

ENWShop 3724bddd-5ae4-4d14-ab3b-785c7a62abf5

ENWShop Basic Replacement Remote for Insignia Fire TV Edition Televisions

User Manual

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1. INTRODUCTION

This manual provides instructions for the ENWShop Basic Replacement Remote, designed for select Insignia Fire TV Edition televisions. This remote serves as a direct replacement for your original remote, offering essential functions without voice recognition capabilities. It operates via infrared (IR) technology, requiring a direct line of sight to your television's IR receiver.

Important Note: This remote cannot be used for the initial setup or reset process of your Fire TV Edition television. An original Fire TV remote is required for these specific functions.

2. COMPATIBILITY

This replacement remote is compatible with the following Insignia Fire TV Edition television models:

- NS-24DF310NA19
- NS-32DF310NA19
- NS-39DF510NA19
- NS-43DF710NA19
- NS-50DF710NA19
- NS-55DF710NA19
- NS-43DF710NA21
- NS-50DF711SE21
- NS-50DF710NA21

- NS-55DF710NA21

It is also compatible with original remote models NS-RCFNA-19 and NS-RCFNA-21.

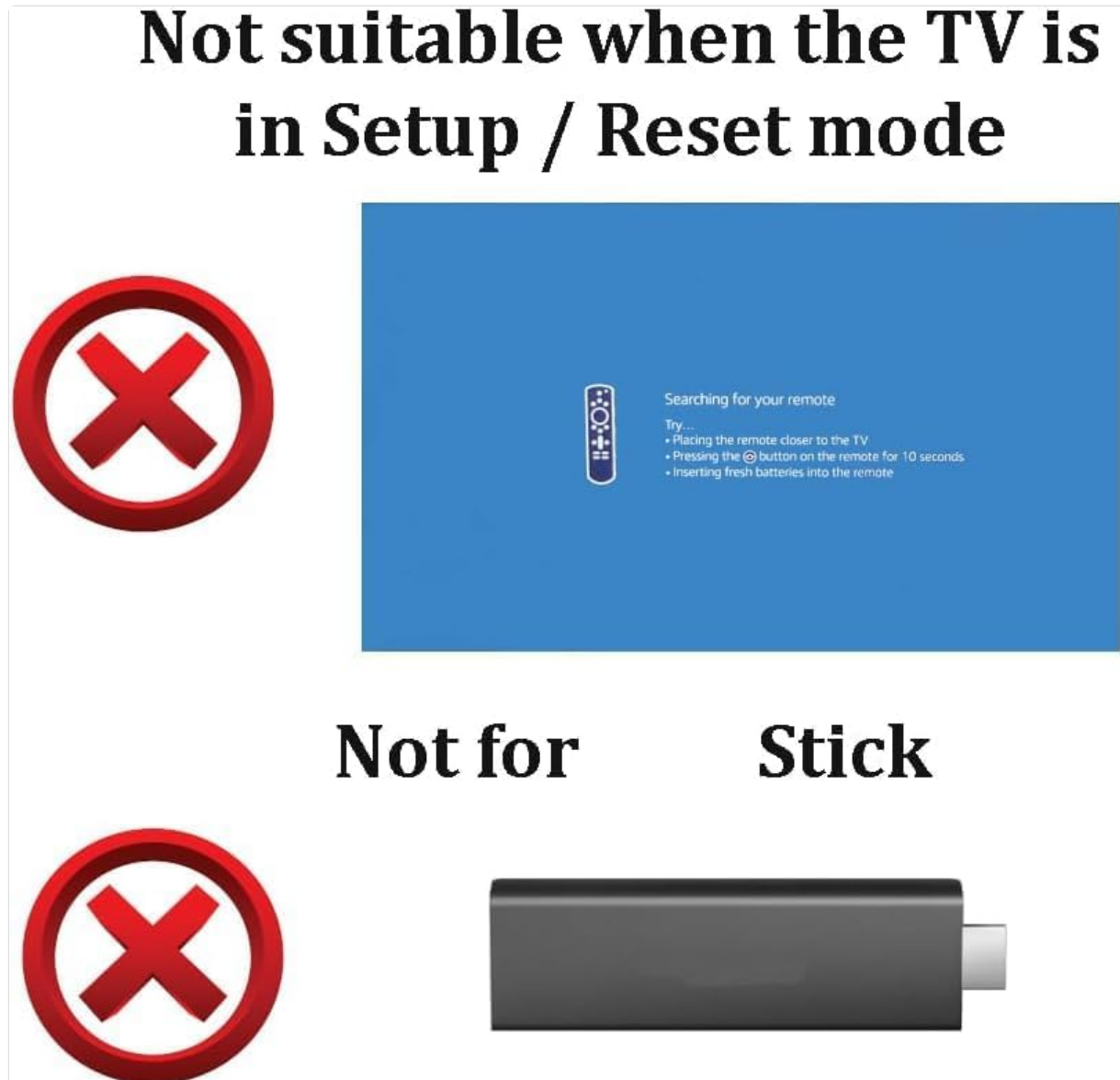


Figure 2.1: This remote is not suitable for initial TV setup/reset processes or for controlling Fire TV Stick devices. An original remote is required for TV setup.

3. PACKAGE CONTENTS

Upon opening your package, you should find the following items:

- 1 x ENWShop Basic Replacement Remote
- 2 x AAA Batteries (for US customers only)

4. SETUP

Setting up your new replacement remote is a simple process:

1. **Insert Batteries:** Locate the battery compartment on the back of the remote. Open the cover and insert two (2) AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the indicators inside the compartment.
2. **Close Battery Compartment:** Securely close the battery compartment cover.

3. **Ready for Use:** The remote is pre-programmed and does not require any pairing or complex setup for compatible Insignia Fire TV Edition televisions. Simply point the remote at your TV and begin using it.





Figure 4.1: The ENWSop Basic Replacement Remote and included AAA batteries (for US customers).

5. OPERATING INSTRUCTIONS

Familiarize yourself with the functions of the buttons on your replacement remote:

- **Power Button** (⏻): Turns the television on or off.
- **Settings/Gear Button** (⚙️): Accesses TV settings or quick menus.
