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› wansview Q5 2K WiFi Home Security Camera User Manual

## wansview Q5

# wansview 2K WiFi Home Security Camera

Model: Q5  
User Instruction Manual

## 1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your wansview 2K WiFi Home Security Camera (Model Q5). Please read this manual carefully before using the product to ensure proper functionality and to maximize your experience with the device. Keep this manual for future reference.

## 2. PRODUCT OVERVIEW

### 2.1 Package Contents

Verify that all items are present in the package:

- wansview Q5 Camera Body
- Power Adapter
- Power Cable
- Mounting Accessories (screws, wall anchors)
- Quick Installation Guide

### 2.2 Camera Features



Front view of the wansview Q5 camera, showcasing its compact dome design.



An illustration highlighting the camera's main features: 2K resolution, Alexa compatibility, two-way audio, motion sensor, night vision, and SD/cloud storage options.



Diagram showing the location of the microphone and speaker on the camera for two-way audio communication.



Image indicating the Micro SD card slot on the camera, supporting up to 128GB for local storage.

- **2K Resolution:** Provides clear and detailed video footage.
- **Pan/Tilt Functionality:** Offers 320° horizontal and 80° vertical rotation for comprehensive coverage.
- **Two-Way Audio:** Built-in microphone and speaker for real-time communication.
- **Night Vision:** Equipped with 4 IR LEDs for clear black/white images up to 5 meters in low light conditions.
- **Motion Detection:** Sends real-time alerts and records short video clips upon detecting movement.
- **Storage Options:** Supports local storage via Micro SD card (up to 128GB, not included) and optional cloud storage.
- **Alexa Compatibility:** Integrates with Amazon Alexa for voice control and live view on Echo Show devices.

### 3. SETUP

#### 3.1 App Download and Account Creation

Before setting up your camera, download the "Wansview Cloud" app from the App Store (iOS) or Google Play Store (Android). Create a new account or log in if you already have one.



Screenshot of the Wansview Cloud app interface, showing multiple camera views.

#### 3.2 Powering On and Initial Connection

1. Connect the power adapter to the camera and plug it into a power outlet. The camera will power on and begin its self-check.
2. Open the Wansview Cloud app and tap the "+" icon to add a new device.
3. Follow the on-screen instructions in the app to connect the camera to your 2.4GHz Wi-Fi network. **Note:** The camera does not support 5GHz Wi-Fi.
4. During the setup process, the app will guide you through scanning a QR code with the camera's lens to establish the connection.

### 3.3 Mounting the Camera

The wansview Q5 camera can be placed on a flat surface or mounted to a wall or ceiling. Use the included mounting accessories and refer to the Quick Installation Guide for detailed mounting instructions.

## 4. OPERATING THE CAMERA

### 4.1 Live View and Controls

Once connected, select your camera in the Wansview Cloud app to access the live view. From here, you can:

- **Pan/Tilt:** Use the directional controls on the screen to rotate the camera horizontally (320°) and vertically (80°) to view different areas.
- **Digital Zoom:** Pinch to zoom in on the live feed for more detail.
- **Snapshot:** Capture still images from the live view.
- **Record:** Manually record video clips.



Illustration demonstrating the 320° horizontal and 80° vertical pan/tilt range of the camera.

## 4.2 Two-Way Audio

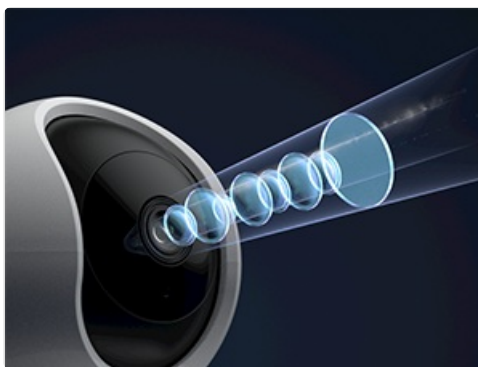
Tap the microphone icon in the live view to speak through the camera's speaker. Tap the speaker icon to listen to audio from the camera's environment.



An image depicting the two-way audio feature, showing a user communicating with a pet through the camera.

## 4.3 Motion Detection and Alerts

The camera can detect motion and send instant alerts to your phone. You can customize motion detection sensitivity and set specific detection areas within the app's settings.



An image illustrating how a motion detection area can be defined within the camera's view to focus on specific zones.

## 4.4 Recording and Playback

The camera supports two primary recording methods:

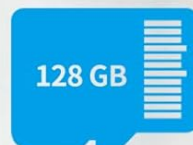
- **Micro SD Card:** Insert a Micro SD card (up to 128GB) into the camera's slot for continuous recording or motion-triggered recordings.
- **Cloud Storage:** Subscribe to the Wansview Cloud service for secure, off-site storage of your video recordings. A free trial may be available.

