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Meshforce M3

Meshforce M3 Mesh WiFi System Instruction Manual

Model: M3 - 1 WiFi Point + 1 WiFi Dot

1. Introduction

The Meshforce M3 Mesh WiFi System is designed to provide seamless and high-performance whole-home mesh WiFi coverage. This system replaces traditional wireless routers, offering extended coverage and enhanced control through a mobile application. The M3 system supports Gigabit Ethernet and AC1200 dual-band WiFi (802.11n and 802.11ac), capable of connecting up to 40 devices. It is ideal for covering large areas, up to 3,000 sq. ft, ensuring a strong WiFi signal throughout your home.
The system includes a main WiFi Point and a compact M3 Dot wall plug WiFi extension unit, allowing for flexible expansion of your network. With Mesh technology, multiple mesh points communicate to create a single, unified WiFi network, eliminating dead spots and ensuring uninterrupted connectivity as you move around your home.

2. What's in the Box

Verify that all components are present in your Meshforce M3 Mesh WiFi System package:

- 1 × MeshForce M3 WiFi Point
- 1 × MeshForce M3 Dot
- 1 × Ethernet Cable
- 1 × Power Adapter
- 1 × Quick Start Guide



Image: Contents of the Meshforce M3 Mesh WiFi System package.

3. Setup

Setting up your Meshforce M3 Mesh WiFi System is a straightforward process using the My Mesh mobile app. Follow these steps for initial installation:

1. **Download the My Mesh App:** Search for 'My Mesh' in the App Store (iOS 9 or higher) or Google Play (Android 4.4 or higher) and install it on your mobile device.
2. **Connect the Main WiFi Point:** Connect the main MeshForce M3 WiFi Point to your existing modem using the provided Ethernet cable. Plug the power adapter into the WiFi Point and an electrical outlet.
3. **Power On:** Wait for the WiFi Point to power on and initialize. The LED indicator will show its status.
4. **Launch the App:** Open the My Mesh app on your mobile device and follow the on-screen instructions to set up your new mesh network.
5. **Add M3 Dots:** Once the main WiFi Point is configured, plug in the M3 Dot(s) into electrical outlets in areas where you need extended coverage. Use the app to add these dots to your mesh system. Each M3 Dot can cover 2+

rooms, and you can add up to 6 dots in total.

