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## RENPHO RF-BM066

# RENPHO Neck & Back Massager User Manual

Model: RF-BM066

## 1. IMPORTANT SAFETY INFORMATION

It is crucial to read and understand all safety instructions before operating this device. Failure to do so may result in injury or damage to the product.

- Do not use the massager while driving or operating heavy machinery.
- Keep the power cord and unit away from water or damp environments.
- Adjust massage settings to a comfortable level. Avoid excessive pressure or prolonged use on one area.
- Avoid direct skin contact with the product. Place a blanket or towel between your body and the massager if the intensity is too strong.
- Do not apply too much pressure on the massager by leaning all your weight onto it.
- This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

## 2. PRODUCT OVERVIEW

The RENPHO Neck & Back Massager is designed to provide a relaxing shiatsu massage experience with optional heat and vibration functions. It features adjustable neck massage nodes and full back shiatsu rolling massage.





Figure 2.1: RENPHO Neck & Back Massager with its wired remote control.

## 2.1 Key Features

- Adjustable Neck Massager: Flexible massage pillow with vertical adjustment for various heights.
- Shiatsu Back Massager with Heat: Soothing heat and rolling shiatsu nodes for full back, upper back, and lower

back.

- **Seat Vibration:** Three adjustable intensity levels for hips and thighs.
- **Versatile Use:** Can be placed on most chairs, sofas, or recliners.
- **Overheating Protection:** Built-in 15-minute auto-off timer for safety.

