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Amazon 307_US_Email

Amazon eGift Card User Manual

Instant Email or Text Delivery

1. PRODUCT OVERVIEW

The Amazon eGift Card offers a convenient and flexible way to send gifts instantly via email or text message. It allows recipients to choose from millions of items available on Amazon.com and affiliated websites. This digital gift card features animated designs and can be personalized with a message and a chosen denomination.



Image: A digital representation of an Amazon eGift Card featuring the Amazon logo with its signature smile arrow.

2. KEY FEATURES

- **Never Expires & No Fees:** Amazon.com Gift Cards retain their full value indefinitely and do not incur any service charges.
- **Multiple Designs & Denominations:** A variety of animated designs are available, and you can select any amount between \$5 and \$2,000.
- **Wide Redemption:** Redeemable across millions of items store-wide at Amazon.com or certain affiliated websites.
- **Immediate or Scheduled Delivery:** Gift cards can be sent instantly or scheduled for delivery up to a year in advance.
- **No Returns or Refunds:** All sales of Amazon.com Gift Cards are final.
- **Usage Restrictions:** Amazon.com Gift Cards are valid only for eligible goods and services on Amazon.com and related sites as per the Amazon.com Gift Card Terms and Conditions. For international use, please visit the respective Amazon country website.



Image: A vibrant orange banner with "Amazon Gift Cards" text and colorful confetti, illustrating the celebratory nature of gift cards.

3. SETUP AND PURCHASE

Purchasing an Amazon eGift Card is a straightforward process:

1. **Select Denomination:** Choose the desired value for the gift card.
2. **Choose Design:** Browse and select from various animated or static designs.
3. **Add Personal Message:** Compose a custom message for the recipient.
4. **Enter Recipient Details:** Provide the recipient's email address or mobile number for delivery.
5. **Select Delivery Date:** Choose immediate delivery or schedule it for a future date.
6. **Complete Purchase:** Proceed to checkout and finalize the payment.

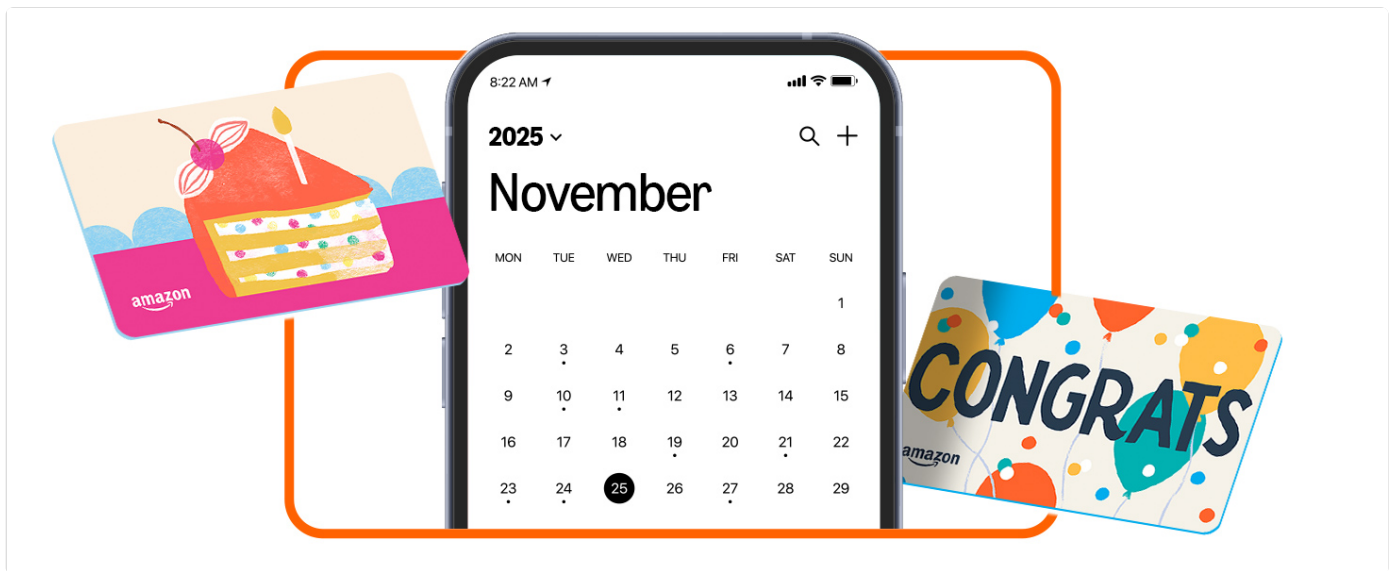


Image: A smartphone displaying a calendar set to November 2025, with two Amazon gift cards (one birthday cake themed, one "Congrats" themed) floating around it, symbolizing scheduled delivery.

4. OPERATING AND REDEMPTION

Once the eGift Card is delivered, the recipient can easily redeem it:

1. **Receive Notification:** The recipient will receive an email or text message containing the eGift Card details and a redemption link.
2. **Access Gift Card:** Click on the provided link to view the eGift Card.
3. **Redeem to Account:** Locate the claim code and enter it into their Amazon.com account balance. This can typically be done via the "Apply a Gift Card to Your Account" option on Amazon.com.
4. **Shop:** The gift card balance will be automatically applied to eligible purchases during checkout.