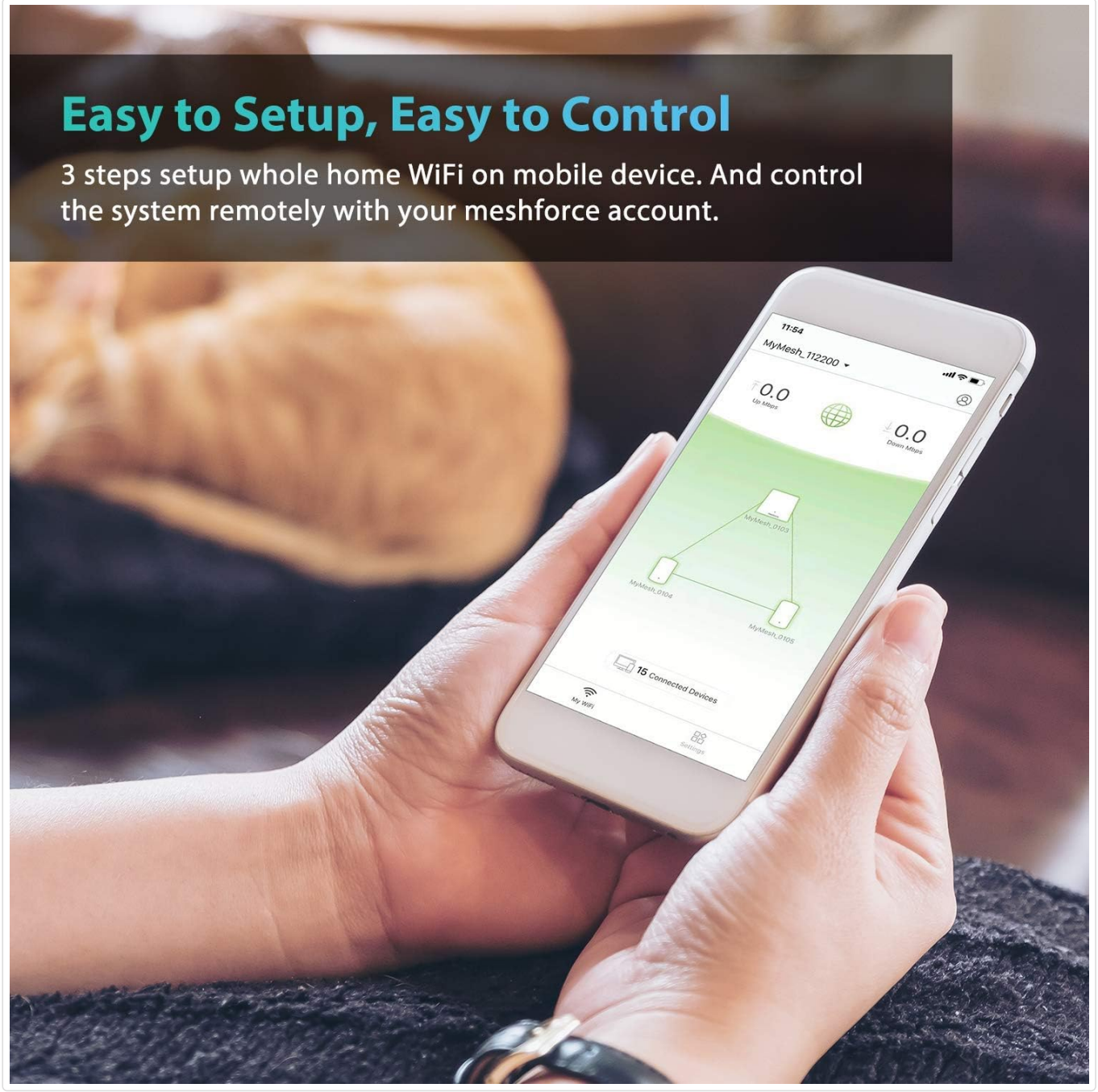


Image: Mobile app interface for easy setup and control.



Image: Illustration of the Meshforce M3 system providing powerful and seamless WiFi coverage.



Image: The Meshforce M3 Dot, a plug-in WiFi extender.