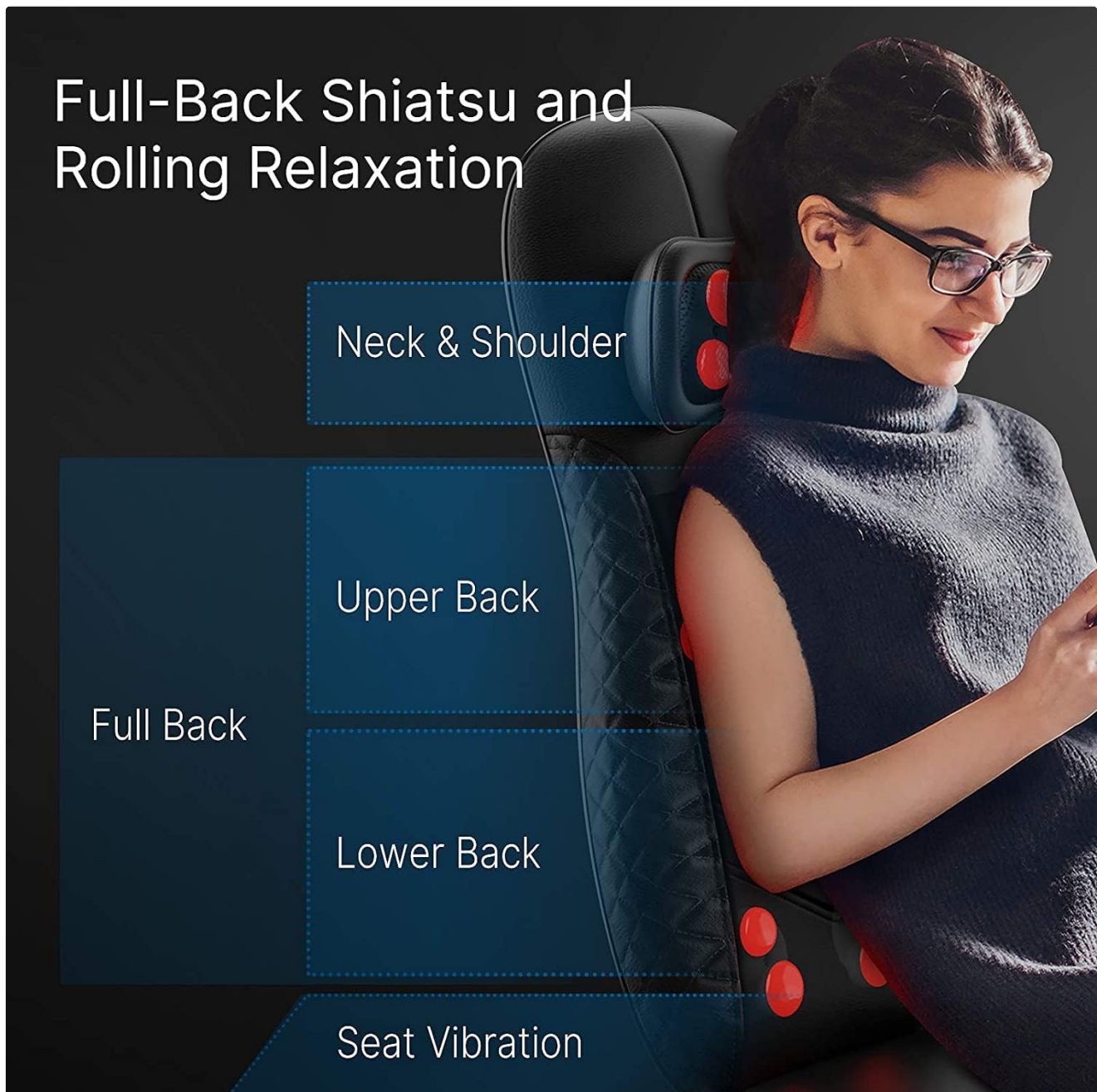


Figure 2.2: Illustration of the massage areas: Neck & Shoulder, Upper Back, Lower Back, and Seat Vibration.

### 3. SETUP AND INSTALLATION

Follow these steps to set up your RENPHO Neck & Back Massager:

1. **Unpack the Massager:** Carefully remove the massager from its packaging. Inspect for any damage.
2. **Choose a Chair:** Place the massager on a suitable chair, sofa, or recliner. Ensure the chair has a sturdy backrest to support the massager.

3. **Secure the Massager:** Use the integrated strap on the back of the massager to secure it firmly to your chosen chair. This prevents the massager from slipping during use.
4. **Connect Power:** Plug the power adapter into the massager's power input port, then plug the adapter into a standard electrical outlet. Ensure the connection is secure.



Figure 3.1: Ensure the power cable is correctly and securely connected to prevent disconnections.



Figure 3.2: The massager is compatible with various chair types including office chairs, recliners, and dining chairs.

## 4. OPERATING INSTRUCTIONS

The massager is controlled by a wired remote. Familiarize yourself with the remote's functions before use.

