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Logitech G G331

Logitech G331 Wired Gaming Headset User Manual

Model: G331

INTRODUCTION

The Logitech G331 Wired Gaming Headset is designed to provide an immersive audio experience for gaming across multiple platforms. Featuring large 50 mm audio drivers, a flip-to-mute microphone, and comfortable leatherette ear cups, this headset is compatible with PC, Mac, PlayStation 4, Xbox One, Nintendo Switch, and mobile devices.

WHAT'S IN THE BOX

- Logitech G331 Gaming Headset
- PC splitter cable (Y-splitter for separate mic and headphone jacks)

SETUP

Connecting to Devices

The G331 headset connects via a standard 3.5 mm audio jack, making it compatible with a wide range of devices.



Image: Logitech G331 headset highlighting key features like volume control, multi-platform compatibility, and lay-flat earcups.

1. **For PC (with separate audio and microphone jacks):** Use the included PC splitter cable. Plug the single 3.5 mm jack from the headset into the female end of the splitter. Then, plug the green-coded splitter jack into your PC's headphone output and the pink-coded splitter jack into your PC's microphone input.
2. **For PC/Mac (with combined audio/mic jack), PlayStation 4, Xbox One, Nintendo Switch, and Mobile Devices:** Plug the single 3.5 mm audio jack directly from the headset into the device's 3.5 mm port.

Microphone Positioning

Position the microphone boom approximately 2-3 centimeters from your mouth for optimal voice clarity. The microphone is flexible and can be adjusted.

Crystal 6mm flip-to-mute microphone



Image: The G331 headset featuring its 6mm flip-to-mute microphone, illustrating its functionality.

OPERATING INSTRUCTIONS

Wearing the Headset

Adjust the headband to ensure the ear cups sit comfortably over your ears. The ear cups are designed with deluxe lightweight leatherette for extended comfort and can rotate up to 90 degrees for a lay-flat position when not in use or for storage.

Game for hours in comfortable premium leatherette earpads



Image: Detailed view of the comfortable premium leatherette earcups on the Logitech G331 headset.

Volume Control

The volume wheel is located on the left ear cup. Rotate the wheel up to increase volume and down to decrease volume. This allows for quick and convenient audio adjustments during gameplay.

Microphone Mute Function

To mute the microphone, simply flip the microphone boom upwards. Flipping it back down will unmute the microphone. This physical mute mechanism provides clear indication of microphone status.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset. For ear cups, a slightly damp cloth can be used, but avoid excessive moisture. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. The ear cups

can be rotated to lay flat for easier storage.

- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage.

TROUBLESHOOTING

No Sound or Low Volume

- Ensure the 3.5 mm jack is fully inserted into your device.
- Check the volume wheel on the left ear cup and rotate it upwards to increase volume.
- Verify your device's audio output settings and volume levels.
- If using the PC splitter, ensure both green (headphone) and pink (microphone) jacks are correctly connected to the corresponding ports on your PC.
- Test the headset with another device to rule out a device-specific issue.

Microphone Not Working

- Ensure the microphone boom is flipped down to the active position (not muted).
- Check your device's microphone input settings and ensure the Logitech G331 is selected as the default input device.
- Adjust the microphone volume levels in your device's sound settings.
- If using the PC splitter, confirm the pink-coded jack is securely connected to your PC's microphone input.
- Test the microphone with another application or device.

Physical Damage / Hinge Issues

While designed for durability, excessive force or repeated drops can cause damage, particularly to the ear cup hinges. Handle the headset with care. For physical damage, refer to the warranty information.

SPECIFICATIONS

Model Name	Logitech G331
Ear Placement	Over Ear
Audio Drivers	50 mm Dynamic Drivers
Frequency Response	20 Hz - 20 KHz
Microphone	6 mm Flip-to-Mute Boom Microphone
Microphone Frequency Range	100 Hz - 20 KHz
Connectivity	3.5 mm Audio Jack
Compatible Devices	PC, Mac, PlayStation 4, Xbox One, Nintendo Switch, Mobile Devices
Ear Cup Material	Faux Leather
Weight	280 Grams
Control Type	Volume Control (on-earcup)

Enlarged Pro-G 50mm drivers produce a more immersive soundscape



Image: The enlarged 50mm Pro-G drivers of the G331 headset, designed for immersive sound.

WARRANTY INFORMATION

The Logitech G331 Gaming Headset comes with a **2-Year Limited Hardware Warranty**. This warranty covers defects in materials and workmanship under normal use. For full terms and conditions, please refer to the official Logitech G warranty documentation or visit the Logitech G support website.

SUPPORT

For further assistance, technical support, or warranty claims, please contact Logitech G customer support. You can find contact information and additional resources on the official Logitech G website.

Manufacturer Contact Information: Logitech Asia Pacific Ltd

Importer Contact Information (India): Rashi Peripherals, Rashi Complex, Survey 186, Dongari Pada, Poman, Vasai (E) Thane, Maharashtra -401208, Registered Address - Rashi Peripherals Pvt Ltd, Aristo House, 5th Floor, Corner of Telli Galli, Andheri (E), Mumbai 400069, India

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question