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## EKSA E900 Pro

# EKSA E900 Pro USB Gaming Headset User Manual

Model: E900 Pro | Brand: EKSA

## INTRODUCTION

Thank you for choosing the EKSA E900 Pro USB Gaming Headset. This manual provides detailed instructions for setting up, operating, and maintaining your headset to ensure optimal performance and longevity. The E900 Pro is designed for an immersive gaming experience across multiple platforms, featuring 7.1 virtual surround sound, a detachable noise-cancelling microphone, and comfortable earcups for extended use.

## PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- 1 x EKSA E900 Pro Gaming Headset
- 1 x Pluggable Microphone
- 1 x USB Cable
- 1 x 3.5mm Audio Cable
- 1 x 3.5mm Cable Splitter (for separate mic/headphone jacks)
- 1 x Carry Pouch
- 1 x User Manual (this document)
- 1 x Retail Box

# PACKAGE LIST



1\*E900 Pro Gaming Headset



1\*Carry Pouch



1\*Retail Box



1\*Pluggable Microphone



1\*3.5mm Cable Splitter



1\*User Manual



1\*USB Cable



1\*3.5mm Audio Cable

Figure 1: Contents of the EKSA E900 Pro package.

## PRODUCT OVERVIEW AND FEATURES

The EKSA E900 Pro headset offers a range of features designed for superior audio and communication:

- Dual Interface Connectivity:** Connect via USB for PC (enabling 7.1 surround sound) or 3.5mm audio jack for broad compatibility with consoles, laptops, and mobile devices.
- 7.1 Virtual Surround Sound:** Experience immersive audio that helps pinpoint in-game sounds and enemy positions (PC only, via USB connection).
- Detachable Noise-Cancelling Microphone:** A high-sensitive, unidirectional microphone effectively reduces background noise for clear voice communication. The detachable design allows for flexible use.
- 50mm Audio Drivers:** Equipped with large 50mm dynamic drivers for rich, detailed sound across all frequencies.
- All-Day Comfort:** Features soft memory protein earmuffs, an adjustable headband, and a soft head cushion

for comfortable wear during extended gaming sessions.



Figure 2: EKSA E900 Pro Headset with its dual connectivity options.

# VIRTUAL 7.1 SURROUND SOUND



\*(Need to download the driver from official website)

Figure 3: Illustration of 7.1 Virtual Surround Sound capability.

## DETACHABLE ENHANCED NOISE-CANCELLING MIC



Figure 4: Detachable Noise-Cancelling Microphone features.

# HIGH MAGNETIC 50MM SPEAKER



Built-in double diaphragm, with strong sounding quality, detailed high and low crossovers for music, clear audio for games and voice chats.

Figure 5: High Magnetic 50mm Speaker drivers.



## ALL DAY ULTRA COMFORT



Protein Memory Foam Earmuffs



Adjustable Hinge Design



Soft Head Cushion

Figure 6: Comfort features of the EKSA E900 Pro headset.

## SETUP INSTRUCTIONS

Follow these steps to connect your EKSA E900 Pro headset to your device:

### Connecting to PC (USB for 7.1 Surround Sound)

1. Insert the detachable microphone into the microphone port on the left earcup.
2. Connect the USB cable to the headset's USB-C port and the other end to an available USB port on your PC.
3. Your PC should automatically detect the headset. For 7.1 surround sound functionality, you may need to download and install the specific driver from the official EKSA website.
4. Adjust audio settings in your operating system to select the EKSA E900 Pro as the default playback and recording device.

### Connecting to Consoles (PS4/PS5, Xbox One, Nintendo Switch) and Mobile Devices (3.5mm

## Jack)

1. Insert the detachable microphone into the microphone port on the left earcup.
2. Connect the 3.5mm audio cable to the headset's 3.5mm port.
3. Plug the other end of the 3.5mm audio cable directly into the controller (PS4/PS5, Xbox One with 3.5mm jack) or mobile device. For older Xbox One controllers without a 3.5mm jack, a separate adapter (not included) is required.
4. If your PC or laptop has separate audio and microphone jacks, use the included 3.5mm cable splitter to connect both.
5. Adjust audio settings on your console or device to ensure the headset is selected for audio output and microphone input.

## COMPATIBLE WITH MULTIPLE PLATFORMS

Option 1 : Connect with computer via USB plug

Note : 7.1 surround sound is only available on pc with usb cable



Option 2 : Connect with ps4/xbox one/nintendo switch/phone/table via 3.5mm plug

Figure 7: Multi-platform compatibility and connection options.



Figure 8: Example PS4 USB audio setup steps.

## OPERATING INSTRUCTIONS

Familiarize yourself with the controls on your EKSA E900 Pro headset:

- **Volume Control Wheel:** Located on the left earcup, rotate the wheel up or down to adjust the audio volume.
- **Microphone Mute Switch:** A switch on the left earcup allows you to quickly mute or unmute the microphone.
- **Detachable Microphone:** The microphone can be removed when not needed for communication. Ensure it is securely inserted for optimal performance.
- **7.1 Surround Sound (PC Only):** When connected via USB to a PC, the 7.1 virtual surround sound feature is active. Ensure the necessary drivers are installed for full functionality.

