

Candy CS1271D1/1-19

Candy Front Load Washing Machine User Manual

Model: CS1271D1/1-19

1. PRODUCT OVERVIEW

The Candy Front Load Washing Machine, model CS1271D1/1-19, with a 7kg capacity, introduces Smart Touch technology, functioning as a personal assistant for your laundry needs. This innovative feature allows for a new level of interaction and intelligence in your washing routine. By simply downloading the Candy Simply-Fi app and placing your smartphone on the appliance, you can unlock extended washing possibilities and identify the most suitable wash cycle for your specific requirements.

Key features include Smart Check for simplified management and extended efficiency, monitoring the appliance's health status and providing self-help solutions for errors. The 'My Statistics' function helps you track frequently used programs and optimize your washing habits. A voice assistant guides you through program selection, and the app suggests optimal wash cycles from over 40 additional smart programs. The Smart Delay Start function offers flexible planning for your wash cycles. Designed for user convenience, this washing machine features a high door and a larger 170-degree door opening for easier loading. Its kg detection system optimizes water and wash time based on load weight, ensuring perfect cleaning results with three soil level settings.



Image: Front view of the Candy CS1271D1/1-19 Front Load Washing Machine, white in color, showing the control panel, detergent drawer, and large circular door.

2. SAFETY INFORMATION

Please read all instructions carefully before using the appliance and retain them for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- **Electrical Safety:** Ensure the appliance is connected to a properly grounded outlet with the correct voltage (220V) and power (1600W). Do not use extension cords or adapters.
- **Water Connection:** Connect the water inlet hose securely to a cold water tap. Ensure all connections are tight to prevent leaks.
- **Drainage:** Position the drain hose correctly to prevent water backflow or flooding.
- **Child Safety:** Keep children and pets away from the appliance during operation. Do not allow children to play on or in the washing machine.
- **Flammable Materials:** Do not wash items that have been cleaned, washed, soaked, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.).
- **Maintenance:** Always unplug the appliance before cleaning or performing any maintenance.
- **Damage:** Do not operate the appliance if it is damaged, malfunctioning, or has a damaged power cord or plug. Contact qualified service personnel for repairs.
- **Installation:** Ensure the appliance is installed on a firm, level surface to prevent excessive vibration and noise. Remove all transit bolts before operation.

3. SETUP

3.1 Unpacking

- Carefully remove all packaging materials, including the polystyrene base and any protective film.
- Remove the transit bolts located at the rear of the machine. These bolts secure the drum during transport and must be removed before use. Keep them for future transport.
- Inspect the appliance for any damage incurred during transit.

3.2 Installation

- Place the washing machine on a firm, level floor.
- Adjust the leveling feet at the bottom of the machine to ensure it is perfectly stable and balanced. This will minimize vibration and noise during operation.

3.3 Water and Drain Connection

- Connect the supplied water inlet hose to the cold water tap. Ensure the connection is tight to prevent leaks.
- Insert the drain hose into a standpipe or secure it over the edge of a sink, ensuring it is not kinked or blocked. The drain hose should be positioned at a height between 60 cm and 100 cm from the floor.

3.4 Electrical Connection

- Plug the power cord into a grounded electrical outlet (220V, 1600W).
- Ensure the power cord is not trapped or crushed by the appliance.

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview

The control panel consists of a program selector dial, function buttons, a digital display, and the Smart Touch area. Refer to the product image for visual reference of the control panel layout.

4.2 Program Selection

- Load your laundry into the drum, ensuring not to overload the machine (maximum 7kg).
- Add detergent and fabric softener to the appropriate compartments in the dispenser drawer.
- Turn the program selector dial to choose the desired wash program based on the fabric type and soil level.
- Select any additional functions (e.g., spin speed, temperature, pre-wash) using the function buttons.
- Press the 'Start/Pause' button to begin the wash cycle.

