TESSAN TS-AP2U-EU

TESSAN European Travel Plug Adapter TS-AP2U-EU Instruction Manual

Model: TS-AP2U-EU

Introduction



Figure 1: A pack of three TESSAN European Travel Plug Adapters, Model TS-AP2U-EU, showcasing their compact design and readiness for travel.

This instruction manual provides essential information for the safe and effective use of your TESSAN European Travel Plug Adapter (Model TS-AP2U-EU). Please read this manual thoroughly before using the product and retain it for future reference.

Important Safety Information

WARNING: This device is NOT a voltage converter. It only changes the plug shape. Ensure your electronic devices are dual voltage compatible (100V-250V) before plugging them into this adapter. Using devices rated only for 110V-125V in a 220V-240V region with this adapter will damage your device and may pose a fire hazard. Always check your device's voltage requirements.



Figure 2: Visual guide emphasizing that the adapter is not a voltage converter. Devices must support 100-250V wide voltage for safe operation.

- Do not expose the adapter to liquids or extreme temperatures.
- Do not disassemble or modify the adapter.
- Keep out of reach of children.
- Unplug the adapter from the wall outlet when not in use.

Product Overview

The TESSAN European Travel Plug Adapter is designed to allow US-standard devices to connect to Type C outlets found in many European countries. It features a US AC outlet and two USB charging ports.

