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Serta 869641

Serta Cotton Blend Electric Heated Mattress Pad with 5-Setting Controller, Twin

Model: 869641

INTRODUCTION

This manual provides essential instructions for the safe and effective use of your Serta Cotton Blend Electric Heated Mattress Pad. Please read all instructions carefully before use and retain this manual for future reference. This heated mattress pad is designed to provide warmth and comfort, featuring a 5-setting controller and an automatic shut-off function for safety.

IMPORTANT SAFETY INFORMATION

To reduce the risk of burns, electric shock, fire, or injury, this product must be used in accordance with the following instructions:

- Do not use with infants, children, incapacitated individuals, or anyone insensitive to heat.
- Do not use with a damaged cord or plug.
- Do not use if wet.
- Do not use with other heating devices.
- Do not use if the mattress pad is folded, bunched, or creased.
- Ensure the controller is not covered or placed under bedding during operation to prevent overheating.
- Always unplug the mattress pad from the electrical outlet when not in use or before cleaning.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

PACKAGE CONTENTS

Your package should contain the following items:

- 1 Serta Cotton Blend Electric Heated Mattress Pad (Twin size)

- 1 5-Setting Controller with power cord

SETUP INSTRUCTIONS

1. **Prepare Your Bed:** Ensure your mattress is clean and dry.
2. **Place the Mattress Pad:** Lay the Serta heated mattress pad directly on top of your mattress, ensuring it is spread out smoothly without any wrinkles or folds. The fitted skirt should securely cover the sides of your mattress.
3. **Connect the Controller:** Locate the connector on the mattress pad. Firmly plug the controller cord into this connector. Ensure a secure connection.
4. **Position the Controller:** Place the controller in an easily accessible location near your bed, ensuring the cord is not pinched or tangled.
5. **Plug into Power:** Plug the controller's power cord into a standard 120V AC electrical outlet.



Image: Serta Cotton Blend Electric Heated Mattress Pad properly installed on a bed, showing the smooth surface and controller placement.



Image: A close-up view of the Serta 5-setting controller, highlighting the power and heat level buttons.

OPERATING INSTRUCTIONS

Your Serta heated mattress pad features a user-friendly 5-setting controller.

- 1. Power On/Off:** Press the power button on the controller to turn the mattress pad on or off. The indicator light will illuminate when the pad is on.
- 2. Adjust Heat Setting:** Press the 'Heat' button to cycle through the 5 available heat settings (1 being the lowest, 5 being the highest). Select your desired comfort level.
- 3. Pre-heating:** For optimal warmth, it is recommended to turn on the mattress pad 15-30 minutes before use.
- 4. Automatic Shut-off:** For safety and energy conservation, the mattress pad will automatically shut off after 10 hours of continuous operation. To restart, simply turn the unit off and then on again.

Note: Queen, King, and California King sizes of this product line feature dual warming zones with separate controllers. This Twin size model includes a single controller for uniform heating across the pad.



Image: The Serta 5-setting controller, showing the power button and heat level indicators.

MAINTENANCE AND CARE

Proper care will extend the life of your heated mattress pad.

- 1. Before Cleaning:** Always disconnect the power cord from the wall outlet and detach the controller from the mattress pad. Ensure the pad is completely cool.
- 2. Washing Instructions:**
 - Machine wash cold on a gentle cycle.
 - Use a mild, gentle detergent.
 - Do not use bleach or harsh chemicals.
 - Do not dry clean.
- 3. Drying Instructions:**
 - Tumble dry low.
 - Remove promptly from the dryer to prevent excessive wrinkling.
 - Ensure the mattress pad is completely dry before reconnecting the controller or storing.
- 4. Storage:** When not in use, store the mattress pad and controller in a cool, dry place. Avoid folding tightly or placing heavy objects on top, which could damage the internal wiring.

TROUBLESHOOTING

If your heated mattress pad is not operating correctly, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Mattress pad does not heat.	Not plugged in; controller not connected securely; power outage; auto-shut-off activated.	Ensure power cord is firmly plugged into outlet and controller. Check household circuit breaker. If auto-shut-off, turn off and on again.
Controller light is off.	Unit is off; power issue.	Press the power button on the controller. Verify power connection.
Pad heats unevenly or too slowly.	Pad is folded or bunched; low heat setting selected.	Ensure the pad is spread smoothly on the mattress. Increase the heat setting. Allow 15-30 minutes for pre-heating.
Controller feels warm.	Normal operation; controller is covered.	A slight warmth is normal. Ensure the controller is not covered by bedding or other items to allow for proper ventilation.

If the problem persists after attempting these solutions, discontinue use and contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	Serta
Model Number	869641
Size	Twin
Material	50% Cotton, 50% Polyester
Thread Count	180
Controller Settings	5 Heat Settings
Auto Shut-off	10 Hours
Product Dimensions	12.5 x 11 x 7 inches (packaging)
Item Weight	3.5 pounds
UPC	038533869641

WARRANTY AND SUPPORT

For warranty information or technical support, please contact Serta customer service. Refer to the product packaging or the official Serta website for the most current contact details.

You can also visit the official Serta Store for more product information:[Serta Store on Amazon](#)