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> Razer Kraken Gaming Headset User Manual

## Razer RZ04-02830300-R3M1

# Razer Kraken Gaming Headset User Manual

Model: RZ04-02830300-R3M1

## PRODUCT OVERVIEW

The Razer Kraken Gaming Headset is designed for immersive audio experiences across multiple platforms. It features custom-tuned 50 mm drivers for powerful sound, a retractable noise-isolating microphone for clear communication, and a lightweight, durable bauxite aluminum frame for extended comfort during long gaming sessions.

This headset is compatible with PC, Mac, PS4, PS5, Switch, Xbox One, Xbox Series X & S, and mobile devices via a 3.5mm audio jack.



Image: The Razer Kraken Gaming Headset in Quartz Pink, showcasing its overall design with the headband, earcups, and retractable microphone.

## KEY FEATURES

- **Immersive, 7.1 Surround Sound:** Outfitted with custom-tuned 50 mm drivers, capable of software-enabled surround sound (only available on Windows 10 64-bit).

- **All-Day Comfort:** Oval, cooling gel-infused cushions that prevent overheating and pressure build-up.
- **Retractable Noise Isolating Microphone:** An improved cardioid mic reduces background and ambient noises for crystal-clear communication.
- **In-Line Audio Controls:** A built-in analog volume control wheel and mic mute switch.
- **Lightweight & Durable:** Made of bauxite aluminum, the Kraken frame is flexible and designed to last.
- **Cross-platform compatibility:** Works with PC, Mac, PS4, Xbox One, Nintendo Switch and mobile devices via 3.5mm jack.

## CUSTOM-TUNED 50 MM DRIVERS

For powerful, clear sound with immersive bass



Image: A close-up view emphasizing the custom-tuned 50 mm drivers for powerful and clear sound with immersive bass.

