roborock E4 Mop

Roborock E4 Mop Robot Vacuum Cleaner User Manual

Model: E4 Mop

1. INTRODUCTION

Thank you for choosing the Roborock E4 Mop Robot Vacuum Cleaner. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly before use and retain it for future reference.

Figure 1: Roborock E4 Mop Robot Vacuum Cleaner

2. SAFETY INSTRUCTIONS

To reduce the risk of injury or damage, read these safety instructions carefully and keep them handy when setting up, using, and maintaining the device.

- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Only use the power adapter supplied with the product.
- Do not use the product in environments with open flames or fragile objects.
- Ensure the device is turned off and unplugged before cleaning or performing maintenance.

3. PACKAGE CONTENTS

Verify that all items are present and in good condition upon unboxing.

- 1* E4 Robot Vacuum Cleaner
- 1* E4 Water Tank
- 1* Charging Dock
- 1* Power Cable
- 1* User Manual

4. SETUP

4.1 Unboxing

Carefully remove all components from the packaging. Remove any protective films or stickers from the robot and charging dock.

4.2 Charging Dock Placement

Place the charging dock against a wall on a hard, level surface. Ensure there is at least 0.5 meters (1.6 feet) of clear space on either side and 1.5 meters (4.9 feet) in front of the dock. Connect the power cable to the dock and plug it into a wall outlet.

4.3 Initial Charge

Place the robot on the charging dock. Ensure the charging contacts on the robot align with those on the dock. The robot will automatically begin charging. For first-time use, fully charge the robot before operation.

4.4 App Installation

Download the Roborock app from the App Store or Google Play Store. Follow the in-app instructions to connect your robot to your home Wi-Fi network and unlock advanced features like scheduling and zone cleaning.

5. OPERATING

5.1 Basic Operation

- **Start/Pause Cleaning:** Press the Power button on the robot or use the Roborock app to start or pause a cleaning cycle.
- **Return to Dock:** Press the Home button on the robot or use the Roborock app to send the robot back to its charging dock.
- **Scheduling:** Use the Roborock app to set cleaning schedules for automated cleaning at desired times.

5.2 Vacuuming and Mopping

The Roborock E4 Mop can vacuum and mop simultaneously for efficient floor cleaning. The mop system ensures even water distribution without leaving puddles.

5.3 Carpet Detection

The robot is equipped with sensors to detect carpets. When a carpet is detected, the suction power automatically increases for deeper cleaning.

5.4 Obstacle Avoidance

Utilizing a dual-gyro system and motion tracking sensors, the robot navigates logically and efficiently. Thirteen types of sensors combine to offer cliff sensing, collision avoidance, and minimize the likelihood of entrapment. It can identify and avoid obstacles low to the ground.

Your browser does not support the video tag.

Video 1: Roborock Q7 L5 Robot Vacuum Cleaner in action, demonstrating its cleaning capabilities and navigation.

6. MAINTENANCE

6.1 Emptying Dustbin

The dustbin should be emptied regularly to maintain optimal suction performance. Press the dustbin release button, remove the dustbin, and empty its contents into a trash can. Clean any debris from the filter before reinserting.

6.2 Cleaning Brushes

Periodically remove the main brush and side brush to clean any tangled hair or debris. A cleaning tool is provided to help cut and remove hair from the brushes.

6.3 Cleaning Filters

The filter inside the dustbin should be cleaned regularly and replaced every 3-6 months, depending on usage. Rinse the filter with water and allow it to air dry completely before reinstallation.

6.4 Cleaning Mop Pad

Remove the mop pad after each mopping session and wash it thoroughly. Allow it to air dry completely before reattaching.

6.5 Water Tank Maintenance

Empty any remaining water from the water tank after each mopping session to prevent mold or odors. Clean the tank as needed.

7. TROUBLESHOOTING

7.1 Robot Gets Stuck

If the robot frequently gets stuck, ensure that cords, small objects, or loose rugs are cleared from its path. Use the app to set no-go zones or invisible walls around problematic areas.

7.2 Unusual Noises or Smells

If you notice unusual noises or a burning smell, immediately turn off the robot. Check the main brush, side brush, and wheels for any obstructions. Ensure the filter is clean and properly installed. If the issue persists, contact customer support.

7.3 Error Indicators

Refer to the Roborock app for specific error messages and troubleshooting steps if the robot displays any error indicators.

8. SPECIFICATIONS

Feature	Specification
Brand	roborock

Model Name	E4 Mop
Special Feature	Bagless
Color	Black
Product Dimensions	13.78"L x 13.78"W x 3.56"H
Filter Type	Cartridge
Battery Life	200 minutes
Voltage	110 Volts
Capacity	640 Milliliters
Power Source	Battery Powered
Control Method	Voice
Compatible Devices	Amazon Echo
Form Factor	Robotic
Item Weight	7 pounds
Surface Recommendation	Carpet

9. WARRANTY

The Roborock E4 Mop Robot Vacuum Cleaner comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package or visit the official Roborock website for detailed warranty terms and conditions.

10. SUPPORT

For technical support, troubleshooting assistance, or any product-related inquiries, please visit the official Roborock support page or contact their customer service directly. You can find contact information on the Roborock website or in your product's packaging.
Visit the Roborock Store on Amazon for more products and information.