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› Hey-brother Cat Tree Tower MPJ020M Instruction Manual

Hey-brother MPJ020M

Hey-brother Cat Tree Tower Instruction Manual

Model: MPJ020M | Brand: Hey-brother

1. PRODUCT OVERVIEW

The Hey-brother Cat Tree Tower, model MPJ020M, is a multi-level cat house designed to provide a comprehensive activity center for indoor cats. Constructed from engineered wood, plush fabric, and sisal, this tower offers various features for climbing, scratching, playing, and resting. It includes two spacious plush condos, multiple platforms, a comfortable hammock, and sisal-covered scratching posts, catering to cats of all sizes, including larger breeds.



Image 1: The Hey-brother Cat Tree Tower (MPJ020M) in beige, showcasing its multi-level design with two cats enjoying the platforms.

2. PACKAGE CONTENTS

Before assembly, ensure all components are present. The package should contain:

- Base plate and various platforms
- Sisal-covered scratching posts
- Two plush cat condos
- One perch hammock
- Toy balls (typically attached)
- Assembly hardware (screws, Allen wrench)
- Instruction manual
- Wall anchor strap (for stability)



Image 2: Diagram illustrating the overall dimensions of the cat tree tower.

3. SETUP AND ASSEMBLY

Follow these steps to assemble your Hey-brother Cat Tree Tower. It is recommended to assemble the unit in its final desired location.

- 1. Unpack and Identify Parts:** Carefully remove all components from the packaging. Lay them out and identify each part using the provided parts list in your manual. Ensure all screws and tools are present.
- 2. Assemble the Base:** Begin by attaching the lowest scratching posts to the main base plate using the appropriate screws and Allen wrench. Ensure these are tightened securely for stability.
- 3. Build Upwards:** Continue assembling the structure layer by layer, attaching platforms, condos, and additional scratching posts as indicated in the step-by-step instructions. Pay attention to the orientation of the condos and platforms.
- 4. Attach Hammock and Accessories:** Secure the hammock to its designated posts. Attach any hanging toy balls to the platforms.

5. **Final Tightening:** Once fully assembled, re-check all screws and connections to ensure they are tight and secure.
6. **Secure to Wall (Optional but Recommended):** For enhanced stability, especially with active or multiple cats, use the provided wall anchor strap to secure the top of the cat tree to a wall stud.