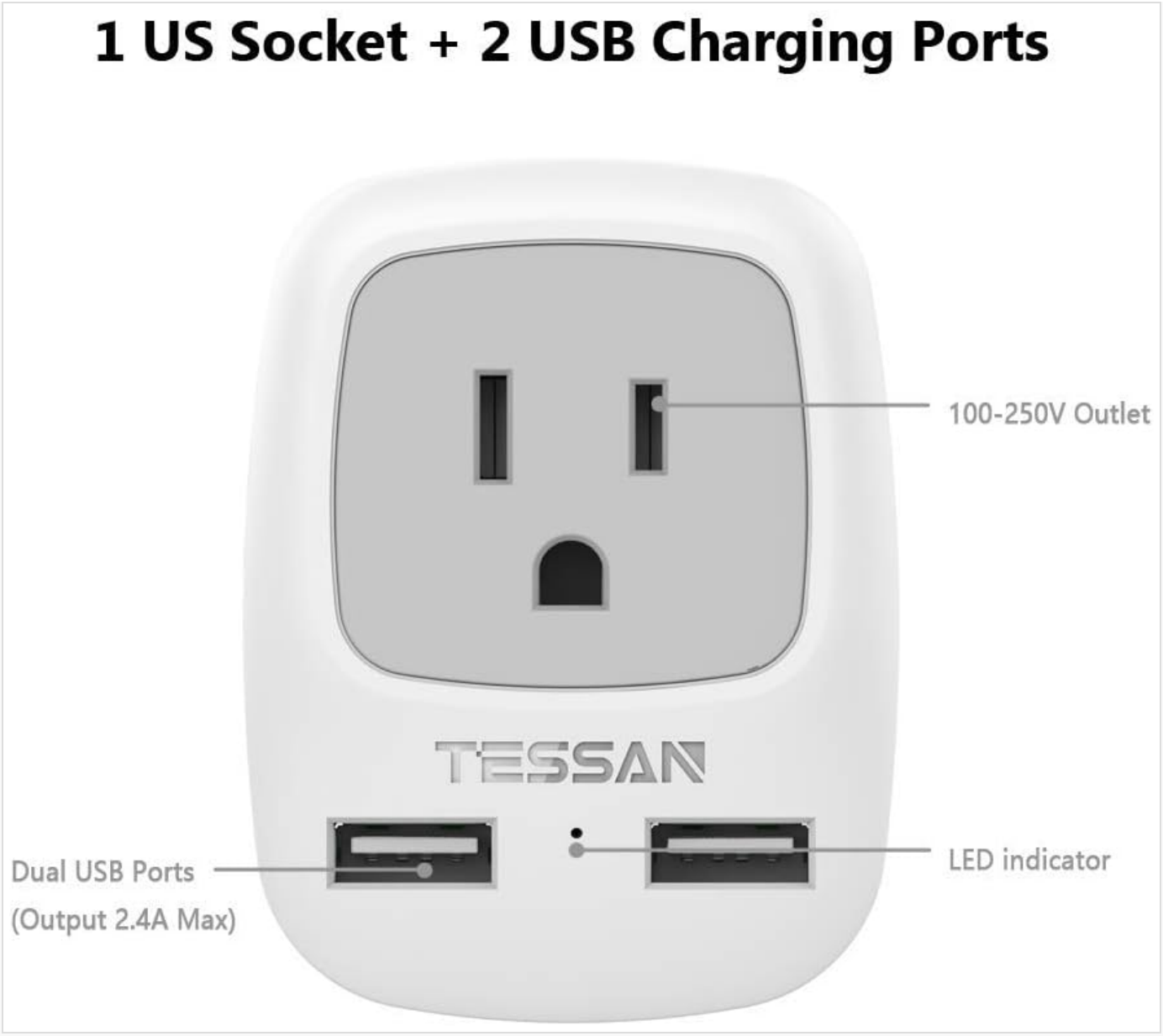


Figure 3: Detailed front view of the TESSAN Type C adapter, highlighting the US AC outlet, dual USB charging ports, and the power indicator LED.

- **Type C European Plug:** Two round pins for compatibility with Type C, E, and F outlets.
- **US AC Outlet:** Accepts standard North American 2 or 3-prong flat pin plugs.
- **Dual USB Ports:** Provides up to 2.4A output for charging USB-powered devices.
- **LED Indicator:** Illuminates when the adapter is powered on.

Setup Instructions

1. **Verify Device Voltage:** Before connecting any device, confirm it supports a wide voltage range (100V-250V). This information is usually printed on the device or its power adapter.
2. **Locate Compatible Outlet:** Identify a Type C, E, or F wall outlet in your European destination.
3. **Insert Adapter:** Firmly insert the TESSAN Type C adapter into the European wall outlet. The LED indicator on the adapter should light up, confirming power is supplied.



Figure 4: The TESSAN Type C adapter securely plugged into a European wall outlet, demonstrating its compact profile.

Operating Instructions

1. **Using the US AC Outlet:** Once the adapter is securely plugged into the wall, insert your dual-voltage US-standard device's plug into the AC outlet on the TESSAN adapter.
2. **Using the USB Charging Ports:** Connect your USB charging cables to the dual USB ports on the adapter. These ports are suitable for charging smartphones, tablets, and other USB-powered devices.
3. **Simultaneous Charging:** The adapter allows for simultaneous charging of one AC device and two USB devices.



Figure 5: The TESSAN adapter in active use, simultaneously charging a laptop and two smartphones from a single European wall outlet.

Country Compatibility (Type C Plug)

The TESSAN Type C adapter is compatible with standard Type C, E, and F outlets found in many European countries. This includes, but is not limited to:

- Austria, Belarus, Belgium, Croatia, Denmark, Finland, France, Germany, Greece, Hungary, Iceland, Israel, Italy, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, Turkey.

> **IMPORTANT:** This adapter is **NOT** compatible with outlets in the United Kingdom (UK), Ireland, or Scotland, which typically use Type G plugs.



Figure 6: A visual representation of various European countries where the TESSAN Type C adapter is compatible, such as Germany, France, Iceland, and Italy.

Maintenance

- Clean the adapter with a dry, soft cloth. Do not use liquid cleaners.
- Store the adapter in a cool, dry place away from direct sunlight when not in use.
- Inspect the adapter periodically for any signs of damage. If damaged, discontinue use immediately.

Troubleshooting

Problem	Possible Cause	Solution
Adapter LED is off, no power.	Adapter not fully inserted; wall outlet is not active.	Ensure the adapter is firmly pushed into the wall outlet. Test the wall outlet with another device if possible.

Problem	Possible Cause	Solution
Device not charging via AC outlet.	Device is not dual voltage compatible; device's plug not fully inserted.	Verify your device supports 100V-250V. Ensure the device's plug is fully inserted into the adapter's US AC outlet.
Device not charging via USB ports.	USB cable is faulty; device requires more power than 2.4A.	Try a different USB cable. Check if your device has specific charging requirements.

Specifications

- **Model:** TS-AP2U-EU
- **Input Voltage:** 100-250V AC, 50/60Hz
- **Max Load:** 10A
- **Power Rating:** 2500W (Max 250V, 10A)
- **USB Output:** 5V DC, 2.4A Max (per port, total shared)
- **Dimensions:** Approximately 2.3 x 2.6 x 2.8 inches (L x H x D, excluding pins)
- **Weight:** Approximately 4.3 ounces (123.32 grams)
- **Plug Type:** Type C (European 2-pin)

Note: Specifications are subject to change without notice.

Warranty and Support

TESSAN products are designed for reliability and performance. For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official TESSAN website. Please have your model number (TS-AP2U-EU) and purchase date available when contacting support.

© 2025 TESSAN. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question