4.3 Smart Touch Functionality

The Smart Touch feature allows you to control and monitor your washing machine via the Candy Simply-Fi app on your smartphone. This provides access to additional programs, statistics, and troubleshooting guides.

- **Download the App:** Install the Candy Simply-Fi app on your smartphone.
- **Connect:** Follow the in-app instructions to connect your smartphone to the washing machine using NFC (Near Field Communication). This typically involves placing your smartphone on the designated Smart Touch area on the appliance.
- **Explore Features:** Use the app to access over 40 additional smart programs, monitor the appliance's health status via Smart Check, view washing statistics, and receive step-by-step guidance from the voice assistant for program selection.
- **Smart Delay Start:** Utilize the app to schedule your wash cycles to start or finish at a convenient time.

5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your washing machine. Always unplug the appliance before performing any cleaning or maintenance.

5.1 Cleaning the Detergent Dispenser

- Pull out the detergent dispenser drawer completely.
- Remove any removable parts (e.g., siphon cap) and rinse them under warm water to remove detergent residue.
- Clean the drawer housing with a brush or cloth.
- Reassemble and reinsert the drawer.

5.2 Cleaning the Filter

- Locate the filter cover at the bottom front of the machine.
- Place a shallow container or towel underneath to catch any residual water.
- Open the cover and slowly unscrew the filter counter-clockwise.

- Remove any lint, debris, or foreign objects from the filter and its housing.
- Rinse the filter under running water.
- Screw the filter back in tightly and close the cover.

5.3 Cleaning the Drum

- To prevent odors and mold, periodically run a maintenance wash cycle using a washing machine cleaner or a hot wash with a cup of white vinegar (without laundry).
- Leave the door slightly ajar after each wash to allow the drum to air dry.

5.4 External Cleaning

- Wipe the exterior surfaces of the washing machine with a soft, damp cloth.
- Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.

6. TROUBLESHOOTING

The Smart Check function via the Candy Simply-Fi app can assist in diagnosing and resolving common issues. For problems not listed below or if solutions do not work, contact customer support.

Problem	Possible Cause	Solution
Machine does not start	No power; Door not closed; Program not selected; Start/Pause not pressed.	Check power supply; Close door firmly; Select program; Press Start/Pause.
No water intake	Water tap closed; Water inlet hose kinked/blocked; Water pressure too low.	Open water tap; Straighten hose; Check water supply pressure.
Water not draining	Drain hose kinked/blocked; Filter blocked; Drain pump fault.	Straighten hose; Clean filter (Section 5.2); Contact service if problem persists.
Excessive vibration/noise	Transit bolts not removed; Machine not level; Overloaded drum; Small load.	Remove transit bolts; Adjust leveling feet; Redistribute laundry; Add more items for balance.
Detergent residue in drawer	Insufficient water pressure; Detergent clumping; Drawer blocked.	Check water pressure; Use less detergent or liquid detergent; Clean dispenser drawer (Section 5.1).

7. SPECIFICATIONS

Specification	Value
Brand Name	Candy
Model Information	CS1271D1/1-19
Product Dimensions	52 x 60 x 85 cm

Specification	Value
Item Weight	70 Kilograms
Efficiency	5 Stars
Capacity	7 kg
Maximum Spin Speed	1200 RPM
Noise Level	58 dB
Installation Type	Freestanding
Part Number	CS1271D1/1-19
Special Features	Smart Connectivity, Mobile App Control
Color	White
Loading Type	Front Load
Voltage	220 Volts
Power	1600 Watts
Material Type	Metal
Included Components	Instruction Manual
Batteries Required?	No
First Available Date	March 12, 2019
Cycle Options	Spin

8. WARRANTY AND SUPPORT

This product comes with an instruction manual included. For detailed warranty information, please refer to the warranty card provided with your appliance or contact Candy customer support directly. For technical assistance, spare parts, or service requests, please reach out to the authorized service center in your region. Keep your purchase receipt as proof of purchase for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question