

WYZE WYZEC2WHSK1

WYZE Cam V2 1080P Indoor Smart Home Camera with Wyze Sense Starter Kit Instruction Manual

Your guide to setting up and operating your WYZE Cam V2 and Wyze Sense devices.

WHAT'S IN THE BOX

The WYZE Cam V2 Smart Home Camera with Wyze Sense Starter Kit includes the following components:

- WYZE Cam V2 1080P Indoor Smart Home Camera
- Wyze Sense Bridge
- Wyze Contact Sensors (2 units)
- Wyze Motion Sensor (1 unit)
- USB Power Adapter
- USB Cable
- Metal Mounting Plate with Adhesive
- Quick Start Guide



Image: All components included in the WYZE Cam V2 and Wyze Sense Starter Kit, neatly arranged.

SETUP

Follow these steps to set up your WYZE Cam V2 and Wyze Sense devices:

1. **Download the Wyze App:** Download the latest Wyze app from your smartphone's app store (iOS 9.0+ or Android 5.0+).
2. **Power On the Camera:** Plug your WYZE Cam V2 into a power outlet using the provided USB cable and power adapter. The camera's status light will begin to flash.
3. **Add Camera to App:** Open the Wyze app, tap the '+' icon to add a new device, and follow the on-screen instructions to connect your camera to your Wi-Fi network.
4. **Install Wyze Sense Bridge:** Once your camera is set up, insert the Wyze Sense Bridge into the USB port on the back of your WYZE Cam V2. This bridge enables communication with the sensors.
5. **Add Sensors:** In the Wyze app, navigate to your camera's settings, then to 'Accessories' or 'Wyze Sense'. Follow the prompts to add your Contact Sensors and Motion Sensor. You will typically need to press a reset button on each sensor using a small pin.

Video: Demonstration of Wyze Sense Starter Kit unboxing and initial setup steps, including connecting the bridge to the camera.

INSTALLATION

Proper placement of your camera and sensors is crucial for optimal performance.

Camera Placement

The WYZE Cam V2 features a flexible base that allows for various mounting options:

- **Surface Placement:** Place the camera on any flat surface like a shelf or table.
- **Wall Mounting:** Use the included metal mounting plate with adhesive to attach the camera to a wall. The camera's magnetic base will securely hold it in place.

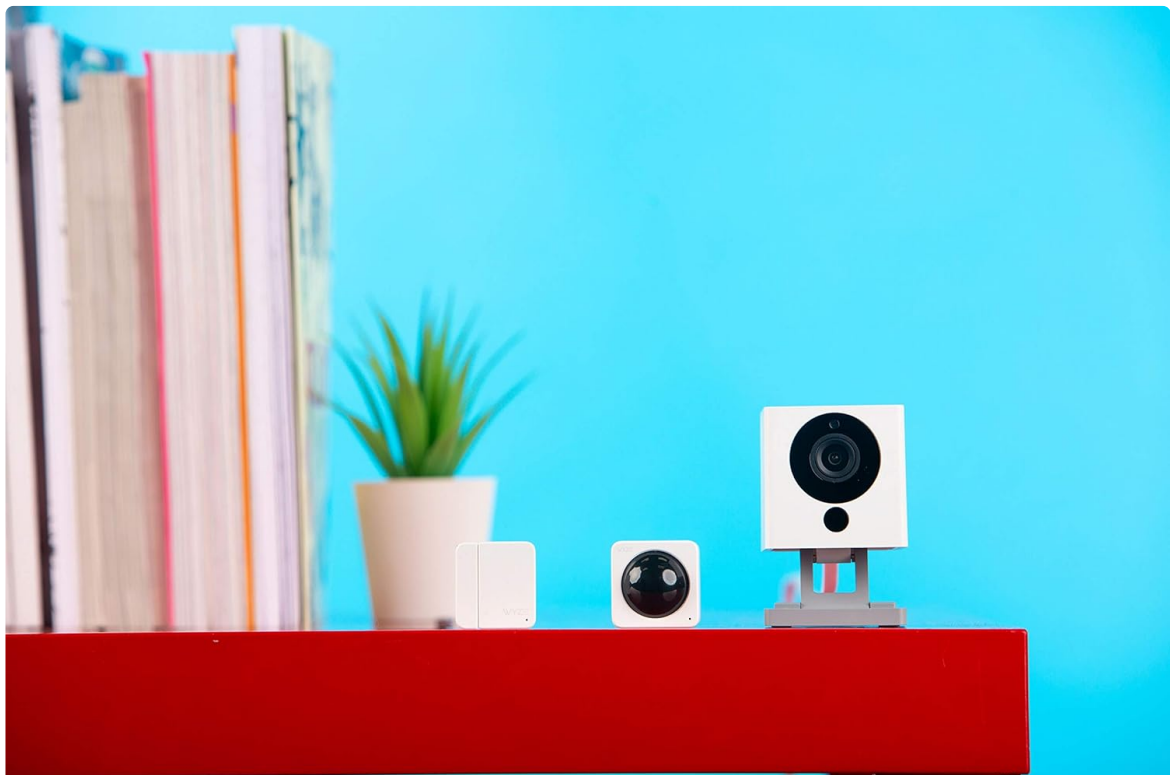


Image: A WYZE Cam V2 and Wyze Sense devices placed on a shelf, demonstrating typical indoor placement.

