Arlo VMB3500-100NAS

Arlo Base Station VMB3500 User Manual

Securely connecting your Arlo cameras to the internet.

INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Arlo Base Station, model VMB3500. The Arlo Base Station is designed to securely connect your Arlo, Arlo Pro, and Arlo Pro 2 wire-free cameras to the internet, ensuring long-range connectivity and optimal battery life for your camera system.

Image: The Arlo Base Station VMB3500, a compact white cylindrical device with the Arlo logo on top.

PACKAGE CONTENTS

Verify that all components are present in your package:

- Arlo Base Station (VMB3500)
- Power Adapter
- Ethernet Cable
- Quick Start Guide

Note: Arlo cameras are sold separately and are not included with the base station.

SETUP

1. Connect the Base Station

1. Connect one end of the Ethernet cable to the Ethernet port on the back of the Arlo Base Station.
2. Connect the other end of the Ethernet cable to an available LAN port on your internet router.
3. Connect the power adapter to the base station and plug it into an electrical outlet.
4. Wait for the Power LED and Internet LED on the front of the base station to turn solid green. This indicates a successful connection.

2. Download the Arlo App

Download the Arlo app from the Apple App Store or Google Play Store. Alternatively, visit my.arlo.com on a computer.

3. Create an Arlo Account

Follow the on-screen prompts in the Arlo app or website to create a new Arlo account. If you already have an account, log in.

4. Add Your Base Station

Once logged in, select "Add New Device" and choose "Base Station". Follow the instructions to add your VMB3500 base station to your account.

5. Sync Arlo Cameras

After the base station is added, you can begin syncing your Arlo wire-free cameras. Refer to your camera's specific manual for detailed syncing instructions. Typically, this involves pressing the Sync button on the base station and then on the camera.

Image: A person holding an Arlo wire-free camera, demonstrating its portability and ease of placement.

OPERATING THE BASE STATION

The Arlo Base Station acts as the central hub for your Arlo security system. It facilitates communication between your cameras and the Arlo cloud, enabling features such as live viewing, motion detection alerts, and cloud recording.

LED Indicators

LED	Status	Description
Power LED	Solid Green	Base station is powered on.
Power LED	Off	Base station is off.
Internet LED	Solid Green	Base station is connected to the internet.
Internet LED	Blinking Green	Base station is attempting to connect to the internet.
Internet LED	Off	No internet connection.
Camera LED	Solid Green	Cameras are connected and ready.
Camera LED	Blinking Green	Syncing cameras.
Camera LED	Off	No cameras connected.

