

## MUNBYN MU-ITPP098

# MUNBYN 80mm USB Thermal Receipt Printer MU-ITPP098 User Manual

Your guide to setting up, operating, and maintaining your MUNBYN thermal receipt printer.

## 1. PRODUCT OVERVIEW

---

The MUNBYN 80mm USB Thermal Receipt Printer MU-ITPP098 is a high-efficiency point-of-sale (POS) printer designed for various business environments. It features an auto-cutter, fast printing speed of 200mm/sec, and direct thermal printing technology, eliminating the need for ink or ribbons. This printer is compatible with Windows and Mac operating systems via a USB interface.



Figure 1: MUNBYN 80mm USB Thermal Receipt Printer.

## 2. PACKAGE CONTENTS

---

Please verify that all items listed below are included in your package:



- ① 80mm USB Receipt Printer    ② User Manual    ③ Roller  
④ Thermal Paper    ⑤ USB Cable    ⑥ Power Cable

Figure 2: All components included in the printer package, including the printer, user manual, roller, thermal paper, USB cable, and power cable.

- 80mm USB Receipt Printer (1)
- User Manual (1)
- Roller (1)
- Thermal Paper Roll (1)
- USB Cable (1)
- Power Cable (1)

### 3. INITIAL SETUP

---

Follow these steps to set up your MUNBYN thermal receipt printer:

1. **Connect Power:** Connect the power cable to the printer and then plug it into a power outlet. Ensure the printer's power switch is in the OFF position before connecting.
2. **Connect USB:** Connect the printer to your computer using the provided USB cable. The printer features a USB interface for data transfer.

### 3. Load Thermal Paper:

- a. Press the cover button to open the printer cover.
  - b. Insert the thermal paper roll with the correct side facing up, ensuring it feeds smoothly into the printer mechanism.
  - c. Close the cover firmly until it clicks into place.
4. **Print Self-Test Page:** To confirm proper paper loading and printer functionality, long-press the Feed Button while powering on the printer. This will print a self-test page with printer information.
5. **Install Drivers:** Download and install the appropriate drivers for your operating system from the MUNBYN Help Center. Visit [MUNBYN Printer Drivers & SDK](#). Follow the on-screen instructions to complete the driver installation.

Your browser does not support the video tag.

*Video 1: Demonstrates power connection, USB connection, paper loading, self-test print, and driver installation for the MUNBYN USB Receipt Printer.*

## 4. OPERATING INSTRUCTIONS

---

### 4.1 Printing Receipts

Once the drivers are installed and the printer is connected, you can print receipts from your POS software or any application that supports printing. Select the MUNBYN printer from your print dialogue box.

### 4.2 Auto-Cutter Function

The printer is equipped with an auto-cutter for efficient receipt handling. After each print job, the printer will automatically cut the receipt. This feature ensures clean cuts and prevents receipts from falling to the floor.

### 4.3 Wall-Mount Installation

The printer features a wall-mountable design to save counter space. Use the two keyhole slots on the back of the printer to securely hang it on a wall.

# Good Helper in the Kitchen

Wall-mounted Design for Space Saving



Figure 3: The printer can be wall-mounted to optimize workspace.

## 5. SYSTEM COMPATIBILITY

---

This printer is designed to work with a variety of operating systems:

- **Supported Operating Systems:** Windows, Mac, Linux, Chrome OS.
- **Unsupported Devices/Applications:** iPad, iPhone, any iOS devices, Square, Doordash, Uber, GrubHub.

Please verify compatibility with your specific POS system or application before use. For questions regarding compatibility, contact MUNBYN customer support.





Figure 4: Visual representation of supported and unsupported operating systems and applications for the printer.

## 6. MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your printer, follow these maintenance guidelines:

- **Cleaning:** Regularly clean the print head and paper path with a soft, lint-free cloth. Use isopropyl alcohol for stubborn residue, ensuring the printer is powered off and disconnected.
- **Paper Type:** Use only high-quality thermal paper. Using incorrect paper types can damage the print head and affect print quality.
- **Over-Temperature Protection:** The print head includes over-temperature protection to extend its lifespan. Avoid continuous heavy printing without breaks.
- **Environmental Conditions:** Operate the printer in a clean, dry environment, away from direct sunlight and extreme temperatures.

## 7. TROUBLESHOOTING COMMON ISSUES

- **Printer Not Responding:**
  - a. Check power connections and ensure the printer is turned on.
  - b. Verify the USB cable is securely connected to both the printer and the computer.
  - c. Confirm that the correct printer driver is installed and selected in your printing application.
- **Poor Print Quality:**
  - a. Ensure you are using thermal paper and it is loaded correctly.
  - b. Clean the print head for any dust or residue.
  - c. Check the paper roll for any damage or inconsistencies.
- **Paper Jams:**
  - a. Open the printer cover and carefully remove any jammed paper.
  - b. Ensure the paper roll is properly seated and not too tight or loose.
  - c. Close the cover firmly.
- **Driver Installation Issues:**
  - a. Re-download the latest drivers from the official MUNBYN support website.
  - b. Temporarily disable antivirus software during installation if encountering conflicts.
  - c. Ensure your operating system is supported.

## 8. TECHNICAL SPECIFICATIONS

---

Feature	Specification
Brand	MUNBYN
Model Name	MU-ITPP098
Connectivity Technology	USB
Printing Technology	Thermal
Special Feature	Energy Star
Color	Black
Printer Output	Monochrome
Maximum Print Speed	200 mm/sec
Product Dimensions	11.25"D x 6.45"W x 6.29"H

## 9. CUSTOMER SUPPORT

---

For any questions regarding compatibility, setup, or further assistance, please contact the MUNBYN professional pre-sale/after-sale service team via email or WhatsApp. We are committed to providing prompt support. Visit the official MUNBYN website for additional resources and contact information:[MUNBYN Store](#)