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> Anker PowerPort 5-Port 40W USB Wall Charger User Manual

Anker PowerPort 5

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PRODUCT OVERVIEW

The Anker PowerPort 5 is a compact and powerful 5-port USB wall charger designed to provide high-speed charging for multiple devices simultaneously. Featuring Anker's PowerIQ technology, it intelligently identifies your device to deliver its fastest possible charge. This charger is suitable for a wide range of USB-powered devices including smartphones, tablets, and other portable electronics.



Image: The Anker PowerPort 5-Port 40W USB Wall Charger, a black rectangular device with five USB ports on one side and the Anker logo on the top surface. An attached power cable extends from the back.

PACKAGE CONTENTS

- Anker PowerPort 5-Port 40W USB Wall Charger
- AC Power Cable
- User Manual

SETUP INSTRUCTIONS

1. **Connect to Power:** Plug the provided AC power cable into the PowerPort 5 and then into a wall outlet or power strip.
2. **Connect Devices:** Use your device's original charging cable or a certified third-party cable to connect your device to any of the five USB output ports on the PowerPort 5.
3. **Verify Charging:** Ensure your device displays the charging indicator. The PowerPort 5's PowerIQ technology will automatically detect your device's charging requirements.

OPERATING INSTRUCTIONS

The Anker PowerPort 5 is designed for simple plug-and-play operation. Once connected to a power source, it is ready to charge your devices.

- **Simultaneous Charging:** The PowerPort 5 can charge up to five USB-powered devices concurrently.
- **PowerIQ Technology:** Each port is equipped with PowerIQ, which intelligently identifies your device to deliver the fastest possible charge speed, up to 2.4A per port, with a total output of 8A (40W).
- **Optimal Performance:** For optimal charging performance, use high-quality USB cables.

MAINTENANCE

- **Cleaning:** Disconnect the charger from the power outlet before cleaning. Use a dry, soft cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Storage:** Store the PowerPort 5 in a cool, dry place when not in use. Avoid extreme temperatures and humidity.
- **Handling:** Avoid dropping or subjecting the charger to strong impacts.

TROUBLESHOOTING

Problem	Solution
Device is not charging.	Ensure the PowerPort 5 is securely plugged into a live wall outlet. Check if the USB cable is properly connected to both the charger and the device. Try a different USB cable or a different port on the PowerPort 5. Test the device with another charger to confirm the issue is not with the device itself.
Charging is slow.	Ensure you are using a high-quality USB cable, preferably the original cable that came with your device. Verify that your device supports fast charging. Some devices may charge slower if multiple high-power devices are connected simultaneously, though PowerIQ optimizes distribution.

TECHNICAL SPECIFICATIONS

Model	Anker PowerPort 5 (A2124)
Input	100-240V ~ 1.4A 50-60Hz
Output	5V = 8A (2.4A max per port)
Total Wattage	40W
USB Ports	5
Dimensions	3.5 x 2 x 1 inches (approx. 8.9 x 5.1 x 2.5 cm)
Weight	11.3 ounces (approx. 320 grams)
Compatible Devices	Phones, Tablets, Music Players, and other USB-charged devices

WARRANTY AND CUSTOMER SUPPORT

Anker provides an **18-month hassle-free warranty** for the PowerPort 5. This warranty covers manufacturing defects and ensures your product functions as intended under normal use.

For technical support, warranty claims, or general inquiries, please contact Anker customer service. Refer to the official Anker website for the most up-to-date contact information.

IMPORTANT SAFETY INFORMATION

- **UL Certified:** This device is UL certified, meeting rigorous safety standards.
- **FCC Compliance:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.
- Do not expose to liquids, extreme temperatures, or disassemble the device.
- Keep out of reach of children.
- Use only original or certified cables for charging.