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› [HP](#) /

› [HP Envy x360 15.6" 2-in-1 Laptop User Manual \(Model 15m-dr0012dx\)](#)

HP 15m-dr0012dx

HP Envy x360 15.6" 2-in-1 Laptop User Manual

Model: 15m-dr0012dx

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Envy x360 15.6-inch 2-in-1 laptop, model 15m-dr0012dx. This versatile device combines the functionality of a traditional laptop with the flexibility of a tablet, featuring an Intel Core i7 processor, 8GB RAM, and a 512GB SSD for efficient performance. Key features include a 15.6-inch touch display, a fingerprint reader for secure login, and a privacy camera switch for enhanced security.

2. WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- HP Envy x360 15.6" 2-in-1 Laptop
- Power Adapter and Cable
- Documentation (Quick Start Guide, Warranty Information)

3. PRODUCT OVERVIEW

Familiarize yourself with the main components and ports of your HP Envy x360 laptop.



Figure 3.1: Front-left view of the HP Envy x360 laptop, illustrating the display and keyboard layout.

Left Side Components

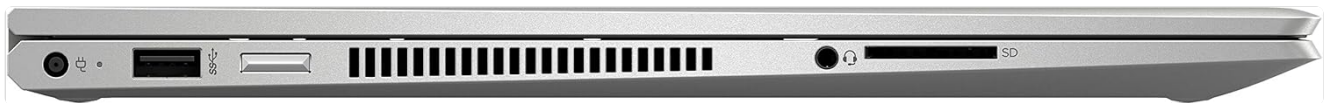


Figure 3.2: Left side of the HP Envy x360 laptop, detailing the port configuration.

- **Power Connector:** Connects the AC adapter for charging and power.
- **USB 3.0 Port:** For connecting USB devices.
- **Ventilation Grille:** For heat dissipation.
- **Audio Jack:** For headphones or external speakers.
- **SD Card Reader:** For reading and writing to SD memory cards.

Right Side Components (Typical Configuration)

- **USB-C Port:** For data transfer, display output, and charging (if supported).
- **HDMI Port:** For connecting to external displays.
- **Additional USB Port:** For connecting USB devices.
- **Power Button:** To turn the laptop on or off.
- **Fingerprint Reader:** For secure biometric login.
- **Privacy Camera Switch:** Physically disables the webcam for privacy.

Top View Components

- **Webcam:** Integrated camera for video calls.
- **Microphones:** Dual-array microphones for audio input.
- **Touchscreen Display:** 15.6-inch Full HD display with touch capabilities.
- **Keyboard:** Backlit keyboard for typing in various lighting conditions.

- **Touchpad:** Precision touchpad for navigation.

4. SETUP

4.1 Initial Power On and Charging

1. Connect the power adapter to the laptop's power connector and then to a wall outlet.
2. Allow the battery to charge for at least 30 minutes before initial use, or until the charging indicator shows a sufficient charge.
3. Press the power button to turn on the laptop.

4.2 Windows 10 Setup

Follow the on-screen instructions to complete the Windows 10 Home setup process. This typically includes:

- Selecting your region and language.
- Connecting to a Wi-Fi network.
- Accepting the license terms.
- Creating a user account or signing in with a Microsoft account.
- Setting up security features like the fingerprint reader.

5. OPERATING INSTRUCTIONS

5.1 Using 2-in-1 Modes

The HP Envy x360 can be used in multiple modes:

- **Laptop Mode:** Traditional laptop use with keyboard and touchpad.
- **Tablet Mode:** Fold the display back 360 degrees to use as a tablet. The keyboard and touchpad are automatically disabled.
- **Tent Mode:** Stand the laptop in an inverted 'V' shape for media consumption or presentations.
- **Stand Mode:** Position the display facing outwards with the keyboard as a base, ideal for watching videos.

5.2 Touchscreen Functionality

The 15.6-inch display supports multi-touch gestures. Use gestures such as tap, pinch-to-zoom, and swipe for navigation and interaction with applications.

5.3 Fingerprint Reader

The integrated fingerprint reader allows for quick and secure login using Windows Hello. To set up or manage your fingerprints, navigate to **Settings > Accounts > Sign-in options** in Windows 10.

5.4 Privacy Camera Switch

Locate the physical switch on the side of your laptop (typically on the right side). Sliding this switch will electronically disable the webcam, providing an additional layer of privacy. Slide it back to re-enable the camera.

5.5 Backlit Keyboard

The keyboard features backlighting for improved visibility in low-light conditions. Use the dedicated function key (often F5 or F6, look for a keyboard backlight icon) to toggle the backlight on/off or adjust its brightness.

6. MAINTENANCE

6.1 Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- **Chassis and Keyboard:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth with mild soap solution can be used, ensuring no liquid enters openings.
- **Vents:** Periodically clean dust from the ventilation grilles using compressed air to ensure proper airflow and prevent overheating.

6.2 Battery Care

- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place if not used for extended periods.
- Use only the original HP power adapter.

6.3 Software Updates

Regularly check for and install Windows updates and HP driver updates to ensure optimal performance and security. You can check for Windows updates via **Settings > Update & Security > Windows Update**

7. TROUBLESHOOTING

7.1 Power Issues

- **Laptop does not turn on:** Ensure the power adapter is securely connected and the outlet is functional. Try a different outlet. If the battery is completely drained, allow it to charge for a while before attempting to power on.
- **Battery not charging:** Verify the power adapter and cable are not damaged. Check the power connector on the laptop for debris.

7.2 Display Issues

- **No display:** Connect an external monitor to check if the issue is with the laptop's internal display. Try adjusting screen brightness using function keys.
- **Touchscreen unresponsive:** Restart the laptop. Ensure Windows is updated.

7.3 Connectivity Issues

- **Wi-Fi not connecting:** Ensure Wi-Fi is enabled (check airplane mode). Restart your router and laptop. Verify Wi-Fi drivers are up to date.
- **Bluetooth devices not pairing:** Ensure Bluetooth is enabled in Windows settings. Restart the Bluetooth device and the laptop.

7.4 General Performance Issues

- **Slow performance:** Close unnecessary applications. Check for malware. Ensure sufficient free storage space on the SSD.
- **Overheating:** Ensure ventilation grilles are clear. Use the laptop on a hard, flat surface.

8. SPECIFICATIONS

Detailed technical specifications for the HP Envy x360 15m-dr0012dx laptop:

Feature	Specification
Model Number	15m-dr0012dx

Processor	Intel Core i7-8565U (8th Gen, Quad-core)
RAM	8 GB DDR4
Storage	512 GB SSD
Display	15.6-inch Full HD (1920 x 1080) Touchscreen
Graphics	Intel UHD Graphics 620 (Integrated)
Operating System	Windows 10 Home
Wireless Connectivity	802.11ac Wi-Fi
Battery Life (Average)	Up to 13 hours
Weight	4.52 pounds (2.05 kg)
Dimensions (LxWxH)	18 x 12 x 3.5 inches (45.72 x 30.48 x 8.89 cm)
Special Features	Fingerprint Reader, Privacy Camera Switch, Backlit Keyboard

9. WARRANTY AND SUPPORT

Your HP Envy x360 laptop comes with a standard manufacturer's warranty. For detailed warranty terms and conditions, please refer to the documentation included with your product or visit the official HP support website. For technical assistance, driver downloads, and further support resources, please visit support.hp.com.