

## Swiss Madison SM-WT530

# Swiss Madison SM-WT530 Carré Back to Wall Toilet User Manual

Model: SM-WT530

## 1. PRODUCT OVERVIEW

The Swiss Madison Carré Back to Wall Toilet Bowl (Model SM-WT530) features a contemporary design with clean lines and fluid curves, enhancing any bathroom aesthetic. Its elongated bowl is designed for improved user comfort. This toilet is intended for use with a concealed tank carrier, which helps optimize bathroom space and provides convenient access to the plumbing system. The dual-flush mechanism contributes to water conservation.

### Key Features:

- Elongated toilet bowl for enhanced comfort.
- Skirted trapway for simplified cleaning.
- Slim, soft-close, quick-release seat for quiet operation and easy removal.
- Designed to pair with Swiss Madison concealed tank carriers (SM-WC324 or SM-WC326).
- Compatible with the Swiss Madison SM-BD228 Bidet.



Figure 1: Swiss Madison SM-WT530 Carré Back to Wall Toilet, front view.

## 2. SETUP AND INSTALLATION

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This section provides essential information for the proper installation of your Swiss Madison Carré Back to Wall Toilet. Professional installation is recommended.

### 2.1 Components Included:

# Soft-Close Seat

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Tensioned hinges ensure  
a soft, quiet close



Figure 2: Contents included in the Swiss Madison Carré Back-to-Wall Toilet package. Includes the Carré Back-to-Wall Toilet (SM-WT530), Soft-Close Seat (SM-QRS42), Outlet Pipe (SM-CPT42), and Plastic Anchor Kit (SM-TPT29).

## 2.2 Pre-Installation Considerations:

- The SM-WT530 is a wall-mounted toilet bowl designed to be paired with a concealed tank carrier. Ensure you have a compatible Swiss Madison concealed tank carrier (SM-WC324 for residential 4" studs or SM-WC326 for commercial 6" studs) installed according to its specific instructions.
- Verify that all necessary plumbing connections are in place and meet local building codes.
- Inspect all components for damage prior to installation. Do not proceed with installation if any parts are damaged or missing.



Figure 3: Comparison of Swiss Madison SM-WC324 (residential) and SM-WC326 (commercial) concealed tank carriers, indicating suitability for different stud sizes.

## 2.3 Dimensions and Space Saving:

The back-to-wall design of the Carré toilet is engineered to save space in your bathroom compared to standard toilets.

# Commercial vs Residential



## SM-WC324

The 2x4 in-wall toilet tank carrier is to be installed on 4" studs which makes it the perfect system for residential homes.



## SM-WC326

The 2x6 in-wall toilet tank carrier is to be installed on 6" studs which makes it the perfect system for commercial homes.

Figure 4: Diagram illustrating space-saving benefits of the back-to-wall toilet design, showing a reduced depth of 21 5/8 inches compared to a standard toilet's 28 inches.

## Quick-Release Seat

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Figure 5: Detailed installation dimensions for the Swiss Madison SM-WT530 toilet, including outlet pipe and mounting points.

### 2.4 Installation Steps:

1. Ensure the concealed tank carrier is securely installed and all water supply lines are connected and tested for leaks.
2. Connect the outlet pipe (SM-CPT42) from the toilet bowl to the waste outlet of the concealed tank.
3. Position the toilet bowl against the wall, aligning it with the mounting bolts from the tank carrier.
4. Secure the toilet bowl to the mounting bolts using the provided plastic anchor kit (SM-TPT29) and tighten carefully to prevent overtightening and damage to the ceramic.
5. Install the soft-close, quick-release seat (SM-QRS42) onto the toilet bowl according to its specific instructions.
6. Perform a test flush to check for proper function and any leaks.

## 3. OPERATING INSTRUCTIONS

### 3.1 Dual Flush System:

The Carré toilet features a dual-flush system, allowing you to choose between a partial flush for liquid waste and a full flush for solid waste, conserving water with each use. The flush buttons are typically

located on the wall plate above the toilet, connected to the concealed tank carrier.



Figure 6: Swiss Madison Carré toilet, illustrating the dual flush mechanism and access to plumbing behind the wall.