## MAINTENANCE

Proper care will extend the life of your headset:

- **Cleaning:** Use a soft, dry cloth to clean the headset. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headset in the included carry pouch when not in use to protect it from dust and scratches.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cables to prevent damage.
- **Temperature:** Do not expose the headset to extreme temperatures or humidity.

## TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common solutions:

Problem	Possible Solution
No sound from headset.	<ul style="list-style-type: none"><li>Ensure cables are securely connected.</li><li>Check the volume control wheel on the headset.</li><li>Verify the headset is selected as the default audio output device in your device's sound settings.</li><li>Test on another device to rule out device-specific issues.</li></ul>
Microphone not working.	<ul style="list-style-type: none"><li>Ensure the microphone is securely inserted and not muted via the switch on the headset.</li><li>Check your device's sound settings to ensure the headset microphone is selected as the input device.</li><li>Verify application-specific microphone settings (e.g., in-game voice chat, Discord, Zoom).</li></ul>
7.1 Surround Sound not working on PC.	<ul style="list-style-type: none"><li>Ensure the headset is connected via the USB cable.</li><li>Download and install the latest 7.1 surround sound driver from the official EKSA website.</li><li>Restart your PC after driver installation.</li></ul>
Static or distorted audio.	<ul style="list-style-type: none"><li>Ensure cables are fully inserted and not damaged.</li><li>Try connecting to a different USB port or 3.5mm jack.</li><li>Reduce the volume if it's too high.</li><li>Check for interference from other electronic devices.</li></ul>

## SPECIFICATIONS

Feature	Detail
Model Name	EKSA E900 Pro
Connectivity	Wired (USB, 3.5mm Jack)
Audio Driver Size	50mm Dynamic Driver
Impedance	80 Ohm

Feature	Detail
Noise Control	Sound Isolation
Microphone	Detachable, Noise-Cancelling, Unidirectional
Compatible Devices	PC, PS4, PS5, Xbox One (with 3.5mm jack/adapter), Laptop, Mobile Devices
Material	Leather, Plastic, Metal
Item Weight	1.05 Pounds (approx. 476g)
Product Dimensions	6.69 x 7.09 x 3.94 inches
UPC	634769647789

## WARRANTY AND SUPPORT

EKSA provides a **2-Year Warranty** for the E900 Pro Gaming Headset, covering manufacturing defects from the date of purchase. Additionally, a **30-day money-back guarantee** is offered for your satisfaction.

For technical support, warranty claims, or any inquiries regarding your EKSA product, please contact EKSA customer service through their official website or the contact information provided in your retail box. Please have your purchase receipt and product model number ready when contacting support.

For more information, visit the official EKSA Store: [EKSA Official Store](#)

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## Related Documents - E900 Pro

	<p><a href="#">EKSA E900 Pro Gaming Headset User Manual - Immersive 7.1 Surround Sound &amp; Multi-Platform Compatibility</a></p> <p>User manual for the EKSA E900 Pro 2-in-1 gaming headset. Features include immersive 7.1 surround sound, wide compatibility with PC, consoles, and mobile devices, and a detachable microphone. Find setup and operation guides.</p>
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 <b>EKSA</b> User Manual Guide	<p><b><a href="#">EKSA E900 Gaming Headset User Manual</a></b></p> <p>User manual for the EKSA E900 Gaming Headset, detailing features, setup for PC, PlayStation 4, and Xbox One S/X, troubleshooting tips, product specifications, package contents, and warranty information.</p>
 <b>EKSA</b> User Manual Guide	<p><b><a href="#">EKSA E900 Pro Gaming Headset User Manual</a></b></p> <p>User manual guide for the EKSA E900 Pro Gaming Headset, detailing features like Environmental Noise Cancellation and 7.1 Surround Sound, multi-platform compatibility, and setup instructions for various devices.</p>
 <b>EKSA</b> User Manual	<p><b><a href="#">EKSA E1000 WT Wireless Gaming Headset User Manual</a></b></p> <p>Comprehensive user manual for the EKSA E1000 WT Wireless Gaming Headset, detailing features, specifications, operation, and troubleshooting.</p>
 <b>EKSA</b> User Manual • Uitgeverij manual • Uitgeverij • Uitgeverij • Uitgeverij • Betreft • Betreft • Betreft	<p><b><a href="#">EKSA E5000 Pro Gaming Headset User Manual</a></b></p> <p>User manual for the EKSA E5000 Pro Gaming Headset, providing setup instructions, features, and compatibility information for various platforms including PC, PlayStation, and Xbox.</p>
 <b>EKSA</b> <b>STAR ENGINE</b> 3-in-1 Gaming Headset	<p><b><a href="#">EKSA Star Engine 3-in-1 Gaming Headset User Manual</a></b></p> <p>Comprehensive user manual for the EKSA Star Engine 3-in-1 Gaming Headset, detailing its features, specifications, operation, connectivity, and warranty information. Includes setup guides for PC, Mac, PlayStation, and Xbox.</p>