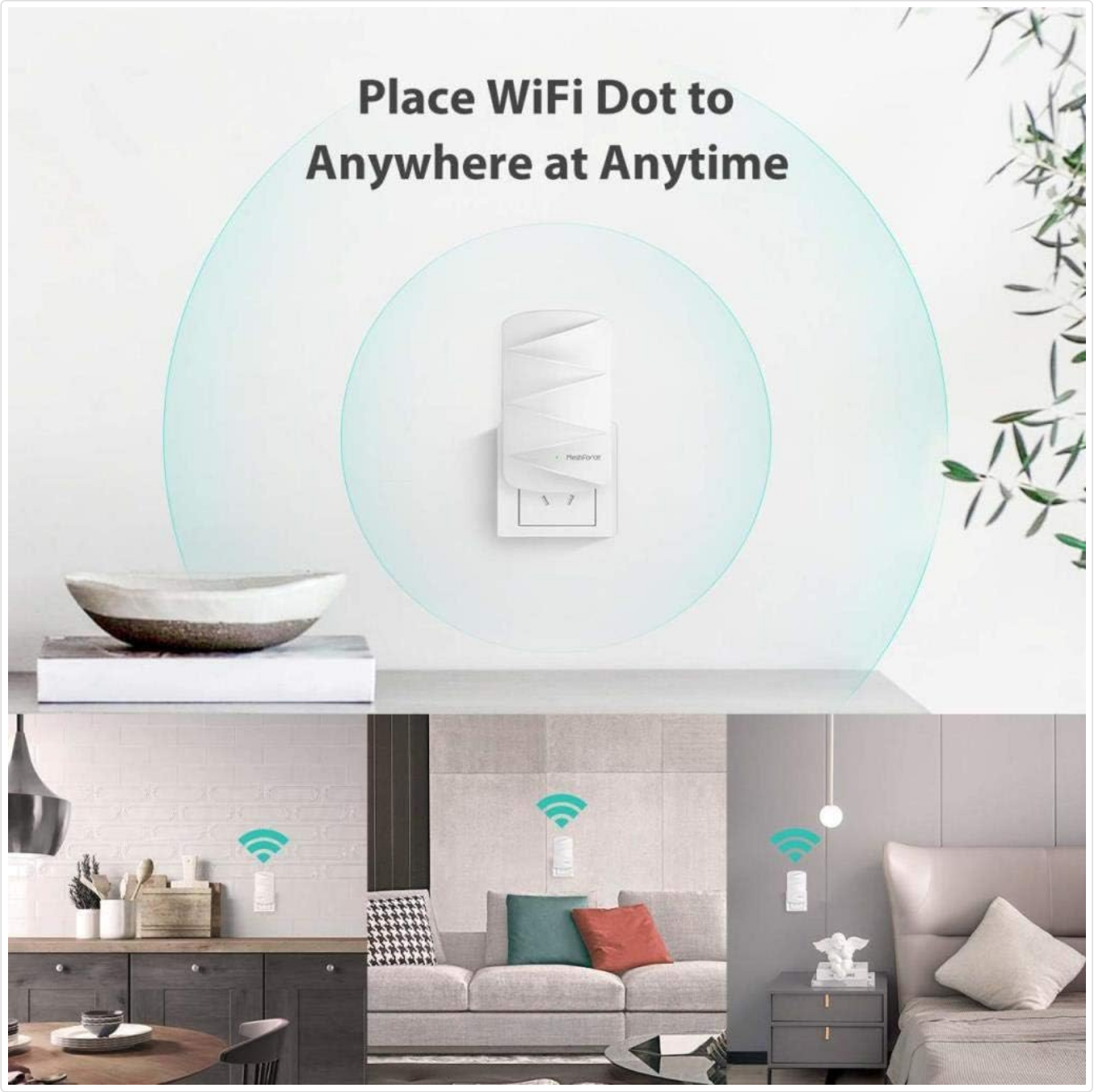


Image: Examples of flexible placement for the M3 WiFi Dot.

▶ **Watch video online**

M3 Whole-Home Mesh WiFi System

Video: Official video demonstrating the features and benefits of the Meshforce M3 Whole-Home Mesh WiFi System, including setup and coverage.

4. Operating the Mesh WiFi System

The Meshforce M3 system is designed for ease of use and comprehensive control via the My Mesh mobile app.

4.1. Network Management

The My Mesh app allows you to monitor and manage your home network from anywhere. You can view connected devices, check network status, and optimize performance. Remote management requires signing in to your Meshforce account within the app.

