleaning:** Spot clean only. Use a damp cloth and mild pet-safe cleaner for soiled areas. Avoid saturating the fabric. Do not machine wash or tumble dry.
- **Vacuuming:** Regularly vacuum the plush surfaces to remove loose fur and dust.
- **Inspection:** Periodically check all screws and connections for tightness. Re-tighten as necessary to maintain stability.
- **Sisal Rope:** Inspect sisal scratching posts for wear and tear. While durable, heavily used posts may eventually need

replacement to continue providing an effective scratching surface.

## TROUBLESHOOTING

If you encounter any issues with your ZENY cat tree, refer to the following common problems and solutions:

| Problem                             | Solution                                                                                                                                                           |
|-------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cat tree wobbles                    | Ensure all screws are fully tightened. Verify the cat tree is on a level surface. Use the included wall anchor strap to secure it to a wall.                       |
| Parts do not fit together           | Double-check the assembly diagram to ensure you are using the correct parts for each step. Some posts or platforms may appear similar but have slight differences. |
| Missing hardware or components      | Carefully check all packaging materials. If parts are genuinely missing, contact ZENY customer support for assistance.                                             |
| Cats not using the scratching posts | Try sprinkling catnip on the sisal posts or gently guiding your cat's paws to the scratching surface.                                                              |

## SPECIFICATIONS

|                                |                                                                                |
|--------------------------------|--------------------------------------------------------------------------------|
| Brand                          | ZENY                                                                           |
| Model Number                   | ZENY2104                                                                       |
| Product Dimensions (L x W x H) | 19.1" x 19.1" x 52.6" (approximately 54 inches tall)                           |
| Item Weight                    | 13.7 kg (approximately 30.2 lbs)                                               |
| Material                       | Wood (CARB P2-Compliant Particle Board), Soft Plush Fabric, Natural Sisal Rope |
| Color                          | Gray                                                                           |
| Number of Levels               | 5                                                                              |
| Breed Recommendation           | Small and Medium Breeds                                                        |
| Recommended Uses               | Indoor climbing, jumping, scratching, resting                                  |
| Product Care Instructions      | Spot Clean Only                                                                |



CARB P2-Compliant  
Particle Board



Soft Plush Fabric Covering



High Quality Sisal

Image: Visual representation of the high-quality materials used in the cat tree's construction, including particle board, plush fabric, and natural sisal.

## CUSTOMER SUPPORT

For any questions, concerns, or assistance with your ZENY cat tree, please contact our customer support team. Refer to your purchase documentation or the ZENY official website for contact details.

Please have your model number (ZENY2104) and purchase date available when contacting support.

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

**Name**

Anonymous

**Email**

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**