COMEXION G3

COMEXION G3 Bluetooth Wireless Headset User Manual

Model: G3
Brand: COMEXION

1. INTRODUCTION

The COMEXION G3 Bluetooth Wireless Headset is designed for hands-free communication, offering superior comfort, clear audio, and reliable connectivity. This manual provides detailed instructions to help you get the most out of your headset.

2. PACKAGE CONTENTS

Ensure all items are present in your package:

- 1 x COMEXION G3 Bluetooth Headset
- 1 x USB Charging Cable
- 2 x Additional Ear Tips (various sizes)
- 1 x Carrying Case
- 1 x User Manual (this document)

3. PRODUCT OVERVIEW

Familiarize yourself with the headset's components and controls:

Figure 1: COMEXION G3 Headset with labeled controls.

- **Power On/Off Button:** Press and hold to power on or off.
- **Play/Pause Button:** Controls media playback.
- **Answer/End Call Button:** Manages incoming and ongoing calls.
- **Redial Last Call:** Double-press the Answer/End Call button.
- **Volume Up/Previous Track:** Short press for volume up, long press for previous track.
- **Volume Down/Next Track:** Short press for volume down, long press for next track.
- **Activate Siri/Google Assistant:** Press dedicated button.
- **Mute/Unmute:** Press dedicated button during a call.
- **LED Indicator:** Displays status (power, pairing, charging).
- **Intelligent Noise Canceling Mic:** Built-in microphone for clear communication.
- **Type-C Charging Port:** For charging the headset.

4. SETUP

4.1 Charging the Headset

Before first use, fully charge your headset. A full charge takes approximately 1.5 hours.

1. Connect the provided USB charging cable to the Type-C port on the headset.
2. Connect the other end of the USB cable to a standard USB charger (5V/1A recommended).
3. The LED indicator will show a solid red light during charging and turn blue when fully charged.

Important: Do not charge your headset with car chargers or fast charging cables to prevent circuit overload and damage.

4.2 Wearing the Headset

The COMEXION G3 is designed for comfort and can be worn on either ear.

Figure 2: Retractable ear hook and rotatable earpiece for customizable fit.

1. Select the ear tip size that provides the most comfortable and secure fit for your ear.
2. Adjust the retractable ear hook to fit over your ear. The ear hook can be extended for a wider range of ear shapes.
3. The flip-boom arm swivels and rotates, allowing you to wear the headset on either your left or right ear.

4.3 Bluetooth Pairing

To connect your headset to a device:

1. Ensure the headset is fully charged and powered off.
2. Press and hold the Power On/Off button for approximately 5-7 seconds until the LED indicator flashes red and blue alternately. This indicates pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "COMEXION G3" from the list of found devices.
5. Once connected, the LED indicator will flash blue slowly, and you will hear a "Device Connected" voice prompt.

The headset can pair with two Bluetooth devices simultaneously. After pairing with the first device, disable Bluetooth on that device, then pair with the second device. Re-enable Bluetooth on the first device, and the headset should connect to both.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- **Power On:** Press and hold the Power On/Off button for 3 seconds. The LED will flash blue, and you will hear "Power On."
- **Power Off:** Press and hold the Power On/Off button for 3 seconds. The LED will flash red, and you will hear "Power Off."

5.2 Call Management

- **Answer Call:** Short press the Answer/End Call button.
- **End Call:** Short press the Answer/End Call button during a call.
- **Reject Call:** Long press the Answer/End Call button for 2 seconds.
- **Redial Last Number:** Double-press the Answer/End Call button.
- **Mute/Unmute:** Press the dedicated Mute button during a call.

5.3 Music Playback

- **Play/Pause:** Short press the Play/Pause button.
- **Next Track:** Long press the Volume Down/Next Track button.
- **Previous Track:** Long press the Volume Up/Previous Track button.

5.4 Volume Adjustment

- **Volume Up:** Short press the Volume Up/Previous Track button.
- **Volume Down:** Short press the Volume Down/Next Track button.

5.5 Voice Assistant

- **Activate Siri/Google Assistant:** Press the dedicated voice assistant button.

6. DEVICE COMPATIBILITY

The COMEXION G3 headset offers wide compatibility with various Bluetooth-enabled devices.

Figure 3: Wide compatibility with various Bluetooth devices.

- Compatible with iPhone, Samsung, LG, Motorola, and other Android cell phones.
- Works with smartphones, tablets, and laptops that support Bluetooth.
- Supports simultaneous connection with two Bluetooth devices.

Pair with 2 Devices Simultaneously

Allowing you make and receive calls while maintaining numerous other tasks with ease

Figure 4: Headset paired with two devices simultaneously.

7. MAINTENANCE

To ensure the longevity and optimal performance of your headset:

- Clean the ear tips regularly with a soft, dry cloth.
- Avoid exposing the headset to extreme temperatures, moisture, or corrosive substances.
- Store the headset in its provided carrying case when not in use to protect it from damage.

8. TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common solutions:

Problem	Solution

Problem	Solution
Headset does not power on	Ensure the headset is fully charged. Press and hold the Power On/Off button for 3 seconds.
Cannot pair with device	Ensure the headset is in pairing mode (LED flashing red and blue). Make sure Bluetooth is enabled on your device and it's within range (up to 33 feet). Try restarting both devices.
No sound or low volume	Adjust the volume on both the headset and your connected device. Ensure the headset is properly connected.
Call quality is poor	Ensure the headset is within range of your device. Avoid obstacles between the headset and device. Check for interference from other wireless devices.
Headset disconnects frequently	Ensure the headset is fully charged and within range. Avoid strong electromagnetic interference.

9. SPECIFICATIONS

Feature	Detail
Bluetooth Version	V 5.0
Weight	0.01 Ounces (approx. 0.4 ounces)
Supported Profiles	HFP, HSP, A2DP, AVRCP
Operating Range	Up to 33 feet (accessibility)
Battery Capacity	110mAH
Talk Time	Up to 10 hours
Music Play Time	Up to 8.5 hours
Standby Time	Up to 180 hours (7.5 days)
Charging Time	About 1.5 hours
Noise Control	Active Noise Cancellation (CVC6.0)
Control Type	Voice Control, Touch
Ear Placement	Open Ear
Form Factor	In Ear

10. WARRANTY AND SUPPORT

For any problems or questions regarding your COMEXION G3 Bluetooth Wireless Headset, please contact our customer support team. We are committed to providing prompt assistance and will respond to your inquiries within 24 hours.
Please refer to your purchase documentation for specific warranty details.