

Silva-Homeline HTW 100

Silva-Homeline HTW 100 Towel Warmer Instruction Manual

Model: HTW 100

INTRODUCTION

Thank you for choosing the Silva-Homeline HTW 100 Towel Warmer. This manual provides important information for the safe and efficient use of your new appliance. Please read these instructions carefully before installation and operation, and keep them for future reference.

The HTW 100 is designed to gently warm or dry towels and laundry, offering both freestanding and wall-mounted installation options.

IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this appliance.
- Do not immerse the appliance in water or other liquids.
- Ensure the power supply voltage matches the rating label on the appliance.
- This appliance is equipped with drip protection. However, avoid direct water spray.
- Do not operate the appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Keep the appliance away from children.
- Do not use the appliance for purposes other than its intended use (warming/drying towels and laundry).
- Ensure adequate ventilation around the appliance.
- Unplug the appliance from the outlet when not in use and before cleaning.

- The surface of the towel warmer can become hot during operation (up to 40-55 °C). Avoid prolonged direct contact.

WHAT'S IN THE BOX

Upon unpacking, please ensure all components are present and undamaged:

- Silva-Homeline HTW 100 Towel Warmer unit
- Instruction Manual
- Wall mounting kit (if applicable for your model)





Image: Front view of the Silva-Homeline HTW 100 Towel Warmer, showing its S-shaped design and four heating bars.

SETUP AND INSTALLATION

The HTW 100 offers two installation options: freestanding or wall-mounted.

Freestanding Installation

For freestanding use, simply attach the wide feet to the base of the towel warmer. Ensure the feet are securely fastened to provide maximum stability. Place the unit on a flat, stable surface, away from water sources and flammable materials.

Wall-Mounted Installation

The wall mounting kit is included for this option. Follow these steps:

1. Choose a suitable location on a wall, ensuring it is within reach of a power outlet and away from direct water spray.
2. Mark the drilling points on the wall using the provided template or by holding the unit against the wall and marking the bracket positions.
3. Drill holes at the marked positions. Insert wall plugs if necessary.
4. Attach the mounting brackets to the wall using the screws provided.
5. Carefully hang the towel warmer onto the installed wall brackets, ensuring it is securely seated.



Image: The Silva-Homeline HTW 100 Towel Warmer shown mounted on a wall, illustrating the wall-mount installation option in a bathroom environment.

OPERATING INSTRUCTIONS

Using your HTW 100 Towel Warmer is straightforward:

1. After installation, plug the power cord into a suitable electrical outlet.
2. Locate the power switch, typically found on the lower part of the unit.
3. Switch the appliance ON. An indicator light may illuminate to show it is active.
4. The towel warmer will begin to heat up. It reaches its maximum temperature of 40-55 °C within approximately 5 minutes.
5. Hang towels or laundry gently over the heating bars. The S-shaped design provides four wide and sturdy hanging levels.
6. To turn off the appliance, switch the power button to the OFF position and unplug it from the outlet when not in use for extended periods.

Note: The appliance is designed for gentle warming and drying. Do not overload the bars.

MAINTENANCE AND CLEANING

Regular maintenance ensures the longevity and optimal performance of your towel warmer.

- **Cleaning:** Before cleaning, always unplug the appliance and allow it to cool completely. Wipe the surfaces with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- **Storage:** If storing the appliance for an extended period, ensure it is clean and dry. Store it in a cool, dry place, protected from dust.
- **Inspection:** Periodically check the power cord and plug for any signs of damage. If any damage is observed, discontinue use and contact customer support.

TROUBLESHOOTING

If you encounter issues with your Silva-Homeline HTW 100, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not heat up.	Not plugged in; Power switch is OFF; No power at outlet.	Ensure the plug is securely inserted; Turn the power switch ON; Check the circuit breaker or try another outlet.
Appliance heats slowly or not to full temperature.	Overloaded with too many towels; Environmental temperature is very low.	Reduce the number of items on the warmer; Allow more time for heating in colder environments.
Unusual smell during first use.	New appliance burning off manufacturing residues.	This is normal for the first few uses. Ensure good ventilation. The smell should dissipate.

If the problem persists after trying these solutions, please contact customer support.

TECHNICAL SPECIFICATIONS

- **Model:** HTW 100 (Model Number: 513000)
- **Brand:** Silva-Homeline
- **Power:** 100 W
- **Material:** Powder-coated metal
- **Color:** White
- **Max. Temperature:** 40-55 °C
- **Heating Time:** Approx. 5 minutes to reach max temperature
- **Dimensions (W x H x D):** 58 x 92 x 30 cm (Appliance with feet)
- **Features:** Drip protection, S-shaped design, 4 sturdy hanging levels, Freestanding or wall-mounted installation.

WARRANTY AND CUSTOMER SUPPORT

Your Silva-Homeline HTW 100 Towel Warmer comes with a manufacturer's warranty of **24 months** from the date of purchase.

For warranty claims, technical assistance, or spare parts inquiries, please contact your retailer or the Silva-Homeline customer service department. Please have your proof of purchase and model number (HTW 100 / 513000) ready when contacting support.

Information regarding spare parts availability is currently not provided. Software updates are not applicable to this product.