# Soothing Heat

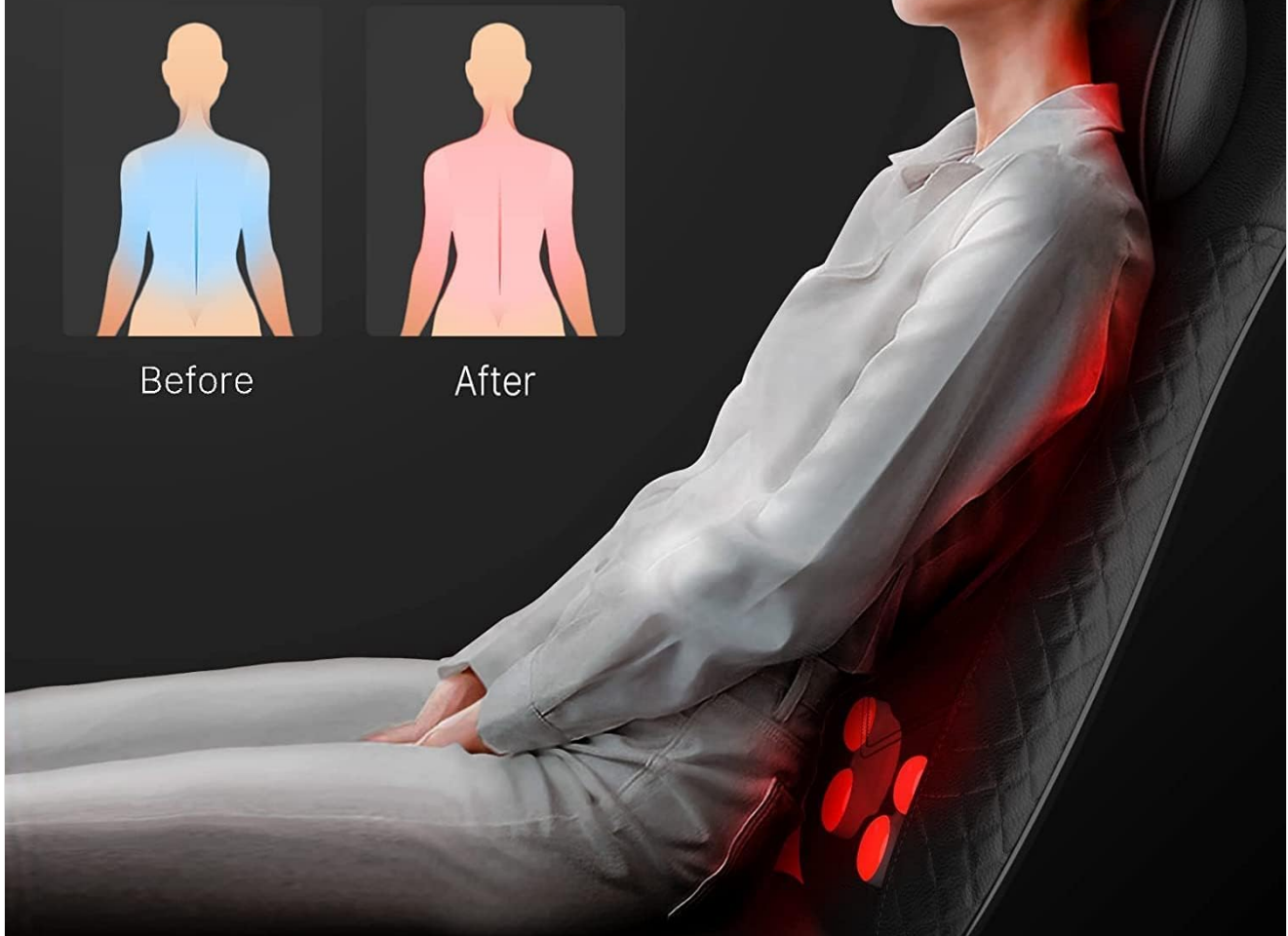


Figure 4.1: Overview of the multifunction remote control.

## 4.1 Power On/Off

- Press the **Power Button** (red circle) to turn the massager on or off.

## 4.2 Neck and Shoulder Massage

- Press **NECK UP** or **NECK DOWN** buttons to adjust the height of the neck massage nodes to align with your neck and shoulders.
- The neck massage nodes provide a shiatsu kneading massage.



Figure 4.2: The neck massage nodes can be adjusted vertically to suit different user heights.

### 4.3 Back Massage

- **BACK AREA:** Select massage area: **FULL**, **UPPER**, or **LOWER** back.
- **SPEED:** Adjust the massage speed (L, M, H).
- **SPOT:** Use the **SPOT UP** and **SPOT DOWN** buttons to pinpoint the massage to a specific area on your back.
- The back massage features shiatsu kneading and rolling relaxation.

