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## Whirlpool WHES30E

# Whirlpool WHES30E 30,000 Grain Water Softener Instruction Manual

Model: WHES30E | Brand: Whirlpool

## 1. PRODUCT OVERVIEW

The Whirlpool WHES30E 30,000 grain water softener is designed for households of 1-4+ people. It effectively reduces hard water symptoms such as mineral stains, buildup on plumbing and fixtures, and spotting on dishes. This system also helps water-using appliances operate more efficiently, potentially extending their lifespan and saving energy. Soft water contributes to healthier skin and hair, and improves the effectiveness of detergents.

### Key Features:

- Ideal for households of 1-4+ people.
- Removes up to 8 ppm of clear water (ferrous) iron.
- NSF certified for reducing hard water symptoms.
- Features demand-initiated regeneration for significant salt and water savings.
- Includes simple-to-program electronics and a low salt indicator light.
- Compatible with both city water and well water.



*Figure 1: Front view of the Whirlpool WHES30E water softener.*



## WHES30 Water Softener

- Designed for families of 1 to 4+
- Clear water iron reduction: 8 ppm
- High-flow valve
- Low salt indicator light



Figure 2: Key features of the Whirlpool WHES30 water softener.

# Whirlpool®

**Whirlpool®  
softeners meet  
the highest public  
health standards.**



Certified by the National Sanitation Foundation (NSF), this product line goes through extensive testing, material analyses, and regular re-testing.

*Figure 3: Whirlpool water softeners are NSF certified for public health standards.*

# Whirlpool®

## 6th Sense® Technology



Exclusive to Whirlpool®, 6th Sense® technology only regenerates when necessary and only uses the necessary salt required. That's less salt to buy, carry, and remember.

*Figure 4: Exclusive 6th Sense® Technology conserves water and salt by regenerating only when necessary.*

## 2. SETUP AND INSTALLATION

The Whirlpool WHES30E water softener comes with an installation kit and bypass valve. Proper installation is crucial for optimal performance. Ensure all connections are secure and follow local plumbing codes.



Figure 5: Side view of the water softener with the bypass valve.

## Installation Overview:

Video 1: An official overview of the Whirlpool WHES30 30,000 Grain Water Softener, demonstrating its features and basic installation.

## Detailed Installation and Salt Addition:

Video 2: A user's perspective on installing the Whirlpool water softener, including details on plumbing connections and adding salt.

## 3. OPERATING INSTRUCTIONS

The Whirlpool WHES30E features simple-to-program electronics. The system utilizes demand-initiated regeneration, meaning it only regenerates based on your specific water hardness level and actual water usage. This intelligent system prevents unnecessary regeneration while you are away and ensures you do not run out of soft water during periods of higher demand.

### Setting Water Hardness:

To optimize performance, you must program the unit with your water hardness level. This can be determined using a water test kit. Refer to the control panel for setting instructions.



Figure 6: Control panel for programming and monitoring the water softener.

## Water Hardness Test Demonstration:

Video 3: Demonstration of a water hardness test, which is essential for correctly programming your water softener.

## 4. MAINTENANCE

### Adding Salt:

The water softener requires salt to regenerate. The unit features a low salt indicator light to alert you when salt levels are low. Use high-quality water softener pellets for best results.



## Soft Water Helps Your Family Thrive



- Longer-lasting appliances and plumbing
- Healthier skin and hair
- Cleaner-looking fixtures and dishes
- More effective laundry and dish detergent

*Figure 7: Soft water benefits, maintained by regular salt replenishment.*

### Using Water Softener Cleanser:

To maintain optimal performance and extend the system's lifespan, it is recommended to use Whirlpool WHEWSC water softener cleanser. Regular use can also extend the manufacturer's warranty.

# Whirlpool®

## Whirlpool water softeners come with strong warranties:

5-years Parts & Labor\*

10-years Tank

3-years Electronics

\*With regular use of WHEWSC Cleanser.

See owner's manual for details.



Figure 8: Whirlpool water softener cleanser (WHEWSC) for maintenance and warranty extension.