For detailed operation of your Arlo system, including setting up motion detection, recording schedules, and accessing cloud recordings, please refer to the Arlo app or the comprehensive online user guide available at my.arlo.com.
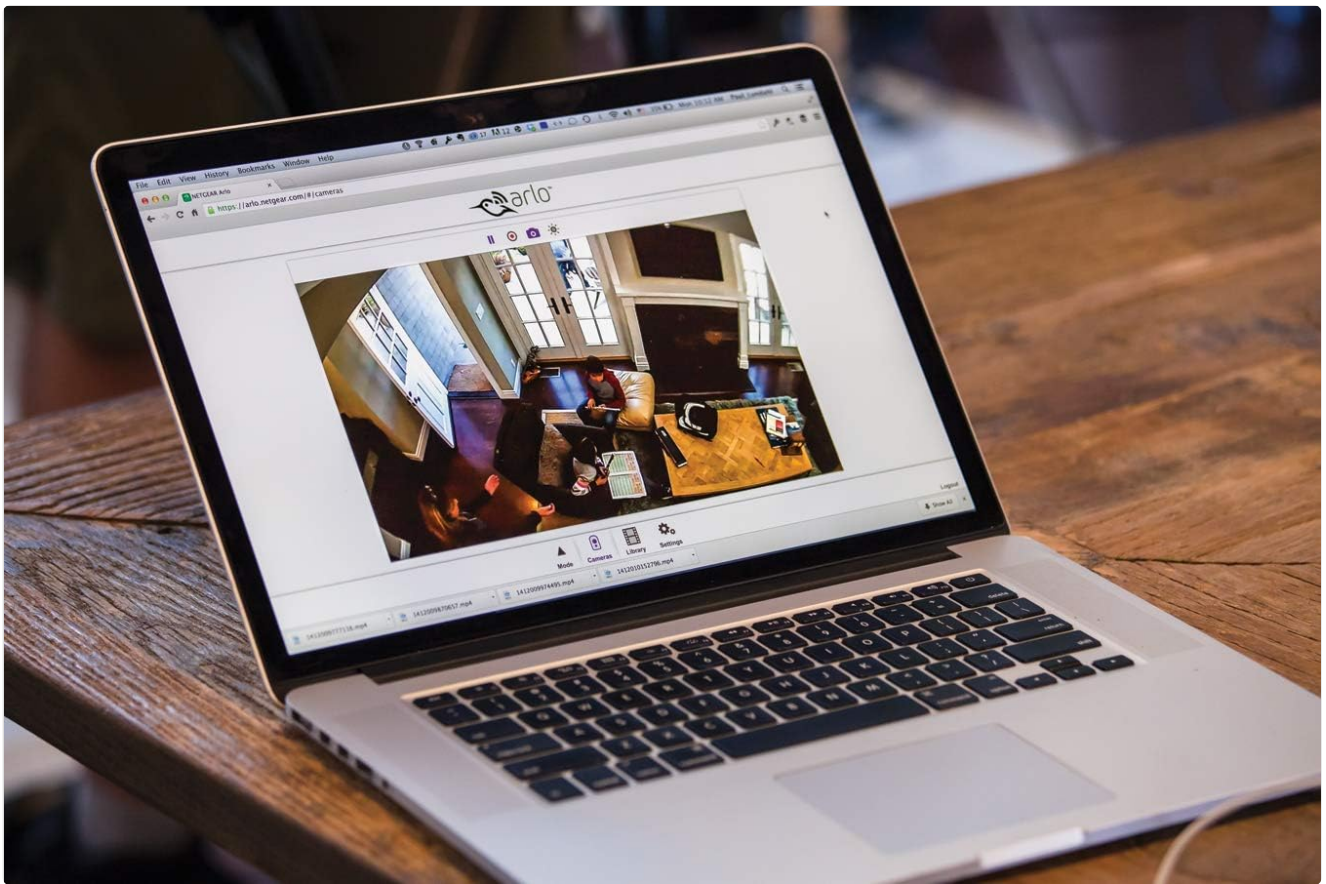
Image: A laptop screen showing the Arlo interface with a live camera feed, demonstrating remote monitoring capabilities.

MAINTENANCE

The Arlo Base Station requires minimal maintenance to ensure optimal performance.

- **Firmware Updates:** The base station automatically receives firmware updates from Arlo. Ensure your base station is connected to the internet to receive these updates, which provide new features and security enhancements.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the base station. Do not use liquid cleaners or aerosols.
- **Placement:** Ensure the base station is placed in a central location within your home, away from large metal objects or other sources of interference, to maximize wireless range to your cameras.
- **Power Cycle:** If you experience connectivity issues, try power cycling the base station by unplugging it from the power outlet for 10 seconds and then plugging it back in.

TROUBLESHOOTING

Base Station Not Connecting to Internet

- Verify the Ethernet cable is securely connected to both the base station and your router.
- Check your internet router to ensure it is powered on and has an active internet connection.
- Try connecting the Ethernet cable to a different LAN port on your router.
- Power cycle your router and the Arlo Base Station.

Cameras Not Syncing or Offline

- Ensure the base station's Camera LED is solid green.
- Check the distance between the camera and the base station. Reduce the distance if they are too far apart.

- Verify the camera batteries are charged.

- Try re-syncing the camera with the base station.

- Check for any physical obstructions or wireless interference between the camera and base station.

Poor Video Quality or Lag

- Ensure your internet connection meets the minimum requirements for streaming video.

- Reduce the distance between the camera and the base station.

- Minimize wireless interference by moving the base station away from other electronic devices.

For more extensive troubleshooting, visit the Arlo Support website or consult the full user guide.

