Promate TrueBlue-3

Promate True Wireless Earbuds TrueBlue-3 User Manual

Model: TrueBlue-3

1. Introduction

This manual provides instructions for the proper use and maintenance of your Promate True Wireless Earbuds, model TrueBlue-3. These earbuds offer a wireless audio experience with a lightweight and ergonomic design, featuring Bluetooth v5.0 connectivity, HD sound, and passive noise cancellation. Please read this manual thoroughly before using the product.

2. Package Contents

- Promate True Wireless Earbuds (Left and Right)
- Portable Charging Case
- Charging Cable
- User Manual

3. Product Overview

The Promate TrueBlue-3 earbuds are designed for comfort and ease of use. They come with a compact charging case that also serves as storage.



Figure 3.1: Earbuds in Charging Case. The charging case protects the earbuds and recharges them on the go.



Figure 3.2: Individual Earbuds. Each earbud features a touch control area and an indicator light.

4. Charging

Before first use, fully charge the earbuds and the charging case.

4.1 Charging the Case

1. Connect the provided charging cable to the charging port on the case.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicators on the case will illuminate to show charging status. They will turn solid when fully charged.

4.2 Charging the Earbuds

1. Place the earbuds into their respective slots in the charging case. Ensure the charging contacts align.
2. Close the charging case lid. The earbuds will begin charging automatically.
3. The earbuds' indicator lights will show charging status and turn off when fully charged.



Figure 4.1: Charging the Earbuds. A full charge provides approximately 3 hours of playtime, with the case offering up to 9 additional hours.

5. Pairing with a Bluetooth Device

Follow these steps to connect your TrueBlue-3 earbuds to your smartphone or other Bluetooth-enabled device.

1. **Power On:** Open the charging case. The earbuds will automatically power on and enter pairing mode. The indicator light on one earbud will flash, indicating it's ready to pair.
2. **Activate Bluetooth:** On your device, go to the Bluetooth settings and ensure Bluetooth is enabled.
3. **Select Device:** Look for "Promate TrueBlue-3" in the list of available devices and select it.
4. **Confirm Connection:** Once connected, the earbud indicator lights will stop flashing or show a steady light, and you may hear an audible confirmation.
5. **Single Earbud Mode:** You can use either earbud independently. Simply take one earbud out of the case, and it will automatically connect if previously paired.

6. Operating Instructions

The TrueBlue-3 earbuds feature touch controls for various functions.

6.1 Music Playback

- **Play/Pause:** Tap the touch control area on either earbud once.
- **Next Track:** Double-tap the touch control area on the right earbud.
- **Previous Track:** Double-tap the touch control area on the left earbud.

6.2 Call Management

- **Answer/End Call:** Tap the touch control area on either earbud once.
- **Reject Call:** Press and hold the touch control area on either earbud for 2 seconds.

6.3 Voice Assistant

- **Activate Voice Assistant:** Triple-tap the touch control area on either earbud.

7. Ergonomics and Sound Quality

The TrueBlue-3 earbuds are designed for a snug and comfortable fit, ensuring stability during various activities. They deliver HD sound with balanced treble and deep bass, complemented by passive noise cancellation for an immersive listening experience.



Figure 7.1: In-Ear Comfort. The ergonomic design ensures a secure and comfortable fit for extended use.

