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> SYBO SR-CP-50B Commercial Coffee Maker & Hot Water Urn User Manual

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Model: SR-CP-50B | Brand: SYBO

INTRODUCTION

Thank you for choosing the SYBO SR-CP-50B Commercial Grade Stainless Steel Percolate Coffee Maker and Hot Water Urn. This appliance is designed for efficient and reliable service in catering, restaurants, churches, schools, healthcare facilities, offices, and shops. It can brew 50-60 cups (8 liters / 2.1 gallons) of coffee in approximately 30 minutes and features a durable 304 stainless steel body, a high-quality spigot dispenser, and automatic temperature control. Please read this manual thoroughly before operation to ensure safe and optimal performance.

SAFETY INSTRUCTIONS

- Always place the urn on a stable, flat, heat-resistant surface.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Ensure the voltage matches the rating label on the appliance (110-120V).
- Do not operate the appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Close supervision is necessary when any appliance is used by or near children.
- Do not touch hot surfaces. Use handles and knobs. The exterior surface will be hot during and after operation.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Do not use the appliance for anything other than its intended use.
- This appliance is ETL Intertek certified for safety and quality.

PRODUCT COMPONENTS

The SYBO SR-CP-50B coffee maker consists of several key parts designed for ease of use and durability.



Figure 1: Overview of the SYBO SR-CP-50B Commercial Coffee Maker.

- **Main Urn Body:** Constructed from food-grade 304 stainless steel.
- **Lid:** Features a twist open/lock design and a heat-proof handle for safe handling.
- **Percolating System:** Includes a durable percolating tube and a 304 stainless steel filter basket.
- **Spigot Dispenser:** High-quality, non-drip design for easy serving.
- **Water Gauge:** Viewable on the exterior with coffee level markings for easy measurement.
- **Control Panel:** Features an On/Off switch and indicator lights for "Heating" (red) and "Keep Warm" (yellow).
- **Power Cord:** Detachable for convenient storage.

SETUP

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Initial Cleaning:** Before first use, wash the lid, filter basket, and percolating tube in warm, soapy water. Rinse thoroughly and dry. Wipe the interior and exterior of the urn body with a damp cloth.
3. **Assemble Percolating System:** Insert the percolating tube into the center of the urn. Place the stainless steel filter basket onto the percolating tube.
4. **Positioning:** Place the urn on a stable, level, and heat-resistant surface, away from walls or other appliances to allow for proper ventilation.



Figure 2: The durable percolating system, showing the central tube and base.

304 S/S BASKET

**NO PAPER FILTER
NEEDED**



Figure 3: The 304 stainless steel filter basket, which eliminates the need for paper filters.

OPERATING INSTRUCTIONS

1. **Add Water:** Fill the urn with cold water up to the desired level, indicated by the markings on the interior and the external water gauge. Do not exceed the "MAX" fill line.
2. **Add Coffee Grounds:** Place the desired amount of coarse to medium-ground coffee into the stainless steel filter basket. No paper filter is needed.
3. **Secure Lid:** Place the lid on the urn and twist it to lock it securely in place. The heat-proof handles ensure safe handling.
4. **Plug In & Power On:** Plug the power cord into a standard 110-120V AC outlet. Flip the On/Off switch to the "On" position. The red "Heating" indicator light will illuminate.
5. **Brewing:** The brewing process will begin. For 50-60 cups, brewing typically takes about 30 minutes. The external water gauge allows you to monitor the coffee level.
6. **Keep Warm:** Once brewing is complete, the red "Heating" light will turn off, and the yellow "Keep Warm" light will illuminate, indicating the coffee is ready to serve and will be maintained at an optimal serving temperature.
7. **Serving:** Place a cup under the non-drip spigot dispenser. Push the lever down for a continuous flow or press it against the cup for a single serving.



Figure 4: The external viewable water gauge for monitoring liquid levels.



Figure 5: Close-up of the non-drip water tap, ensuring clean and easy dispensing.