SPECIFICATIONS

Feature	Detail
Model Number	VMB3500-100NAS
Compatibility	Arlo, Arlo Pro, Arlo Pro 2 Wire-Free Cameras, Arlo Audio Doorbell
Connectivity	Ethernet to Router
Dimensions	6.42 x 8.19 x 4.09 inches
Weight	12 ounces
Manufacturer	Arlo

	Arlo Pro	Arlo Pro 2	Arlo Pro 3	Arlo Ultra	Arlo Video Doorbell
Weather Resistant	✔	✔	✔	✔	✔
Video Resolution	720p	1080p	2K HDR	4K HDR	1536X1536
Night Vision	Black/White	Black/White	Color Night Vision	Color Night Vision	Black/White
Integrated Spotlight			✔	✔	
Field of View	110º	130º	160º	180º	180º
Motion Detection	✔	✔	✔	✔	✔
2-Way Audio	✔	✔	Full Duplex 2-Way Audio	Full Duplex 2-Way Audio	Full Duplex 2-Way Audio
Local Storage	USB In Base Station	USB In Base Station	USB In Base Station	Micro USB In Base Station	
Smart Siren	In Base Station	In Base Station	Built-in to Camera	Built-in to Camera	Yes
Battery Life	3-6 Months Rechargeable	3-6 Months Rechargeable	3-6 Months Rechargeable	3-6 Months Rechargeable	Wired
Wireless Range	Up to 300 ft	Up to 300 ft	Up to 300 ft	Up to 300 ft	Up to 300 ft
GeoFencing	✔	✔	✔	✔	✔
Amazon Alexa	✔	✔	✔	✔	✔
Google Assistant	✔	✔	✔	✔	✔
Apple Homekit	✔	✔		✔	
SmartThings	✔	✔	✔	✔	✔

Image: A comparison table detailing features of various Arlo camera models, including Arlo Pro, Arlo Pro 2, Arlo Pro 3, Arlo Ultra, and Arlo Video Doorbell.
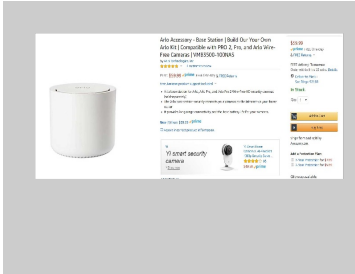
WARRANTY AND SUPPORT

For information regarding your product's warranty, please refer to the warranty card included in your product packaging or visit the official Arlo support website. Arlo provides comprehensive online resources, including FAQs, troubleshooting guides, and community forums.

Arlo Support Website: www.arlo.com/en-us/support

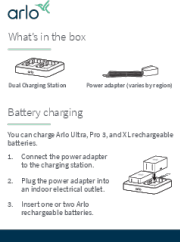You can also access the official user guides directly:

- User Manual (PDF)
- User Guide (PDF)

Documents - Arlo – VMB3500-100NAS

[pdf] Accessories

Microsoft Word Document1 Mark Arlo Accessory Base Station Build Our Your Own $59 99 Kit Compatible with PRO 2 Pro and Wire prime FREE One Day Free Cameras VMB3500 100NAS Returns by Technologies Inc 1 customer review delivery community arlo iyazy66697 attachments en pro 30934 ...

lang: score:15 filesize: 258.9 K page_count: 1 document date: 2019-07-11

Related Documents

Arlo End-of-Life Policy for Non-EU Products and Services
Details Arlo Technologies' End-of-Life (EOL) policy for hardware, software, and services in non-European Union regions. Outlines the EOL process, timelines, support changes, and lists specific product EOL dates.

Connecting Arlo Cameras to a 2.4 GHz Wi-Fi Network
Learn how to connect your Arlo camera and mobile device to a 2.4 GHz Wi-Fi network for optimal setup and performance. This guide covers identifying 2.4 GHz networks, connecting iOS and Android devices, and troubleshooting common connection issues.

Arlo Ultra Series 4K UHD Wire-Free Security Camera System User Manual
User manual for the Arlo Ultra Series 4K UHD Wire-Free Security Camera System. Learn about setup, features, modes, storage, and troubleshooting for Arlo cameras, SmartHubs, and base stations.

Arlo Dual Charging Station Quick Start Guide
Learn how to charge your Arlo Ultra, Pro 3, and XL rechargeable batteries with the Arlo Dual Charging Station. This guide provides step-by-step instructions and support resources.