

## Phonak Audéo B-XXX

# Phonak xReceiver Instruction Manual

Model: Audéo B-XXX

### PRODUCT OVERVIEW

The Phonak xReceiver is a crucial replacement component designed for specific Phonak Audéo series hearing aids. These receivers are responsible for delivering amplified sound from the hearing aid body into the ear canal.

This manual provides essential information for the proper installation, operation, and maintenance of your Phonak xReceiver to ensure optimal performance and longevity.



Image: Phonak xReceiver in its original packaging, displaying the receiver unit, various ear domes, and the connection pins. The packaging label indicates "Standard xReceiver 2xS R".

## INSTALLATION AND SETUP

### Identifying Your xReceiver

Phonak xReceivers come in different power levels and sizes to match individual hearing loss requirements. It is critical to use the correct type and size for your specific hearing aid and hearing profile.

- **xS (Standard) Receivers:** These are less powerful and are typically used for mild to moderately severe hearing losses. They are available in sizes 0, 1, 2, and 3.
- **xP (Power) Receivers:** These are more powerful and are designed for moderately severe to severe hearing losses. They are also available in sizes 0, 1, 2, and 3.

Always verify the type and size of your existing receiver before ordering a replacement. This information is usually printed on the receiver wire itself.

### Replacing the xReceiver

Replacing the xReceiver requires careful handling to avoid damage to the hearing aid or the new receiver. If you are unsure, consult with a hearing care professional.

1. **Preparation:** Ensure your hearing aid is turned off. Gather your new xReceiver and the small metal pin provided with the replacement unit (if applicable).

2. **Removing the Old Receiver:** Locate the small locking pin or tab where the receiver wire connects to the main body of the hearing aid. Gently insert the metal pin into the small hole next to the locking pin to release it. Do not push too hard; only a slight movement is needed to disengage the lock. Once released, carefully pull the old receiver wire away from the hearing aid body.
3. **Attaching the New Receiver:** Align the new xReceiver's connector with the port on the hearing aid body. Gently push the connector into the port until it clicks securely into place. Ensure the locking pin re-engages to prevent accidental disconnection.
4. **Attaching the Ear Dome:** If your new receiver did not come with an ear dome attached, carefully push your preferred ear dome onto the tip of the receiver until it is firmly seated.

For visual guidance, many users find online video tutorials helpful. Search for "Phonak xReceiver replacement" on video platforms for step-by-step demonstrations.

## OPERATION

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Once the xReceiver is correctly installed, your Phonak hearing aid should function as intended. The xReceiver is an integral part of the sound delivery system. Ensure it is properly seated in your ear canal for optimal sound quality and to prevent feedback.

- **Proper Fit:** The ear dome should fit comfortably and snugly in your ear canal. An improper fit can lead to whistling (feedback) or reduced sound quality.
- **Sound Quality:** If you experience a sudden change in sound quality, reduced volume, or intermittent sound, check the receiver for blockages or damage.

## CARE AND MAINTENANCE

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Regular care of your xReceiver will extend its lifespan and ensure consistent performance.

- **Cleaning:** Gently wipe the receiver and ear dome with a soft, dry cloth daily. Do not use water or cleaning solutions directly on the receiver, as this can cause damage.
- **Wax Guards:** The receiver tip contains a wax guard to prevent earwax from entering the sound outlet. Check the wax guard regularly and replace it if it appears clogged or dirty. Your hearing care professional can provide instructions and tools for wax guard replacement.
- **Storage:** When not in use, store your hearing aid and receiver in a dry, cool place, preferably in a dehumidifier or drying kit, especially in humid environments.
- **Handling:** Avoid pulling the hearing aid by the receiver wire, as this can strain and damage the delicate internal wiring. Always handle the main body of the hearing aid.

## TROUBLESHOOTING COMMON ISSUES

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Below are some common issues you might encounter with your xReceiver and suggested solutions.

Problem	Possible Cause / Solution
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Problem	Possible Cause / Solution
No sound or weak sound from the hearing aid.	<ul style="list-style-type: none"><li>◦ <b>Clogged Wax Guard:</b> Inspect the wax guard at the tip of the receiver. If it's blocked by earwax, replace it.</li><li>◦ <b>Loose Connection:</b> Ensure the xReceiver is securely connected to the hearing aid body.</li><li>◦ <b>Damaged Receiver:</b> The internal wire may be broken. This often requires replacement of the xReceiver.</li><li>◦ <b>Battery Depleted:</b> Check if the hearing aid battery needs replacement.</li></ul>
Intermittent sound or crackling.	<ul style="list-style-type: none"><li>◦ <b>Loose Connection:</b> Re-seat the xReceiver connection.</li><li>◦ <b>Moisture:</b> Ensure the hearing aid and receiver are dry. Use a drying kit if necessary.</li><li>◦ <b>Damaged Wire:</b> The wire may be partially damaged. Replacement is usually required.</li></ul>
Whistling or feedback.	<ul style="list-style-type: none"><li>◦ <b>Improper Fit:</b> Ensure the ear dome is correctly and snugly inserted into the ear canal. Try a different size or type of ear dome if available.</li><li>◦ <b>Earwax Buildup:</b> Excessive earwax in the ear canal can cause feedback. Consult a professional for earwax removal.</li></ul>

If these troubleshooting steps do not resolve the issue, contact your hearing care professional or Phonak customer support.