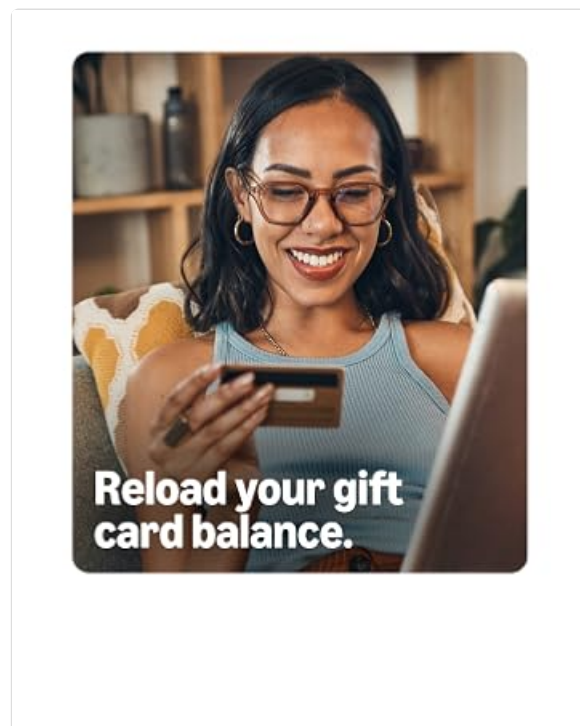


Image: A woman holding an Amazon gift card and looking at a laptop screen, representing the process of reloading or redeeming a gift card balance.

5. MAINTENANCE

As a digital product, the Amazon eGift Card requires no physical maintenance. However, it is recommended to keep the gift card claim code secure and private until it is redeemed. Once redeemed, the balance is stored securely in the recipient's Amazon account.

6. TROUBLESHOOTING

- Gift Card Not Received:**
Verify the recipient's email address or phone number entered during purchase. Check spam or junk folders. If scheduled for a future date, it will be delivered on that date. Contact Amazon Customer Service if the issue persists.
- Redemption Issues:**
Ensure the claim code is entered correctly without spaces. Confirm that the gift card has not already been redeemed to another account. Amazon.com Gift Cards can only be redeemed on Amazon.com or certain affiliated sites, not on international Amazon sites unless specified.
- Lost Claim Code:**
If you are the purchaser, you may be able to retrieve the claim code from your Amazon order history. If you are the recipient and the sender cannot provide it, contact Amazon Customer Service with purchase details.

7. SPECIFICATIONS

Attribute	Detail
Product Type	Digital eGift Card
Model Number	307_US_Email
ASIN	B07PCMWTSG
Country of Origin	USA
First Available Date	March 7, 2019
Denomination Range	\$5 - \$2,000
Expiration	None
Fees	None

8. OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video: An official Amazon Gift Cards video showcasing the Amazon logo and branding. This short clip highlights the digital nature of the eGift card.

9. WARRANTY AND SUPPORT

Amazon.com Gift Cards do not come with a traditional warranty as they are a digital currency. However, Amazon provides comprehensive customer support for any issues related to purchase, delivery, or redemption.






Customer Support:

For assistance, please visit the Amazon.com Help & Customer Service pages. You can find information on gift card terms and conditions, common questions, and contact options for direct support.

Amazon.com Help: www.amazon.com/help

Gift Card Terms & Conditions: www.amazon.com/gc-legal

Related Documents - 307_US_Email

	<p>Amazon Fulfilment by Amazon (FBA) European Fees Price Card - October 2025</p> <p>Comprehensive guide to Amazon Fulfilment by Amazon (FBA) European fees, detailing delivery, storage, referral, and additional service charges. Effective from October 15, 2025.</p>
	<p>Amazon Echo & Alexa Brand Usage Guidelines for Third-Party Marketers</p> <p>Comprehensive guidelines for third-party marketers on the correct usage of Amazon Echo and Alexa brand assets, including logos, voice, messaging, and product representation, to ensure brand consistency and integrity.</p>
	<p>Fulfilment by Amazon (FBA) Fee Schedule for Europe</p> <p>Detailed fee schedule for Fulfilment by Amazon (FBA) services in Europe, covering shipping fees, storage fees, optional services, and referral fees. Includes rates valid from October 15, 2025.</p>
	<p>Kindle 2 SIM Card Replacement Guide - iFixit</p> <p>Step-by-step guide from iFixit on how to replace the SIM card in an Amazon Kindle 2 (DTP-600W) with detailed textual descriptions of images and instructions.</p>
	<p>Amazon Carrier Central: User Guide for Carriers</p> <p>A comprehensive guide for carriers on using Amazon Carrier Central to manage inbound freight appointments, track performance, and seek support. This document covers account setup, appointment scheduling, search functionalities, and error troubleshooting for logistics and transportation professionals.</p>



[Amazon FBA Fulfillment Fees Price List - Europe](#)

This document provides a comprehensive price list for Amazon's Fulfillment by Amazon (FBA) services in Europe. It details delivery fees, storage fees, optional services, sales commissions, and frequently asked questions for sellers operating within European marketplaces. Fees are presented in various currencies including GBP, EUR, SEK, and PLN.