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ZENS DC05W

ZENS Dual + Watch Aluminium Magnetic Wireless Charger (Model DC05W) User Manual

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient use of your ZENS Dual + Watch Aluminium Magnetic Wireless Charger, Model DC05W. This device is designed to wirelessly charge compatible Apple iPhone, Apple Watch, and AirPods simultaneously. It features Qi and MFi certifications, ensuring broad compatibility and reliable performance.



Image 1.1: The ZENS Dual + Watch Aluminium Magnetic Wireless Charger with an iPhone, Apple Watch, and AirPods, demonstrating its multi-device charging capability.

2. PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x ZENS Dual + Watch Aluminium Magnetic Wireless Charger (Model DC05W)
- 1 x Power Adapter

3. SETUP INSTRUCTIONS

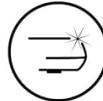
1. **Connect the Power Adapter:** Plug the included power adapter into a wall outlet. Connect the other end of the adapter cable to the power input port on the back of the ZENS wireless charger.
2. **Placement:** Place the charger on a flat, stable surface, such as a desk or nightstand.



Charges
3 devices



Case
compatible



High grade
aluminium



Power adapter
included

Image 3.1: The ZENS charger highlighting its features: charges 3 devices, case compatible, high-grade aluminum construction, and includes a power adapter.

4. OPERATING INSTRUCTIONS

The ZENS Dual + Watch Aluminium Magnetic Wireless Charger allows for convenient wireless charging of multiple devices.

4.1. Charging an iPhone or Qi-Compatible Smartphone

1. Ensure your iPhone (12 series or newer) or other Qi-compatible smartphone is placed directly on one of the two flat charging pads.
2. The device should align with the charging coil indicated on the pad. A charging indicator (if present on your device) will confirm charging has begun.
3. The charger supports fast charging for compatible Apple and Samsung devices.

4.2. Charging an Apple Watch

1. Place your Apple Watch onto the integrated magnetic charging module. The magnetic connection will secure the watch in place.
2. Ensure the watch face is positioned correctly for optimal charging.

4.3. Charging AirPods

1. Place your AirPods (2nd generation, 3rd generation, or AirPods Pro) charging case on the remaining flat charging pad.
2. Ensure the AirPods case is centered on the charging coil.



Image 4.1: The ZENS charger actively charging an iPhone, Apple Watch, and AirPods simultaneously, demonstrating its full functionality.

5. KEY FEATURES

- **Triple Device Charging:** Simultaneously charges two Qi-compatible devices (e.g., iPhone, AirPods) and one Apple Watch.
- **Fast Charging:** Supports Apple and Samsung fast charge protocols with a maximum total output of

20W.

- **Qi and MFi Certified:** Ensures compatibility and safety with a wide range of devices, including Apple products.
- **Premium Design:** Constructed from high-grade aluminum with an ultra-thin profile.
- **Case Compatible:** Charges through most phone cases up to 3mm thick.
- **Smart Charging:** Automatically stops charging when a device reaches full charge and resumes as needed, featuring ultra-low standby power.

6. SPECIFICATIONS

Feature	Detail
Model Number	DC05W
Product Dimensions	4.06 x 8.27 x 7.2 inches
Item Weight	1.54 pounds
Input Voltage	9 Volts
Wattage	10 watts (per pad, 20W total output)
Compatible Devices	Smartphones, Smartwatches (Qi-enabled devices, Apple Watch)
Compatible Phone Models	AirPods (Gen 2 & 3), All Apple Watches, iPhone 12, 13, 14, 15, and 16 series
Special Features	MFi Certified, Qi Certified, Ultra Thin Design
Manufacturer	ZENS

7. MAINTENANCE

To ensure the longevity and optimal performance of your ZENS wireless charger, follow these maintenance guidelines:

- **Cleaning:** Disconnect the charger from the power source before cleaning. Use a soft, dry, lint-free cloth to wipe the surface. Do not use abrasive cleaners, solvents, or chemical sprays.
- **Avoid Liquids:** Keep the charger away from water and other liquids. If liquid spills on the charger, immediately disconnect it from power and allow it to dry completely before reuse.
- **Storage:** When not in use for extended periods, store the charger in a cool, dry place.

8. TROUBLESHOOTING

If you encounter issues with your ZENS wireless charger, refer to the following common problems and solutions:

- **Device Not Charging:**

- Ensure the power adapter is securely connected to both the charger and a working wall outlet.
- Verify that your device is correctly aligned on the charging pad. There is a 'sweet spot' for optimal connection.
- Check if your device's case is too thick (exceeding 3mm) or contains metal, which can interfere with wireless charging. Remove the case if necessary.
- Confirm your device is Qi-compatible.

- **Slow Charging:**

- Ensure you are using the original power adapter supplied with the charger. Third-party adapters may not provide sufficient power.
- Verify that your device supports fast wireless charging and is positioned correctly.

- **Charger Lights Briefly On Then Off:**

- This may indicate an issue with the power connection or the adapter itself. Try a different wall outlet.
- If the issue persists, contact customer support.

9. SAFETY INFORMATION

Please read and follow these safety guidelines to prevent damage to the product or injury to yourself:

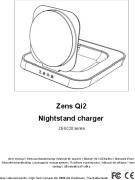
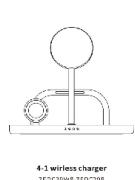
- Do not expose the charger to extreme temperatures, direct sunlight, or high humidity.
- Do not place metal objects, credit cards, or other foreign objects on the charging pad, as this can interfere with charging or cause overheating.
- Use only the provided power adapter. Using an incompatible adapter may damage the device or pose a safety risk.
- Do not disassemble, modify, or attempt to repair the charger yourself. Contact qualified service personnel for repairs.
- Keep out of reach of children.

10. WARRANTY AND SUPPORT

ZENS offers an industry-leading **2-year warranty** for all its products. You can extend this warranty by an additional year (total of 3 years) by registering your product on the official ZENS website.

For technical support, warranty claims, or further assistance, please visit the official ZENS website or contact their customer service department. Refer to the packaging or the ZENS website for the most current contact information.

Website: [Visit the ZENS Store on Amazon](#)

 <p>ZENS Stand+Dock Fast Wireless Charger (ZEDC06 Series) User Manual</p> <p>Comprehensive user manual for the ZENS Stand+Dock Fast Wireless Charger (ZEDC06 Series), covering setup, safety guidelines, warranty information, and service procedures.</p>
 <p>ZENS Dual+Watch Fast Wireless Charger ZEDC05B+ZEDC05W - User Manual & Warranty</p> <p>Comprehensive user manual for the ZENS Dual+Watch Fast Wireless Charger (models ZEDC05B, ZEDC05W). Get setup instructions, safety guidelines, troubleshooting tips, and warranty details.</p>
 <p>Zens Qi2 Nightstand Charger: User Guide, Safety, and Warranty Information</p> <p>Explore the Zens Qi2 Nightstand Charger (ZESC20 series) with this comprehensive guide. Learn about setup, safety precautions, compatibility, WEEE disposal, and warranty terms from Zens International B.V.</p>
 <p>Zens 4-1 Wireless Charger ZEDC29W & ZEDC29B User Manual</p> <p>Official user manual for the Zens 4-1 Wireless Charger (models ZEDC29W & ZEDC29B). Includes setup instructions, safety guidelines, compatibility, warranty, and technical specifications.</p>
 <p>Elegant Outdoor Table with Umbrella Hole and Adjustable Feet</p> <p>Detailed features of an elegant outdoor table, including a 1.6-inch umbrella hole, intricate pattern design, sturdy table construction, and adjustable foot pads for stability.</p>