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› **Ember Temperature Control Smart Mug 2, 10 Oz, App-Controlled Heated Coffee Mug with 80 Min Battery Life and Improved Design, Black**

**Ember CM191000US**

# Ember Temperature Control Smart Mug 2 User Manual

Model: CM191000US | Brand: Ember

## 1. PRODUCT OVERVIEW

The Ember Temperature Control Smart Mug 2 is designed to keep your hot beverages at your ideal drinking temperature for extended periods. With its advanced technology, you can enjoy every sip of your coffee or tea at the perfect warmth, whether you're at home or on the go. This smart mug combines innovative features with a sleek design to enhance your daily routine.



Figure 1: Ember Temperature Control Smart Mug 2 with Charging Coaster.

## 2. SETUP GUIDE

### 2.1 Unboxing and Initial Charge

Upon unboxing your Ember Smart Mug 2, ensure all components are present: the mug, the redesigned charging coaster, and the power cable. Before first use, fully charge your mug by placing it on the coaster connected to a power outlet. The LED light on the mug will indicate charging status.

# What's included:

- ✓ Ember Mug 2
- ✓ Charging Coaster
- ✓ Power Cable



Figure 2: What's included in the Ember Mug 2 package.

## 2.2 App Installation and Pairing

For full functionality, download the Ember app from your device's app store. Once installed, open the app and follow the on-screen instructions to pair your mug via Bluetooth. This allows you to set precise temperatures, customize LED colors, and access additional features.

# A **smarter** way to drink coffee.

Experience the comfort of consistently hot coffee (and tea) at your chosen temperature. Simply, set your temperature down to the degree in the Ember App.

## App Includes:

- Personalized LED color options
- Recipes
- Tea timers and more



Figure 3: Ember app interface for temperature control.

## 3. OPERATING INSTRUCTIONS

### 3.1 Temperature Control

The Ember Mug 2 maintains your drink's temperature between 120°F (49°C) and 145°F (63°C). You can adjust this temperature directly through the Ember app. Without the app, the mug remembers your last-used temperature (default 135°F / 57°C out of the box).



## A Few Degrees Better

A few degrees can make a big difference in taste. Ember lets you control the exact temperature of your favorite hot beverage, creating the perfect drinking experience.



Figure 4: The process of using your Ember Mug 2.

### 3.2 Battery Life and Auto Sleep

The 10 oz Ember Mug 2 provides up to 80 minutes of battery life on a full charge, or it can keep your drink warm all day when placed on its redesigned charging coaster. The mug features an auto-sleep function, intelligently sensing when to turn on and off. It enters sleep mode when empty or after 2 hours of inactivity and wakes up when it senses movement or liquid.



## Up to 90 Minutes of Battery Life

The 10oz Ember Mug 2 keeps your drink warm for up to **90 minutes** on a full charge. If it's left on the coaster it can stay charged **all day**.



Figure 5: Extended battery life of the Ember Mug 2.

### SMART WITH OR WITHOUT APP

Pair this temperature control mug with the Ember app to set the temperature, customize presets and more; Our self-heating coffee mug is also functional without the app and remembers your last-used temperature (135°F out of box)



Figure 6: Ember Mug's Auto Sleep feature.

## 4. MAINTENANCE

### 4.1 Cleaning Instructions

The Ember Mug 2 features an updated scratch-resistant coating and is IPX7 rated, making it fully submersible up to 1 meter deep. For cleaning, hand wash the mug only. Do not place it in a dishwasher or microwave.



Figure 7: Hand washing the Ember Mug 2.

## 5. TROUBLESHOOTING

If your Ember Mug is not functioning as expected, consider the following:

- **Mug not heating:** Ensure the mug is properly seated on the charging coaster and the coaster is plugged into a working power outlet. Check the LED light for charging indication (red usually means charging, white/blue means active/ready).
- **App connectivity issues:** Ensure Bluetooth is enabled on your device and the mug is within range. Try restarting both the app and your mug.
- **Battery life shorter than expected:** Ensure the mug is fully charged before use. Using higher temperatures or frequently removing the mug from the coaster can affect battery duration.
- **LED light behavior:** Refer to the Ember app for detailed explanations of different LED light colors and patterns.

## 6. SPECIFICATIONS

Feature	Detail
Brand	Ember
Model Number	CM191000US

Feature	Detail
Color	Black
Size	10 oz
Item Weight	1 pounds
Product Dimensions	6"W x 5"H
Special Features	Auto Sleep, Heat Reveal Technology, App Controlled, Scratch Resistant
Product Care Instructions	Hand Wash Only
Water Resistance	IPX7 (fully submersible up to 1 meter)
Battery	1 Lithium Ion battery (included)

## 7. WARRANTY

The Ember Temperature Control Smart Mug 2 comes with a manufacturer's warranty. For specific details regarding coverage and duration, please refer to the warranty information provided with your product packaging or contact Ember customer support.