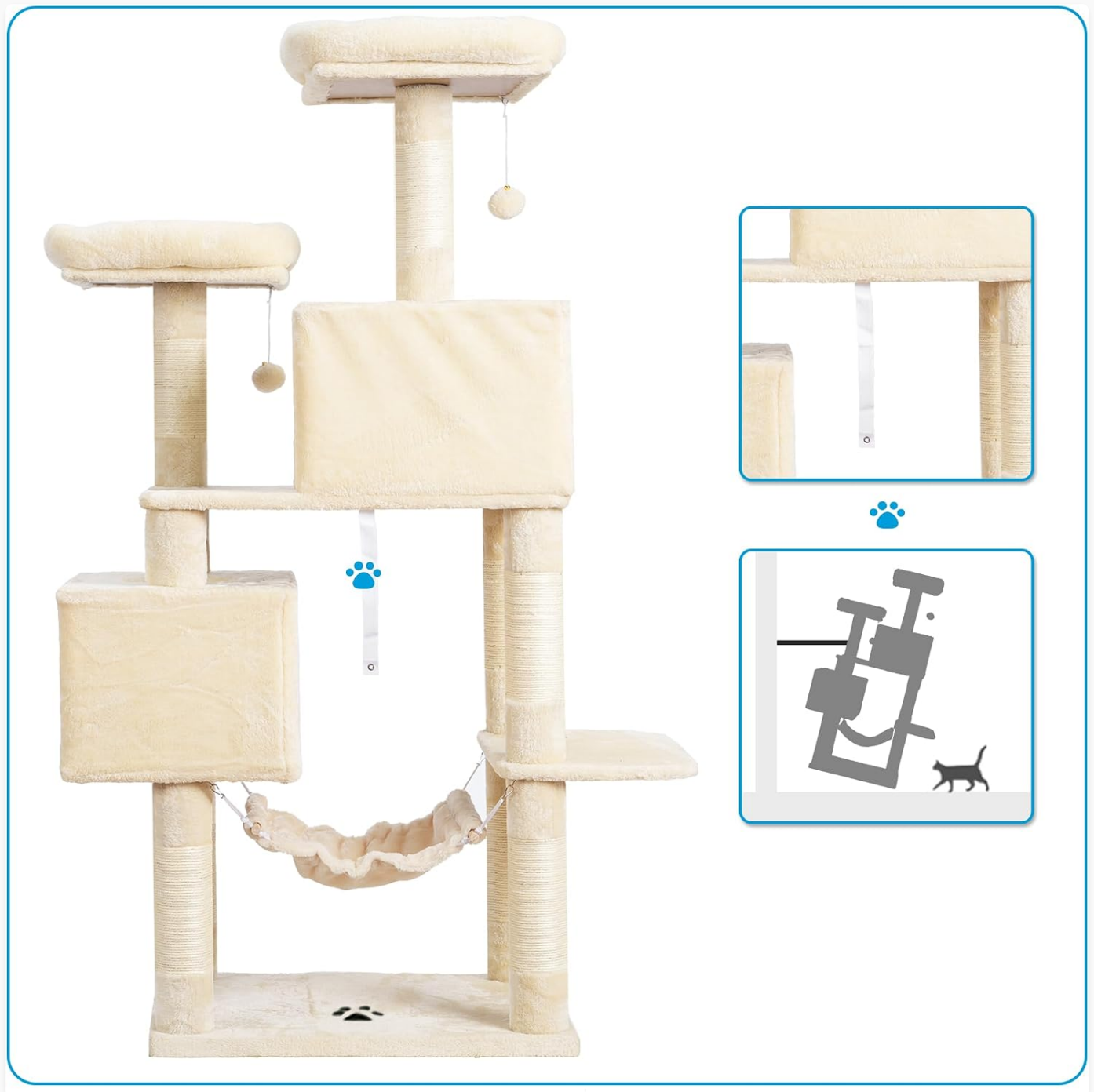


Image 3: The cat tree tower secured to a wall using the provided anti-tip strap for added stability.

4. OPERATING INSTRUCTIONS (FOR YOUR CAT)

This cat tree is designed to provide a stimulating and comfortable environment for your feline companions. Encourage your cat to explore its various features:

- **Multi-Level Platforms:** Cats can climb, jump, and observe their surroundings from different heights. The varied levels cater to their natural instinct to perch.
- **Plush Condos:** The two enclosed condos offer private, cozy spaces for napping, hiding, or feeling secure.
- **Perch Hammock:** Ideal for kittens or smaller cats, the soft hammock provides a comfortable spot for relaxation.
- **Sisal Scratching Posts:** The sisal-wrapped posts are designed for scratching, helping to maintain claw health and

diverting scratching behavior away from furniture.

- **Toy Balls:** The attached toy balls provide interactive play opportunities, encouraging exercise and mental stimulation.



Comfortable hammock



Toy Ball



Scratching posts

Image 4: Detailed view of the hammock, toy ball, and sisal scratching posts.

5. MAINTENANCE AND CARE

To ensure the longevity and hygiene of your cat tree, follow these care instructions:

- **Cleaning:** The plush fabric components are recommended for hand wash only. For general cleaning, use a vacuum cleaner to remove loose fur and dust. Spot clean any soiled areas with a mild detergent and damp cloth, then allow to air dry completely.
- **Sisal Posts:** Regularly inspect sisal scratching posts for wear and tear. While designed to be durable, heavily used areas may eventually require replacement to maintain effectiveness.
- **Structural Integrity:** Periodically check all screws and connections to ensure they remain tight. Re-tighten as

necessary to maintain stability.

- **Odor Management:** If a new product odor is present upon unboxing, place the cat tree in a well-ventilated area for a few days to allow the smell to dissipate.

6. TROUBLESHOOTING

If you encounter any issues with your cat tree, consider the following:

- **Wobbling:** Ensure all screws are securely tightened. If the tree still feels unstable, verify it is placed on a flat, even surface. Utilizing the provided wall anchor strap is highly recommended to prevent tipping, especially for active cats or multi-cat households.
- **Cat Disinterest:** Introduce your cat to the tree gradually. Place treats or familiar toys on different levels. Catnip can also be used to attract them to the scratching posts or condos.
- **Damaged Components:** If any part arrives damaged or becomes damaged during use, contact customer support for assistance. Do not attempt to use the product with broken components.

7. SPECIFICATIONS

Feature	Detail
Model Number	MPJ020M
Dimensions (L x W x H)	19.7" x 15" x 53.7"
Weight	24.3 pounds
Material	Engineered Wood, Plush Fabric, Sisal
Color	Beige
Number of Levels	Multiple (features 2 main condos and several platforms)
Mounting Type	Floor Mount (wall anchor strap included for added stability)
Special Features	Anti-Scratch design, Large Breed Friendly
Included Components	2 plush condos, perch hammock, sisal-covered scratching posts

8. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the contact details provided with your purchase documentation or visit the official Hey-brother website. Keep your proof of purchase for any warranty claims.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question