- **Navigation Pad (Up, Down, Left, Right)**: Used to navigate through menus and content.
- **OK Button**: Confirms selections.
- **Back Button** (↶): Returns to the previous screen or menu.
- **Home Button** (🏠): Returns to the main home screen of the Fire TV interface.
- **Volume Up/Down Buttons** (+/-): Located on the side of the remote, controls the television's volume.
- **Mute Button** (🔇): Mutes or unmutes the television's audio.
- **Playback Controls (Rewind, Play/Pause, Fast Forward)**: Controls media playback.
- **App Shortcut Buttons (HBO, Hulu, Netflix, Prime Video)**: Direct access to specified streaming applications.

Ensure a clear line of sight between the remote's infrared emitter and the television's IR receiver for optimal performance.

6. TROUBLESHOOTING

If you encounter issues with your remote, please refer to the following common solutions:

Problem	Possible Cause / Solution
Remote is not responding.	◦ Check if batteries are inserted correctly with correct polarity (+/-). ◦ Replace old batteries with new AAA batteries. ◦ Ensure there is a clear line of sight between the remote and the TV's IR sensor. ◦ Move closer to the television.
Remote does not work for TV setup/reset.	This remote is designed as a basic replacement and does not support initial TV setup or factory reset functions. An original Fire TV remote is required for these tasks.

Problem	Possible Cause / Solution
Certain buttons do not work as expected.	◦ Verify your TV model is listed in the compatibility section. ◦ Ensure the remote is pointed directly at the TV. ◦ Some app buttons may only function if the corresponding app is installed and configured on your TV.

7. SPECIFICATIONS

Feature	Detail
Brand	ENWShop
Model Number	3724bddd-5ae4-4d14-ab3b-785c7a62abf5
Connectivity Technology	Infrared (IR)
Compatible Devices	Insignia Fire TV Edition Televisions
Power Source	2 x AAA Batteries (included for US customers)
Color	Black
Item Weight	1.8 ounces
Package Dimensions	2.24 x 1.54 x 0.67 inches

8. WARRANTY AND SUPPORT

For any questions, technical assistance, or warranty inquiries regarding your ENWShop Basic Replacement Remote, please contact the manufacturer directly through their official support channels. Refer to the product packaging or the retailer's website for specific contact information. This product is not manufactured by Insignia nor endorsed by Insignia.