## 8. SUPPORT

For further assistance, technical support, or to access the full user guide, please visit the official Ember website or refer to the User Guide PDF available online: [Ember Mug 2 User Guide \(PDF\)](#).

### Related Documents - CM191000US

 <p>Frequently Asked Questions</p> <p>How does the Ember Mug work?</p> <p>Our Ember Mug is a temperature controlled mug that is a must have for the cold, and the user can program the Ember Mug to keep their coffee or tea at the perfect temperature for as long as they like. Just plug the mug into a power source and the Ember Mug will do the rest.</p> <p>How do I use the Ember Mug?</p> <p>Simply plug the Ember Mug into a power source and the Ember Mug will do the rest. The Ember Mug will automatically turn on and begin to heat up the coffee or tea inside. You can also use the Ember app to control the temperature of the Ember Mug.</p> <p>What are the Ember Mug material made of?</p> <p>Ember Mug is made of stainless steel and is BPA free. The mug is also dishwasher safe.</p> <p>What is the Ember Mug design?</p> <p>Ember Mug has a sleek and modern design. It features a black and white color scheme with a minimalist design. The Ember Mug is also very durable and can withstand temperatures up to 140 degrees.</p> <p>How long does it take to charge my Ember?</p> <p>It takes approximately 2 hours to fully charge the Ember Mug. The Ember Mug will automatically turn off when it is fully charged.</p> <p>How long can I expect my battery to last?</p> <p>The Ember Mug has a battery life of approximately 10 hours. The Ember Mug will automatically turn off when it is fully charged.</p>	<p><a href="#">Ember Mug Frequently Asked Questions</a></p> <p>Answers to common questions about the Ember Mug, including how it works, usage, materials, temperature control, battery life, charging, compatibility, and more.</p>
 <p>Let's get started</p> <p>Temperature controlled mugs that keep your coffee or tea at the perfect temperature.</p>	<p><a href="#">Ember Smart Mug Quick Start Guide &amp; Safety Information</a></p> <p>A concise guide to setting up and using the Ember temperature control smart mug, including operation, battery, and essential safety and care instructions.</p>

 <p>ember</p> <p>Let's get started</p> <p>ember.com/quick-start-guide</p> <p>From the moment you open the box to the first sip, we've got you covered.</p>	<p><a href="#">Ember Mug Quick Start Guide and User Manual</a></p> <p>A comprehensive guide to setting up and using your Ember mug, including features, operation, troubleshooting, and care instructions. Available in multiple languages.</p>
 <p>ember</p> <p>To set up your Ember, download the latest version of the app.</p> <p>Using your Ember</p> <p>To turn your mug on, press and hold the <b>ember</b> logo to activate the base of the mug for 3 seconds.</p> <p>Out of the box, Ember will keep your drink at 135°F. You can adjust the temperature by pressing the dial on the base of the mug. Or use the Ember app.</p> <p>The Ember logo Turn mug on - Press 3 seconds (135°F) Turn mug off - Press 3 seconds (135°F) Turn off - Press 3 seconds (135°F) View mug name - Tap View battery life - Tap Pair - Tap and hold for 3 seconds ("Pair") Rotating dial Change temperature - Tap Ember logo for the volume dial</p> <p>Questions? Visit <a href="#">www.ember.com/support</a> or email us at <a href="mailto:support@ember.com">support@ember.com</a>. We're happy to help.</p> <p>Follow us on Social</p> <p> <a href="#">ember</a>  <a href="#">@embercom</a>  <a href="#">ember_labs</a>  <a href="#">pinterest.com/ember</a></p>	<p><a href="#">Ember Smart Mug Quick Start Guide: Setup and Usage Instructions</a></p> <p>A concise guide to setting up and using your Ember Temperature Control Smart Mug, including how to operate the Ember logo, rotating dial, and access support.</p>
 <p>ember</p>	<p><a href="#">Ember Smart Mug Safety, Compliance, and Specifications</a></p> <p>Essential safety guidelines, FCC and Industry Canada compliance information, and technical specifications for Ember products, ensuring safe and optimal usage.</p>
	<p><a href="#">Ember™ EM200 Outdoor LED Candle with Timer Function - User Guide</a></p> <p>Concise user guide for the Ember™ EM200 Outdoor LED Candle, covering warranty, safe usage instructions, battery installation, timer function, remote control compatibility, and important safety precautions. Includes importer details and compliance information.</p>