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> [Motorola Escape 500 ANC Wireless Headphones User Manual](#)

Motorola SH040BK

Motorola Escape 500 ANC Wireless Headphones User Manual

Model: SH040BK | Brand: Motorola

INTRODUCTION

The Motorola Escape 500 ANC Wireless Headphones are designed to provide a superior audio experience with active noise cancellation, wireless freedom, and integrated voice assistant capabilities. This manual provides detailed instructions for setting up, operating, and maintaining your headphones to ensure optimal performance and longevity.

WHAT'S IN THE BOX

- Motorola Escape 500 ANC Wireless Headphones
- USB Charging Cable
- 3.5mm Audio Cable (Aux Cable)
- User's Guide (this manual)

PRODUCT OVERVIEW

Familiarize yourself with the various components and controls of your Motorola Escape 500 ANC headphones.



Figure 1: Front view of the Motorola Escape 500 ANC Wireless Headphones.



Figure 2: Overview of key features including Bluetooth connectivity, Active Noise Cancelling, 40mm drivers, 12-hour battery life, built-in microphone, IPX4 waterproof rating, and voice assistant compatibility.

Controls and Indicators

- **Power Button:** Used to power on/off and initiate Bluetooth pairing.
- **Volume Up/Next Track Button:** Increases volume with a short press, skips to next track with a long press.
- **Volume Down/Previous Track Button:** Decreases volume with a short press, skips to previous track with a long press.
- **Multi-function Button (MFB):** Play/Pause, Answer/End calls, Activate voice assistant.
- **ANC Button:** Toggles Active Noise Cancellation on/off.
- **LED Indicator:** Displays power, pairing, and charging status.
- **3.5mm Audio Jack:** For wired connection.
- **USB Charging Port:** For charging the headphones.

SETUP

1. Charging the Headphones

Before first use, fully charge your headphones. Connect the supplied USB charging cable to the headphone's USB charging port and the other end to a USB power source (e.g., computer USB port or USB wall adapter). The LED indicator will show charging status and turn off when fully charged.

2. Powering On/Off

- **To Power On:** Press and hold the Power Button for approximately 3 seconds until the LED indicator lights up.
- **To Power Off:** Press and hold the Power Button for approximately 3 seconds until the LED indicator turns off.

3. Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power Button for approximately 5 seconds until the LED indicator flashes blue and red alternately. This indicates pairing mode.
3. On your Bluetooth-enabled device (smartphone, tablet, computer), go to the Bluetooth settings and search for new devices.
4. Select "Motorola Escape 500 ANC" from the list of available devices.
5. Once paired, the LED indicator will turn solid blue. You are now connected and ready to use your headphones wirelessly.

4. Wired Connection

If the battery runs out or for devices without Bluetooth, you can use the supplied 3.5mm audio cable. Simply plug one end into the headphone's 3.5mm audio jack and the other end into your audio device's headphone jack. The headphones will automatically switch to wired mode.

OPERATING THE HEADPHONES

Basic Controls

- **Play/Pause:** Short press the MFB.
- **Volume Up:** Short press the Volume Up button.
- **Volume Down:** Short press the Volume Down button.
- **Next Track:** Long press the Volume Up button.
- **Previous Track:** Long press the Volume Down button.

Active Noise Cancellation (ANC)

The ANC feature reduces ambient noise, allowing for a more immersive listening experience. This is particularly useful in noisy environments like airplanes or trains.