Sensor Placement

Wyze Sense devices are designed for easy, adhesive-based installation:

- **Contact Sensors:** Attach the two parts of a contact sensor to a door or window frame and the moving part (door/window) itself. Ensure they are aligned and close enough to detect opening/closing.
- **Motion Sensor:** Place the motion sensor in an area where you want to detect movement, such as a hallway or room corner.



Image: A Wyze Contact Sensor discreetly installed on the edge of a yellow door, showing proper alignment for detection.

OPERATING INSTRUCTIONS

Your WYZE Cam V2 and Wyze Sense devices offer a range of features for smart home monitoring.

Camera Features

- **1080P Full HD:** Provides clear video resolution.
- **Night Vision:** Automatically switches to night vision in low-light conditions.
- **Two-Way Audio:** Speak and listen through the camera using the app.

- **8x Digital Zoom:** Zoom in on live or recorded footage.

Recording Options

- **Local Storage:** Insert a micro SD card (sold separately) into the camera for continuous recording or event-only recording.
- **Cloud Storage:** Wyze Cam automatically records 12-second event videos to the AWS cloud when motion or sound is detected. These videos are securely uploaded via end-to-end encryption and are accessible for 14 days without subscription.
- **Complete Motion Capture (Optional Subscription):** An add-on service that records motion to the cloud for as long as motion is detected, without the 12-second restriction.

Motion and Sound Detection

Customize your detection settings in the Wyze app:

- **Motion Detection:** Adjust sensitivity and define detection zones to reduce false alerts.
- **Sound Detection:** Receive alerts for specific sounds like smoke or carbon monoxide alarms.
- **Person Detection:** Utilize AI-powered person detection to differentiate human motion from other movements, reducing unnecessary notifications.

Video: Demonstration of Wyze Sense motion and contact sensor functionality, including app integration and notification settings.

Live View & Event Playback

Access your camera's live feed and review recorded events through the Wyze app. The app organizes events by camera and time, making it easy to find specific clips.

