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Acer KA241Y bix

Acer KA241Y bix 23.8" Full HD VA Monitor User Manual

Model: KA241Y bix

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1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Acer KA241Y bix 23.8-inch Full HD VA Monitor. Please read this manual thoroughly before operating the device and retain it for future reference. The Acer KA241Y bix monitor features a 23.8-inch Full HD (1920 x 1080) VA display, offering a clear and vibrant viewing experience. It includes HDMI and VGA input ports for versatile connectivity and incorporates Acer VisionCare Technologies for enhanced viewing comfort.

2. SAFETY INFORMATION

- **Power Source:** Use only the power adapter supplied with the monitor. Ensure the power outlet is properly grounded.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the monitor for proper airflow.
- **Liquid Exposure:** Keep the monitor away from liquids. Do not expose it to rain or moisture.
- **Cleaning:** Disconnect the power cord before cleaning. Use a soft, dry cloth. Avoid liquid or aerosol cleaners.
- **Placement:** Place the monitor on a stable, level surface. Avoid direct sunlight, heat sources, or excessive dust.
- **Servicing:** Do not attempt to service the monitor yourself. Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Verify that all items listed below are present in your package:

- Acer KA241Y bix Monitor Display Panel
- Monitor Stand Base

- Monitor Stand Neck
- Power Cord
- VGA Cable
- HDMI Cable (may vary by region)
- User Manual (this document)

4. SETUP

4.1 Assembling the Monitor Stand

1. Carefully place the monitor display panel face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the back of the monitor panel. Ensure it clicks securely into place or is fastened with screws if provided.
3. Attach the stand base to the bottom of the stand neck. Tighten the screw on the underside of the base to secure it.



Image 1: Front view of the Acer KA241Y bix monitor with its stand fully assembled, displaying a vibrant landscape image. This illustrates the monitor's appearance after successful assembly.



Image 2: An angled front view of the Acer KA241Y bix monitor, showcasing its slim bezels and the stable stand. This perspective highlights the monitor's design from a user's typical viewing angle.

4.2 Connecting Cables

1. **Power Connection:** Connect the power cord to the monitor's power input port, then plug the other end into a grounded electrical outlet.
2. **Video Connection:**
 - **HDMI:** Connect one end of the HDMI cable to the HDMI port on your computer and the other end to the HDMI port on the monitor.
 - **VGA:** Connect one end of the VGA cable to the VGA port on your computer and the other end to the VGA port on the monitor.

Note: Only one video cable (HDMI or VGA) is required for display.



Image 3: Rear view of the Acer KA241Y bix monitor, clearly showing the placement of the HDMI, VGA, and power input ports. This image is useful for identifying where to connect the cables.

4.3 Initial Power-On

Press the power button located on the monitor to turn it on. The monitor should automatically detect the active input source. If not, you may need to manually select the input source using the OSD menu.

5. OPERATING THE MONITOR

5.1 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. The control buttons are typically located on the bottom right or rear of the monitor.

- **Power Button:** Turns the monitor on or off.
- **Menu Button:** Opens the OSD menu.
- **Navigation Buttons:** Used to navigate through menu options and adjust values.
- **Input Select Button:** Quickly switches between available input sources (HDMI, VGA).

5.2 Adjusting Settings

Navigate the OSD menu to customize your viewing experience:

- **Picture:** Adjust brightness, contrast, sharpness, and gamma.

- **Color:** Modify color temperature, saturation, and hue.
- **Audio:** Adjust volume (if external speakers are connected via the monitor's audio out, or if the monitor has built-in speakers, though this model typically does not).
- **OSD:** Change OSD language, transparency, and timeout.
- **Management:** Access information about the monitor, reset settings, or enable/disable DDC/CI.

5.3 Acer VisionCare Technologies

The Acer KA241Y bix monitor incorporates Acer VisionCare technologies designed to reduce eye strain during prolonged use. These may include:

- **Flicker-less Technology:** Reduces screen flickering, which can cause eye fatigue.
- **Blue Light Filter:** Decreases the emission of harmful blue light.
- **ComfyView:** Reduces reflections from ambient light sources.

These features can typically be enabled or adjusted within the OSD menu under the "Picture" or "Color" settings.

6. MAINTENANCE

6.1 Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth to gently wipe the screen and exterior surfaces.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive cleaning agents, as these can damage the monitor's finish.

6.2 Storage

If storing the monitor for an extended period, disconnect all cables and pack it in its original packaging or a suitable protective container. Store in a cool, dry place away from direct sunlight and extreme temperatures.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
No Power	Power cord not connected; Power outlet faulty; Monitor power button off.	Ensure power cord is securely connected to both monitor and outlet. Test outlet with another device. Press monitor power button.
No Signal	Video cable not connected; Incorrect input source selected; Computer not outputting signal.	Check video cable connections (HDMI/VGA). Select correct input source via OSD menu. Ensure computer is on and outputting video.
Poor Image Quality (Blurry, Distorted)	Incorrect resolution; Loose video cable; Monitor settings incorrect.	Set computer's display resolution to 1920 x 1080. Reconnect video cable. Adjust brightness, contrast, and sharpness in OSD menu.

Problem	Possible Cause	Solution
Screen Flickering	Refresh rate mismatch; Interference.	Ensure refresh rate is set correctly (e.g., 60Hz or 75Hz if supported). Check for nearby electronic devices causing interference.

8. SPECIFICATIONS

Feature	Detail
Model	KA241Y bix
Display Size	23.8 inches
Panel Type	VA (Vertical Alignment)
Resolution	Full HD (1920 x 1080)
Aspect Ratio	16:9
Response Time	4ms
Input Ports	1 x HDMI, 1 x VGA
Dimensions (LxWxH)	21.26 x 8.38 x 16.63 inches (with stand)
Weight	9.06 pounds (with stand)
Special Features	Zero-Frame Design, Acer VisionCare Technologies



Image 4: Diagram illustrating the physical dimensions (length, width, height) of the Acer KA241Y bix monitor, including the stand. This provides precise measurements for placement and compatibility.

9. WARRANTY AND SUPPORT

Acer products are backed by a limited warranty. For specific warranty terms and conditions applicable to your region, please refer to the warranty card included with your product or visit the official Acer support website. For technical assistance, driver downloads, or further support, please visit the official Acer support website or contact Acer customer service. Keep your product's serial number and purchase information readily available when seeking support.

Online Support: www.acer.com/support