Active Noise Canceling Technology

Helps you tune out
distractions

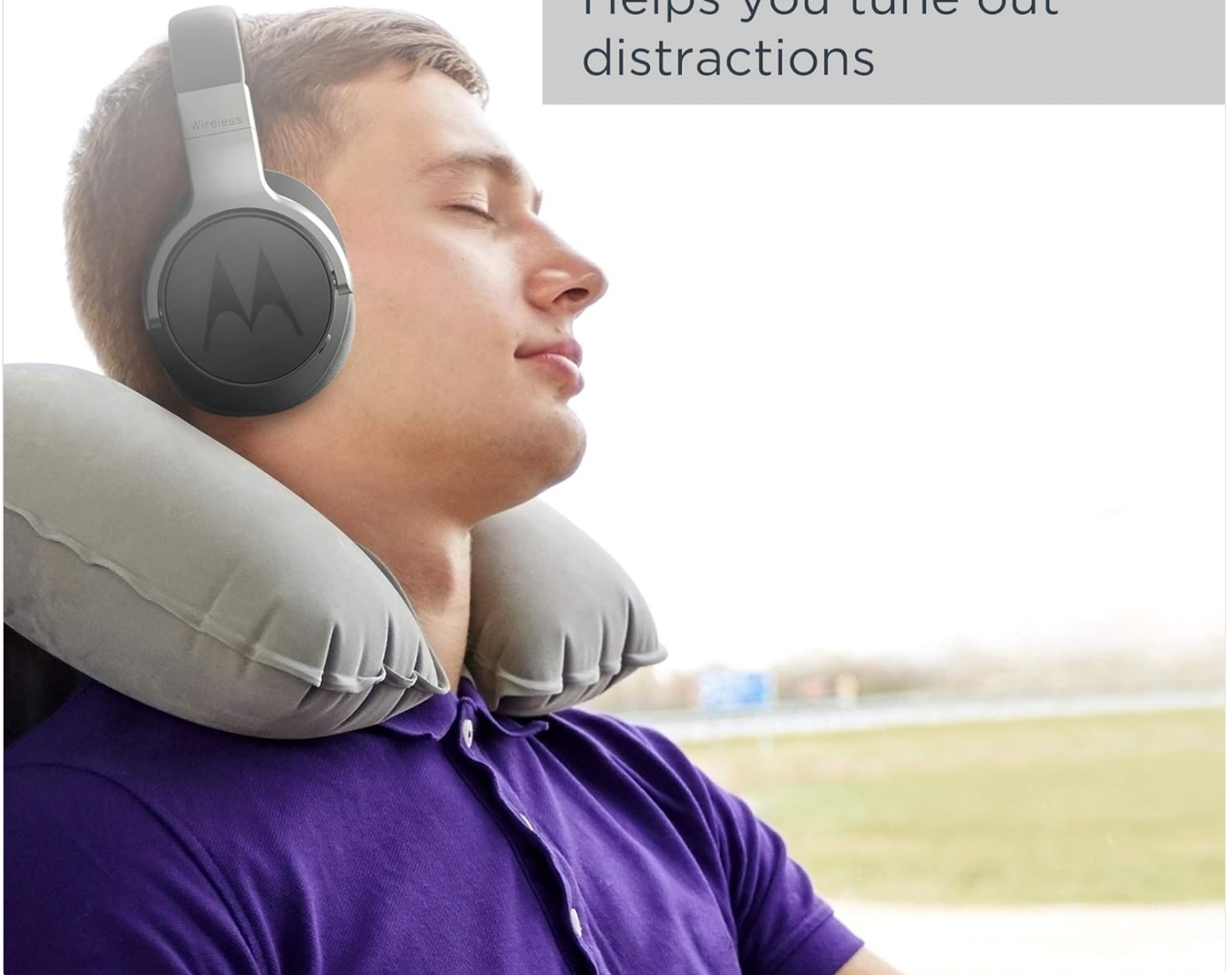


Figure 3: Active Noise Cancelling technology helps tune out distractions for a peaceful listening experience.

- **To Turn ANC On/Off:** Press the dedicated ANC Button. The LED indicator will light up when ANC is active.

Making and Receiving Calls

The built-in microphone allows for hands-free calling when connected via Bluetooth.