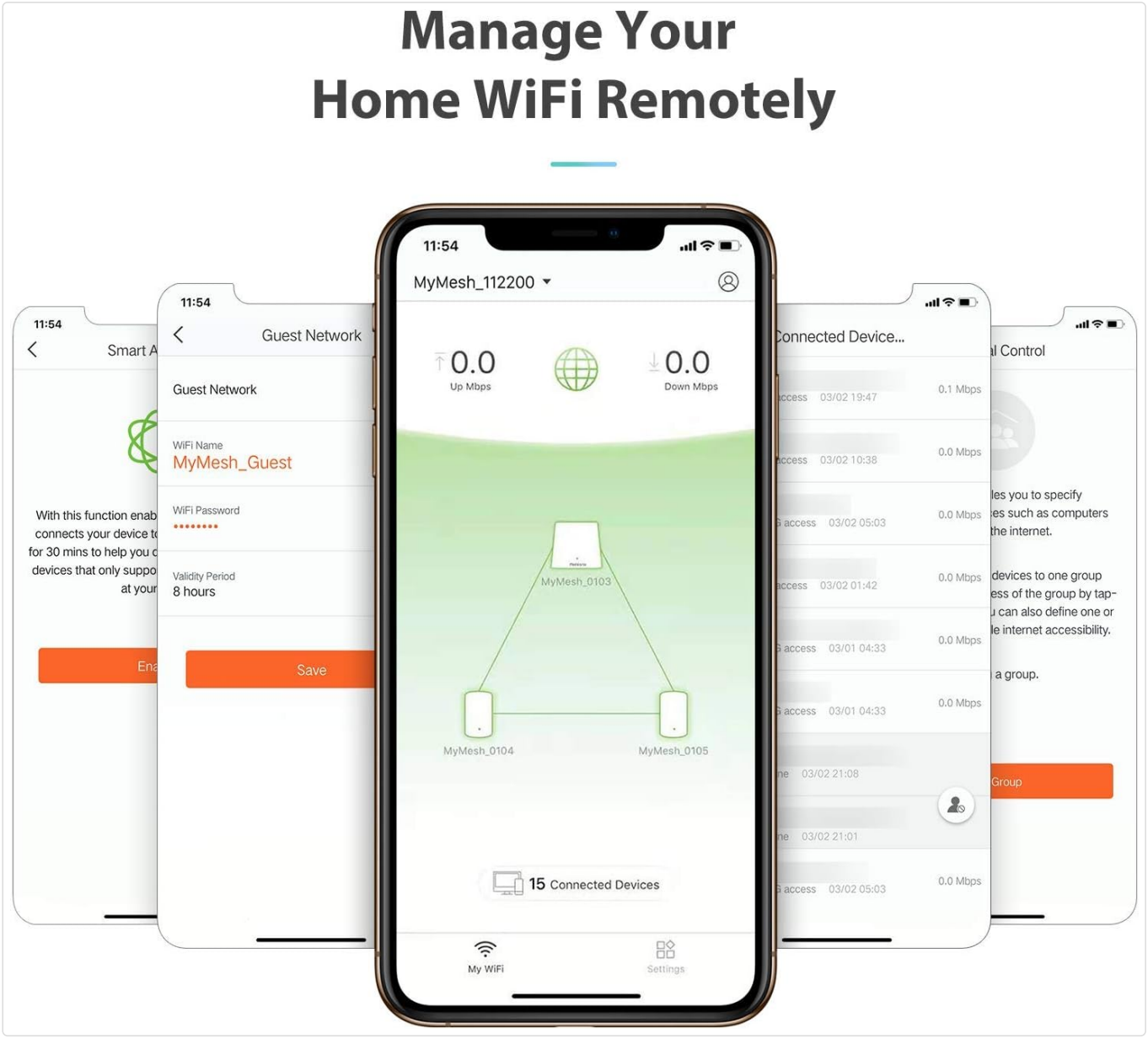


Image: My Mesh app interface for managing your home WiFi remotely.

4.2. Guest Network

Provide temporary and secure WiFi access to visitors using the guest network feature. This creates an isolated network, protecting your main network and connected smart home devices. You can enable this feature and set a validity period directly from the My Mesh app.

4.3. Parental Control

Manage your children's internet access by device and time period using the parental control features within the My Mesh app. This allows you to set schedules and restrict access to specific content.

4.4. Network Security

The Meshforce M3 system utilizes WPA/WPA2 mixed security level password encryption to protect your WiFi connection and data. This ensures a secure internet environment for you and your family.



Image: Visual representation of WPA2-PSK security protecting your home network.

5. Maintenance

To ensure optimal performance and longevity of your Meshforce M3 Mesh WiFi System, consider the following maintenance tips:

- **Placement:** Ensure your WiFi Point and Dots are placed in open areas, away from obstructions and other electronic devices that may cause interference.
- **Cleaning:** Periodically clean the devices with a soft, dry cloth to prevent dust buildup, which can affect performance and ventilation.
- **Firmware Updates:** Regularly check the My Mesh app for available firmware updates. Updates often include performance improvements, security enhancements, and new features.
- **Restart:** If you experience network issues, try restarting your main WiFi Point and modem by unplugging them for 30 seconds and then plugging them back in.

6. Troubleshooting

If you encounter issues with your Meshforce M3 Mesh WiFi System, refer to the following common troubleshooting steps:

- **No Internet Connection:**
  - Check if your modem is working correctly.
  - Ensure all Ethernet cables are securely connected between the modem and the main WiFi Point.
  - Restart your modem and the Meshforce M3 WiFi Point.
- **Weak WiFi Signal / Dead Zones:**
  - Relocate your M3 Dot(s) to a more central location between the main WiFi Point and the area with a weak signal.
  - Ensure there are no major physical obstructions (e.g., thick walls, large metal objects) blocking the signal path.
  - Add additional M3 Dots if your coverage area is larger than recommended for your current setup.
- **Devices Not Connecting:**
  - Verify that the WiFi password entered is correct.
  - Check if the device is within the WiFi coverage area.
  - Restart the problematic device.
  - Ensure the device is not blocked by parental control settings in the My Mesh app.
- **App Not Detecting System:**
  - Ensure your mobile device is connected to the Meshforce WiFi network.
  - Try restarting the My Mesh app.
  - If the app fails to detect the system, you may need to choose your connection type manually within the app settings.
- **Factory Reset:** If all else fails, you can perform a factory reset on your Meshforce M3 WiFi Point. This will revert all settings to their default values. Refer to the Quick Start Guide for specific instructions on how to perform a factory reset.

7. Specifications

Feature	Detail
Brand	Meshforce
Model Name	M3
Wireless Standard	802.11bgn, 802.11ac
Frequency Band Class	Dual-Band (2.4GHz, 5GHz)
Data Transfer Rate	Up to 1200 Mbps
Coverage	Up to 3,000 sq. ft (expandable)
Number of Ports	2 (1x shared Gigabit WAN/LAN, 1x Gigabit LAN)
Security Protocol	WPA-PSK, WPA2-PSK

Feature	Detail
Control Method	App (My Mesh)
Compatible Devices	Personal Computer, iOS, Android devices
Operating System Requirements	iOS 9 or higher / Android 4.4 or higher
Special Feature	WPS
UPC	762021476171

8. Warranty and Support

The Meshforce M3 Mesh WiFi System comes with a**12-month warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.
For technical support, troubleshooting assistance, or warranty inquiries, please refer to the contact information provided in your Quick Start Guide or visit the official Meshforce support website. Ensure you have your product model number and purchase details ready when contacting support.

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Details

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