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> ASUS L402YA Laptop User Manual

ASUS L402YA-ES22-WH

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Model: L402YA-ES22-WH

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your ASUS L402YA Thin & Light Laptop. Please read this guide thoroughly to ensure proper use and to maximize the performance and longevity of your device.



Figure 1: ASUS L402YA Laptop

2. PACKAGE CONTENTS

Verify that all items are present in your product package:

- ASUS L402YA-ES22-WH Laptop
- Power Adapter & Cord
- User Guide (This document)
- Warranty Card

3. PRODUCT OVERVIEW

The ASUS L402YA is a thin and light laptop designed for everyday productivity. It features a 14-inch Full HD display, an AMD E2-7015 Quad Core Processor, AMD Radeon R2 Graphics, 4GB RAM, and 64GB eMMC storage, running on Windows 10 S.

3.1. Left Side Ports



Figure 2: Left Side Ports

- **DC-in Port:** Connects to the power adapter for charging the laptop.
- **USB-C Port:** For connecting USB Type-C devices.
- **HDMI Port:** Connects to external displays or TVs.
- **USB 3.0 Port:** For connecting USB 3.0/3.1 (Gen 1) devices.
- **SD Card Reader:** For inserting SD memory cards.

3.2. Right Side Ports



Figure 3: Right Side Ports

- **USB 2.0 Port:** For connecting USB 2.0 devices.
- **3.5mm Audio Jack:** For connecting headphones or external speakers.
- **Kensington Lock Slot:** For securing your laptop with a compatible lock.

4. SETUP

4.1. Initial Power On

1. Connect the power adapter to the DC-in port on the left side of your laptop.
2. Plug the power adapter into a wall outlet.
3. Open the laptop lid and press the power button, typically located above the keyboard or on the side.
4. Follow the on-screen instructions to complete the initial Windows 10 S setup.

4.2. Windows 10 in S Mode

Your laptop comes pre-installed with Windows 10 in S mode. This mode is streamlined for security and performance, exclusively using applications from the Microsoft Store. For enhanced security, web browsing is limited to Microsoft Edge, and default search is set to Bing.

5. OPERATING

5.1. Powering On/Off

- **To Power On:** Press the power button.
- **To Shut Down:** Click the Start button, then Power > Shut down.
- **To Restart:** Click the Start button, then Power > Restart.
- **To Sleep:** Click the Start button, then Power > Sleep, or close the laptop lid.

5.2. Using the Touchpad

The touchpad functions as a mouse. Use single-finger gestures for clicking and dragging, and multi-finger gestures for scrolling and zooming. Refer to Windows settings for customizing touchpad gestures.

5.3. Connecting Peripherals

- **Wi-Fi:** Connect to wireless networks via the Wi-Fi settings in Windows.

- **Bluetooth:** Pair Bluetooth devices (e.g., headphones, mice) through Windows Bluetooth settings.
- **HDMI:** Connect an external monitor or TV using an HDMI cable.
- **USB:** Plug in USB devices such as external drives, keyboards, or mice into the available USB ports.

5.4. Switching Out of Windows 10 S Mode

Windows 10 in S mode is designed for security and performance, exclusively using apps from the Microsoft Store. To install applications from other sources, you can switch to the full version of Windows 10 Home. This is a one-way switch and cannot be reversed.

1. Go to **Settings > Update & Security > Activation**.
2. In the "Switch to Windows 10 Home" section, select **Go to the Store**.
3. Follow the on-screen instructions to complete the switch.

6. MAINTENANCE

6.1. Cleaning the Laptop

- Use a soft, lint-free cloth slightly dampened with water or a specialized screen cleaner to clean the display.
- For the chassis and keyboard, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.
- Periodically clean the ventilation openings to prevent dust buildup.

6.2. Battery Care

- Avoid exposing the laptop to extreme temperatures.
- For optimal battery life, avoid constantly keeping the laptop plugged in once fully charged. Allow for occasional discharge and recharge cycles.
- If storing the laptop for an extended period, ensure the battery is charged to approximately 50%.

6.3. Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to **Settings > Update & Security > Windows Update**.

7. TROUBLESHOOTING

7.1. No Power

- Ensure the power adapter is securely connected to both the laptop and a working electrical outlet.
- Check if the power outlet is functional by plugging in another device.
- If the battery is completely drained, it may take a few minutes of charging before the laptop can power on.

7.2. No Display

- Adjust the display brightness using the function keys (Fn + F5/F6).
- Connect an external monitor via the HDMI port to check if the issue is with the laptop's internal display.
- Restart the laptop.

7.3. Slow Performance

- Close unnecessary applications running in the background.
- Check available storage space; low storage can affect performance.
- Run a system scan for malware or viruses.
- Ensure Windows is up to date.

7.4. Wi-Fi Connectivity Issues

- Ensure Wi-Fi is enabled in Windows settings.
- Restart your wireless router and modem.
- Check if other devices can connect to the same Wi-Fi network.
- Update Wi-Fi drivers if necessary.

8. SPECIFICATIONS

Brand	ASUS
Model Number	L402YA-ES22-WH
Processor	AMD E2-7015 Quad Core (1.5 GHz)
Graphics	AMD Radeon R2 (Integrated)
RAM	4 GB DDR3
Storage	64 GB eMMC
Display	14-inch FHD (1920x1080) LED
Operating System	Windows 10 S
Wireless Connectivity	Wi-Fi 5 (802.11ac), Bluetooth 4.1
Ports	1x USB-C, 1x USB 3.0, 1x USB 2.0, 1x HDMI, 1x SD Card Reader, 1x 3.5mm Audio Jack, 1x DC-in
Battery	Lithium Polymer, 32 Watt Hours
Weight	2.87 Pounds
UPC	192876281932

9. WARRANTY AND SUPPORT

9.1. Warranty Information

Your ASUS L402YA laptop includes:

- 1-year International Warranty
- 1-year Accidental Damage Protection (ADP) with one-way free shipping
- 30-Day Zero Bright Dot policy
- Two-way free shipping for standard warranty repair
- 24/7 technical support

Please refer to the included Warranty Card for complete terms and conditions.

9.2. Technical Support

For further technical assistance, driver downloads, or service inquiries, please visit the official ASUS support website or contact ASUS customer service.

