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Tork 5555100

Tork Xpressnap Classic Stand Napkin Dispenser

User Manual

PRODUCT OVERVIEW

The Tork Xpressnap Classic Stand Napkin Dispenser with Drive Thru Face Plate is designed for efficient and hygienic napkin dispensing in various environments, particularly fast-food and drive-through restaurants. This dispenser provides stability and holds the unit upright, offering portability for flexible placement.

Key features include a high capacity to reduce refill frequency, a sleek black design for a professional appearance, and a customizable AD-a-Glance display window for internal communication or advertising.



Image: Front view of the Tork Xpressnap Classic Stand Napkin Dispenser in black, showcasing its upright design and the clear front panel for napkins.

SETUP

The Tork Xpressnap Classic Stand Napkin Dispenser is designed for straightforward setup. Its counter design allows for placement on any flat, stable surface, making it suitable for both front-of-house and back-of-house areas.

1. **Unpacking:** Carefully remove the dispenser from its packaging. Inspect for any damage.
2. **Placement:** Choose a suitable location on a stable countertop or table. Ensure the area is clean and free from obstructions. The dispenser's stand provides inherent stability.
3. **Loading Napkins:**
 - Open the front cover of the dispenser.
 - Insert Tork N4 compatible napkins into the dispenser. Ensure they are stacked neatly to allow for smooth dispensing. The dispenser can hold up to 900 napkins.
 - Close the front cover securely.

4. **Customizing the AD-a-Glance Window:** The clear front panel features an AD-a-Glance display window. You can insert custom messages, advertisements, or staff tips into this window. Simply slide your printed material into the designated slot.



Image: A Tork Xpressnap dispenser placed on a counter in a fast-food or restaurant environment, demonstrating its typical usage and placement.

OPERATING INSTRUCTIONS

The Tork Xpressnap dispenser is designed for single-napkin dispensing, which helps reduce waste and ensures hygienic access for users.

1. **Dispensing Napkins:** To retrieve a napkin, simply pull a single napkin from the dispensing slot at the bottom front of the unit. The design ensures that only one napkin is dispensed at a time, minimizing unnecessary consumption.
2. **Refilling:** When the napkin supply is low, open the front cover and replenish with Tork N4 compatible napkins. Ensure the stack is even for optimal performance.



Reduce napkin waste by up to 47%!

* Based on research comparing Tork Xpressnap Fit 1ply napkin consumption and weight vs Tork traditional dispenser system (D3052B)

Image: A hand pulling a single napkin from the Tork Xpressnap dispenser, illustrating the single-napkin dispensing mechanism.

Compatible Napkin Refills

This dispenser is compatible with Tork N4 refills. Using the correct refill type is crucial for optimal performance and waste reduction.

A range of quality refills

**Advanced
2-ply**
White or natural



**Advanced
1-ply**
White or natural



**Advanced
1-ply**
Natural,
environmental print



Image: A visual representation of different Tork N4 compatible napkin refills, including Advanced 2-ply, Advanced 1-ply, and Natural environmental print options.

MAINTENANCE

The Tork Xpressnap dispenser is constructed from durable, easy-to-clean plastic materials, designed for minimal maintenance.

- **Regular Cleaning:** Wipe the exterior surfaces of the dispenser regularly with a soft, damp cloth and a mild, non-abrasive cleaning solution. This helps maintain its sleek appearance and hygiene.
- **Interior Cleaning:** Periodically, or as needed, open the dispenser and wipe down the interior surfaces to remove any dust or paper residue. Ensure the dispenser is completely dry before reloading napkins.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the plastic finish.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Napkins are difficult to pull out or tear.	<ul style="list-style-type: none">• Incorrect napkin type or size.• Napkins are not stacked correctly.• Obstruction in the dispensing mechanism.	<ul style="list-style-type: none">• Ensure you are using Tork N4 compatible napkins.• Reload napkins, ensuring they are neatly aligned and not overfilled.• Check the dispensing slot for any foreign objects and remove them.
Multiple napkins dispense at once.	<ul style="list-style-type: none">• Incorrect napkin type or size.• Napkins are too loose in the dispenser.	<ul style="list-style-type: none">• Verify that you are using Tork N4 napkins, which are designed for single-sheet dispensing.• Ensure napkins are properly loaded and fit snugly within the dispenser.
Front lid does not stay closed.	<ul style="list-style-type: none">• Latching mechanism is damaged or obstructed.• Dispenser is overfilled with napkins.	<ul style="list-style-type: none">• Check the latch for any debris or damage. Clean or clear as necessary.• Remove some napkins if the dispenser is too full.• If the latch is broken, contact customer support for assistance.

SPECIFICATIONS

- Model Number:** 5555100
- Brand:** Tork
- Material:** Plastic
- Color:** Black
- Product Dimensions (D x W x H):** 12.5 inches x 8 inches x 22.5 inches
- Item Weight:** 3.5 Pounds
- Capacity:** Holds up to 900 Tork N4 napkins
- Compatibility:** Tork N4 Refills

Made in USA*



***from Domestic and Imported Material**

Image: A graphic indicating "Made in USA" with a map of the United States, noting that the product is made from domestic and imported materials.

WARRANTY AND SUPPORT

Tork offers a **5-Year Extended Warranty** for this product. To be eligible for the extended warranty, registration is required. For warranty registration and detailed terms and conditions, please visit the official Tork website:

torkusa.com/warranty

For further assistance, technical support, or to inquire about replacement parts, please contact Tork customer service through their official website or the contact information provided in your product packaging.



5 Year

Extended Warranty Available

Registration at
torkusa.com/warranty
is required for eligibility

Image: A shield logo indicating a "5 Year Extended Warranty" with text below prompting registration at torkusa.com/warranty for eligibility.