## 5. TROUBLESHOOTING

If you experience issues with your water softener, consider the following common troubleshooting steps:

- **Low Salt Indicator:** If the low salt indicator light is on or flashing, replenish the salt in the brine tank. Ensure the salt is evenly distributed and not bridged.
- **Hard Water Symptoms Persist:** Verify that the water hardness setting on the control panel is correct for your water supply. Check if the unit is regenerating regularly. Ensure the bypass valve is in the 'service' position.
- **Loss of Water Pressure:** Check for any kinks in the water lines or blockages in the bypass valve. Ensure the high-flow valve is functioning correctly.
- **Unusual Noises:** Refer to the detailed owner's manual for specific noise diagnostics. Ensure the unit is level and stable.

For more complex issues, contact customer support or a qualified technician.

## 6. PRODUCT SPECIFICATIONS

Specification	Value
Brand	Whirlpool
Special Feature	NSF certified
Product Dimensions	20.5"L x 15"W x 48"H
Package Information	Bottle
Installation Type	Freestanding
Power Source	Corded Electric
Item Weight	39.46 Kilograms (86.8 pounds)
Model Name	WHES30E
Supported Water TDS Level Maximum (PPM)	8
UPC	090259891450
Manufacturer	Water Channel Partners
Material	Plastic
Capacity	1 Tons
Purification Method	Ion Exchange



## Unit Dimensions

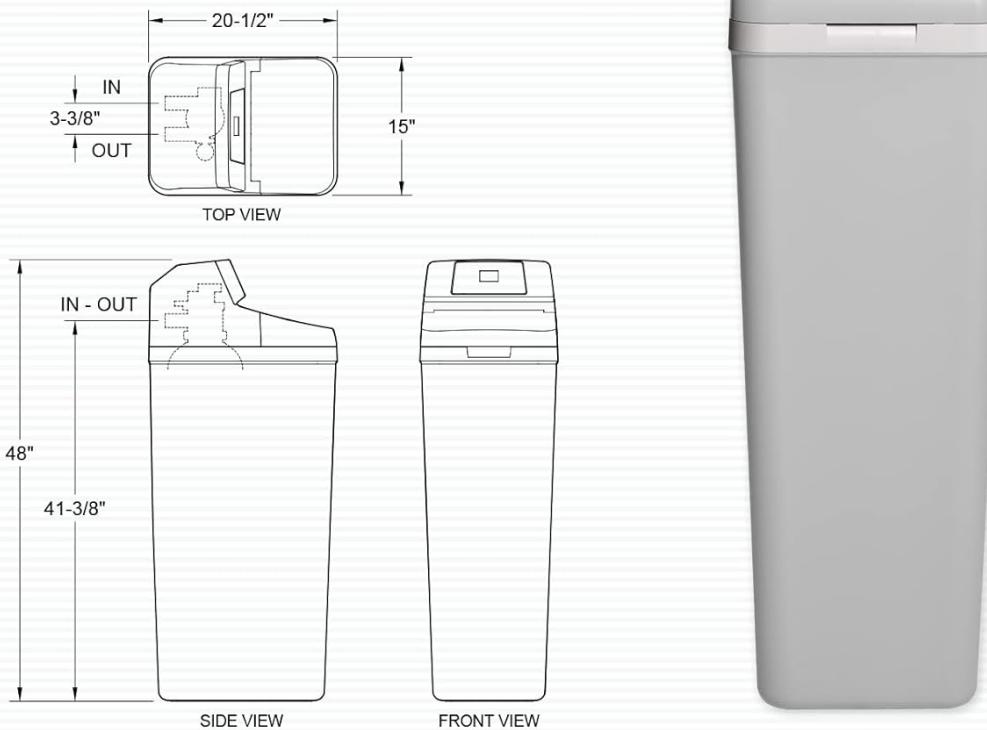


Figure 9: Unit dimensions for planning installation space.

## 7. WARRANTY AND SUPPORT

### Warranty Information:

All Whirlpool water softeners come standard with a 1-year manufacturer's parts and labor warranty, a 3-year limited electronics warranty, and a 10-year limited warranty on the tanks. The full parts and labor warranty can be extended to 2 years with the purchase of 3 bottles of Whirlpool WHEWSC water softener cleanser within the first year of ownership (sold separately).

### What's in the Box:

- Softener system
- Bypass valve
- Installation kit
- Instruction manual

### Customer Support:

For questions or support, please call the helpline at (866) 986-3223.