### 3.2 Soft-Close Seat:

The toilet seat is equipped with a soft-close mechanism to prevent slamming and reduce noise. Simply push the seat down gently, and it will close slowly and quietly on its own.



Black  
SKU: SM-CHO6B

Rose Gold  
SKU: SM-CHO6BG



Show off your individuality with a set of Swiss Madison colored toilet hardware

To purchase: simply  
search for the listed  
SKU in the search bar

Figure 7: Close-up view demonstrating the tensioned hinges of the soft-close seat, ensuring a gentle and quiet closing.

## 4. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your toilet.

### 4.1 Cleaning the Toilet Bowl:

- Use a mild, non-abrasive cleaner and a soft brush or cloth to clean the ceramic surfaces.
- The skirted trapway design simplifies cleaning the exterior of the bowl, as it conceals the plumbing.
- Avoid harsh chemicals, abrasive cleaners, or scouring pads, as these can damage the finish.



Figure 8: Swiss Madison Carré toilet, highlighting the fully glazed and skirted trapway for easy cleaning, along with the soft-close and quick-release seat.

## 4.2 Cleaning the Seat:

The quick-release feature of the seat allows for thorough cleaning of both the seat and the toilet bowl rim.

# What's in the Box?

Swiss Madison®  
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• Carré  
Back-to-Wall Toilet  
SM-WT530

• Soft-Close Seat  
SM-QRS42



• Outlet Pipe  
SM-CPT42



• Plastic Anchor Kit  
SM-TPT29

Figure 9: Illustration of the quick-release seat mechanism, allowing for easy removal and convenient cleaning.

1. To remove the seat, locate the quick-release buttons or tabs near the hinges and press them to detach the seat.
2. Clean the seat and hinges with a mild soap and water solution.
3. Clean the toilet bowl rim thoroughly.
4. Reattach the seat by aligning the hinges with the posts and pressing down until they click into place.

## 5. TROUBLESHOOTING

This section addresses common issues you might encounter. For complex problems, consult a qualified plumber.

Problem	Possible Cause	Solution
Water spills during flush	Improper water level in tank, clogged drain, or incorrect installation of the bowl/trapway.	Check water level settings in the concealed tank. Ensure the trapway is clear of obstructions. Verify proper sealing and connection of the toilet bowl to the waste line. If issues persist, contact a plumber.

Problem	Possible Cause	Solution
Toilet does not flush effectively	Low water pressure, partial clog, or issue with the concealed tank's flush mechanism.	Ensure water supply valve is fully open. Attempt to clear any visible clogs. Consult the manual for your specific concealed tank carrier for troubleshooting its flush mechanism.
Loose toilet bowl	Mounting bolts are not sufficiently tightened.	Carefully tighten the mounting bolts. Avoid overtightening, which can crack the ceramic.
Seat does not soft-close	Hinge mechanism obstruction or damage.	Inspect hinges for debris. If damaged, contact customer support for replacement parts.

## 6. PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	SM-WT530
Brand	Swiss Madison
Color	Glossy White
Material	Ceramic
Item Weight	65 Pounds
Product Dimensions	21 x 14.37 x 16.14 inches
Installation Type	Wall Mounted
Shape	Oval
Seat Material Type	Plastic
Style	Modern
Included Components	Toilet Bowl, Soft-Close Seat, Outlet Pipe, Plastic Anchor Kit
Batteries Required?	No
UPC	810015320471
Date First Available	April 24, 2019

## 7. WARRANTY INFORMATION

The Swiss Madison SM-WT530 Carré Back to Wall Toilet comes with a **1 Year Limited Warranty**. This warranty covers defects in materials and workmanship under normal use and service. For specific terms, conditions, and to make a warranty claim, please refer to the official Swiss Madison warranty documentation or contact their customer support.

## 8. CUSTOMER SUPPORT

For further assistance, technical support, or inquiries regarding replacement parts, please contact Swiss Madison customer service. Contact information can typically be found on the manufacturer's official website or on the product packaging.

**Online Resources:** You may find additional support and product information by visiting the [Swiss Madison Store on Amazon](#).