

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [Caso Design](#) /

› [Caso Design HW.500 Touch Turbo Hot Water Dispenser Instruction Manual](#)

Caso Design HW.500

Caso Design HW.500 Touch Turbo Hot Water Dispenser

Instruction Manual

Model: HW.500 | Brand: Caso Design

INTRODUCTION

The Caso Design HW.500 Touch Turbo Hot Water Dispenser is engineered for efficiency and convenience, providing hot water to your desired temperature in seconds. This manual provides essential information for the safe and effective use of your appliance.

Key Features:

- Heats water to a boil (212°F) in approximately 8 seconds.
- Equipped with a powerful 1800-watt heating element.
- Intuitive sensor-touch control panel for ease of use.
- Offers 6 adjustable temperatures for various beverages.
- Features 4 adjustable cup sizes to accommodate different needs.



Figure 1: Angled view of the Caso Design HW.500 Hot Water Dispenser.

SETUP

1. **Unpacking:** Carefully remove all packaging materials and inspect the dispenser for any damage. Retain packaging for future transport if needed.
2. **Placement:** Place the appliance on a stable, flat, heat-resistant surface, away from direct sunlight and heat.

sources. Ensure adequate ventilation around the unit.

3. **Initial Cleaning:** Before first use, clean the water tank and drip tray with warm, soapy water. Rinse thoroughly and dry. Wipe the exterior of the unit with a damp cloth.
4. **Water Tank Installation:** Fill the removable water tank with fresh, cold tap water up to the MAX line. Ensure the water filter is correctly inserted into the tank. Place the filled water tank securely onto the base of the dispenser.
5. **Power Connection:** Plug the power cord into a grounded electrical outlet. The display will illuminate, indicating the unit is ready for use.
6. **First Use Cycle:** It is recommended to run at least two full cycles of hot water (at the highest temperature setting) without consuming the water to flush out any manufacturing residues.



Figure 2: Side view showing the transparent water tank with water level markings.

OPERATING INSTRUCTIONS

1. **Power On:** Ensure the dispenser is plugged in and the water tank is filled. The digital display will show the current status.

2. **Select Temperature:** Use the temperature selection buttons on the sensor-touch control panel to choose your desired water temperature. Available temperatures typically range from 100°F to 212°F (boiling).
3. **Select Cup Size (if applicable):** If your model supports adjustable cup sizes, use the corresponding buttons to select the volume of water to dispense.
4. **Dispense Water:** Place a cup or container on the drip tray. Press the dispense button. The unit will rapidly heat and dispense the selected amount of water at the chosen temperature.
5. **Stop Dispensing:** To stop dispensing water before the selected volume is reached, press the dispense button again.
6. **Safety Lock:** Some models include a safety lock feature. Refer to the display icons for activation and deactivation to prevent accidental dispensing.



Figure 3: Detailed view of the sensor-touch control panel for temperature and dispense settings.

MAINTENANCE

Cleaning

- **Exterior:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or immerse the unit in water.

- **Drip Tray:** Regularly empty and clean the drip tray. It is removable for easy cleaning.
- **Water Tank:** Clean the water tank periodically with warm, soapy water. Rinse thoroughly to remove all soap residue.



Figure 4: The removable drip tray for easy cleaning and maintenance.

Descaling

Mineral deposits (limescale) can build up over time, affecting performance. Descale your dispenser regularly, especially in areas with hard water.

- Use a commercial descaling solution suitable for hot water dispensers, following the manufacturer's instructions.
- Alternatively, a solution of white vinegar and water (1:1 ratio) can be used.
- Run the descaling solution through the unit, then rinse by running several cycles of fresh water.

Filter Replacement

The water filter should be replaced according to the manufacturer's recommendations or if you notice a decrease in water quality or flow rate. Refer to the filter packaging for specific instructions.

TROUBLESHOOTING

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
No water dispensed.	Water tank empty or not properly seated.	Fill water tank or ensure it is correctly installed.
Water not hot enough.	Incorrect temperature setting. Limescale buildup.	Adjust temperature setting. Descale the unit.
Slow water flow.	Limescale buildup. Clogged filter.	Descale the unit. Replace the water filter.
Unit not powering on.	Not plugged in. Power outage.	Check power connection. Verify power supply.

SPECIFICATIONS

Feature	Detail
Brand	Caso Design
Model Number	HW.500
Product Dimensions (D x W x H)	10.7" x 6.6" x 12.05"
Capacity	Approximately 4.6 Pounds (equivalent to 2.1 Liters)
Color	Black
Material	Plastic
Wattage	1800 watts
Voltage	120 Volts
Human Interface Input	Touchscreen
Filter Type	Reusable
Included Components	Hot water dispenser, 1 water filter, manual, warranty



Figure 5: Product dimensions for placement and space planning.

WARRANTY AND SUPPORT

This Caso Design HW.500 Hot Water Dispenser comes with a **12 months limited warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, service, or to inquire about replacement parts, please contact Caso Design customer service. You can find contact information and additional resources on the official Caso Design website or through your retailer.

Visit the [Caso Design Store](#) for more information.

