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Sojag Genova II 500-9165067

Sojag 12' x 12' Genova II Hardtop Gazebo Instruction Manual

Model: Genova II 500-9165067

1. INTRODUCTION

This instruction manual provides detailed guidance for the assembly, operation, and maintenance of your Sojag 12' x 12' Genova II Hardtop Gazebo. This outdoor shelter is designed to provide a shaded space and protection from insects, featuring a durable aluminum frame and galvanized steel roof panels. Please read this manual thoroughly before beginning assembly or use to ensure proper installation and longevity of your product.



Image 1.1: Sojag 12' x 12' Genova II Hardtop Gazebo with mosquito netting installed.

2. SAFETY INFORMATION

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Adherence to the following safety guidelines is crucial for safe assembly and use of the gazebo:

- **Anchoring:** Always ensure the gazebo is properly anchored to a stable foundation. Failure to do so may result in structural instability during adverse weather conditions.
- **Snow Accumulation:** Remove any snow accumulation from the gazebo roof promptly to maintain its durability and stability. Excessive snow load can cause damage.
- **Regular Inspection:** Regularly inspect and maintain the gazebo to ensure its safety and longevity. Check all fasteners and structural components periodically.
- **Assembly Personnel:** Assembly requires a minimum of two adults. Attempting to assemble alone may lead to injury or damage to the product.
- **Tools:** Use appropriate tools as specified in the assembly section. Power tools can expedite assembly but should be used with caution.
- **Clearance:** Ensure adequate clearance around the gazebo during assembly and use, away from power lines, trees, or other structures.

3. PACKAGE CONTENTS

Verify that all components listed below are present before beginning assembly. If any parts are missing or damaged, contact customer support.

- (1) Outdoor gazebo structure (frame components and hardware)
- (1) Gazebo roof kit (galvanized steel panels)
- (1) Mosquito netting kit
- (1) Instruction Manual

4. SETUP AND ASSEMBLY INSTRUCTIONS

4.1. Preparation

- **Location:** Choose a level and stable surface for installation.
- **Personnel:** Assembly typically requires 2 people and takes approximately 5 hours. Some users recommend 3-4 people for easier roof installation.
- **Tools Recommended:** Hex keys (included), power drills or impact drivers with hex drivers (highly recommended for efficiency), ladder, safety gloves.
- **Unpacking:** Carefully unpack all boxes and lay out components. Identify each part using the provided parts list in the manual.

4.2. Assembly Steps

Follow the step-by-step diagrams and instructions provided in the physical manual for detailed assembly. The general sequence is as follows:

1. Assemble the main support posts and connect them with the upper frame beams.
2. Install the roof support structure.
3. Attach the galvanized steel roof panels. This step often requires two people, with one person inside holding nuts and another on top tightening bolts. Patience is required to align the first few roof sections.
4. Install the mosquito netting onto the two-track system.