# RETRACTABLE UNIDIRECTIONAL MICROPHONE

Make your shotcalls with absolute clarity

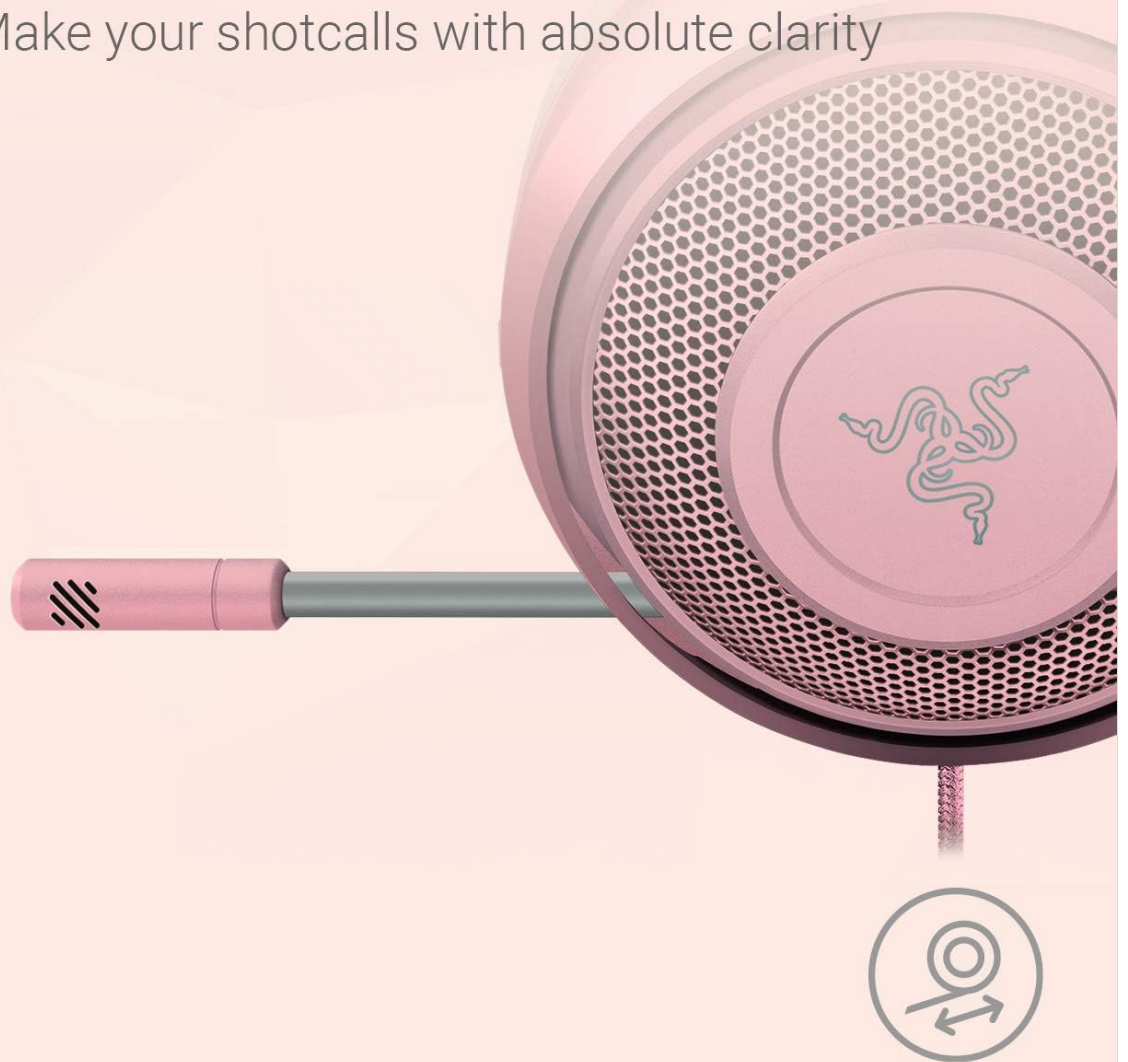


Image: The retractable unidirectional microphone of the Razer Kraken headset, designed for clear shotcalls.

# 3.5MM AUDIO CABLE WITH IN-LINE CONTROLS

Compatible with all consoles



Image: The 3.5mm audio cable with integrated in-line controls, compatible with various consoles.

# COOLING GEL-INFUSED OVAL EAR CUSHIONS

To reduce heat build-up



Image: A detailed view of the bauxite aluminum frame with thicker padding, highlighting its durability and lightweight design.

# 3.5MM AUDIO CABLE WITH IN-LINE CONTROLS

Compatible with all consoles



Image: A cross-section view of the cooling gel-infused oval ear cushions, designed to reduce heat build-up during prolonged use.

## SETUP GUIDE

### Connecting the Headset

1. Locate the 3.5mm audio jack on your PC, console controller (PS4, PS5, Xbox One, Xbox Series X & S, Nintendo Switch), or mobile device.
2. Insert the 3.5mm audio cable from the Razer Kraken headset firmly into the audio jack.
3. Ensure the connection is secure to prevent audio interruptions.

### Adjusting the Headset

- **Headband Adjustment:** Gently slide the earcups up or down along the headband to find a comfortable fit that rests securely on your head.
- **Microphone Positioning:** Pull out the retractable microphone from the left earcup. Bend the flexible microphone boom to position the microphone close to your mouth for optimal voice pickup.

## OPERATING INSTRUCTIONS

### Audio Controls

The Razer Kraken headset features in-line audio controls located on the cable for convenient access.

- **Volume Wheel:** Rotate the scroll wheel up or down to increase or decrease the audio volume.
- **Microphone Mute Switch:** Slide the switch to mute or unmute the microphone. When muted, the microphone will not pick up sound.

## MAINTENANCE AND CARE

- **Cleaning Ear Cushions:** Gently wipe the ear cushions with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.

## TROUBLESHOOTING

Problem	Possible Solution
No audio from headset.	Ensure the 3.5mm jack is fully inserted into the audio port. Check the in-line volume wheel and increase the volume. Verify that the audio output settings on your device are configured to use the headset. Test the headset on another device to rule out device-specific issues.
Microphone not working.	Ensure the microphone mute switch on the in-line control is in the "unmuted" position. Check the microphone input settings on your device to ensure the headset microphone is selected and its volume is not muted or too low. Ensure the microphone is fully extended and positioned correctly.
Sound is distorted or crackling.	Lower the volume on the headset or your device. Ensure the audio cable is not damaged and is securely connected. Test on another device to determine if the issue is with the headset or the source device.

## SPECIFICATIONS

Feature	Detail
Model Name	Kraken
Model Number	RZ04-02830300-R3M1
Connectivity Technology	Wired (3.5 mm Jack)
Audio Driver Size	50 Millimeters

Feature	Detail
Frequency Response	28 Hz (Headphones), 100 Hz - 10 kHz (Microphone)
Impedance	32 Ohm
Sensitivity	112 dB
Noise Control	Sound Isolation
Microphone Type	Retractable Noise Isolating (Cardioid)
Material	Bauxite Aluminum Frame
Item Weight	11.4 ounces (approx. 323 grams)
Dimensions	3.46 x 19.37 x 8.27 inches
Color	Quartz Pink
Included Components	Ear Cushions

## WARRANTY AND SUPPORT

Razer products typically come with a limited manufacturer's warranty. For specific warranty terms and conditions, please refer to the official Razer website or the warranty information included with your product packaging.

For technical support, driver downloads, or further assistance, please visit the official Razer Support website or contact their customer service directly.

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