Access recorded footage through the "Playback" section in the Wansview Cloud app.

# Simple and Flexible Storage Options



30-day free trial  
Cloud Storage



Max 128GB  
Micro SD card

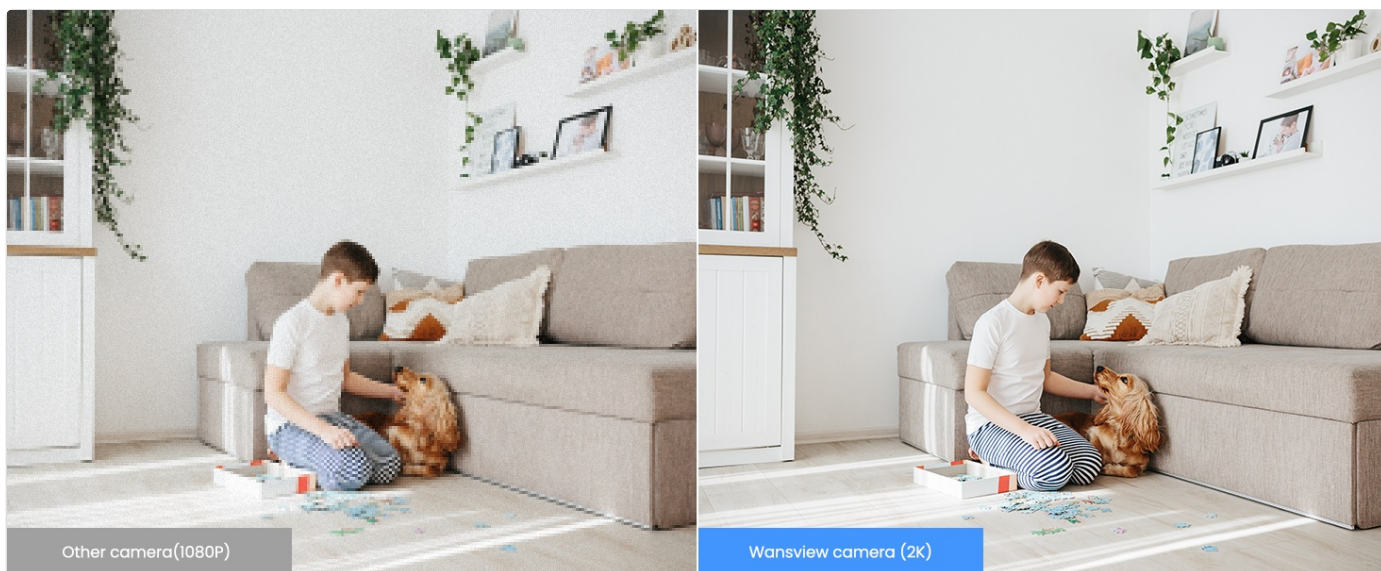


SD card slot

An image showing the camera with icons for Wansview Cloud storage (30-day free trial) and Micro SD card storage (Max 128GB).

## 4.5 Privacy Mode

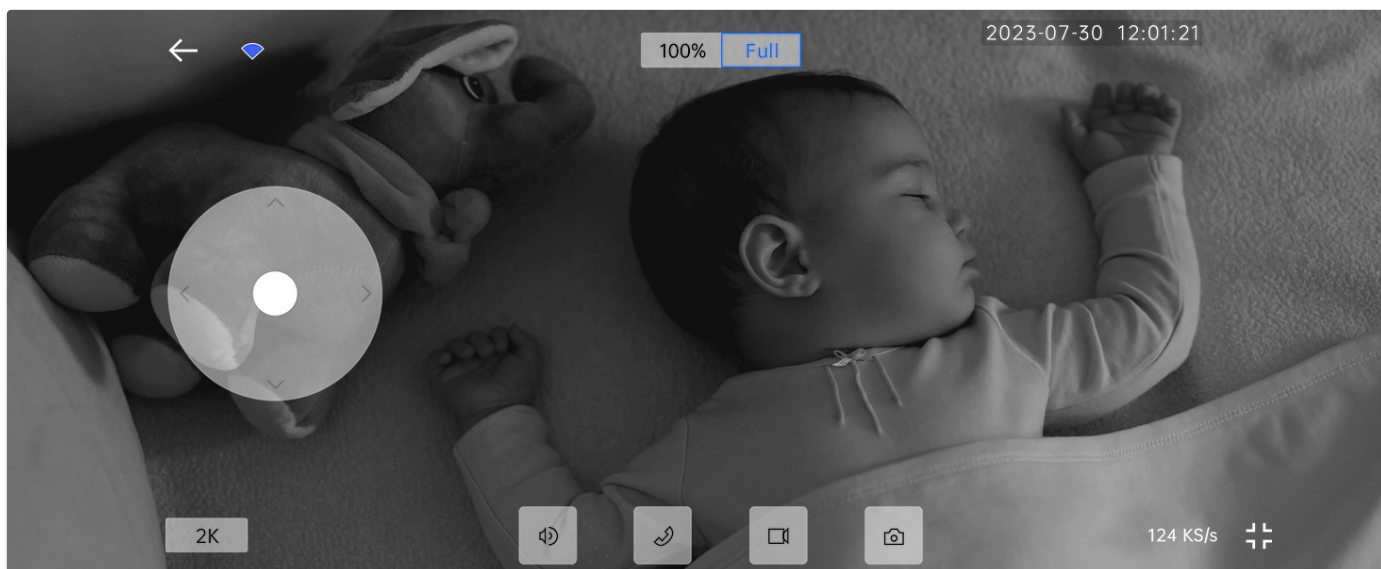
Activate Privacy Mode in the app settings to temporarily disable live viewing and recording, ensuring your privacy when needed.