5. Anchor the gazebo securely to the ground or deck.

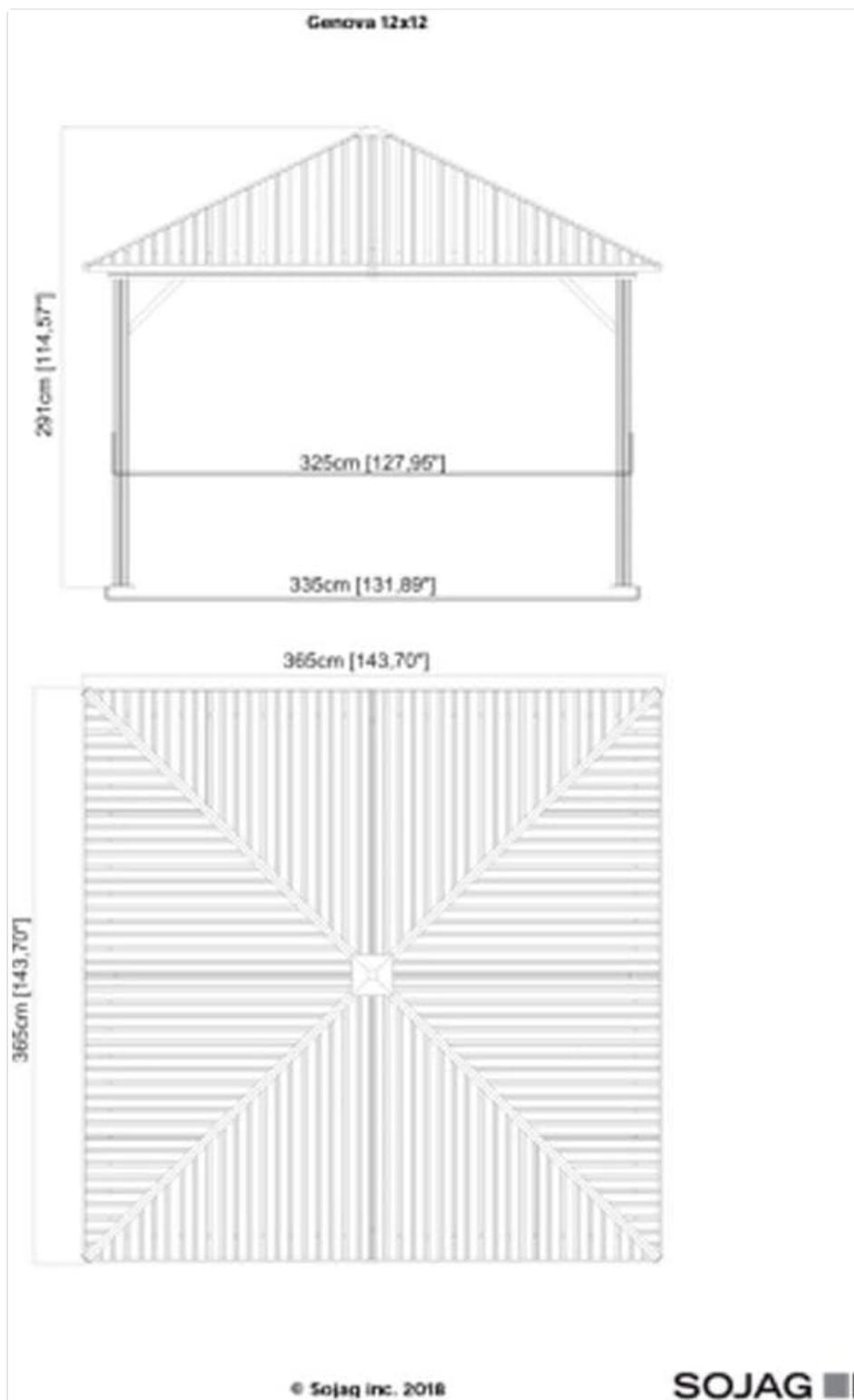


Image 4.1: Technical drawing showing the dimensions of the Sojag Genova 12x12 Gazebo.



Image 4.2: Detail of the rustproof aluminum frame, highlighting its construction.



Image 4.3: Illustration of the wide diameter columns for improved strength.

5. OPERATING INSTRUCTIONS

5.1. Mosquito Netting

The gazebo includes a mosquito netting kit that lines every wall. This netting is designed to provide protection from insects and can also reduce wind and sun exposure. The two-track system allows for easy hanging and adjustment of the netting.



Image 5.1: Detail of the double-track system, allowing simultaneous use of netting and optional curtains.

5.2. Double-Roof Design

The double-roof design facilitates increased air circulation, contributing to a more comfortable environment within the gazebo.



Image 5.2: Diagram showing the airflow through the double-roof structure.

6. MAINTENANCE

Proper maintenance ensures the longevity and performance of your gazebo.

- **Snow Removal:** During winter, it is recommended to remove any snow accumulation from the gazebo roof to prevent structural damage from excessive weight.
- **Cleaning:** Clean the aluminum frame and roof panels with mild soap and water. Avoid abrasive cleaners or tools that could scratch the finish.
- **Fastener Check:** Periodically check all bolts and screws to ensure they are tight. Re-tighten as necessary.
- **Mosquito Netting Care:** The mosquito netting can be gently cleaned with water and mild detergent. Ensure it is completely dry before storing or retracting for extended periods.

7. TROUBLESHOOTING

This section addresses common issues encountered during assembly or use.

Issue	Possible Cause	Solution
Missing or bent parts upon delivery	Shipping damage or packaging error.	Contact Sojag customer service with your product model number and a description of the missing/damaged parts. Do not attempt to force bent parts.
Difficulty aligning roof panels during assembly	Panels may require precise positioning; some structural elements might need slight adjustment.	Ensure all frame components are loosely assembled before tightening. Work with at least two people. Gently flex or adjust frame sections as needed to allow panels to slide into place. Refer to the detailed diagrams in the manual.

Issue	Possible Cause	Solution
Gazebo dimensions appear smaller than advertised	Advertised dimensions typically refer to the roof overhang or overall footprint, not necessarily the interior post-to-post measurement.	Refer to the technical drawing (Image 4.1) for precise measurements. Plan your installation area accordingly, considering both overall and interior dimensions.
Gazebo feels unstable after assembly	Improper anchoring or loose fasteners.	Ensure all frame bolts are securely tightened. Verify that the gazebo is properly anchored to a solid, level surface using appropriate hardware (not included).

8. SPECIFICATIONS

Key technical specifications for the Sojag 12' x 12' Genova II Hardtop Gazebo.

Feature	Detail
Brand	Sojag
Model Number	500-9165067
Product Dimensions	144"L x 144"W x 108"H (12'L x 12'W x 9'H)
Item Weight	338.4 Pounds
Frame Material	Powder-Coated Aluminum
Roof Material	Galvanized Steel
Shape	Square
Color	Black, Brown
Water Resistance Level	Water Resistant
Ultraviolet Light Protection	True
Assembly Required	Yes
UPC	772830165067

9. WARRANTY AND SUPPORT

9.1. Warranty Information

The Sojag 12' x 12' Genova II Hardtop Gazebo comes with a **1-year limited warranty**. This warranty covers manufacturing defects under normal use and service. Please retain your proof of purchase for warranty claims.

9.2. Customer Support

For assistance with assembly, missing parts, or warranty inquiries, please contact Sojag customer support. Refer to the contact information provided on the product packaging or the official Sojag website.