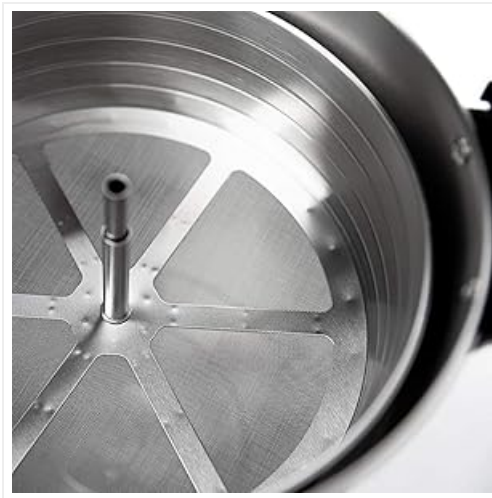


Figure 6: The control panel with "Heating" (red) and "Keep Warm" (yellow) indicator lights.

Official Product Videos

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Video 1: SYBO Upgrade Coffee Urn - This video provides an overview of the coffee urn's features and operation, demonstrating its use in a commercial setting.

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Video 2: Product Summary Video - A concise summary of the SYBO coffee urn's key benefits and design elements.

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Video 3: Spigot Demonstration - A quick visual of the spigot in action, showing how to dispense hot beverages.

CLEANING AND MAINTENANCE

Regular cleaning ensures the longevity and optimal performance of your coffee urn.

1. **Unplug and Cool:** Always unplug the appliance and allow it to cool completely before cleaning.
2. **Disassemble:** Remove the lid, filter basket, and percolating tube.
3. **Wash Components:** Wash the lid, filter basket, and percolating tube in warm, soapy water. Rinse thoroughly and dry. The stainless steel filter basket is durable and easy to clean.
4. **Clean Urn Interior:** Wipe the interior of the urn with a damp cloth. For stubborn stains or mineral deposits, use a descaling solution specifically designed for coffee makers, following the product instructions. Rinse thoroughly multiple times to remove any residue.
5. **Clean Urn Exterior:** Wipe the exterior of the urn with a soft, damp cloth. Do not use abrasive cleaners or scouring pads, as these can damage the stainless steel finish.
6. **Spigot Cleaning:** Ensure the spigot is clean and free of any coffee residue. If necessary, disassemble the spigot for a more thorough cleaning.
7. **Storage:** Store the clean and dry appliance in a cool, dry place.



Figure 7: The removable filter grid, highlighting its ease of cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; Power switch is off; No power from outlet.	Ensure the power cord is securely plugged into a working outlet. Flip the On/Off switch to "On". Check the circuit breaker.
Coffee is not brewing.	Insufficient water; Percolating tube or basket not assembled correctly.	Ensure water level is above the minimum mark. Reassemble the percolating tube and filter basket correctly.
Coffee is too weak or too strong.	Incorrect coffee-to-water ratio; Coffee grind size.	Adjust the amount of coffee grounds. Use a coarse to medium grind for best results in a percolator.
Spigot is dripping.	Residue in spigot; Spigot not fully closed.	Clean the spigot thoroughly. Ensure the spigot lever is fully released to the closed position.
"Keep Warm" light not illuminating.	Brewing cycle not complete; Malfunction.	Wait for the brewing cycle to finish. If the issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
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Feature	Detail
Brand	SYBO
Model Name	SR-CP-50B
Capacity	50 Cups / 8 Liters / 2.1 Gallons
Material	Food Grade 304 Stainless Steel
Color	Metallic
Product Dimensions	12"D x 14"W x 17"H
Item Weight	7.56 pounds
Power Source	AC adapter (110-120V)
Special Features	Stain resistant, viewable water gauge, durable, automatic shut-off, keep warm function
Coffee Maker Type	Percolator
Coffee Input Type	Ground
Certifications	ETL Intertek Certified

WARRANTY AND SUPPORT

The SYBO SR-CP-50B comes with a **2-year new replacement warranty**. Additionally, we offer a **30-day refund or replacement** policy. If you encounter any issues or believe there's a problem with your SYBO product, please contact our customer service team at cs@sybo.us as soon as the defect is noticed. Our dedicated support team is ready to assist you.