Built-in mic for hands-free calls

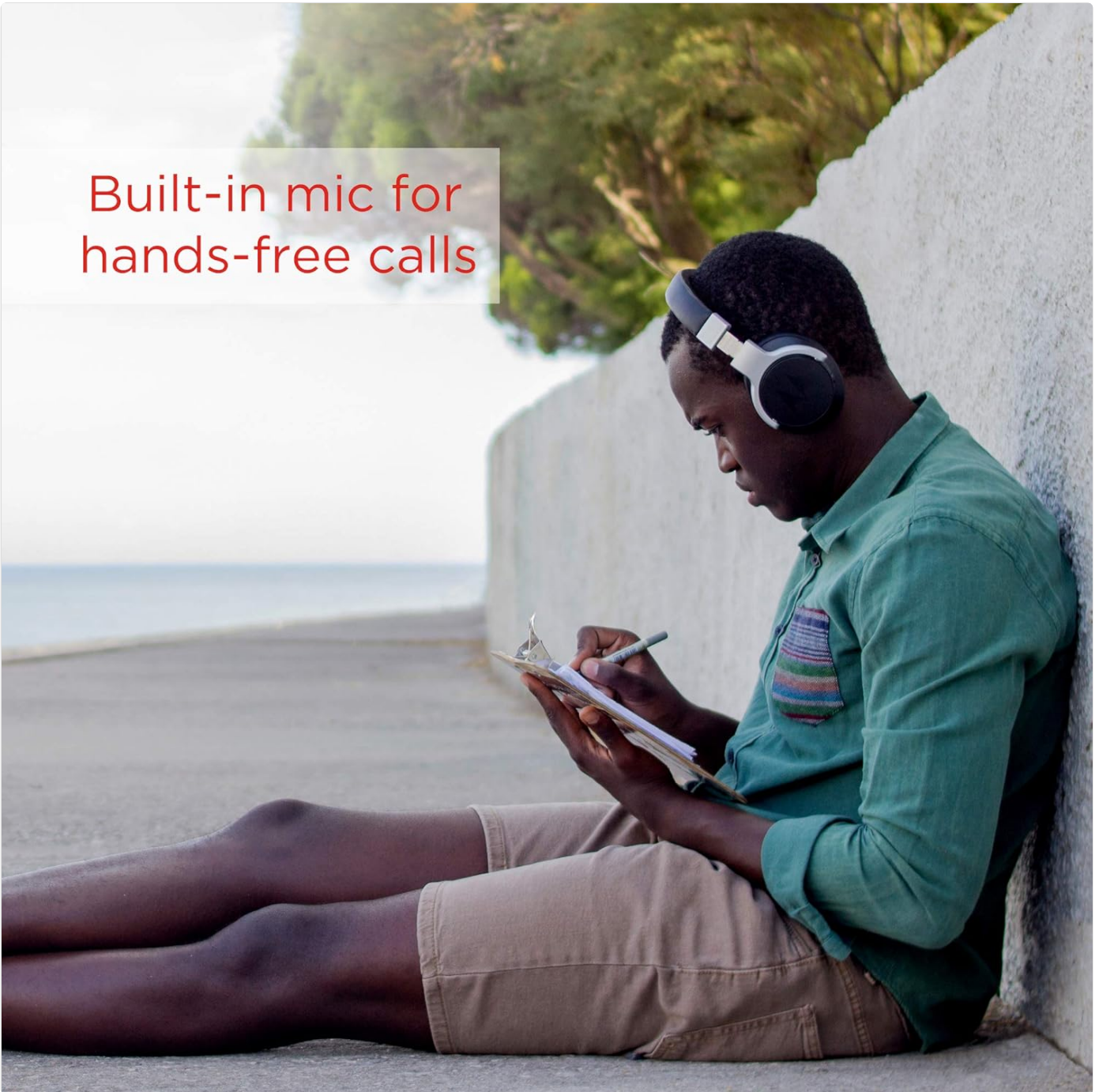


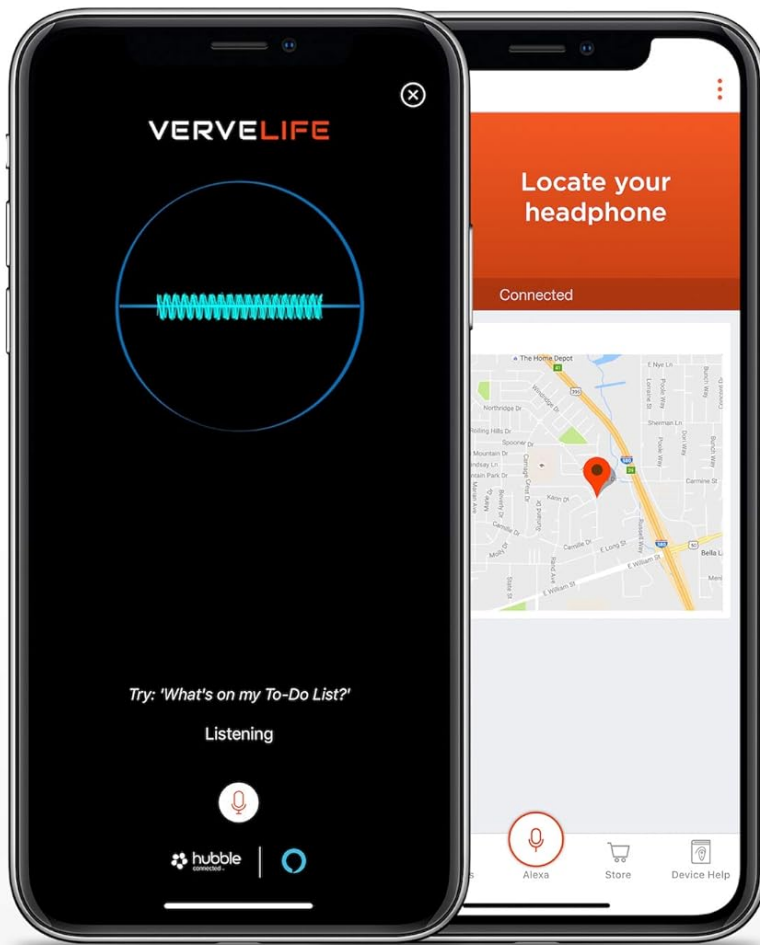
Figure 4: The integrated microphone enables clear hands-free communication.