Screenshot of the app's privacy settings, showing options to turn off the camera or enable privacy areas.

## 4.6 Sharing Camera Access

You can share access to your camera's live feed with family members or trusted individuals through the Wansview Cloud app. This allows multiple users to monitor the same camera.



An image illustrating the ability to share camera access with other users via the app.

## 4.7 Alexa Integration

The wansview Q5 camera is compatible with Amazon Alexa. Enable the Wansview skill in your Alexa app to view the camera's live feed on compatible Echo Show devices using voice commands.



An image showing a user interacting with an Echo Show device to view the camera feed using Alexa voice commands.

# 5. MAINTENANCE

## 5.1 Cleaning the Camera

To maintain optimal performance, periodically clean the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.

## 5.2 Firmware Updates

Ensure your camera's firmware is up to date. The Wansview Cloud app will notify you of available updates. Follow the in-app

instructions to perform firmware upgrades, which can improve performance and add new features.

### 5.3 SD Card Management

If using a Micro SD card for storage, it is recommended to format the card periodically through the camera settings in the app to ensure stable recording and prevent data corruption.

## 6. TROUBLESHOOTING

If you encounter issues with your wansview Q5 camera, refer to the following common problems and solutions:

| Problem                           | Solution                                                                                                                  |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Camera fails to connect to Wi-Fi. | Ensure your Wi-Fi is 2.4GHz. Check Wi-Fi password. Move camera closer to router. Reset camera and try setup again.        |
| Poor image quality.               | Check network stability. Clean the camera lens. Ensure sufficient lighting for optimal image.                             |
| Motion alerts not received.       | Verify motion detection is enabled in app settings. Check app notification permissions on your phone. Adjust sensitivity. |
| Two-way audio not working.        | Ensure microphone and speaker permissions are granted to the app. Check volume settings on your phone and in the app.     |
| SD card not recording.            | Ensure SD card is inserted correctly. Format the SD card via app settings. Check if the card is faulty or full.           |

For further assistance, please contact wansview customer support.

## 7. SPECIFICATIONS

| Feature                | Detail                                     |
|------------------------|--------------------------------------------|
| Model Name             | Q5                                         |
| Resolution             | 2K (1296p), Max 3 MP                       |
| Connectivity           | Wi-Fi (2.4GHz only)                        |
| Pan/Tilt Range         | 320° Horizontal, 80° Vertical              |
| Night Vision Range     | Up to 5 meters (16 feet) with 4 IR LEDs    |
| Storage Options        | Micro SD Card (Max 128GB), Cloud Storage   |
| Audio                  | Two-Way Audio (Built-in Mic & Speaker)     |
| Power Source           | Corded Electric (5V, 5W)                   |
| Dimensions (L x W x H) | 2.83 x 2.83 x 4 inches                     |
| Weight                 | 2.88 ounces                                |
| Indoor/Outdoor Usage   | Indoor                                     |
| Compatible Devices     | Smartphone (Android, iOS), Alexa Echo Show |

## 8. WARRANTY AND SUPPORT

### 8.1 Product Warranty

wansview products typically come with a limited warranty. Please refer to the warranty information provided with your purchase or visit the official wansview website for specific details regarding warranty coverage and terms.

### 8.2 Customer Support

For technical support, troubleshooting assistance, or any inquiries regarding your wansview Q5 camera, please contact wansview customer support through their official website or the contact information provided in the Wansview Cloud app. You may also find helpful resources and FAQs on the wansview support page.

Official Wansview Website: [www.wansview.com](http://www.wansview.com)

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#### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

**Name**

Anonymous

**Email**

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question