## TECHNICAL SPECIFICATIONS

Brand	Phonak
Model Name	Audéo B (xReceiver compatible with Audéo B, V, Q, S)
Compatible Devices	Phonak Audéo B, Audéo V, Audéo Q, Audéo S Hearing Aids
Fit Type	Behind-the-Ear (RIC - Receiver-in-Canal)
Power Source	Battery Powered (via hearing aid)
Package Dimensions	4.13 x 3.03 x 0.94 inches
Item Weight	0.18 ounces
Country of Origin	Switzerland

## WARRANTY INFORMATION AND SUPPORT

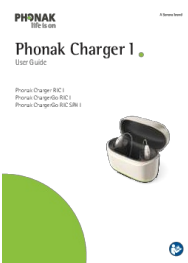
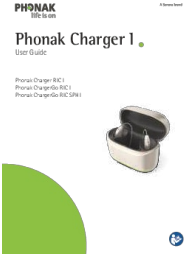


Phonak products are manufactured to high quality standards. For specific warranty details regarding your xReceiver, please refer to the documentation provided with your original hearing aid purchase or contact your authorized Phonak dealer or hearing care professional.

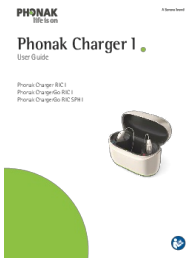
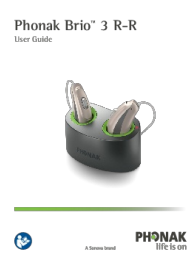
For technical support, product inquiries, or to locate an authorized Phonak provider, please visit the official

Phonak website or contact their customer service department. Contact information can typically be found on the Phonak website or in your original hearing aid manual.

**Note:** The lifespan of an xReceiver can vary depending on usage, environmental factors, and individual earwax production. Regular replacement (e.g., every 2-3 years) may be necessary due to normal wear and tear, especially of the delicate internal wiring.

Related Documents - Audéo B-XXX

	<p><a href="#">Phonak Charger I User Guide: Setup, Charging, and Safety Information</a></p> <p>Comprehensive user guide for the Phonak Charger I, detailing how to charge Phonak hearing aids, environmental conditions, care, maintenance, service, warranty, compliance, troubleshooting, and important safety instructions.</p>
	<p><a href="#">Phonak Charger I User Guide: Setup, Charging, and Safety Information</a></p> <p>This user guide provides comprehensive instructions for the Phonak Charger I, covering its features, setup, charging procedures for Phonak hearing aids, environmental conditions, care and maintenance, service and warranty, compliance information, troubleshooting, and essential safety warnings.</p>
	<p><a href="#">Phonak Infinio and Paradise Custom Digital Hearing Aids Order Form and Specifications</a></p> <p>Comprehensive order form and technical specification document for Phonak Infinio and Paradise Custom Digital Hearing Aids. Includes product selection, power levels, color options, feature configurations, audiometric data, and preprogramming choices for hearing healthcare professionals.</p>
	<p><a href="#">Phonak Cassia Hearing Aids: Product Information and Features</a></p> <p>Explore the Phonak Cassia range of hearing instruments, detailing key features like SoundRecover, UltraZoom, and WhistleBlock, along with technical specifications and fitting options for mild to profound hearing loss.</p>

 <p>PHONAK BITE IS ON</p> <p>Phonak Charger I User Guide</p> <p>Phonak Charger RIC Phonak Charger RIC Phonak Charger RIC (SPR)</p>	<p><a href="#">Phonak Charger I User Guide: Setup, Charging, and Safety Information</a></p> <p>This user guide provides comprehensive instructions for the Phonak Charger I, detailing setup, charging procedures for Phonak hearing aids, environmental conditions, care and maintenance, service and warranty information, compliance details, troubleshooting tips, and essential safety warnings. Learn how to effectively use and maintain your Phonak hearing aid charger.</p>
 <p>Phonak Brio® 3 R-R User Guide</p> <p>PHONAK BITE IS ON</p>	<p><a href="#">Phonak Brio 3 R-R User Guide: Charging and Operation</a></p> <p>Comprehensive user guide for Phonak Brio 3 R-R hearing aids and charging accessories. Learn about setup, operation, care, troubleshooting, and safety information provided by Phonak.</p>