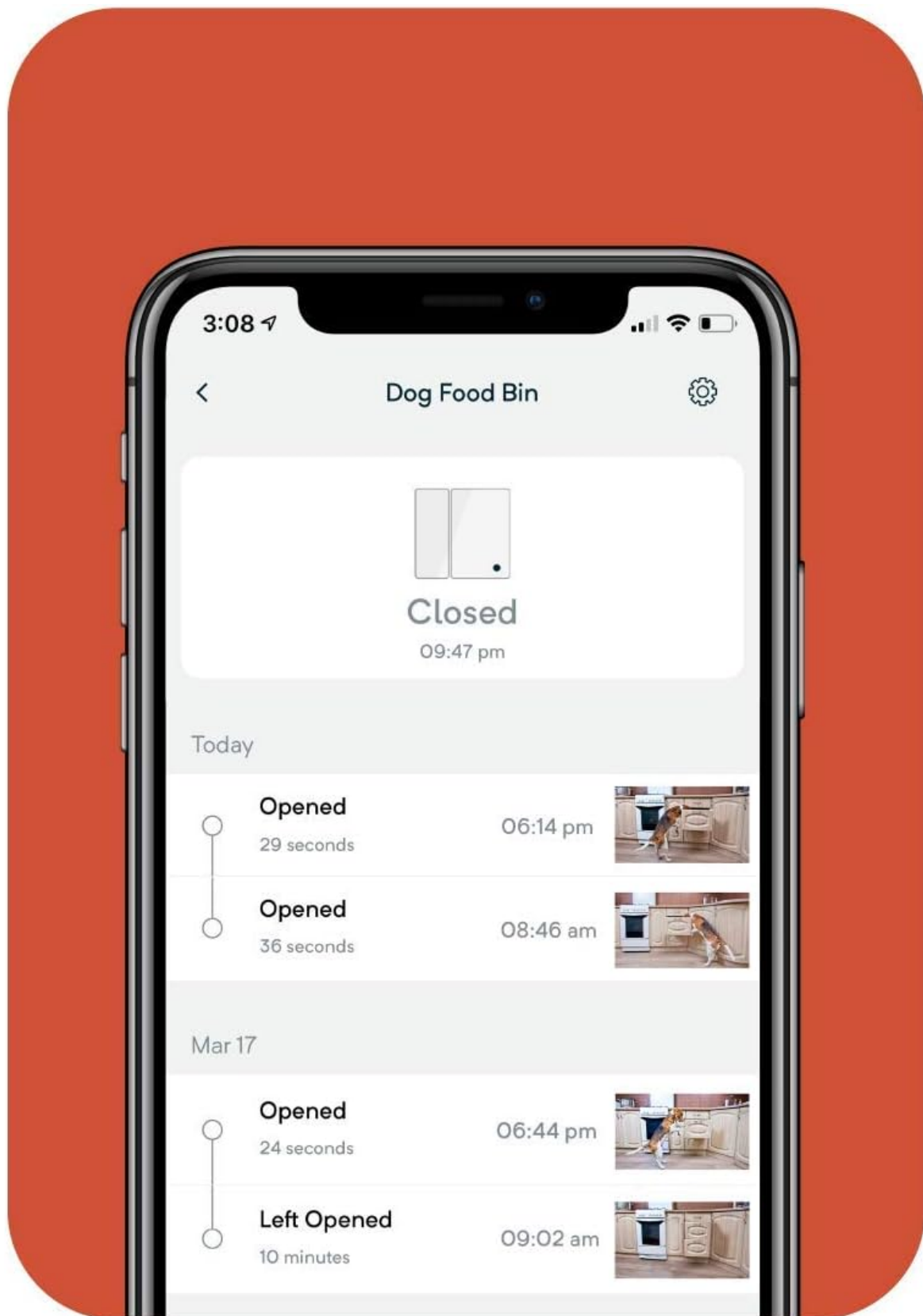


Image: A smartphone screen displaying the Wyze app, showing a history of contact sensor events (opened/closed) with timestamps and associated camera footage thumbnails.

Smart Home Integration

- **Alexa:** View live camera feeds on Alexa-enabled devices with screens (e.g., Echo Show). Note: There may be a slight delay in streaming, and two-way audio from Alexa to the camera is not currently supported.
- **Google Home:** Wyze cameras can integrate with Google Home for voice commands and streaming.

Video: Demonstration of Wyze Cam integration with Alexa and Google Home, showing live feed display on smart screens and discussing current limitations.

MAINTENANCE

- **Battery Replacement:** Wyze Sense devices are battery-powered. The app will notify you when battery levels are low, indicating it's time for replacement.
- **Firmware Updates:** Regularly check the Wyze app for firmware updates to ensure optimal performance and access to new features.
- **Cleaning:** Gently wipe camera lenses and sensor surfaces with a soft, dry cloth to remove dust and smudges.

TROUBLESHOOTING

- **Connectivity Issues:** Ensure your camera is within Wi-Fi range and has a stable connection. Restart the camera and your router if problems persist.
- **False Motion/Sound Alerts:** Adjust detection sensitivity and define detection zones in the Wyze app to minimize unwanted notifications.
- **Night Vision Clarity:** Ensure the camera lens is clean and there are no obstructions blocking the infrared lights.
- **Sensor Not Responding:** Check sensor battery levels in the app. Ensure the sensor is within range of the Wyze Sense Bridge.

SPECIFICATIONS

Feature	Detail
Model Name	WYZEC2WHSK1
Video Capture Resolution	1080p, 720p
Indoor/Outdoor Usage	Indoor
Connectivity Technology	Wireless (Wi-Fi)
Special Feature	Motion Sensor, Night Vision
Power Source	Corded Electric
Compatible Devices	iOS, Android
Item Weight	10.1 ounces
Product Dimensions	2.3 x 2.5 x 5.5 inches

UPC






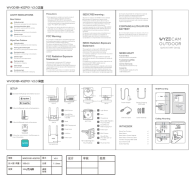
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WARRANTY AND SUPPORT

For warranty information, technical support, or to access additional resources, please visit the official WYZE website or contact customer service.

You can also visit the [WYZE Store on Amazon](#) for product details and support.

Related Documents - WYZEC2WSK1

	<p>Wyze Cam Pan v2 Quick Start Guide</p> <p>This guide provides instructions for setting up and using the Wyze Cam Pan v2, including configuration, light indicators, and FCC compliance information.</p>
	<p>Wyze Cam Floodlight Plug-In Mount Quick Start Guide Installation & Setup</p> <p>Get started with your Wyze Cam Floodlight Plug-In Mount. This quick start guide provides step-by-step instructions for installation, setup, and troubleshooting. Learn how to mount and connect your Wyze floodlight.</p>
	<p>Wyze Chime Quick Start Guide - Setup and Usage Instructions (WDBC1-KSZPO1 V1.0)</p> <p>A quick start guide for the Wyze Chime (Model WDBC1-KSZPO1 V1.0), providing step-by-step setup instructions, light indicator meanings, and essential regulatory compliance information from Wyze.</p>
	<p>Wyze Cam v3 Quick Start Guide</p> <p>A concise guide to setting up and using the Wyze Cam v3, including unboxing contents, setup steps, light indicator meanings, and regulatory compliance information.</p>
	<p>Wyze Sense Entry Sensor v2 Quick Start Guide</p> <p>Get started quickly with your Wyze Sense Entry Sensor v2. This guide covers setup, activation, installation, and regulatory information for your smart home security device.</p>
	<p>Wyze Cam Outdoor WVOD1B1-KSZP01 Quick Start Guide</p> <p>This Quick Start Guide provides essential setup instructions and product information for the Wyze Cam Outdoor WVOD1B1-KSZP01, a 1080p HD wire-free smart home camera with night vision and 2-way audio, compatible with Alexa and Google Assistant.</p>