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## Honeywell CK65

# Honeywell CK65 Handheld Computer User Manual

Model: CK65  
Brand: Honeywell

## 1. INTRODUCTION AND OVERVIEW

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The Honeywell CK65 is a robust handheld computer engineered for demanding industrial and mobile environments. This device is designed to enhance productivity and efficiency in various data capture and mobile computing applications.

It features a powerful configuration including 4GB/32GB memory, a durable numeric-F keypad, and an advanced EX20 near/far range 2D area imager for versatile scanning capabilities. The CK65 also integrates a camera, supports SmartTE and SCP protocols, includes Google Mobile Services (GMS), and is FCC compliant, ensuring reliable performance and broad compatibility.



This image displays the Honeywell CK65 Handheld Computer, showcasing its ergonomic design with a built-in grip for comfortable handling. The device features a large display screen and a comprehensive numeric keypad, along with function keys, designed for efficient data entry and navigation. The integrated scanner is visible at the top of the device.

## 2. PRODUCT FEATURES

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- **Memory:** 4GB RAM / 32GB Flash Memory for ample storage and smooth operation.
- **Keypad:** Numeric-F keys for efficient and accurate data input.
- **Imager:** EX20 Near/Far Range 2D Area Imager, capable of scanning barcodes from various distances.
- **Camera:** Integrated camera for image capture.
- **Connectivity:** Wi-Fi for reliable wireless communication.
- **Durability:** IP64 rated for protection against dust and splashing water.
- **Display:** 4-inch (11 cm) visible screen diagonal, providing clear visibility.
- **Weight:** Approximately 1.9 pounds, designed for comfortable handheld use.
- **Operating System:** Supports Google Mobile Services (GMS) for access to Android applications.

## 3. SETUP GUIDE

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1. **Unboxing and Inspection:** Carefully remove the CK65 from its packaging. Verify that all components listed in the packing slip are present and undamaged.
2. **Battery Installation and Charging:**
  - Locate the battery compartment on the device.
  - Insert the battery, ensuring proper alignment with the contacts.
  - Secure the battery cover.
  - Connect the provided charging cable to the device and a power source. Allow the device to fully charge before first use (typically 3-4 hours).

3. **Initial Power On:** Press and hold the power button until the Honeywell logo appears on the screen.
4. **Basic Configuration:** Follow the on-screen prompts to select your preferred language, region, date, and time settings.
5. **Wi-Fi Connection:**
  - Navigate to *Settings > Network & Internet > Wi-Fi*.
  - Select your desired Wi-Fi network from the list.
  - Enter the network password if prompted and tap *Connect*.
6. **Software Installation (Optional):** If required by your organization, install necessary enterprise applications or updates as per your IT department's instructions.

## 4. OPERATING INSTRUCTIONS

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### 4.1. Navigating the Interface

The CK65 operates on an Android-based system. Use the touchscreen for navigation, tapping icons to open applications, swiping to scroll, and using pinch-to-zoom gestures where applicable. The physical keypad provides tactile input for data entry and navigation.

### 4.2. Using the Keypad

The numeric-F keypad allows for quick and accurate entry of numbers and special characters. Function keys (F1-F10) can be programmed for specific application shortcuts or actions. Refer to your application's documentation for specific key assignments.

### 4.3. Barcode Scanning

To scan a barcode using the EX20 imager:

1. Open the application that requires barcode input.
2. Point the top of the device, where the imager is located, towards the barcode.
3. Press the scan trigger button (typically located on the side or handle) to activate the imager.
4. Ensure the red aiming pattern covers the entire barcode for optimal reading. The device will typically provide an audible or haptic feedback upon successful scan.

### 4.4. Using the Camera

The integrated camera can be accessed via the Camera application. Use it to capture images relevant to your workflow, such as proof of delivery or damaged goods. Ensure adequate lighting for clear photos.

### 4.5. Power Management

To conserve battery life, the device will automatically enter sleep mode after a period of inactivity. Press the power button briefly to wake the device. To fully shut down the device, press and hold the power button, then select "Power off" from the options.

## 5. MAINTENANCE

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### 5.1. Cleaning the Device

Regular cleaning helps maintain device performance and longevity.

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or an approved screen cleaner. Avoid abrasive materials or harsh chemicals.

- **Keypad and Casing:** Wipe with a soft cloth. For stubborn dirt, a mild, non-abrasive cleaning solution can be used sparingly.
- **Imager Window:** Keep the imager window clean and free of smudges or debris to ensure accurate scanning. Use a soft, dry cloth.

## 5.2. Battery Care

Proper battery care extends battery life and ensures reliable operation.

- Always use Honeywell-approved chargers and batteries.
- Avoid exposing the battery to extreme temperatures.
- For long-term storage, charge the battery to approximately 50% and store it in a cool, dry place.

## 5.3. Software Updates

Periodically check for and install software updates provided by Honeywell or your IT department. Updates often include performance improvements, security patches, and new features.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on.	Battery is depleted or not properly installed.	Ensure battery is fully charged and correctly seated. Try connecting to a charger.
Cannot connect to Wi-Fi.	Incorrect password, out of range, or network issue.	Verify Wi-Fi password. Move closer to the access point. Restart the device and/or router.
Barcode scanner not working.	Imager window is dirty, barcode is damaged, or application issue.	Clean the imager window. Ensure barcode is clear and flat. Restart the scanning application or device.
Screen is unresponsive.	Software glitch or temporary freeze.	Perform a soft reset (refer to device documentation for specific key combination, usually holding power button for 10-15 seconds).
Battery not charging.	Faulty charger/cable, or battery issue.	Try a different charger and cable. Ensure charging port is clean. If issue persists, battery may need replacement.

## 7. SPECIFICATIONS

Feature	Detail
Brand	Honeywell
Model	CK65
Item Weight	1.9 pounds

Feature	Detail
ASIN	B07PNRN48S
Date First Available	March 6, 2019
Manufacturer	Honeywell
Compatible Devices	Camera (referring to the integrated camera functionality)
Power Source	Battery Powered
Connectivity Technology	Wi-Fi
Specification Met	IP64 (Dust tight and protected against splashing water)
Visible Screen Diagonal	4 inches / 11 cm

## 8. WARRANTY AND SUPPORT

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The Honeywell CK65 Handheld Computer comes with a standard manufacturer's warranty. For detailed information regarding warranty terms, coverage, and duration, please refer to the warranty card included with your product or visit the official Honeywell support website.

For technical support, troubleshooting assistance beyond this manual, or to inquire about service and repairs, please contact Honeywell Customer Service or visit their online support portal. You can find more information and resources by visiting the official Honeywell store:

[Visit the Honeywell Store on Amazon](#)