- **Answer/End Call:** Short press the MFB.
- **Reject Call:** Long press the MFB.
- **Redial Last Number:** Double-press the MFB.

Voice Assistant Integration

Your headphones support voice assistants like Amazon Alexa, Siri, and Google Assistant, allowing you to control your device with voice commands.

Hubble Connect for VerveLife App



- Locate your lost headphone on a map
- Unlock 70,000+ Amazon Alexa skills and features
- Access online user manual

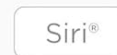


Figure 5: The Hubble Connect for VerveLife App allows you to locate your headphones, access Alexa skills, and more.

- **Activate Voice Assistant:** Long press the MFB until you hear a prompt.
- Follow the voice prompts to issue commands to your connected device.

Product Overview Video

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Video 1: An overview of the Motorola Escape 500 ANC Wireless Headphones, highlighting key features such as active noise cancellation, sound quality, battery life, and voice assistant integration.

MAINTENANCE

Cleaning

Wipe the headphones with a soft, dry cloth. Do not use abrasive cleaners or solvents. The headphones have an IPX4 waterproof rating, meaning they are resistant to splashes, but should not be submerged in water.

Waterproof (IPX4)

Protects from splashes of water, sweat and rain



Figure 6: The IPX4 rating protects the headphones from splashes of water, sweat, and light rain.

Storage

When not in use, store the headphones in a cool, dry place, away from direct sunlight and extreme temperatures. If storing for an extended period, charge the battery periodically to maintain its health.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Battery is depleted.	Charge the headphones fully.
Cannot pair via Bluetooth	Headphones not in pairing mode; device Bluetooth off; too far from device.	Ensure headphones are in pairing mode (flashing blue/red). Turn on Bluetooth on your device. Move headphones closer to the device (within 39 ft / 12 m).

Problem	Possible Cause	Solution
No sound	Volume too low; incorrect audio source; wired cable not fully inserted.	Increase volume on headphones and device. Check audio source. Ensure 3.5mm cable is fully inserted if using wired mode.
ANC not working effectively	ANC feature is off; very high-frequency or irregular noises.	Press the ANC button to activate. ANC is most effective for low-frequency, constant noises.

SPECIFICATIONS

Feature	Detail
Model Name	Escape 500 ANC
Model Number	SH040BK
Connectivity	Bluetooth 4.0, Wired (3.5mm Jack)
Wireless Range	Up to 39 ft (12 m)
Drivers	40mm
Noise Control	Active Noise Cancellation
Battery Life	Up to 12 hours (with ANC on)
Water Resistance	IPX4 (Splashproof)
Microphone	Built-in for hands-free calls
Voice Assistant	Works with Amazon Alexa, Siri, Google Assistant
Dimensions	5.91 x 1.57 x 0.51 inches
Weight	1 pound

WARRANTY AND SUPPORT

Motorola products are designed and manufactured to the highest standards. For detailed warranty information and support, please refer to the warranty card included in your product packaging or visit the official Motorola support website. You can also find additional resources and FAQs on the product's Amazon detail page: amazon.com/dp/B07Q2RRPSN.

For assistance with the Hubble Connect for VerveLife App, please refer to the app's help section or online resources.