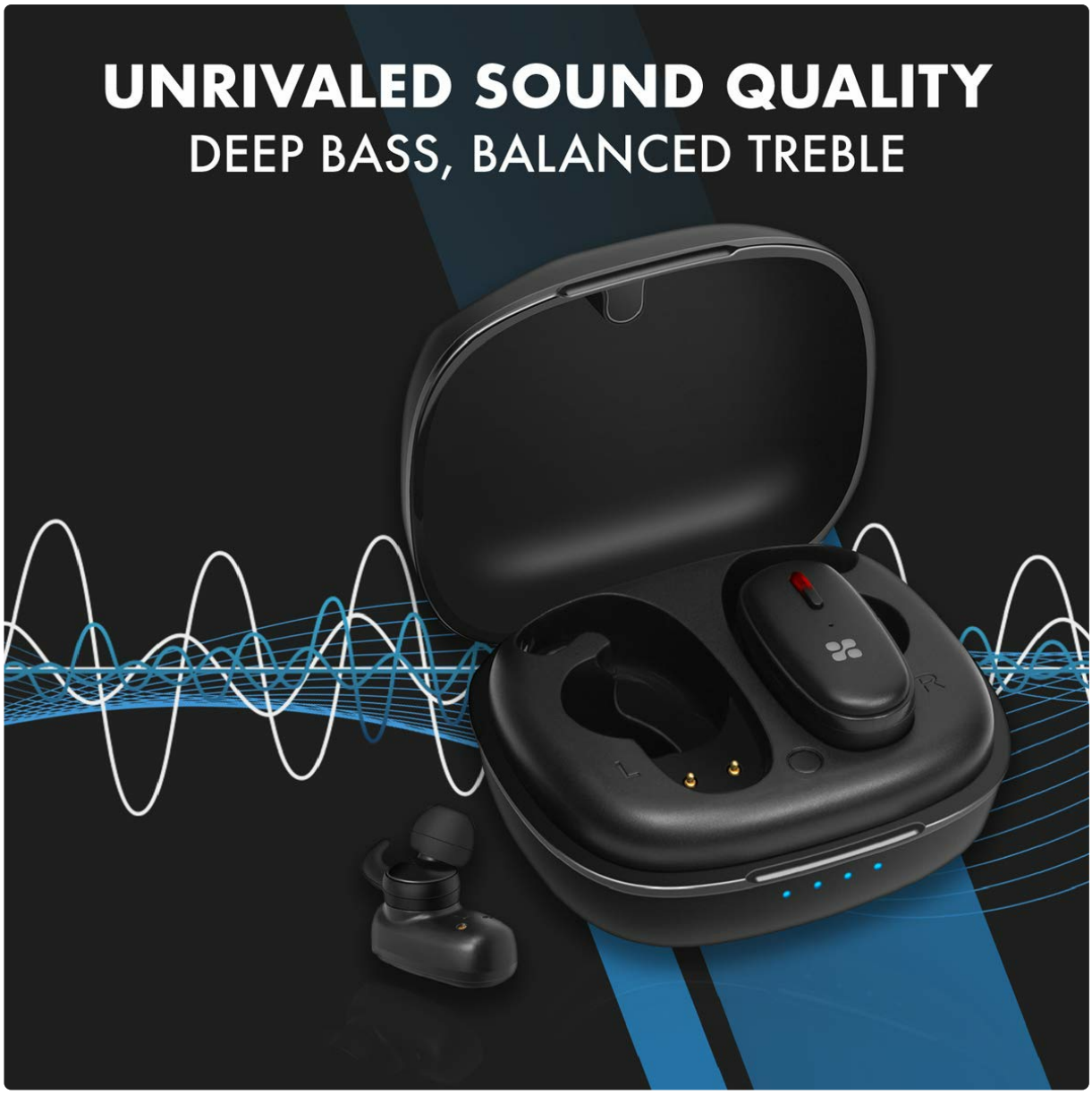


Figure 7.2: Sound Quality. Experience clear audio with enhanced bass and effective passive noise cancellation.

8. Maintenance

- Clean the earbuds and charging case regularly with a soft, dry cloth.
- Avoid using abrasive cleaners or solvents.
- Keep the charging contacts on the earbuds and case clean to ensure proper charging.
- Store the earbuds in their charging case when not in use to protect them and maintain battery life.
- Avoid exposing the product to extreme temperatures, humidity, or liquids.

9. Troubleshooting

9.1 Earbuds Not Pairing

- Ensure both earbuds are charged.
- Turn off Bluetooth on your device and turn it back on.
- Forget the device from your Bluetooth list and try pairing again.
- Place earbuds back in the case, close the lid, wait a few seconds, then open to re-initiate pairing mode.

9.2 No Sound

- Check the volume level on your connected device.
- Ensure the earbuds are properly connected to your device.
- Re-pair the earbuds with your device.

9.3 Charging Issues

- Ensure the charging cable is securely connected to both the case and the power source.
- Verify that the power source is functional.
- Clean the charging contacts on the earbuds and inside the case.

10. Specifications

Feature	Detail
Model Name	TrueBlue-3
Connectivity Technology	Bluetooth v5.0
Wireless Communication	Bluetooth
Control Method	Touch
Special Feature	Passive Noise Cancellation
Earbud Playtime	Up to 3 hours
Total Playtime (with case)	Up to 9 hours
Battery Type	Lithium Polymer
Item Weight	60 g (approximate, including case)

11. Warranty and Support

Your Promate True Wireless Earbuds TrueBlue-3 come with a standard manufacturer's warranty. For detailed warranty information, technical support, or service inquiries, please refer to the warranty card included in your package or visit the official Promate website. Keep your proof of purchase for warranty claims.