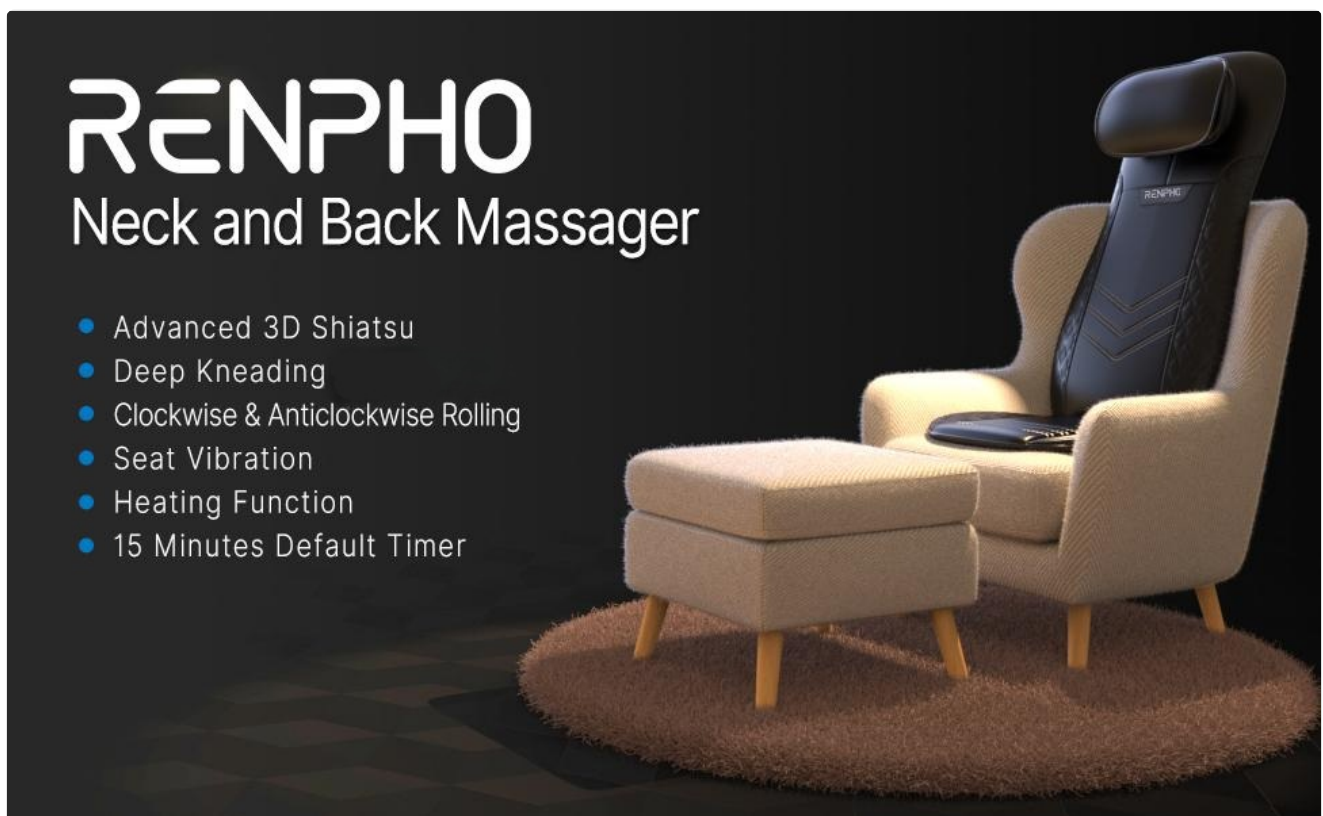


Figure 4.3: The back massage can target the full back, upper back, or lower back.

### 4.4 Heat Function

- Press the **HEAT** button to activate or deactivate the soothing heat function for the neck and back areas.
- Note: The seat does not provide a heating function.

# Adjustable Professional Massage Pillows

Compared With Other Brands, You Can Get Professional Massage Pillows Suitable For Different Heights For The Same Money



**OTHERS** **VS**



No Neck Massage



Not Adjustable



RENPHO

Figure 4.4: The heat function provides gentle warmth to the neck and back, promoting relaxation.

## 4.5 Seat Vibration

- Press the **SEAT VIBRATION** button to cycle through three intensity levels (L, M, H) or turn off the vibration.



Figure 4.5: The seat vibration offers three intensity levels for customized comfort.

## 4.6 Automatic Timer

- The massager has a built-in 15-minute automatic shut-off timer to prevent overheating and ensure safety.
- You can restart the massager after a brief cool-down period if desired.



Figure 4.6: The massager features a 15-minute auto-off timer and overheating protection.

## 5. MAINTENANCE AND CARE

Proper maintenance ensures the longevity and optimal performance of your massager.

- **Cleaning:** Disconnect the power cord before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the unit in water.
- **Storage:** Store the massager in a cool, dry place when not in use. Avoid direct sunlight and extreme temperatures.
- **Handling:** Do not pull the massager by the power cord. Avoid sharp objects that could damage the fabric.



Figure 5.1: The massager is made with breathable material and is easy to clean with a damp cloth.

## 6. TROUBLESHOOTING

If you encounter any issues with your massager, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Massager does not turn on.	Power cord not properly connected or no power from outlet.	Ensure power cord is securely plugged into the massager and the wall outlet. Test the outlet with another device.
Massage intensity feels too strong.	Direct contact with skin or high intensity setting.	Place a blanket or towel between your body and the massager. Adjust the speed/intensity settings on the remote control.
Massager stops working after 15 minutes.	Automatic shut-off timer activated.	This is a safety feature. Allow the unit to cool down for a few minutes before restarting.
Neck massager does not adjust height.	Excessive pressure on the unit or obstruction.	Ensure you are not leaning heavily on the neck area when adjusting. Check for any obstructions.

If the problem persists, please contact RENPHO customer support.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	RF-BM066

Feature	Detail
Brand	RENPHO
Product Dimensions	21 x 45 x 81 cm (8.3 x 17.7 x 31.9 inches)
Item Weight	5.4 kg (11.9 lbs)
Power Source	Corded Electric
Material	Polyurethane Leather / Other
Special Features	Heat, Adjustable Neck Massager, Shiatsu, Rolling, Vibration
Auto Shut-off Timer	15 minutes

## 8. WARRANTY AND SUPPORT

RENPHO products typically come with a manufacturer's warranty. For specific warranty details and customer support, please refer to the information provided with your product packaging or visit the official RENPHO website.

### Contact Information:

- For support, visit the [RENPHO Store on Amazon](#) or their official website.
- Dedicated Service team based in the United States replies within 24 hours.