Motorola AXH01

Motorola AXH01 DECT 6.0 Smart Cordless Phone with Alexa Built-in User Manual

Model: AXH01

1. INTRODUCTION

The Motorola AXH01 is a DECT 6.0 smart cordless phone system featuring an integrated answering machine and Alexa built-in. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and a seamless user experience.

2. SETUP

2.1 Unpacking Your Phone System

Carefully unpack all items from the box. Ensure you have the following components:

- Cordless Handset
- Base Unit
- AC Power Adapter for Base Unit
- Telephone Line Cord
- Rechargeable AAA Batteries (2)
- Battery Compartment Cover

2.2 Battery Installation

Before using the handset, install the rechargeable batteries:

1. Remove the battery compartment cover on the back of the handset.
2. Insert the two AAA rechargeable batteries, observing the correct polarity (+ and -).
3. Replace the battery compartment cover.
4. Place the handset on the base unit to charge for at least 16 hours before initial use.

2.3 Base Unit Connections

Connect the base unit as follows:

1. Connect the AC power adapter to the power jack on the base unit and plug it into a wall outlet.
2. Connect one end of the telephone line cord to the TEL LINE jack on the base unit and the other end to your telephone wall jack.
3. For Alexa functionality, connect an Ethernet cable from your router to the LAN port on the base unit.

Figure 1: Base Unit Connections. This image displays the rear of the Motorola AXH01 base unit, highlighting the ports for the AC power adapter, telephone line, and Ethernet cable for network connectivity.

2.4 Handset Registration

Your handset is typically pre-registered to the base unit. If it displays "Unregistered" or you are adding a new handset, follow these steps:

1. On the base unit, press and hold the **PAIR** button until the indicator light flashes.
2. On the handset, press the **MENU** button, then navigate to "Register Handset" and press **SELECT**.
3. Enter the system PIN (default is 0000) and press **SELECT**.
4. The handset will display "Registering..." and then "Handset Registered" upon successful completion.

2.5 Alexa Setup

To enable Alexa features, you must link your Amazon account:

1. Ensure the base unit is connected to your home network via Ethernet.
2. On the handset, press the dedicated **Alexa** button (usually marked with the Alexa logo).
3. Follow the on-screen prompts to link your Amazon account using the Alexa app on your smartphone or tablet.
4. Once linked, Alexa will be ready to use.

Your browser does not support the video tag.

Video 1: Motorola AX Series Wireless Home Telephone with Alexa Built-in. This video provides an overview of the Motorola AX Series phone, demonstrating its key features including Alexa integration and call handling. It can be helpful for visual learners during the setup process.

3. OPERATING YOUR PHONE

3.1 Basic Call Functions

- **Making a Call:** Dial the number and press the **CALL** button.
- **Answering a Call:** Press the **CALL** button when the phone rings.
- **Ending a Call:** Press the **END** button or place the handset back on the base/charger.
- **Volume Control:** Use the **UP/DOWN** navigation buttons during a call.
- **Mute:** Press the **MUTE** button during a call to temporarily disable your microphone.

3.2 Using Alexa Voice Commands

Your Motorola AXH01 handset has Alexa built-in, allowing for hands-free control and access to various services. To activate Alexa:

1. Press the dedicated **Alexa** button on the handset.
2. Wait for the Alexa prompt (a tone or visual indicator on the screen).
3. Speak your command clearly.

Examples of Alexa commands:

- "Alexa, call Dad." (Calls a contact from your synced Alexa contacts)
- "Alexa, what's the weather in [City]?"
- "Alexa, add milk to my shopping list."
- "Alexa, turn off the living room lights." (Requires compatible smart home devices)
- "Alexa, play music." (Requires linked music service)

Motorola AX Series

Wireless home telephone with Alexa built-in

alexa built-in

Figure 2: Alexa Calling. This image shows the handset screen indicating an active Alexa call to a contact named 'Dad', demonstrating the voice-activated calling feature.

"Alexa, what's the weather in Honolulu?"

The power of voice

It doesn't stop there for the Motorola AX Series either. With Alexa, you can access smart home devices, check the news and weather, manage tasks, and more - just ask.

Figure 3: Alexa Voice Command Example. This graphic illustrates a common Alexa query, 'Alexa, what's the weather in Honolulu?', highlighting the device's ability to provide information via voice commands.

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Video 2: Motorola AX Video. This short video demonstrates the Motorola AX phone's interaction with Alexa, showcasing its voice command capabilities for various tasks.

3.3 Answering Machine

The integrated digital answering machine records messages when you are unavailable.

- **Recording a Greeting:** Access the answering machine menu on the handset, select "Greeting," and follow the prompts to record a personalized message.
- **Playing Messages:** Press the **PLAY** button on the base unit or access the "Play Messages" option in the handset's answering machine menu.
- **Deleting Messages:** During message playback, press the **DELETE** button on the base unit or select the option on the handset.

3.4 Phonebook/Contacts

Store frequently called numbers in the phonebook for quick dialing.

- **Adding a Contact:** Go to the phonebook menu, select "Add New Entry," enter the name and number, then save.
- **Editing a Contact:** Select the contact from the phonebook, choose "Edit," make changes, and save.
- **Deleting a Contact:** Select the contact from the phonebook, choose "Delete," and confirm.

4. MAINTENANCE

4.1 Cleaning Your Phone

To keep your phone in good condition:

- Wipe the handset and base unit with a soft, damp cloth.
- Do not use cleaning sprays or abrasive cleaners, as they can damage the finish.
- Avoid getting moisture into any openings.

4.2 Battery Care

- Use only the supplied rechargeable batteries or equivalent replacements.
- If the handset will not be used for an extended period, remove the batteries to prevent leakage.
- Dispose of old batteries responsibly according to local regulations.

4.3 Firmware Updates

The Motorola AXH01 system automatically checks for and installs firmware updates when connected to the internet. Ensure your base unit remains connected to your network for these updates to occur, which provide performance improvements and new features.

5. TROUBLESHOOTING

If you encounter issues with your phone, try the following solutions:

Problem	Possible Solution
No dial tone	Check that the telephone line cord is securely connected to both the base unit and the wall jack. Ensure the base unit has power.
Cannot make/receive calls	Verify the handset is charged and registered to the base. Check the telephone line connection.
Alexa not responding	Ensure the base unit is connected to the internet via Ethernet. Check your Amazon account linking in the Alexa app. Restart the base unit.
Poor audio quality	Move closer to the base unit. Check for interference from other electronic devices.
Handset displays "Unregistered"	Follow the handset registration steps in Section 2.4.

6. SPECIFICATIONS

- **Model Number:** AXH01
- **Product Dimensions:** 7.8 x 6 x 3.6 inches

- **Item Weight:** 1.34 pounds (606 Grams)
- **Telephone Type:** Cordless
- **Answering System Type:** Digital
- **Batteries:** 2 AAA rechargeable batteries (included)
- **Material:** Plastic
- **Power Source:** Battery Powered (handset), AC Adapter (base)

7. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your product or visit the official Motorola support website. Keep your purchase receipt as proof of purchase.